



Crystal Police Department 2011 Annual Report



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CRYSTAL POLICE DEPARTMENT

4141 Douglas Drive North
Crystal, MN 55422-1696

Phone: 763-531-1014
Fax: 763-537-3279

April 27, 2012

Ms. Anne Norris
City Manager
City of Crystal
4141 Douglas Drive
Crystal, MN 55422

Dear Ms. Norris,

Enclosed you will find the Crystal Police Department 2011 Annual Report.

During 2011, the Crystal Police Department responded to 32,716 calls for service which resulted in numerous criminal investigations, including the June fatal accident on Orchard and 58th Avenue. This represents the highest number of calls for service that the Crystal Police Department has handled in the past thirteen years. Our officers also arrested 1,187 people on a variety of criminal offenses.

The men and women of the Crystal Police Department have the honor of serving our community in a variety of ways. Over 20 of our officers and sergeants serve in a professional capacity patrolling our community. Others serve as detectives providing investigative expertise to the Patrol Division. Our Community Service Officers provide an important support service as does our support services technician and animal control. Our administrative team is backed by an exceptional administrative staff. Working together with the community, **we are proud to report that we have seen a 4.4% reduction in Part I and Part II offenses this past year.**

Traffic safety and crime suppression continue to be the highest priorities of the Crystal Police Department. Throughout 2011, our patrol officers continued to focus a great deal of their uncommitted patrol time to traffic law enforcement. In fact, a total of **6,199 citations** were issued this past year. This represents an eighty-one percent increase in citations issued since 2007.

The Crystal Police Department included two special family focused sessions during 2011. The first was a February training session that included a presentation by the Law Enforcement Family Support Network and the second was the sponsorship of a Wills for Heroes event in September. Both sessions were well received by the members of the police department.

As always, the Crystal Police Department will continue to provide professional police service to our community while remaining prudent about expenditures.

Very truly yours,

A handwritten signature in black ink, appearing to read "John J. Banick".

John J. Banick
Chief of Police

"Service with Compassion and Integrity"

The background of the page features a large, faint, light blue watermark of the Crystal Police Department badge. The badge is shield-shaped with a laurel wreath border. At the top, a blue banner contains the word "CRYSTAL" in white, serif, all-caps letters. Below this is a smaller blue banner with a decorative scroll pattern. The center of the badge has vertical stripes. At the bottom, another blue banner contains the word "POLICE" in white, serif, all-caps letters. A small circular seal is visible in the lower-middle part of the badge, containing the year "1858".

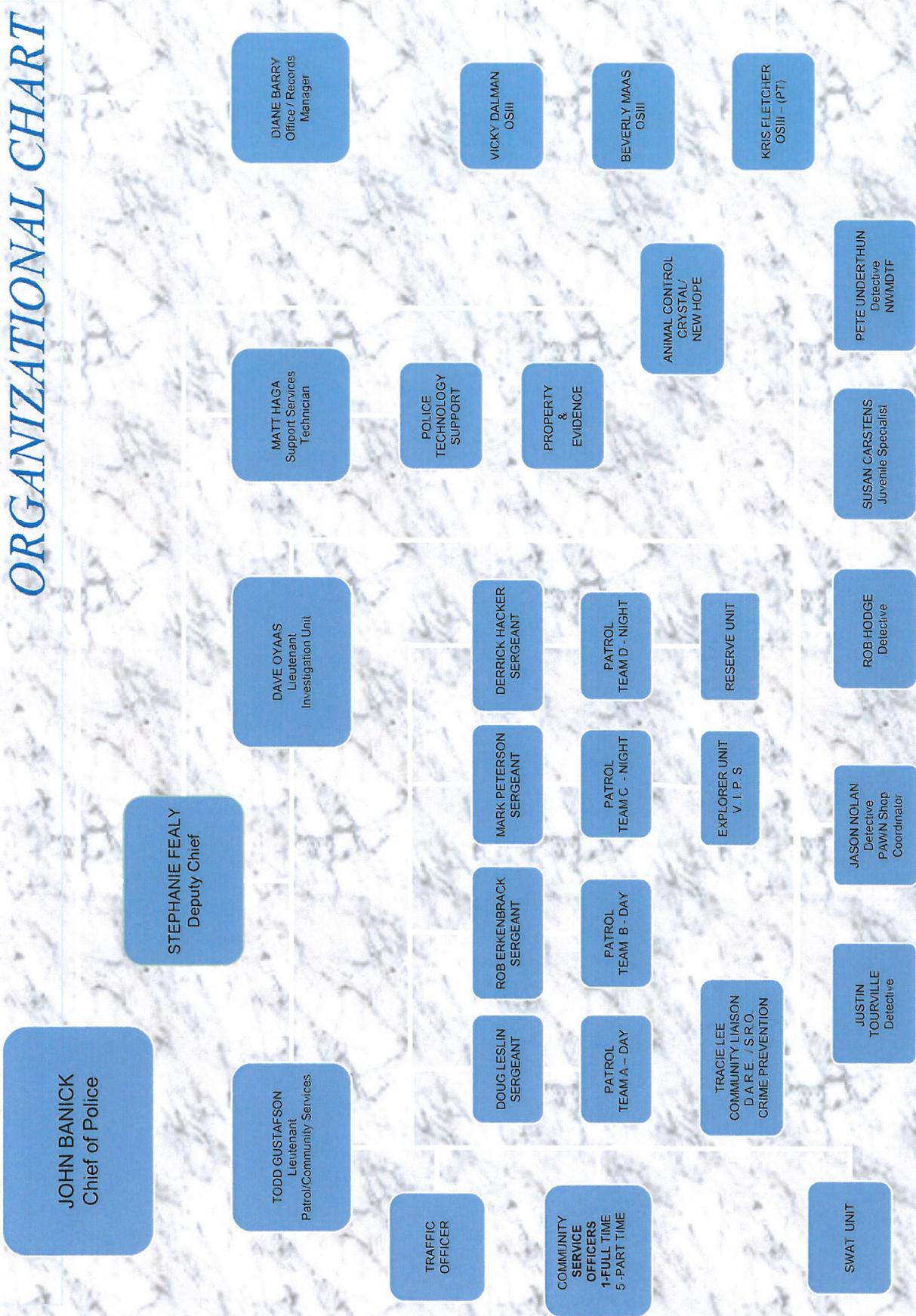
CRYSTAL

MISSION STATEMENT

***The Mission of the Crystal Police Department
is to serve all citizens with respect. We will
form partnerships with our community to
provide a safe environment***

POLICE

2011 CRYSTAL POLICE DEPARTMENT ORGANIZATIONAL CHART



2011 CRYSTAL POLICE STAFFING

Administration

Chief John Banick
Deputy Chief Stephanie Fealy
Patrol Lieutenant Todd Gustafson
Investigative Lieutenant Dave Oyaas

Administrative Staff

Diane Barry
Vicky Dalman
Kris Fletcher
Bev Maas

Police Sergeants

Sergeant Robin Erkenbrack
Sergeant Derrick Hacker
Sergeant Douglas Leslin
Sergeant Mark Peterson

Police Detectives

Detective Robert Hodge
Detective Tracie Lee
Detective Jason Nolan
Detective Justin Tourville
Detective Pete Underthun

