



Crystal Police Department 2013 Annual Report



Service to the community is our top priority.

The background of the page features a large, faded watermark of the Crystal Police Department badge. The badge is circular with a central shield containing vertical stripes. Above the shield is a blue banner with the word "CRYSTAL" in white. Below the shield is another blue banner with the word "POLICE" in white. The shield is flanked by laurel wreaths. The entire badge is centered on the page.

MISSION STATEMENT

The Mission of the Crystal Police Department is to serve all citizens with respect. We will form partnerships with our community to provide a safe environment



CRYSTAL POLICE DEPARTMENT

4141 Douglas Drive North
Crystal, MN 55422-1696

Phone: 763-531-1014
Fax: 763-537-3279

April 11, 2014

Ms. Anne Norris
City Manager
City of Crystal
4141 Douglas Drive N.
Crystal, MN 55422

Dear Ms. Norris,

Enclosed please find the Crystal Police Department 2013 Annual Report.

During 2013, the Crystal Police Department responded to **31,624 calls for service** which resulted in numerous criminal investigations. Our Officers **arrested 1080 individuals** on a variety of criminal offenses. Additionally, our overall crime for **Part 1 and Part 2 offenses is down by 20%**.

Significant changes for the department during 2013 included welcoming the department's first K9 Officer "Rocco". As you know, "Rocco" and his partner, Officer Kusick, completed extensive training and since being sworn in "Rocco" has been deployed over 57 times to assist Crystal officers in safely searching, tracking, and apprehending dangerous suspects during volatile situations. Three of our senior officers, with over 90 years of combined service, retired from the department and we welcomed Deputy Chief Mike Meehan along with Officers Bryan Elfstrom and Jake Albers. These are just a few of the changes our department has gone through during the past year.

This report highlights some of the achievements of 2013 along with providing statistical crime analysis data. It is important to note that these achievements were made possible by the hard work of the men and women who serve on the Crystal Police Department. We will continue to provide exceptional police services to our citizens through community policing efforts and proactively dealing with quality of life issues.

It is my honor to serve as the Police Chief for the City of Crystal. Thank you and members of the Crystal City Council for your continued support.

Sincerely,

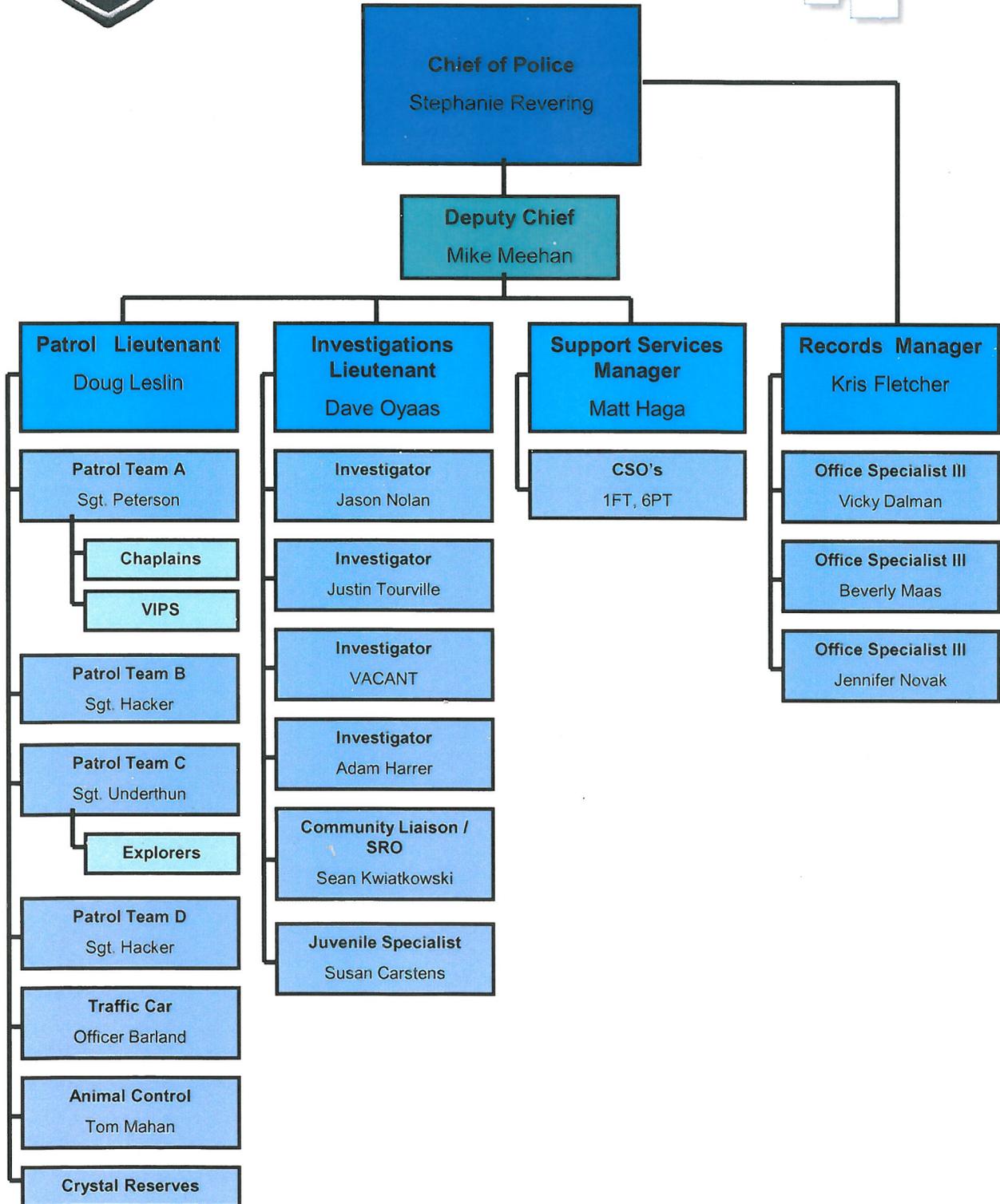
A handwritten signature in black ink, appearing to read "Stephanie K. Revering".

Stephanie K. Revering, Chief of Police
Crystal Police Department

"Service with Compassion and Integrity"



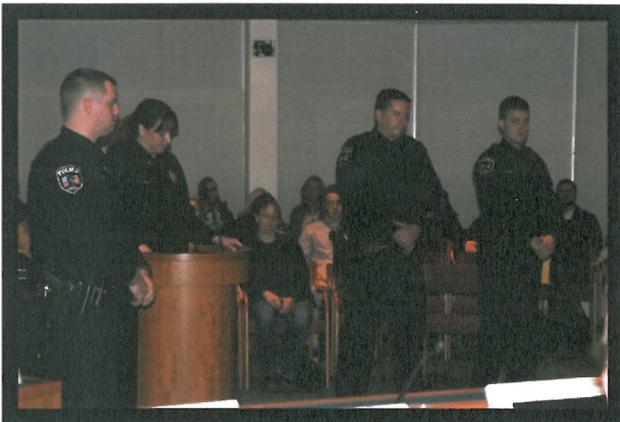
Crystal Police Department 2013 Organizational Chart



DEPARTMENT ADMINISTRATION



Pictured above (left to right) Lt. Doug Leslin, Chief Stephanie Revering, Lt. Todd Gustafson, Lt. Dave Oyaas



Pictured above is Deputy Chief Meehan (center) along with Officer Jake Albers (left) and Officer Bryan Elfstrom (right) at their swearing in ceremony.

The Crystal Police Administration Division directs the overall activities of the Police Department to accomplish the mission and goals of the Department, ensuring that Department resources are used in the most efficient and effective manner.

