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Social Media Policy

Thank you for connecting with the City of Crystal through social media. The City of Crystal uses social media to present news and information relating to the City of Crystal.

Communications made through social media do not constitute legal or official notices by the City of Crystal, its agencies, officials or employees. For that information, please refer to legally-required methods which include the Crystal City Hall bulletin board or public notices published in the City's official newspaper.

Different social media sites, such as Twitter, Facebook, LinkedIn and YouTube, have different platforms with different audiences. Messages may or may not appear on one or more of these sites, and are often modified to suit these varying platforms and audiences.

We encourage your questions, comments, and concerns, but please note this is a moderated online discussion site and not a public forum.

Once posted, the City of Crystal reserves the right to delete submissions that contain:

1. vulgar language
2. personal attacks of any kind
3. comments that target or belittle any ethnic, racial, or religious group
4. spam or links to other sites
5. promotion or endorsement of commercial services, products, or entities
6. content that is clearly off topic
7. advocacy of illegal activity
8. promotion of particular services, products, or political organizations or candidates
9. copyrights or trademark infringement
10. any other items the City of Crystal deems as inappropriate

Furthermore, the City of Crystal may ban repeat violators from posting to the City's social media, as well as remove comments at any time, whether or not they violate the Comment Policy.

Please note that the comments expressed on this site may not reflect the opinions and positions of the City of Crystal. If you have any questions concerning the operation of this moderated online discussion site, please contact the Assistant City Manager at kim.therres@crystalmn.gov or at 763-531-1132.

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