Support Services Technician

Daniel Barry
Matt Haga

Police Officers

Officer Mason Barland
Officer Jessica Donahue
Officer Brandon Dorr
Officer Adam Harrer
Officer Steven Hart
Officer Jerry Krob
Officer Geoffrey Kusick
Officer Sean Kwiatkowski
Officer Kathleen Lefty-Gomez
Officer Matthew Marson
Officer Matthew Saba
Officer Julie Severson
Officer Timothy Tourville
Officer Lisa Vague
Officer Alan Watt
Officer Jonathan Wilkes
Officer Richard Zimmerman

Juvenile Specialist

Susan Carstens

Animal Control

Tom Mahan

Community Service Officers

Matthew Bichler
Scott Eriksen
Eric Finnvik
Joe Gibbs
Steve Longaecker



Crystal Police Department Administration



Pictured left to right Lt. Todd Gustafson, Deputy Chief Stephanie Fealy, Chief John Banick, Lt. Dave Oyaas

The Crystal Police Administration Division directs the overall activities of the Police Department to accomplish the mission and goals of the Department, ensuring that Department resources are used in the most efficient and effective manner.

The Crystal Police Administration Division is responsible for coordinating Police Department efforts with other City Departments, with other criminal justice agencies and with the community.

The Chief of Police, John Banick, directly supervises the Deputy Chief and the Patrol and Investigations Lieutenants. For the department's entire structure, please see the Crystal Police Department Organizational Chart on page 3.

Department Motto

"Service with Compassion and Integrity"

Department Vision

"The vision for the Crystal Police Department is that we will be a professional, well equipped department, utilizing state of the art technologies and creative policing strategies that focus on problem solving and community policing."

PATROL DIVISION

Lieutenant Todd Gustafson supervises the Patrol Division of the Crystal Police Department. The unit is comprised of:

- 4 Sergeants
- 17 Police Officers
- 6 Community Service Officers

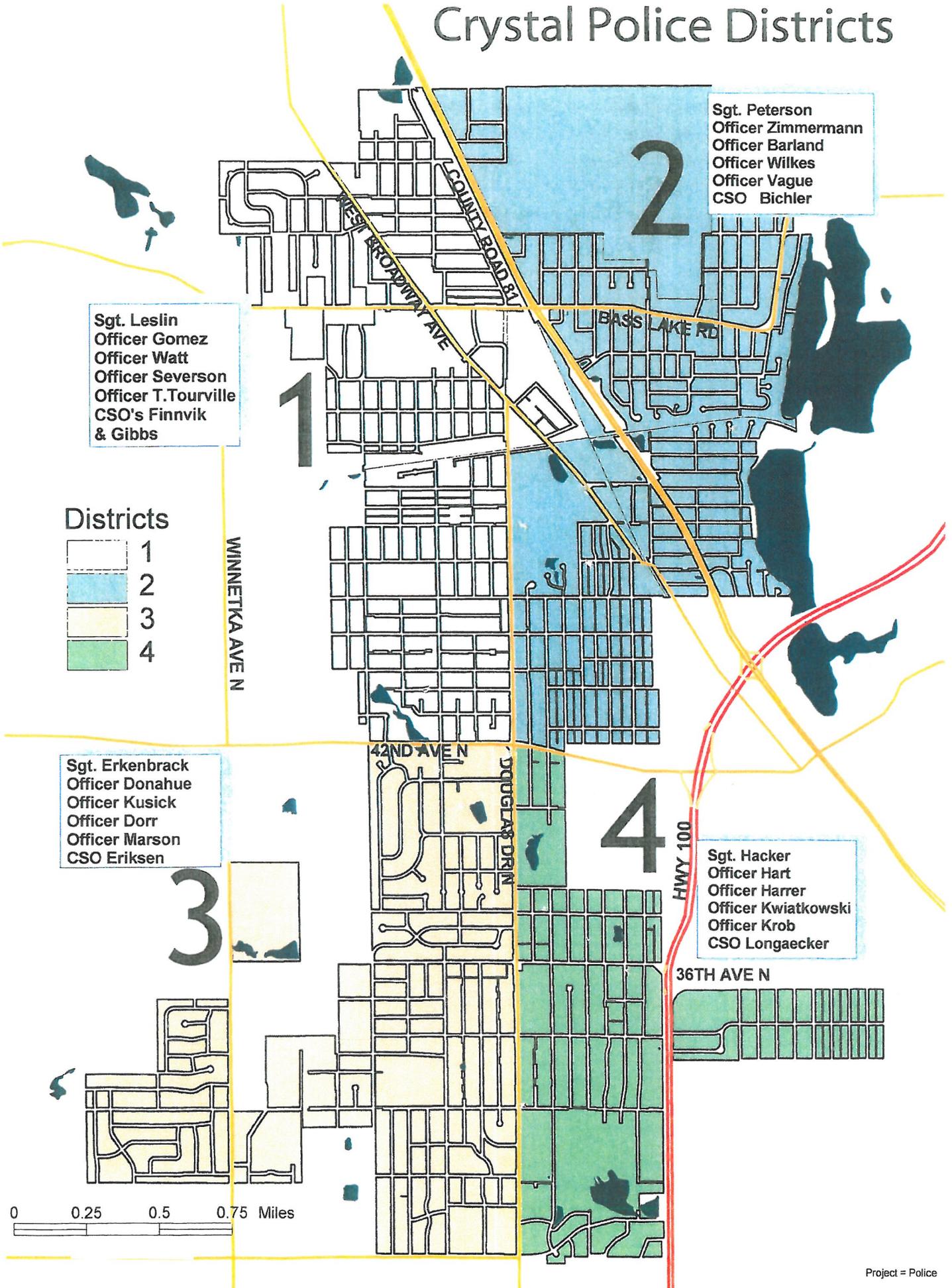
The Crystal Police Department devotes the largest share of its resources to patrol operations – the 24-hour 7 days a week commitment to equip a professionally trained police staff and providing services to those people in need. The situations that patrol officers must be prepared to address on the spur of the moment are numerous. Motor vehicle crashes, domestic violence, mental health disturbances, medical calls, dangerous or disorderly drunken behavior, burglaries in progress, and robberies are just a few of the categories of calls which officers must attend to swiftly. Each call for service presents a wide range of complexity and severity. In 2011, the Crystal Police Department responded to 32,464 calls for service and made 1,187 arrests..

When not responding to matters that require immediate attention, patrol officers handle the more routine business of conducting preliminary investigations for crimes reported after the fact and responding to service related requests for assistance. Larceny, hit-and-run crashes, vandalism, underage drinking, and identity fraud are among the offenses which patrol officers typically will take reports on. If patrol officers can complete the investigation and apply for criminal charges without further investigative assistance, they are expected to do so. Patrol officers also get called to disputes between neighbors, problems with juveniles, animal complaints, parking problems, message deliveries, and noise complaints.

Patrol officers are also the first line of enforcement of the state's traffic safety laws. Some offenses directly involve safety, such as drunken driving, speeding, and stoplight violations. Other offenses involve financial or administrative accountability, such as maintaining automobile insurance, keeping a car registered, or updating an address with the Registry of Motor Vehicles.