The division is responsible for coordinating Police Department efforts with other City Departments, with other criminal justice agencies and with the community. After serving the city for over 30 years, Lt. Todd Gustafson retired in November of 2013. At that time as a part of a departmental reorganization, Mike Meehan was appointed to the Deputy Chief position.

PATROL DIVISION

Lieutenant Doug Leslin supervises the Patrol Division of the Crystal Police Department. The unit is comprised of:

- 4 Sergeants
- 18 Police Officers
- 1 Traffic Officer
- 6 Community Service Officers

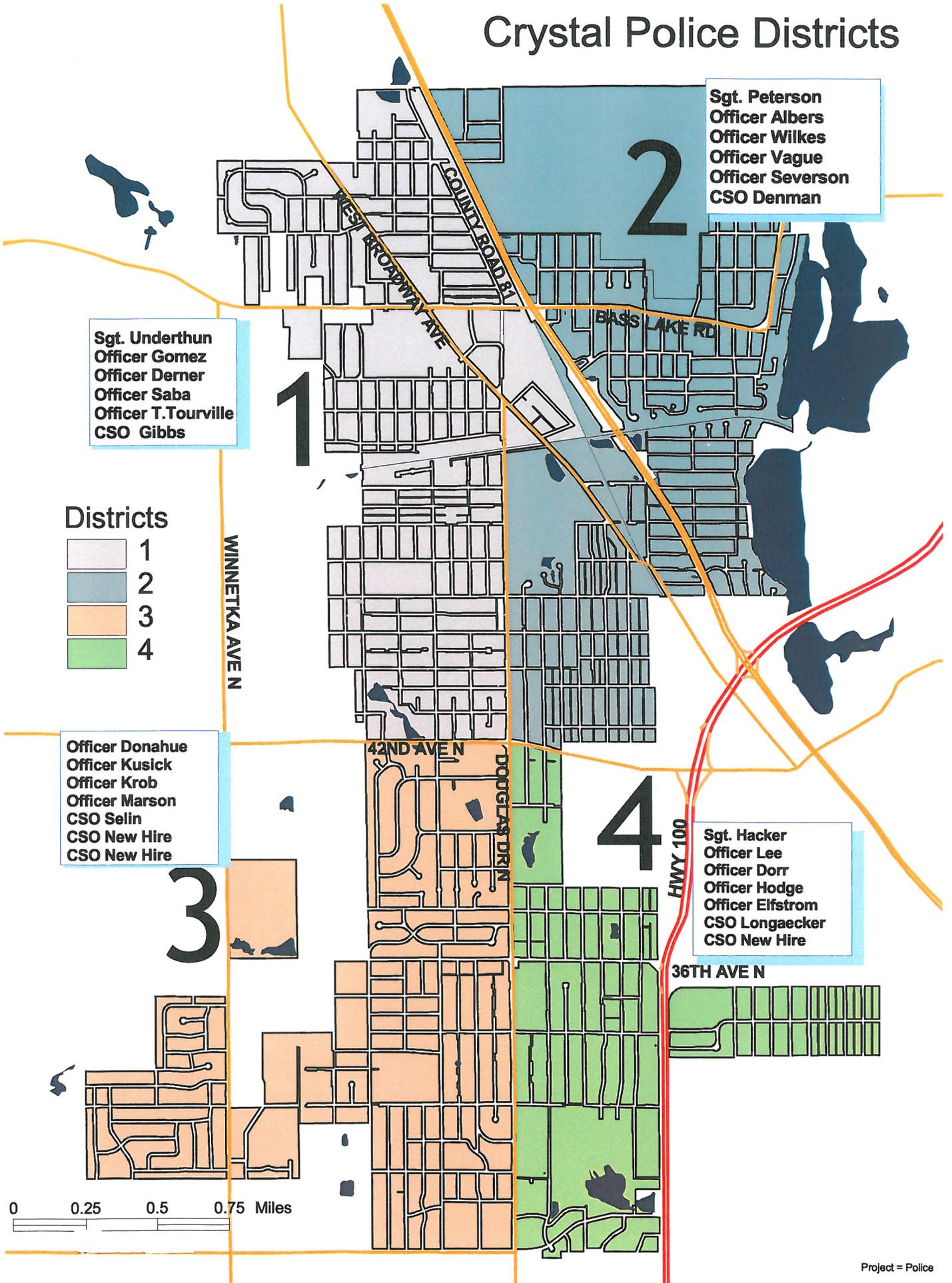
The Crystal Police Department devotes the largest share of its resources to patrol operations – the 24-hour per day commitment to having enough police officers on duty to get help swiftly to people in some sort of crisis. The situations that patrol officers must be prepared to address on the spur of the moment are numerous. Motor vehicle crashes, domestic violence, mental health crisis, medical calls, disturbances of all kinds, burglaries in progress, and robberies are just a few of the categories of calls which officers must respond to. In 2013, Crystal patrol officers responded to 31,264 calls for service and made 1080 arrests.

When not responding to matters that require immediate attention, patrol officers handle the more routine business of beginning investigations in to crimes reported after the fact. Larceny, hit-and-run crashes, vandalism, underage drinking, and identity theft are among the offenses which patrol officers typically will take reports on. If patrol officers can complete the investigation and apply for criminal charges without further investigative assistance, they are expected to do so. Patrol officers also get called to disputes between neighbors, problems with juveniles, animal complaints, parking problems and noise complaints.

Patrol officers are also the first line of enforcement of the state's motor vehicle law in Crystal. Some offenses directly involve safety, such as drunken driving, speeding, and stoplight violations. Other offenses involve financial or administrative accountability, such as maintaining automobile insurance, keeping a car registered, or updating an address with the Registry of Motor Vehicles.

In addition to the above duties, patrol officers are expected to become familiar persons in the community. Patrol officers are the largest and most publicly recognizable group of police officers. This makes them the face of our police department. Uniformed officers will be found reaching out to members of the community, building the trust between citizens and the police that will ensure the public's willingness to provide the police with information when needed.

Crystal Police Districts



Sgt. Peterson
Officer Albers
Officer Wilkes
Officer Vague
Officer Severson
CSO Denman

Sgt. Underthun
Officer Gomez
Officer Derner
Officer Saba
Officer T.Tourville
CSO Gibbs

- Districts**
- 1
 - 2
 - 3
 - 4

Officer Donahue
Officer Kusick
Officer Krob
Officer Marson
CSO Selin
CSO New Hire
CSO New Hire

Sgt. Hacker
Officer Lee
Officer Dorr
Officer Hodge
Officer Elfstrom
CSO Longaecker
CSO New Hire

0 0.25 0.5 0.75 Miles

The Crystal Police Department welcomed the City's first ever Canine Unit member. The department wanted to include the community in this significant event and asked citizens and students at the local schools to send in their recommendations in naming the dog. "Rocco" or Ready on Command Crystal Officer was named by the kindergarten class at Neill Elementary.