In addition to the above duties, patrol officers are expected to become familiar with the businesses and other community members. Patrol officers are the largest and most publicly recognized group in the police department. The uniformed staff of the Crystal Police Department reach out to members of the community on a daily basis building trust between citizens and the police that will ensure the public's willingness to provide the police with support and information when needed.

Crystal Police Districts





CRYSTAL POLICE DEPARTMENT

TRAFFIC UNIT

The Crystal Police Department has identified traffic safety as a priority in our community. Traffic Officer Matt Saba works on both enforcement and public education to make our roads safer for everyone.

In 2011, Officer Saba has cited violators for 1,580 violations while making a total of 1,675 traffic contacts. Particular attention has been paid to speed, seat belt and crosswalk enforcement.

Officer Saba followed up on 20 concerns from residents regarding traffic issues and investigated 8 school bus stop arm violations.

Public education efforts included five traffic safety articles and one Cable 12 News interview.



Officer Saba works with other agencies through the Hennepin County Traffic Advisory Committee, Hennepin County Traffic Enforcement Group and Operation NightCAP.

Officer Matt Saba was chosen to receive the “*2011 Hennepin County Traffic Officer of The Year Honorable Mention Award*” presented by the Hennepin County Traffic Advisory Committee.

We will continue to partner with other agencies and the public through increased enforcement and education efforts to keep our streets safe for our residents in 2012.

INVESTIGATIONS DIVISION SUMMARY

Lieutenant Dave Oyaas supervises the Investigations Division of the Crystal Police Department. The unit is comprised of:

- 4 Criminal Investigators
- 1 Narcotics Investigator assigned to the Northwest Metro Drug Task Force
- 1 Specialist who conducts investigations of juvenile and adult protection cases



Pictured (left to right) Lt. Dave Oyaas, Juvenile Specialist Susan Carstens, Detective Rob Hodge, Detective Justin Tourville and Detection Jason Nolan

2011 Cases Reviewed:	1811
2011 Adult Criminal Cases Assigned:	850
2011 Juvenile Cases Assigned:	334
2011 Adult Protection Cases:	33
2011 Child Protection Cases:	103
2011 Narcotics Investigations:	31

In addition, the Investigations Division manages vehicle forfeitures for DWI and qualifying felonies. Qualifying felonies are defined in MN statute and involve felony crimes where the vehicle was used in the commission of the crime.

JUVENILE SPECIALIST REPORT

Diversionary Shoplifting and Theft Seminar

For over thirty years, the Crystal Police Department has offered an educational Shoplifting and Theft Seminar for first-time, misdemeanor juvenile offenders who have been caught stealing. The Seminar is a two-hour voluntary police diversion program that is offered as an alternative to a referral to juvenile court. A parent or guardian must attend the Seminar with the juvenile. The Seminar uses the Restorative Justice model and begins with a presentation about how stealing negatively impacts the community. For example, a person from the Crystal Target Store's Asset Protection Department is on hand to tell young people what the impact of stealing is on a store. Each juvenile is asked to talk about how they made the decision to steal; parents share their feelings about the incident.

Seven seminars were held during 2011; 28 juveniles (62 %) of those invited and 26 parents attended the seven seminars. Those invited who chose not attend the seminar received citations to Juvenile Court for their thefts.

SHOPLIFTING/THEFT ARRESTS:	2009 = 66 juveniles
	2010 = 48 juveniles
	2011 = 95 (44 received citations)

Truancy Enforcement

When a student is truant from school and found in the community, an officer will take the student to school. If a parent, neighbor, or school personnel contacts the police to report the truancy of a student who lives in Crystal, an officer is sent to the student's home. If the student is found, the officer will transport the student to school. In 2011, police brought 15 students to school as follows:

- 4 to Robbinsdale Middle School
- 7 to Plymouth Middle School
- 1 to TASC Alternative School
- 1 to Noble Elementary School

- 2 to Neill Elementary School
- 1 from Bren Road Educational Center that was not transported due to the distance to the school in Minnetonka

Parents and school personnel have expressed extreme gratitude in having the police department partner with them in keeping young people in school.

Runaway Youth

The majority of runaway youth don't go far from home; they return usually in a day or two, and sometimes within a few hours. The juvenile specialist works with the parents and the runaway youth to attempt to resolve the conflicts that led to the child's leaving home without permission. In most cases, directing the family to follow-up counseling services resolves the problem. Some juveniles become chronic runners. We used to issue citations for those juveniles who would then see a judge in CHIPS Court. It should be noted that Hennepin County is no longer holding court hearings for juvenile runaways who receive citations. The County may assign a social worker from the Department of Human Services to work with the family. This is a voluntary service. Consequently, the Crystal Police are no longer issuing citations. With those chronic runaways, we are able to make a referral to the County to get a social worker involved if the family is willing to have services.

2009 – 96 reported incidents with 45 juveniles arrested/cited

2010 – 88 reported incidents with 36 juveniles arrested/cited

2011 – 77 reported incidents with 19 citations

(Numbers included repeat runaways)

RECORDS UNIT

The Records Unit of the Crystal Police Department maintains records for accidents, incidents and arrests documented by the Crystal Police Department. The unit is comprised of three full time administrative employees and one part time position. The Department is fortunate to have a very dedicated staff of civilian employees in the records unit. The goal of the Records Unit is to maintain an excellent quality of service to our internal and external customers and produce a high-quality product.

Records staff is responsible for all issues related to the Department's records management system. In addition, records staff handles the following:

- Receive and process all requests for data
- Processing of gun permit applications
- Handling inquiries by citizens at the front service counter
- Processing dog licenses
- Transcription of all officer dictations and statements
- Answering all incoming department phone calls
- Submitting cases to the City and County Attorney
- Processing of daily mail to department members
- Bi-weekly payroll processing

Gun purchase applications processed

2010	194	2011	240
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Denied gun purchase applications

2010	9	2011	8
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Dog license tags issued:

2010	344	2011	315
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Northwest Metro Drug Task Force

The Northwest Metro Drug Task Force is a collaborative effort of the following agencies: Crystal Police Department, Golden Valley Police Department, Brooklyn Center Police Department, Robbinsdale Police Department, Plymouth Police Department, New Hope Police Department and the Hennepin County Sheriff's Office. Task Force members are dedicated to resolving narcotics-related complaints by utilizing information it receives from citizens, information cultivated by police officers, and information obtained through various investigative techniques.

The Drug Task Force also receives information regarding other criminal activities such as robberies, burglaries and assaults. The Task Force may investigate the information or forward it on to the appropriate agency.

Crystal Police Detective Pete Underthun was assigned to the Northwest Metro Drug Task Force in 2011.