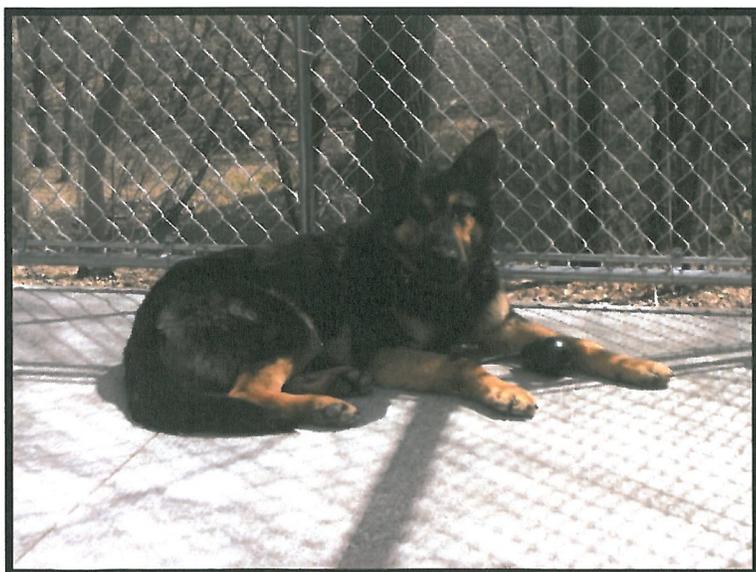
Canine Rocco came to the City of Crystal from the country of Slovakia when he was 14 months old. To become a Police Canine, an intensive four month training program was completed with the nationally recognized St. Paul Police Department Canine Unit. Canine Rocco excelled during this training program graduating at the end of June 2013.



Since July 2013, Canine Rocco has been deployed on 57 different occasions. Some of these deployments were to assist Crystal officers in safely searching, tracking, and apprehending dangerous suspects during volatile situations. This is made possible with the use of one of Rocco's best assets, his keen sense of smell. Rocco not only assists Crystal officers searching for suspects. His keen sense of smell has been used on welfare tracks of injured and vulnerable adults.

Rocco has been an integral part in making the City of Crystal a safer place for our community with his direct involvement in the arrest of 15 individuals. Some of these notable arrests include: 3 Domestic Assault Suspects, 5 Individuals in Stolen Vehicles and 2 Vehicle Pursuit Suspects.

Rocco was also involved in a multiple agency arrest of a suspect wanted for a murder from our neighboring city New Hope.



Rocco is a high energy canine driven to be doing something active. When not working, Rocco enjoys training to stay busy. Since Rocco's graduation, he has logged over 130 hours of training. Rocco's training will continue in 2014 as he will be cross-trained in narcotic detection. However, beyond working and training, one of Rocco's favorite activities is simply social interaction. Rocco enjoys visiting schools and nursing homes, attending neighborhood block parties and making new friends.



The Crystal Police Department continued our traffic safety priorities with the commitment of a dedicated Traffic Unit in 2013, a position begun in 2009. Officer Mason Barland took over the Traffic Officer position this year. In his role as the traffic squad, Officer Barland provides both enforcement and public education in an effort to make our roads safer.

In 2013, Officer Barland, **made 2,111 traffic stops and issued 2,030 citations**. Particular enforcement emphasis was placed on safety violations to include speed, seat belt, distracted driving, traffic light violations, and crosswalk enforcement.

Investigations were conducted on eight school bus stop arm violation reports and several neighborhood traffic complaints. One of these resulted in a recommendation to the council of the erection of a stop sign at an uncontrolled intersection.

Additionally, Officer Barland continued Officer Saba's earlier project to place blue enforcement lights on semaphores at busy intersections. These lights will help officers enforce violations of failing to stop for red lights. This project is a joint venture between the City of Crystal Engineering Department, the Hennepin County Transportation Department, the Crystal Crime Prevention Board, and the police department.

Public education efforts included quarterly traffic safety articles, Cable 12 News interviews, press releases prior to saturated enforcement projects, and safety training for city crossing guards.

The Crystal Police Department is committed to working with other agencies through the Hennepin County Traffic Advisory Committee, Hennepin County Traffic Enforcement Group, and the Minnesota Towards Zero Deaths initiative. Officer Barland worked 33 such projects this year, coordinating two commercial vehicle inspection saturations, a crosswalk targeted enforcement project, and two high-visibility traffic enforcement projects to coincide with the Crystal Frolics. We will continue to partner with other agencies and the public through increased enforcement, education efforts, and traffic engineering projects.



The Crystal Police Department partners with the cities of Golden Valley, New Hope and Robbinsdale to provide critical incident and high risk warrant service to a metropolitan population of over 75,000 citizens. In 2013, through joint resources the team purchased a tactical surveillance robot. The purpose of the robot is to give the SWAT team operators the ability to get an up close view of critical incidents while minimizing the risk to Officers.



Within days of receiving the new piece of equipment it used in the field when the SWAT team was called out to a domestic incident in one of the team's participating cities. Officers were called to a home where the man had threatened his wife with a gun and, although the wife was able to safely flee the residence, the man refused to comply with the police and barricaded himself in the home. When negotiations broke down, the robot was deployed and used to determine the location of the suspect inside the residence. While the robot maintained visual surveillance of the suspect, SWAT deployed an entry team and took the suspect into custody without incident.

INVESTIGATIONS UNIT SUMMARY

Lieutenant Dave Oyaas supervises the Investigations Unit of the Crystal Police Department. The unit is comprised of:

- 4 Criminal Investigators
- 1 Narcotics Investigator assigned to the Northwest Metro Drug Task Force
- 1 Specialist who conducts investigations of juvenile and adult protection cases



Pictured (left to right) Detective Jason Nolan, Lt. Dave Oyaas, Detective Justin Tourville and Juvenile Specialist Susan Carstens

In 2013, the Investigations unit reviewed over 1000 reports. These reports are submitted from Crystal patrol officers, Hennepin County Child Protection, Hennepin County Adult Protection along with information the investigators obtain from citizens and confidential informants during the course of their work. In addition, to the investigation of case reports, the Investigations unit manages vehicle forfeitures for DWI and qualifying felonies. Qualifying felonies are defined in MN statute and involve felony crimes where the vehicle was used in the commission of the crime.

Juvenile Specialist Report

Diversionsary Shoplifting and Theft Seminar

For over thirty-five years, the Crystal Police Department has offered an educational Shoplifting and Theft Seminar for first-time, misdemeanor juvenile offenders who have been caught stealing. The Seminar is a two-hour voluntary police diversion program that is offered as an alternative to a referral to juvenile court. A parent or guardian must attend the Seminar with the juvenile. The Seminar uses the Restorative Justice model and begins with a presentation about how stealing negatively impacts the community. For example, when available, a person from the Crystal Target Store's Asset Protection Department is on hand to tell young people what the impact of stealing is on a store. Each juvenile is asked to talk about how they made the decision to steal; parents share their feelings about the incident.

Four seminars were held during 2013; a total of 12 juveniles (63 %) of those invited and 9 parents attended these seminars. Those invited who chose not attend the seminar received citations to Juvenile Court for their thefts as did those who did not qualify for the seminar.

It should be noted that the number of juvenile shoplifters has continued to go down over the years. This is mostly due to the fact that store management sets a dollar amount of merchandise that must be taken before store security is allowed to contact police. Store personnel release juveniles to their parents rather than police when the dollar value of a theft is under the specified amount.

Truancy Enforcement

When a student is truant from school and found in the community, an officer will take the student to school. If a parent, neighbor, or school personnel contacts the police to report the truancy of a student who lives in Crystal, an officer is sent to the student's home. If the student is found, the officer will transport the student to school. Parents and school personnel have expressed extreme gratitude in having the police department partner with them in keeping young people in school.

Runaway Youth

The majority of runaway youth don't go far from home; they return usually in a day or two, and sometimes within a few hours. The juvenile specialist works with the parents and the runaway youth to attempt to resolve the conflicts that led to the child's leaving home without permission. In most cases, directing the family to follow-up counseling services resolves the problem. Some juveniles become chronic runners. We used to issue citations for those juveniles who would then see a judge in CHIPS Court. For the past two to three years, Hennepin County has chosen not to hold court hearings for juvenile runaways who receive citations. The County may assign a social worker from the Department of Human Services to work with the family. This is a voluntary service. Consequently, the Crystal Police are no longer issuing citations to those juveniles who are reported to have run from their homes. With those chronic runaways, we are able to make a referral to the County to get a social worker involved if the family is willing to have services.