2011 Task Force statistics

• Crystal Narcotics Cases	72
• Total Task Force Narcotic Cases	174
• Search Warrants Conducted	141
• Arrests	126
• Non Drug Arrests	4
• Firearms Seized	38
• Firearms Seized (Crystal)	15

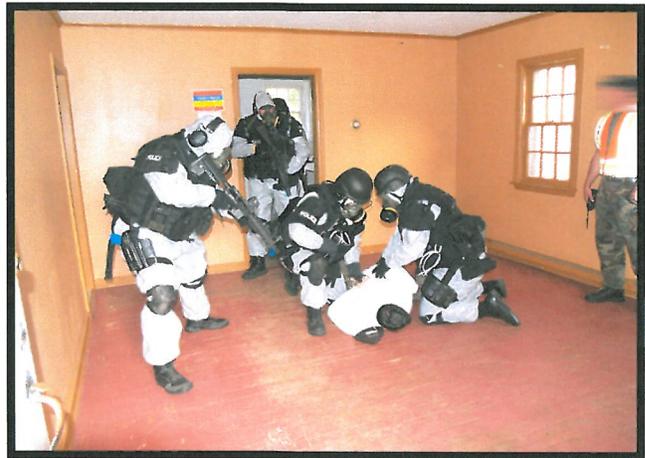
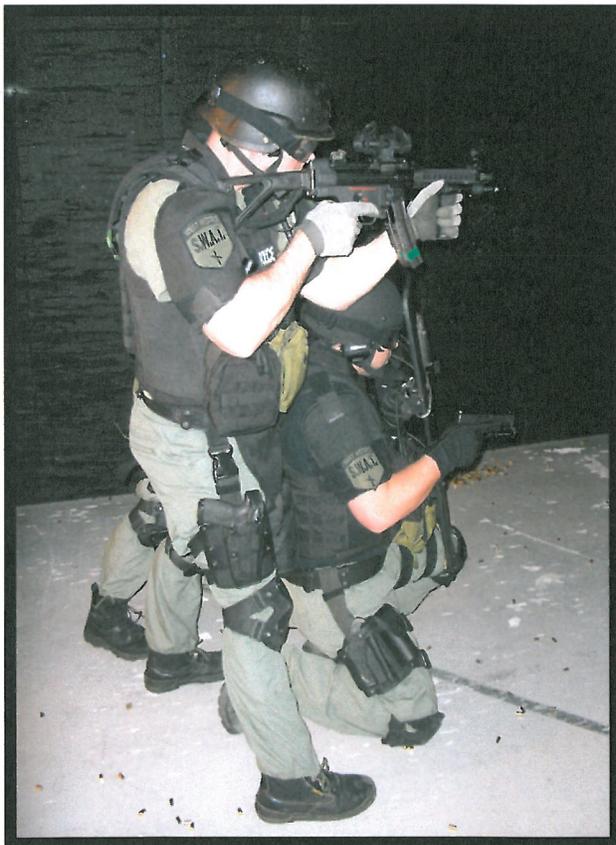
Drugs Seized

- 277 Pounds of Marijuana
- 2.5 Kilos of cocaine
- 1.9 Kilos Methamphetamine
- 1331 units of illegally obtained prescription meds

The task force seized \$85,000 in vehicles and \$208,000 in US currency in 2011.



The Crystal Police Department is one of four member cities that make up the West Metro S.W.A.T. Team. The West Metro S.W.A.T. is a partnership between the cities of Crystal, Golden Valley, New Hope and Robbinsdale and provides critical incident and high risk warrant service to a metropolitan population of over 75,000 citizens. In 2011, the Crystal Police Department contributed seven officers to the team. The team is made up of twenty five committed, specially trained officers and one tactical paramedic.



In 2011 the S.W.A.T. team :

- *Participated in over 100 hours of training to ensure our communities stay safe from emerging threats and challenges.
- *Executed seven high-risk search warrants for the Drug Task Force, Violent Offender Task Force, and local Detectives. Assisted in the apprehension of a robbery suspect, felony assault suspect and several narcotics investigations.
- *The Unit also served as a support team for the Hennepin County Sheriff's Department Tactical Team.

CRYSTAL ANIMAL CONTROL

The following numbers represent the calls for service handled by the full-time Animal Control Officer on weekdays or as follow-up to other officers' calls.

A total of 501 (443 in 2010) animal-related incidents were encountered or responded to during the period of January 1 to December 31, 2011. The number of citizen complaints was 394 or 79% (334 or 75% in 2010) and the number of officer-initiated complaints was 107 or 21% (109 or 25% in 2010).



Of the 394 citizen complaints responded to by the Animal Control Officer, 125 (32%) (98 or 29% in 2010) concerned dogs at large, resulting in three (2%) citations, 36 (29%) written warnings and 23 (18%) impounds. Overall, citizen complaints included 242 (61%) concerning dogs (194 or 58% in 2010), resulting in four (2%) citations, 54 (22%) written warnings and 33 (14%) impounds. There were 12 dog bites (14 in 2010) in which nine of the dogs passed through quarantine (five of these were declared Potentially Dangerous), two were euthanized and tested negative for rabies and one dog ran off and was not found. There were six incidents of aggressive dogs (three in 2010) which resulted in five reports (two were declared Potentially Dangerous) and one written warning. There were 55 (14%) citizen complaints concerning cats (52 or 16% in 2010). Forty-seven or 85% of the calls were cats at large. These calls resulted in two (4%) citations, four (7%) written warnings and 13 (24%) impounds. There were two reported cat bites in which one cat was euthanized and tested negative for rabies and another which ran away and was not

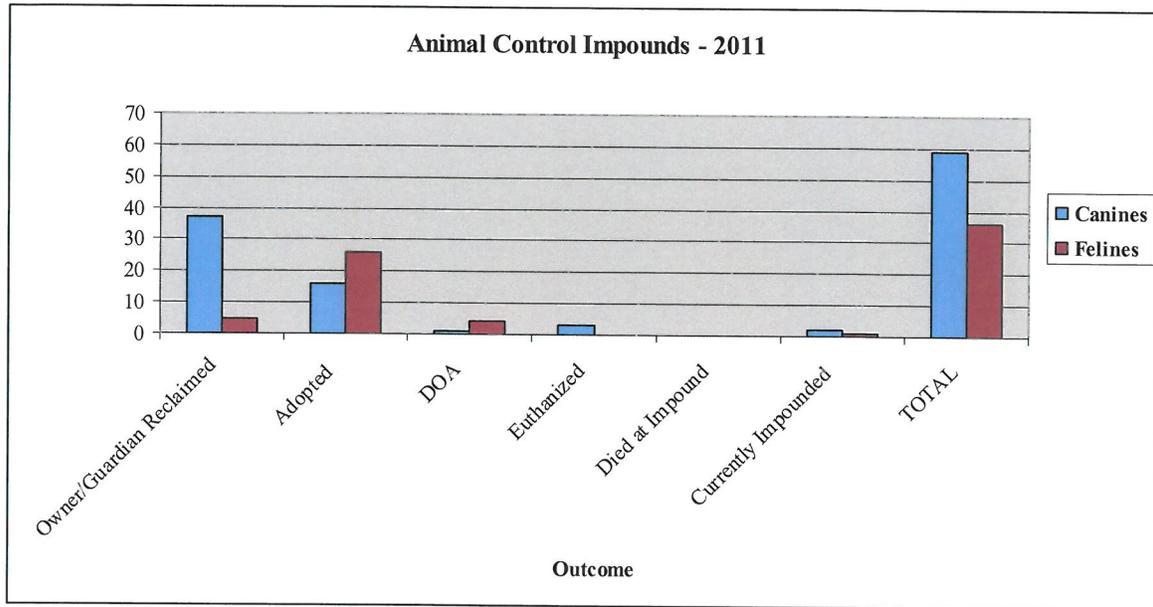
found. There were 97 (25%) citizen complaints concerning other animals (88 or 26% in 2010). These resulted in two written warnings for keeping of chickens in the city.



Of the 107 incidents initiated by the Animal Control Officer 11 (10%) involved dogs at large (12 or 11% in 2010) resulting in one (9%) citation and eight (73%) written warnings. Overall, officer-initiated incidents included 98 (87%) involving dogs (95 or 87% in 2010). 75 of these calls concerned dog licensing. The calls resulted in 18 (18%) citations and 69 (70%) written warnings. Two citations were issued for failure to microchip a Potentially Dangerous dog. There were 604 licensed dogs in the city at the end of 2011, 51 of these were generated from written warnings issued by Animal Control. There were four (4%) officer-initiated incidents involving cats (six or 6% in 2010) resulting in two written warnings to provide proof of rabies vaccination (new ordinance in 2010) and three written warnings for cats at large. There were five (5%) officer-initiated incidents involving other animals (eight or 7% in 2010) with no enforcement needed. I inspected or attempted to inspect 22 new or renewed licensed kennels and issued four written warnings to apply for a kennel license.

Animal control Officers also assist with non animal related calls for service such as : document deliveries to court, city attorney, Council and Commission members; traffic control at accidents and fire calls; motorist assists; medical assists; utility checks; found bicycles; assists at warrant and crime scenes; and vehicle and residential lock outs.

Animal Control Statistics



	Canines	Felines
Owner/Guardian Reclaimed	37	5
Adopted	16	26
DOA	1	4
Euthanized	3	0
Died at Impound	0	0
Currently Impounded	2	1
TOTAL	59	36

COMMUNITY SERVICE OFFICERS

DUTIES & RESPONSIBILITIES:

In 2011, the Crystal Police Department's Community Service Officers (CSO) handled **7,216 Calls for Service**. The calls include, but are not limited to, animal complaints, lockouts, deliveries, parking complaints, courtesy transports, traffic control, and assisting sworn police officers with certain issues.

In 2011, the CSO's wrote in excess of **1,500 citations** for various violations.

CSO's are also responsible for the processing, monitoring, and caring for individuals who are booked into the Crystal Police Department Jail.



CODE ENFORCEMENT

Community Service Officers work closely with the Community Development Department and the inspection of properties in the City of Crystal. CSO's facilitate the safe inspection and follow up of problem properties. CSO's handled in excess of 200 code violations in 2011 - involving illegal parking at residential, apartment and commercial properties. All of their hard work helps address quality-of-life concerns and makes Crystal a better place to live.

Letters of Commendations

August 2, 2011 Detective Jason Nolan

For his dedication and diligence in his role as the Crystal Police Department pawn shop administrator.

December 4, 2011 Officer Tim Tourville

For his excellent observation skills and diligence in utilizing traffic-related enforcement activities to combat serious drug crimes.

Exceptional Performance

January 11, 2011	Officer Matt Marson	Keen observations skills and attention to detail
January 20, 2011	Officer Geoff Kusick	Professionalism and use of defense tactics
February 23, 2011	Officer Kathy Gomez	Heroic life saving efforts
February 23, 2011	Officer Jerry Krob	Heroic life saving efforts
February 23, 2011	Officer Matt Saba	Heroic life saving efforts
February 23, 2011	Officer Sean Kwiatkowski	Heroic life saving efforts
April 30, 2011	Officer Adam Harrer	High performance warrant arrests
April 30, 2011	Officer Julie Severson	High performance warrant arrests
April 30, 2011	Officer Geoffrey Kusick	High performance warrant arrests
April 30, 2011	Officer Jonathan Wilkes	High performance warrant arrests
April 30, 2011	Officer Mason Barland	Apprehension and arrest of assault suspects
April 30, 2011	Officer Brandon Dorr	Apprehension and arrest of assault suspects
April 30, 2011	Officer Timothy Tourville	Apprehension and arrest of assault suspects
April 30, 2011	Sergeant Mark Peterson	Apprehension and arrest of assault suspects
May 26, 2011	Officer Kathy Gomez	Quick action in dealing with a dangerous animal
June 26, 2011	Sergeant Rob Erkenbrack	High level of professionalism at fatal accident
June 26, 2011	Officer Lisa Vague	High level of professionalism at fatal accident
June 26, 2011	Officer Jonathan Wilkes	High level of professionalism at fatal accident
July 5, 2011	Officer Timothy Tourville	Keen observations and investigative skills
July 11, 2011	Officer Jessica Donahue	Arrest of major theft suspect
August 31, 2011	Officer Timothy Tourville	Narcotics arrest
September 9, 2011	Officer Steve Hart	Text book style P.I.T. and assault suspect arrest
September 15, 2011	Officer Brandon Dorr	Proactive policing arrest of OFP violation
September 30, 2011	Officer Justin Tourville	Enhancing security awareness at local business
September 30, 2011	Officer Tracie Lee	Enhancing security awareness at local business
October 6, 2011	Officer Adam Harrer	Apprehension of a wanted fugitive
October 16, 2011	Officer Lisa Vague	Going the extra mile to assist a citizen
November 19, 2011	Officer Adam Harrer	Thorough follow up on a hit and run accident

2011 Crystal Police Officer of the Year

The Officer of the Year Award is presented to one sworn employee on an annual basis for exceptional service, dedication and leadership demonstrated through standards set by the department motto, mission and vision statements.



Officer of the Year – Detective Jason Nolan

Investigator Nolan conducted himself with exemplary performance this past year. He completed his first full year of an investigator assignment and his service to the community is more than evident in the number of significant assignments and responsibilities he has requested. For example: Investigations, SWAT, Alcohol & Tobacco Compliance Enforcement, PAWN regulator, and Firearms Instructor.

Through these assignments Investigator Nolan has provided invaluable service to both internal and external customers. He serves as Officer in Charge of the investigations unit in the absence of the lieutenant. His tenure and experience have made him a valuable member of the team. Investigator Nolan's work product and customer feedback indicates he works with the department motto, mission statement and vision statement in mind.

2011 Crystal Police Employee of the Year

The Employee of the Year Award is presented to one non-sworn employee on an annual basis for exceptional service, dedication and leadership demonstrated through standards set by the department motto, mission and vision statements.



Employee of the Year – Matthew Bichler

Community Service Officer Matthew Bichler is a forward thinker. He anticipates tasks that may need to be done to provide support to the department and completes them without being asked. He always finds ways to keep himself busy. He has implemented a new police library and it was well researched and well received by staff. He is dedicated to code enforcement and pays attention to detail and accuracy. He is proactive when it comes to code enforcement and parking enforcement. He is professional and courteous when dealing with the public and with internal customers.