RECORDS UNIT

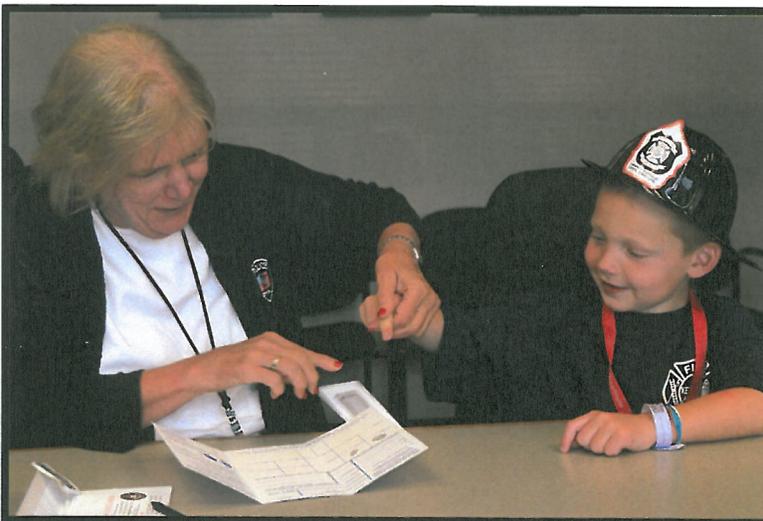
The Records Unit is responsible for all record keeping within the department related to accidents, incidents and arrests documented by the Crystal Police Department. The unit is comprised of three full time administrative employees and one half time employee.

Records staff are responsible for processing permit to carry applications, department data practices requests, statistical information, payroll, predatory offender registration compliance, submission of cases to the city and county attorney for charging, issuance of city dog licenses and coordination of false alarm calls.

The goal of the Records Unit is to maintain an excellent quality of service to our internal and external customers and produce a high-quality product. In addition to the duties listed above, in 2013 records staff processed over 1400 report requests

Again in 2013, records staff dealt with an increase in cases to be processed including a record setting 45% increase in permit to purchase applications over a three year period - 282 permit to purchase applications and 272 DUI arrests.

The unit also continued to work on the reducing the number of suspense files. A suspense files occur when a court disposition cannot be matched to an arrest record in the Computerized Criminal History system. In 2013, the number of suspense files was reduced from 948 in January of 2013 to 499 at the end of 2013.



(Pictured at left is Vicky Dalman of the records unit participating in Night to Unite. Dalman is taking fingerprints provided by the KidPrint Foundation which assists families with child safety issues.)

Animal Control

The City of Crystal maintains a partnership with the City of New Hope to provide both communities with a professional, full-time animal control officer. Animal Control Officer Tom Mahan continues to provide outstanding service to both communities.

In September, the Crystal City Council voted to allow a residence to have up to four hen chickens if several conditions are met. The Council also voted to raise the number of allowable pets at a residence to three dogs or three cats or two dogs/two cats. The previous ordinance stated a residence could only have two pets. This change will decrease by half the number of private kennel licenses held in the city.

The following numbers represent the calls for service handled by the full-time Animal Control Officer on weekdays or as follow-up to other officer's calls.

A total of 469 (471 in 2012) animal-related incidents were encountered during the period of January 1 to December 31, 2013. The number of citizen complaints was 353 or 75% (379 or 80% in 2012) and the number of officer-initiated complaints was 116 or 25% (92 or 20% in 2012).

Of the 353 citizen complaints, 98 (28%) concerned dogs at large (126 or 33% in 2012), resulting in two (2%) citations, 24 (24%) written warnings and 9 (9%) impounds. Overall, citizen complaints included 215 (61%) concerning dogs (244 or 64% in 2012), resulting in seven (3%) citations, 47 (22%) written warnings and 20 (9%) impounds. There were 15 dog bites (11 in 2012) in which 11 of the dogs passed through quarantine (two of these were declared Potentially Dangerous), one was reported on day eight of ten and was not impounded, one occurred in Minneapolis and was listed as Potentially Dangerous, one did not puncture but was listed Potentially Dangerous and one dog ran off and was not found. There were six incidents of aggressive dogs (14 in 2012) which resulted in four being declared Potentially Dangerous.

There were 51 (14%) citizen complaints concerning cats (52 or 14% in 2012). Forty-seven or 92% of the calls were cats at large. These calls resulted in five (10%) written warnings and 10 (20%) impounds. There were two cat bites with one cat going through quarantine with no signs on illness and a second being euthanized and tested negative for rabies. Traps were loaned to two residents to catch stray cats. There were 87 (25%) citizen complaints concerning other animals (83 or 22% in 2012). These resulted in one written warning for keeping of chickens in the city.

Of the 116 self initiated incidents, 13 (11%) involved dogs at large (4 or 4% in 2012) resulting in one (8%) citation, nine (69%) written warnings and one (8%) impound. Overall, officer-initiated incidents included 108 (93%) involving dogs (91 or 99% in 2012). Eighty five of these calls concerned dog licensing. The calls resulted in 20 (19%) citations, 67 (62%) written warnings and one (1%) impound. There were 474 licensed dogs in the city at the end of 2013, 55 of these were generated from written warnings issued by Animal Control. There were six (5%) officer-initiated incidents involving cats (one or 1% in 2012) resulting in one (17%) citation and two (33%) written warnings. There were two (2%) officer-initiated incidents involving other animals (none in 2012), with neither needing enforcement. I inspected or attempted to inspect 16 new or renewed licensed kennels and issued one written warning to apply for a kennel license.

When stats for my work in New Hope and Crystal are combined, I encountered or responded to a total of 753 incidents during 2013: 284 (38%) in New Hope and 469 (62%) in Crystal. The number of citizen complaints was 601 (80%) and the number of officer-initiated complaints was 152 (20%). Animal Control Officers also assist with non-animal control calls which include: document deliveries to court, city attorney, Council and Commission members; traffic control at accidents and fire calls; motorist assists; medical assists; utility checks; found bicycles; assists at warrant and crime scenes; and vehicle and residential lock outs.

2013 Support Services

- In 2013 the Property & Evidence Room was tasked with cataloging and storing approximately 3,455 new items of evidence and property. These items could have been seized as evidence, taken for safe-keeping or turned in as found property – and included weapons, suspected narcotics, bikes and biological/DNA evidence – along with everything in between.
- In 2013 the Property & Evidence Room at the Crystal Police Department developed contacts to allow for more timely destruction of high-risk items (narcotics and firearms). In the process, the Crystal Police Department destroyed approximately 180 firearms and 40 pounds of marijuana. Additionally, the 3M Corporation implemented their procedure for destruction of non-plant based narcotics in 2013, after receiving approval from applicable pollution control agencies.
- The Crystal Police Department began transitioning evidence required to be held permanently into the long-term evidence enclosure that was installed in 2012. This helped ease space constraints inside the main evidence room.
- Per the recommendations of an outside audit of the property and evidence function, in 2013 the Crystal Police Department added 5 cameras to its digital video recording system to record activity around the access points to the evidence storage areas of the Police Department.
- The Property & Evidence Room handled 3,595 digital recordings for the purpose of archiving and 6,219 digital photographs. Digital photographs are maintained in a password protected, tamper-proof database that ensures they retain evidentiary value – while also making them easy to locate when needed.
- The Property & Evidence Room handled more than 350 requests for video, audio and/or photographic evidence by prosecuting attorneys, defense attorneys and officers. This evidence could include photographs taken at crime or accident scenes, squad video, audio recordings of statements or recordings of 911 calls.