2011 Property & Evidence

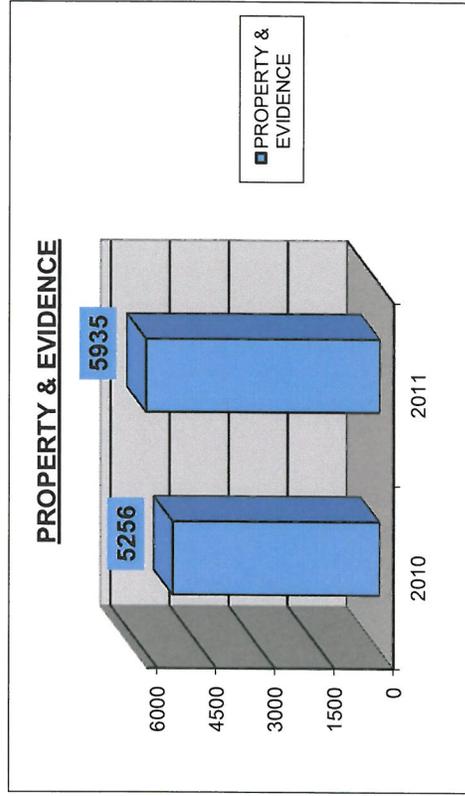
Property/Evidence Room

- In 2011 the Property & Evidence Room was tasked with cataloging and storing approximately 5,935 items of evidence and property. These items could have been seized as evidence, taken for safe-keeping or turned in as found property – and included weapons, suspected narcotics, bikes and biological/DNA evidence – along with everything in between.
- In 2011 the City of Crystal Police Department continued to gain experience with the Evidence Manager bar code tracking system that was installed in 2010. This system has significantly increased the efficiency of the Property & Evidence room, while substantially reducing the amount of physical paper used in the tracking of evidence – helping to lower the Department’s environmental impact.
- The Property & Evidence Room handled 3,409 digital recordings for the purpose of archiving and 3,572 digital photographs. Digital photographs are maintained in a password protected, tamper-proof database that ensures they retain evidentiary value – while also making them easy to locate when needed.
- The Property & Evidence Room handled more than 305 requests for video, audio and/or photographic evidence by prosecuting attorneys, defense attorneys and officers. This evidence could include photographs taken at crime or accident scenes, squad video, audio recordings of statements or recordings of 911 calls.
- In 2011, the Crystal Police Department continued to use <http://www.PropertyRoom.com> to sell items that were turned in as found property (with no identifiable owner and/or after time limits for storage have expired), items that were held for safekeeping (after storage time limits have expired), seized evidentiary items (after they no longer held evidentiary value) and department surplus items. Sales of these items generated \$1,710.76 in revenue for the City of Crystal in 2011.



PROPERTY & EVIDENCE

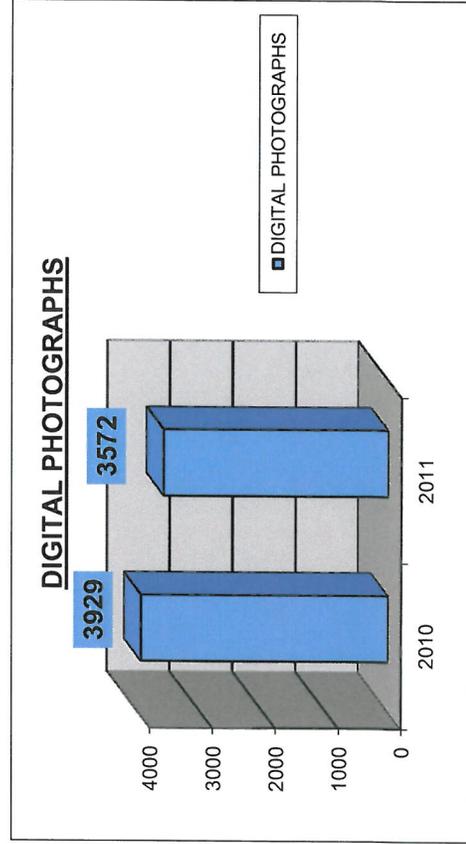
2010	5256
2011	5935



Following are three main groups of property and evidence processed by the Property & Evidence Technician, including a comparison of the number of each item processed in 2011 versus 2010

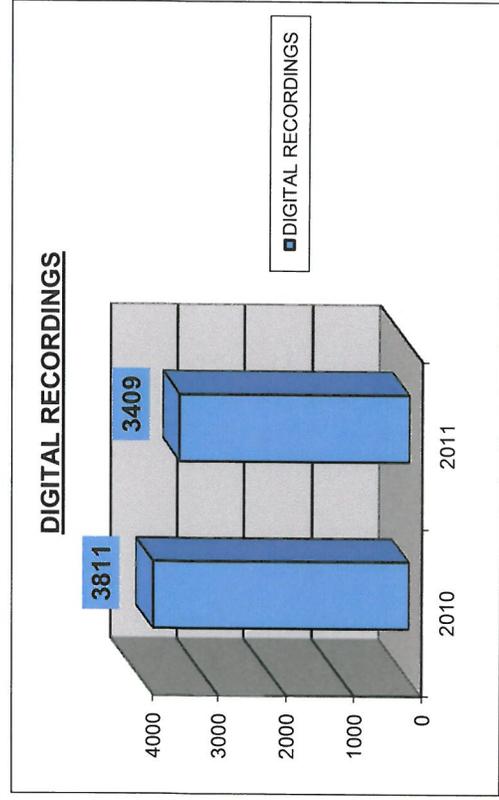
DIGITAL PHOTOGRAPHS

2010	3929
2011	3572



DIGITAL RECORDINGS

2010	3811
2011	3409



Crime Prevention

- A list of calls for police service at multi-unit apartment complexes inside the City of Crystal was generated and sent to apartment managers on a monthly basis.
- The Crystal Police Department's Support Services Technician continued to use the Police Incident Mapping Application (PIMA) to compile and visualize crimes and calls for police service inside the City of Crystal. The PIMA software also includes an interactive website that is available to the public from the City of Crystal's website or at the following address - <http://gis.logis.org/crystal/pimaweb/>. (A screen shot of the website is below)

Police Incident Mapping Application v6

City of Crystal Police Department

View Select Crimes Reported

Last 90 Days

- Burglaries
- Robberies
- Arsons
- Thefts
- Vehicle Thefts
- Damage to Property

Zoom to City Extent

Delete all Points

Find Address

Ex: 4141 Douglas Dr, Crystal, MN

Find

Info

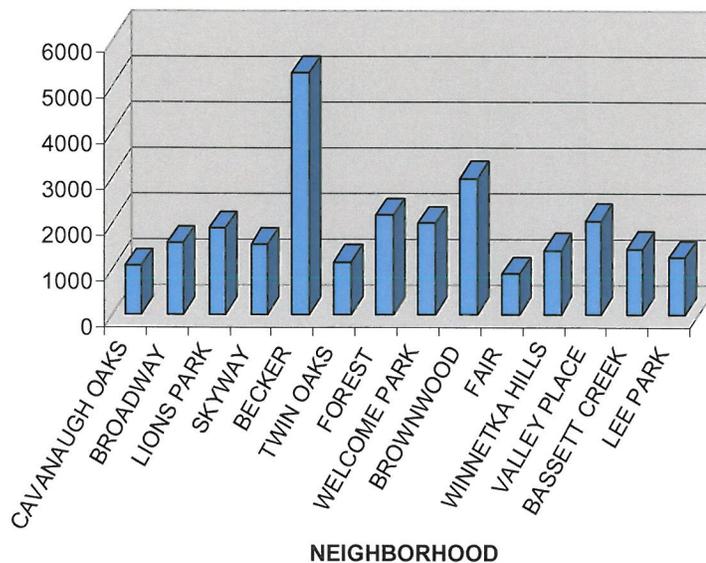
Incidents are updated weekly and only display the previous 90 days from date of entry, excluding a 7 day backlog. Police department business procedures dictate the timely display of recent crime data. Recording requirements may delay the availability of certain incidents on this map. Multiple incidents at a single location may not be apparent. Not all crime call types are shown.

Mouse wheel also zooms into Map

2010 -2011 CALLS FOR SERVICE BY NEIGHBORHOOD

	<u>2011</u>	<u>2010</u>
CAVANAUGH OAKS	1070	962
BROADWAY	1571	1249
LIONS PARK	1877	1949
SKYWAY	1535	1690
BECKER	5309	4870
TWIN OAKS	1156	1459
FOREST	2182	2017
WELCOME PARK	1992	1797
BROWNWOOD	2988	2884
FAIR	886	809
WINNETKA HILLS	1399	1250
VALLEY PLACE	2053	2062
BASSETT CREEK	1437	2068
LEE PARK	1239	1316
OTHER ASSISTS AND TRAFFIC	6022	4289
TOTAL	32,716	30,671

2011 CALLS FOR SERVICE BY NEIGHBORHOOD



Criminal Incident Statistics

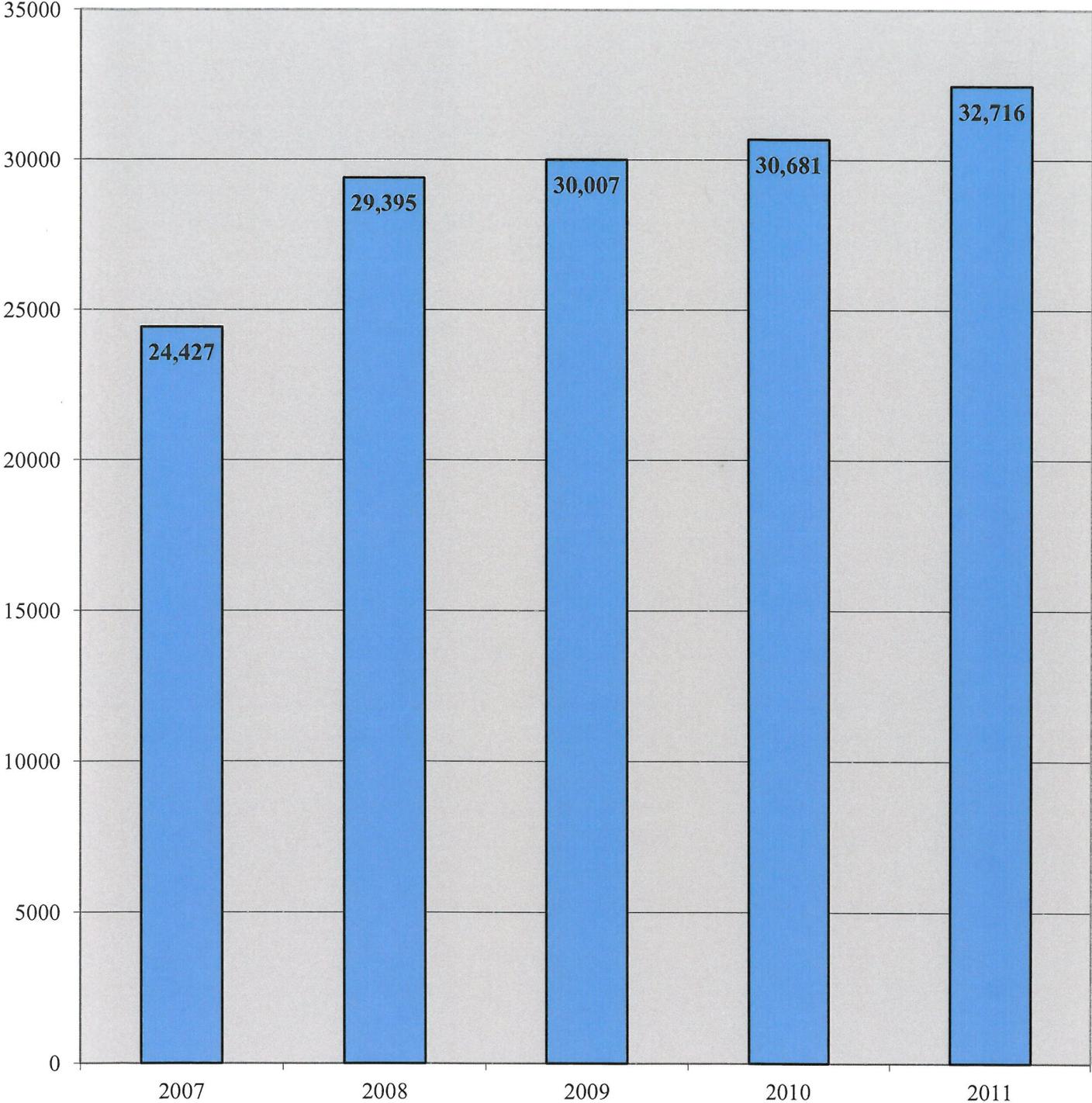
PART I CRIMES	YTD 2011	YTD 2010	YTD 2009	YTD %
HOMICIDE	0	0	0	0%
RAPE	2	2	10	0%
ROBBERY	14	19	22	-26%
AGGRAVATED ASSAULT	21	24	20	-13%
BURGLARY	94	116	158	-19%
LARCENY/THEFT	507	574	603	-12%
AUTO THEFT	30	25	47	20%
ARSON	4	2	3	100%
TOTAL Part I Crimes	672	762	863	-12%

PART II CRIMES	YTD 2011	YTD 2010	YTD 2009	YTD %
ASSAULT	172	169	178	2%
FORGERY/COUNTERFEITING	22	30	41	-27%
FRAUD	98	113	116	-13%
EMBEZZLEMENT	0	0	1	0%
POSSESS STOLEN PROPERTY	5	9	16	-44%
VANDALISM	120	157	196	14%
WEAPONS	6	5	8	20%
PROSTITUTION	0	0	2	0.0%
CRIMINAL SEXUAL CONDUCT	14	25	11	-44%
NARCOTICS	74	65	46	14%
GAMBLING	0	0	0	0.0%
FAMILY/CHILDREN	4	4	3	0.0%
* DUI	189	147	139	29%
LIQUOR VIOLATIONS	15	27	31	-44%
DISORDERLY CONDUCT	87	77	71	13%
VAGRANCY	0	0	0	0.0%
ALL OTHER OFFENSES	112	87	91	29%
TOTAL Part II Crimes	918	901	944	2.0%