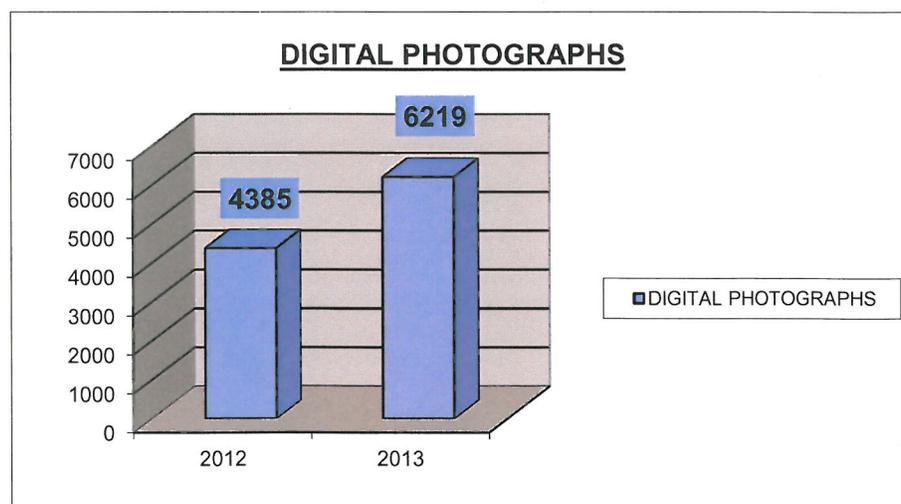
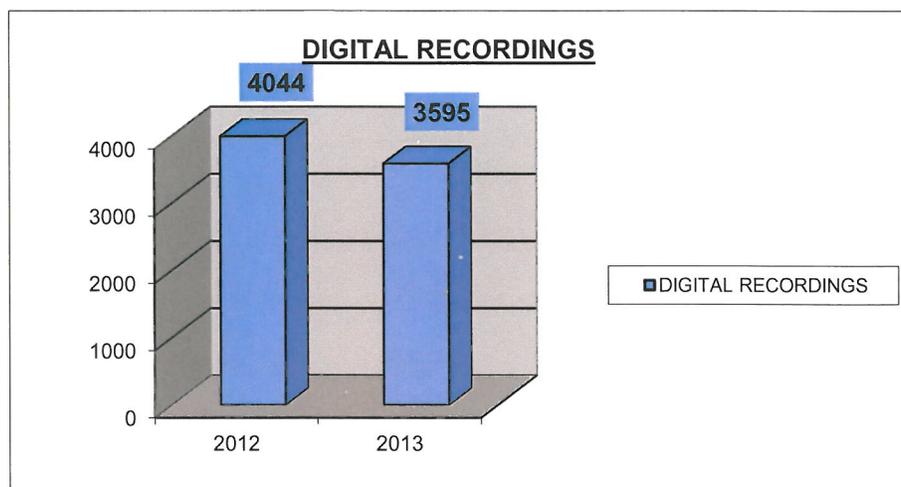
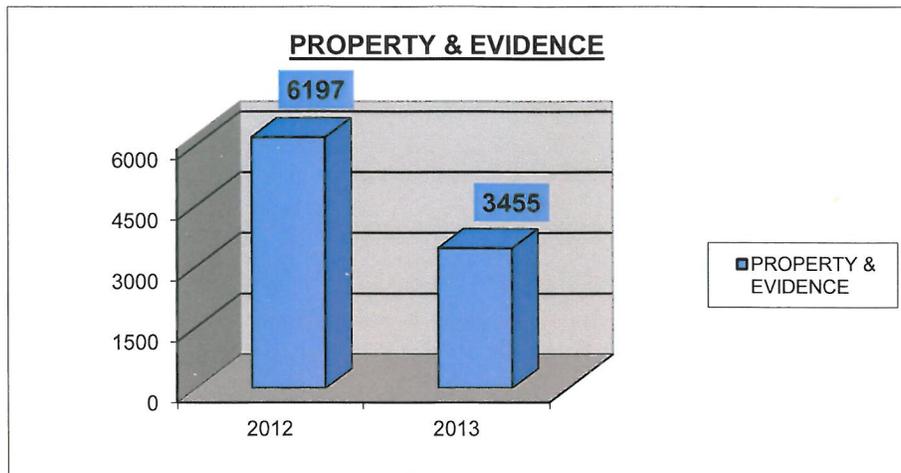
- In 2012, the Crystal Police Department continued to use <http://www.PropertyRoom.com> to sell items that were turned in as found property (with no identifiable owner and/or after time limits for storage have expired), items that were held for safekeeping (after storage time limits have expired), seized evidentiary items (after they no longer held evidentiary value) and department surplus items.

Information Technology

- In 2013 the Support Services Coordinator continued to provide first line technical support to the Crystal Police Department, in cooperation with the City of Crystal's IT Manager. This has proven to be beneficial both to the Crystal Police Department and the City of Crystal, as the use of technology by the police department has increased dramatically.
- The Crystal Police Department began planning for and implementing a new 2-factor authentication technology required by the State of MN - BCA on all mobile data computers. Additional research was done on hard drive encryption software - as that will be required on all mobile data computers in late 2014.
- The Support Services Coordinator provided the following IT services to the Crystal Police Department:
 - New PC Imaging
 - Mobile Data Computer Support
 - Hardware/Software Troubleshooting and Maintenance
 - Administration of Crystal PD Specific Applications
 - Virus Removal

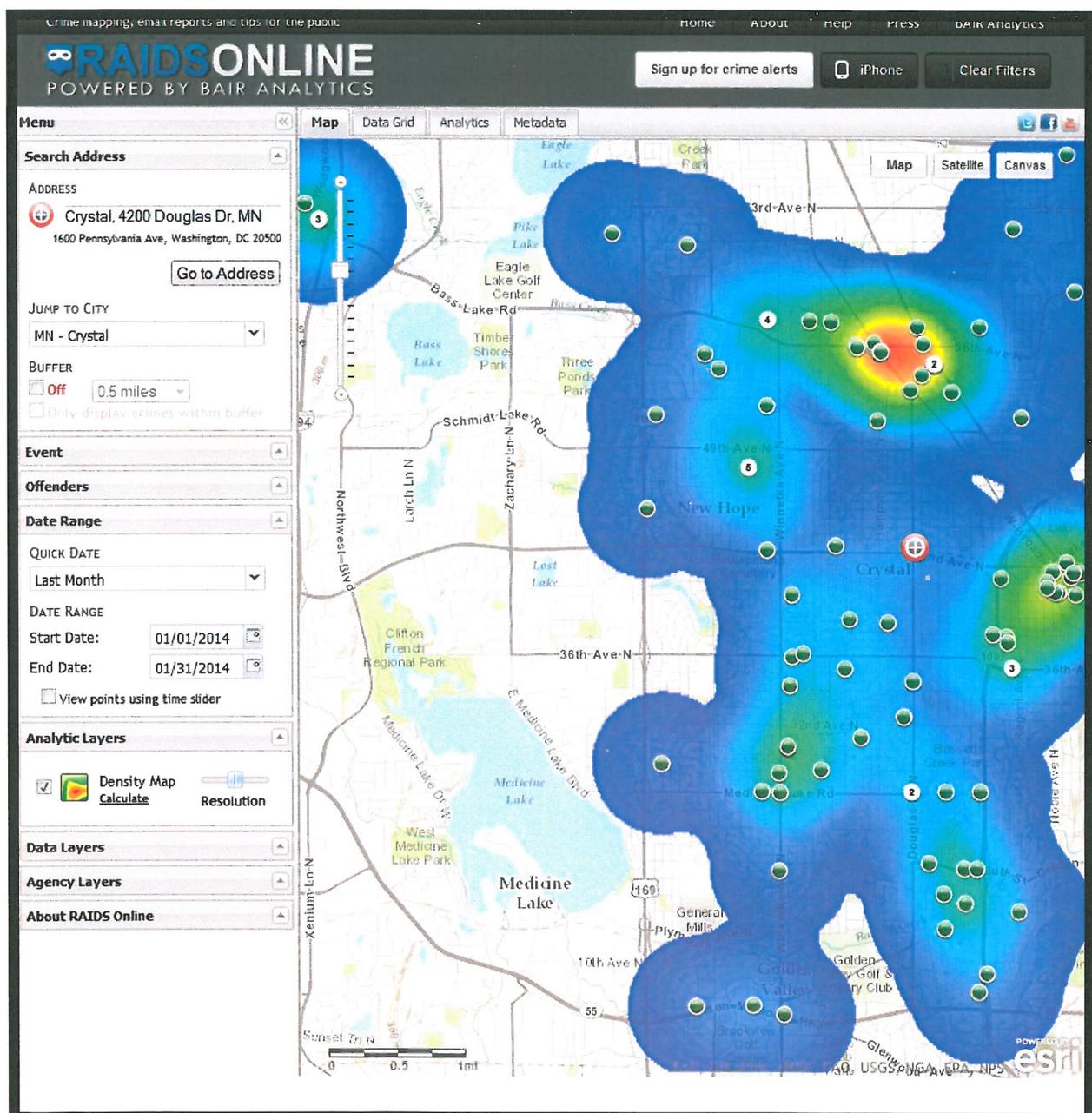
PROPERTY / EVIDENCE

The Property and Evidence Coordinator, Matt Haga, is responsible for processing all department evidence and items for safekeeping. This includes the storage and maintenance of all audio recordings, squad video recordings and victim and witness statements. The below graphs indicate the number of items processed with a comparison of 2013 to the prior year.



Crime Prevention

- A list of calls for police service at multi-unit apartment complexes inside the City of Crystal was generated and sent to apartment managers on a bi-monthly basis.
- The Crystal Police Department, as well as its partner agencies through LOGIS, retired the PIMA Web Application. In its place, the Crystal Police Department implemented RaidsOnline, an online crime mapping tool with a more robust feature set for end users. This online program is provided free of charge by Bair Analytics.



Crystal Police Explorer Post #3950

The Crystal Police Department Explorer Post logged over 1800 hours of time volunteered. These hours include training, competition, fundraising, and helping with several community events.



COMMUNITY EVENTS / FUNDRAISERS

- Crystal Frolics
- Toys for Tots
- National Night to Unite
- Kids, Cops and Firefighters
- Alcohol and Tobacco Compliance Checks
- Crosswalk Enforcement Project
- Crystal VFW Steak Fry
- Bagging at Cub Foods
- St. Paul Winter Carnival
- Red Bull Crashed Ice Event
- St. Patrick's Day Parade in St. Paul
- Role Players for St. Paul Reserve School
- Role Players for Brooklyn Center Active Shooter / SWAT Training
- Blaine Triathlon
- Annual Bike Rodeo
- Remodeling Fair
- 3M PGA Golf Tournament
- Airport Open House
- Vehicle Fair Visiting Adventure Club at Neil Elementary

COMPETITION / TRAINING

- MN Law Enforcement Explorer Competition in Rochester, MN (April)
- Annual Training at SCALE Regional Public Safety Training Facility in Jordan, MN
- Training at the Center for Criminal Justice and Law Enforcement at Hennepin Technical College
- Monthly Firearms Training
- Bomb Scene Training-Bloomington PD
- Meetings
- Ride-Alongs

AWARDS RECEIVED IN ROCHESTER

- 1st place Aggregate Shoot
- 2nd place Bomb Threat
- 2nd place Sample Police Exam
- 3rd place White Collar Crime
- 3rd place Crime Prevention
- 5th place Hostage Negotiation

The following officers worked as advisors to the Post in 2013: Sergeant Pete Underthun – *Committee Chair* Officer Julie Severson, Officer Brandon Dorr, Officer Tracie Lee, Officer Jonathan Wilkes - *Advisors*

Crystal Police Reserve Unit

Members of the Crystal Police Reserve unit volunteered a total of **1866 hours**. The Reserve Officers provide a valuable resource to the Department, especially during busy times such as the Crystal Frolics and other large scale events. Each Reserve Officer is responsible for volunteering a minimum of 120 hours in a calendar year. In 2013, the unit had 11 active members.

In addition to the below listed events, the Reserve Officers assist department staff, both sworn and non-sworn, at accident scenes, crime scenes and any time large crowd and/or traffic control is needed.

- Remodeler's Fair
- Crystal Frolics
- Antique Car Run
- Tater Daze in Brooklyn Park
- Duk Duk Daze in New Hope
- Whiz Bang Days in Robbinsdale
- Monster Mash Dance
- Teen Dance at the Crystal Community Center
- National Night Out
- West Metro Fire Open House
- DARE Graduations
- Crystal Airport Open House
- Kids, Cops, and Firefighters
- Citizens Police Academy
- Annual Bike Rodeo
- Maple Grove Days Parade
- Raspberry Festival Parade in Hopkins

*Applications for the Crystal Police Reserve Unit are on the City of Crystal website:
www.crystalmn.gov - forms are also located in the police lobby.*

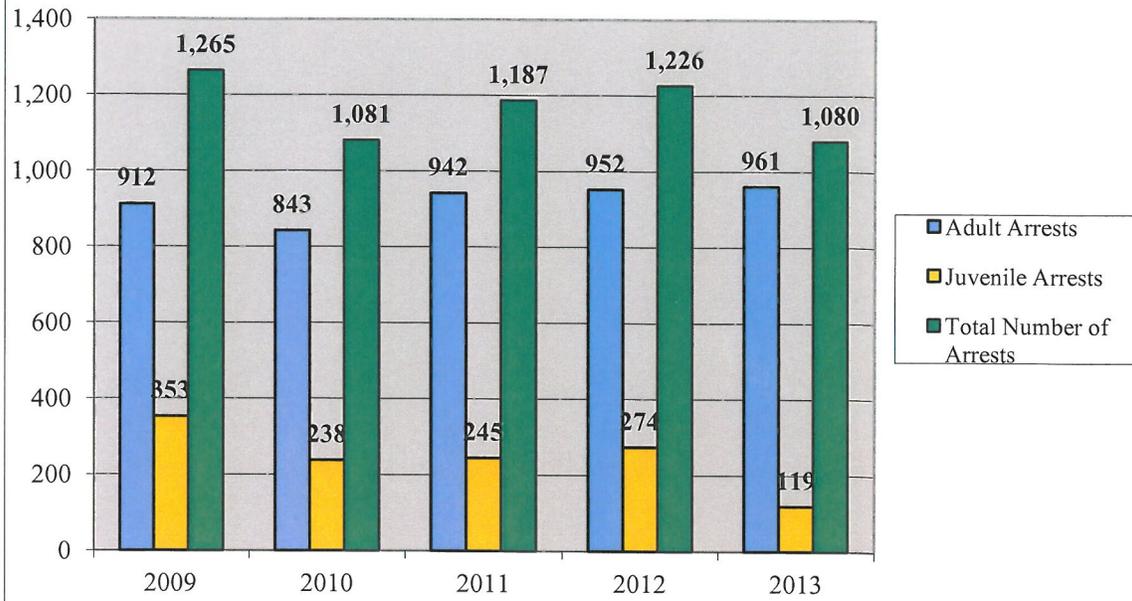
Criminal Incident Statistics

PART I CRIMES	2011	2012	2013
HOMICIDE	0	1	0
RAPE	2	2	5
ROBBERY	14	18	16
AGGRAVATED ASSAULT	21	15	8
BURGLARY	94	116	60
LARCENY/THEFT	507	575	423
AUTO THEFT	30	32	35
ARSON	4	3	3
TOTAL Part I Crimes	672	762	550

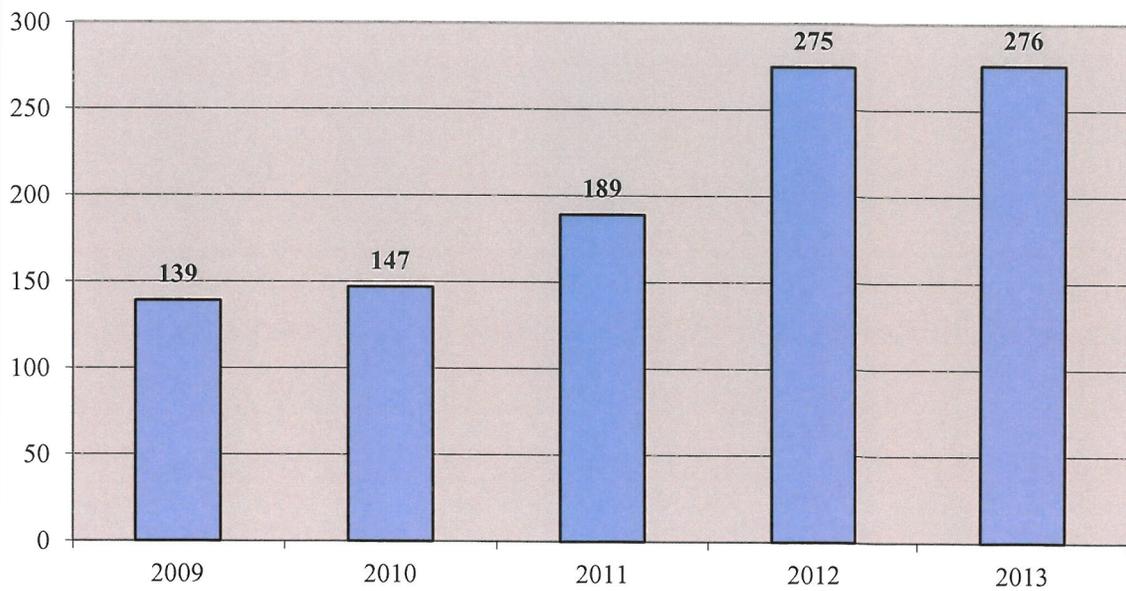
PART II CRIMES	2011	2012	2013
ASSAULT	172	175	173
FORGERY/COUNTERFEITING	22	20	22
FRAUD	98	102	96
EMBEZZLEMENT	0	0	0
POSSESS STOLEN PROPERTY	5	9	10
VANDALISM	120	172	124
WEAPONS	6	7	7
PROSTITUTION	0	2	0
CRIMINAL SEXUAL CONDUCT	14	21	22
NARCOTICS	74	77	85
GAMBLING	0	0	1
FAMILY/CHILDREN	4	9	5
DUI	189	256	276
LIQUOR VIOLATIONS	15	28	15
DISORDERLY CONDUCT	87	87	54
VAGRANCY	0	0	0
ALL OTHER OFFENSES	112	127	99
TOTAL Part II Crimes	918	1092	989

TOTAL PART I and II CRIMES	1,590	1,854	1,539
ARRESTS	2011	2012	2013
ADULT	942	952	961
JUVENILE	245	274	119
TOTAL ARRESTS	1,187	1,226	1,080

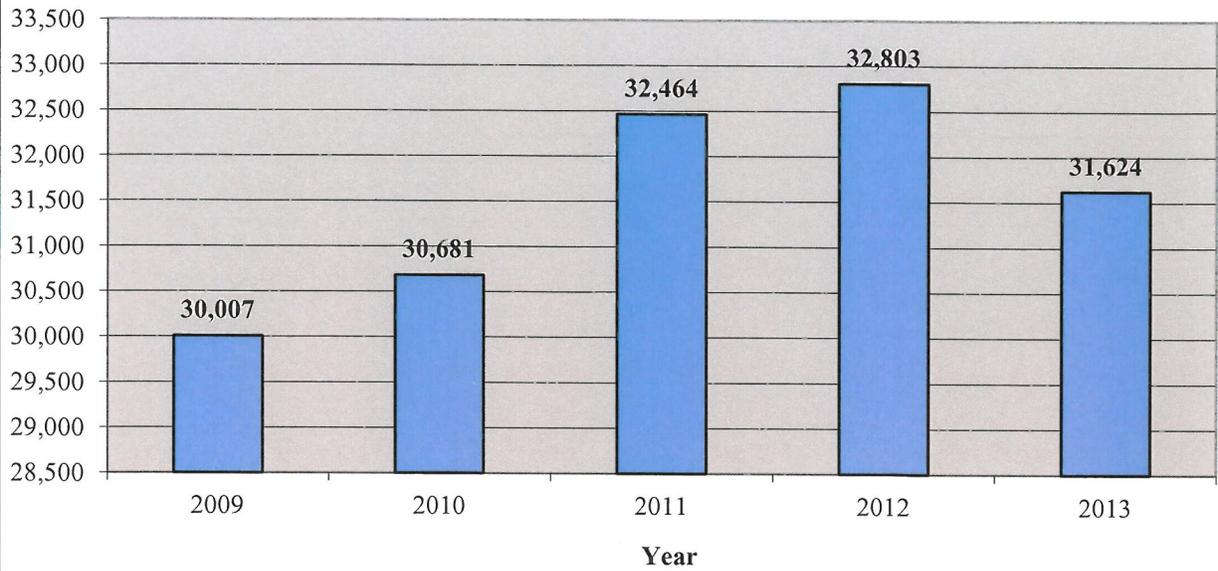
Adult & Juvenile Arrests by Year



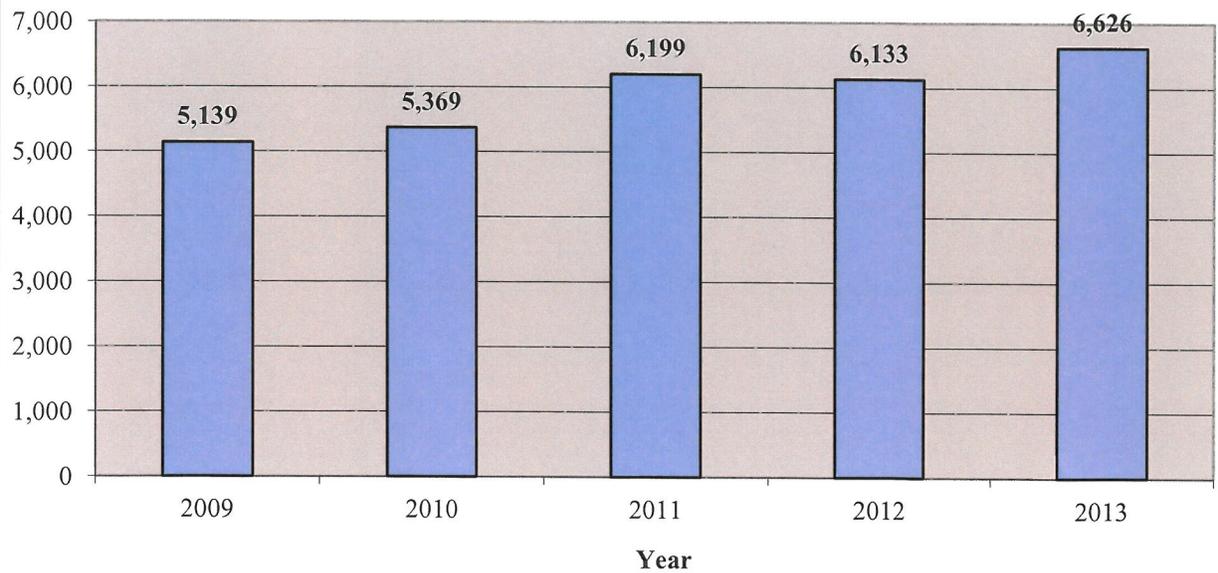
DWI Arrests



Crystal PD Calls for Service



Moving/Non-Moving Citations (Adults)



2013 Officer of the Year – Mason Barland

Officer Mason Barland was assigned to the traffic unit in January of 2013. Officer Barland is a great asset to the Crystal Police Department. His efforts go above and beyond the traffic project and he plays a key role in keeping the department's technology and equipment on the cutting edge. From patrol vehicle equipment and set up to automatic license plate reader technology, his research and recommendations are a great resource in helping the Crystal Police Department procure the right equipment for the job. Officer Barland's enthusiasm for the job is infectious. Coworkers on his shift can often be found enthusiastically participating in one of his pedestrian safety or traffic enforcement projects. Officer Barland takes great pride in both public education and traffic enforcement programs geared towards pedestrian and motor vehicle safety. The Crystal Police Department is proud to honor Officer Barland's work with the 2013 Officer of the Year Award.

2013 Civilian of the Year – Susan Carstens

Susan's level of dedication to both the department and the community is unmatched. Susan is the most sought out employee on the department by both citizens and employees. Department members are confident that when they refer a family to Susan she will ensure that they get the services they need. On a daily basis, Crystal Officers provide parents, school officials and social workers with Susan's contact information knowing that she provides the highest level of service.

Susan is an expert in the juvenile justice system and juvenile crime. Knowing the importance early intervention can have in a juvenile's life, Susan works to connect children with resources that can help them make better future decisions. Just one example of this is the shoplifting course that Susan teaches to first time offenders. In addition, Susan coordinates the Hennepin County Juvenile Advisory Council as she knows the importance of networking with other agencies and sharing information that can be beneficial to the community's youth.

Susan is a compassionate, tenacious advocate. Every day she advocates for the youth and vulnerable adults of our community. She fights to make sure that they have all of the resources available to help them and their families. When our City's youth are victimized, Susan's compassion and tenacity ensure they get the justice that is deserved. Often times, the success of a law enforcement agency is measured by statistics. If there were a statistic for how many lives Susan has changed, the numbers would be "off the charts". Susan's work isn't easily measured by numbers. While she is assigned and handles a large number of cases in the Investigations Unit, her work cannot be measured by a specific number. Her work is measured by lives and families changed.

Susan brings her can do attitude to her work and to the office every day. Whether she is advocating for the homeless to get assistance with housing, helping the elderly with their snow filled driveways or making sure that the vulnerable are receiving their "dinner at the door" meals, we can count on Susan to represent our department in an exceptional fashion.

Exceptional Performance

<i>March 11, 2013</i>	<i>Officer Jessica Donahue</i>	<i>April 25, 2013</i>	<i>Officer Julie Severson</i>
<i>April 4, 2013</i>	<i>Officer Sean Kwiatkowski</i>	<i>April 25, 2014</i>	<i>Officer Tracie Lee</i>
<i>April 14, 2013</i>	<i>Officer Jonathan Wilkes</i>	<i>June 12, 2013</i>	<i>Officer Mason Barland</i>
<i>April 25, 2013</i>	<i>Officer Jonathan Wilkes</i>	<i>June 29, 2013</i>	<i>Officer Steve Hart</i>
<i>April 25, 2013</i>	<i>Officer Mason Barland</i>	<i>June 29, 2013</i>	<i>Officer Jerry Krob</i>
<i>April 25, 2013</i>	<i>Officer Brandon Dorr</i>	<i>October 9, 2013</i>	<i>Officer Jessica Donahue</i>



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PROCLAMATION

NATIONAL POLICE WEEK

May 12-18, 2013



NATIONAL PEACE OFFICERS' MEMORIAL DAY

May 15, 2013

WHEREAS, there are approximately 900,000 law enforcement officers serving in communities across the United States, including the dedicated members of the Crystal Police Department; and

WHEREAS, nearly 60,000 assaults against law enforcement officers are reported each year, resulting in approximately 16,000 injuries; and

WHEREAS, on average, one law enforcement officer is killed in the line of duty every 57 hours in the United States; and

WHEREAS, since the first recorded death in 1791, close to 20,000 law enforcement officers in the United States have made the ultimate sacrifice and been killed in the line of duty; and

WHEREAS, the names of these dedicated public servants are engraved on the walls of the National Law Enforcement Officers Memorial in Washington, D.C.; and

WHEREAS, 321 new names of fallen heroes are being added to the National Law Enforcement Officers Memorial this spring, including 120 officers killed in 2012 and 201 officers killed in previous years; and

WHEREAS, the service and sacrifice of all officers killed in the line of duty will be honored during the National Law Enforcement Officers Memorial Fund's 25th Annual Candlelight Vigil on the evening of May 13, 2013; and

WHEREAS, the Candlelight Vigil, which approximately 20,000 people attend each year and which is videocast live over the Internet, is part of National Police Week, which takes place this year on May 12-18; and

WHEREAS, May 15, 2013 is designated as Peace Officers' Memorial Day in honor of all fallen officers and their families, and U.S. flags should be flown at half staff; and

WHEREAS, the Crystal Police Department will join nearly 780,000 peace officers nationwide in commemorating fallen officers on May 15, by wearing black bands on their badges in memory of those officers who have given their lives in the line of duty.

NOW, THEREFORE, I, Jim Adams, Mayor of the City of Crystal, do hereby proclaim the week of May 12-18, 2013 as **NATIONAL POLICE WEEK** in the City of Crystal and publicly salute the service of law enforcement officers in our community and in communities across the nation AND proclaim Wednesday, May 15, 2013, as **NATIONAL PEACE OFFICERS' MEMORIAL DAY** in the City of Crystal to commemorate those law enforcement officers nationwide who have made the ultimate sacrifice of their lives for the greater good and safety of the community and encourages the community to fly U.S. flags at half staff on that day.

Dated: May 7, 2013

By: _____

Jim Adams, Mayor



The Badge

It is polished and shiny and looks so fine.
Once you earn it you have to tow the line.

The minute you wear it upon your chest
it becomes a symbol that you must do your best.

It means honesty, integrity, and fairness to all.
Your life is never your own, but at the public's call.

Night or day, any hour, it makes you a mark.
It doesn't protect you from a shot in the dark.

Over the years the shine starts to fade,
but brighter still is the woman or man it has made.

It is often what separates you from the crowd.

It is a second family of which you are proud.

- Author unknown