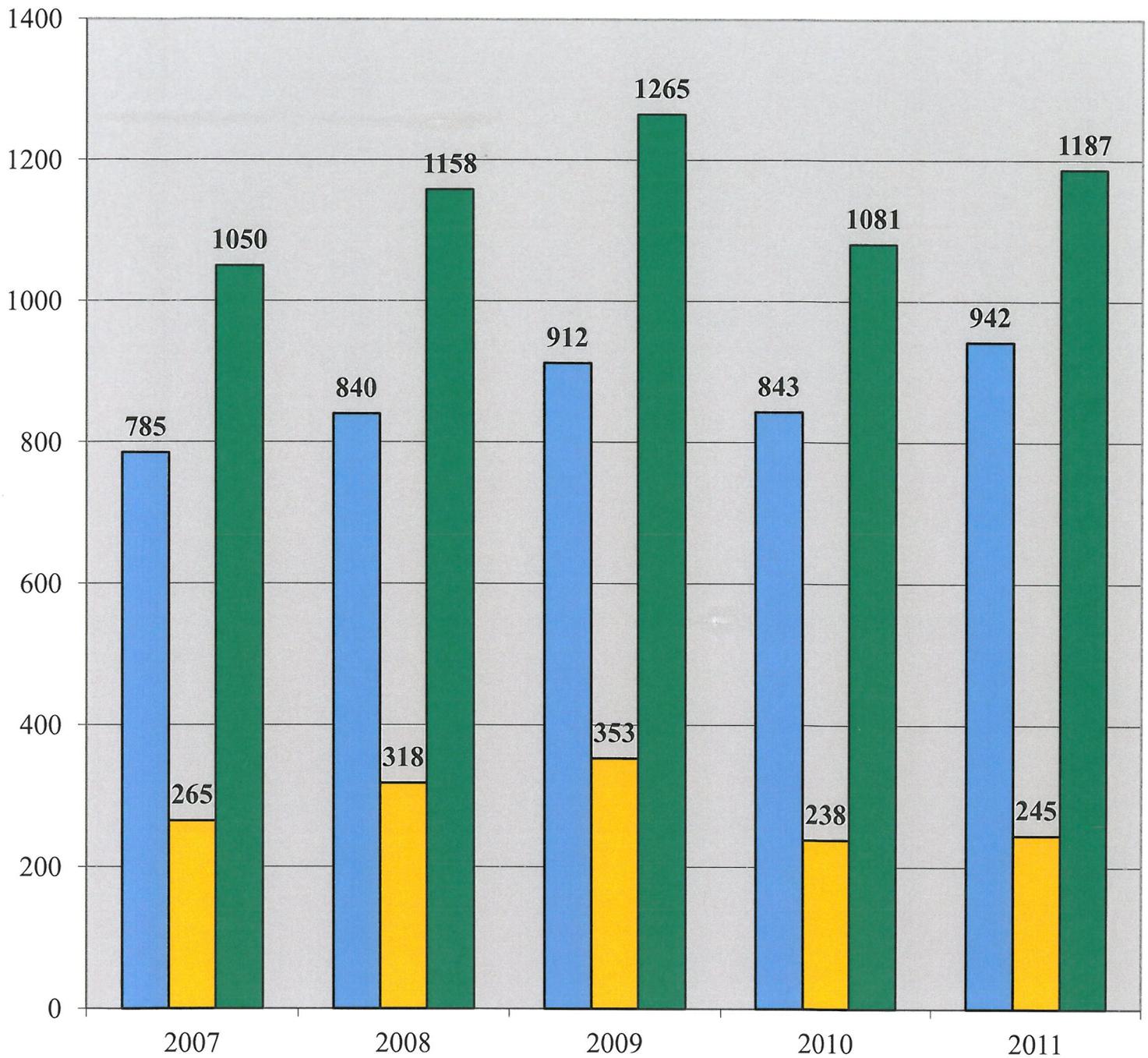
TOTAL PART I and II CRIMES	1590	1,663	1,807	-4.4%
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ARRESTS	YTD 2011	YTD 2010	YTD 2009	YTD %
ADULT	942	843	912	12%
JUVENILE	245	238	353	3%
TOTAL ARRESTS	1187	1,081	1,265	10.0%

Crystal PD Calls for Service



Adult & Juvenile Arrests by Year

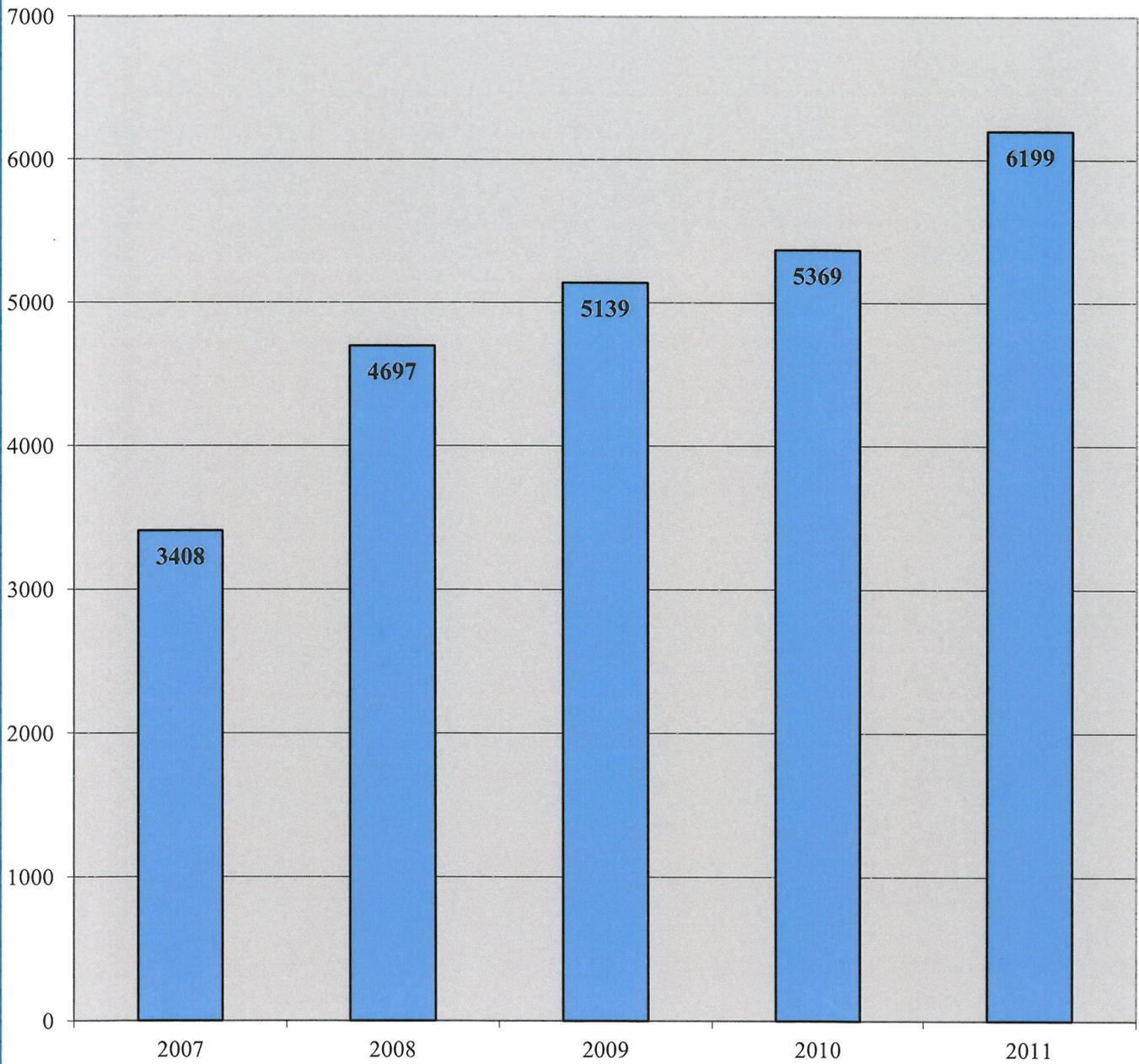


■ Adult Arrests

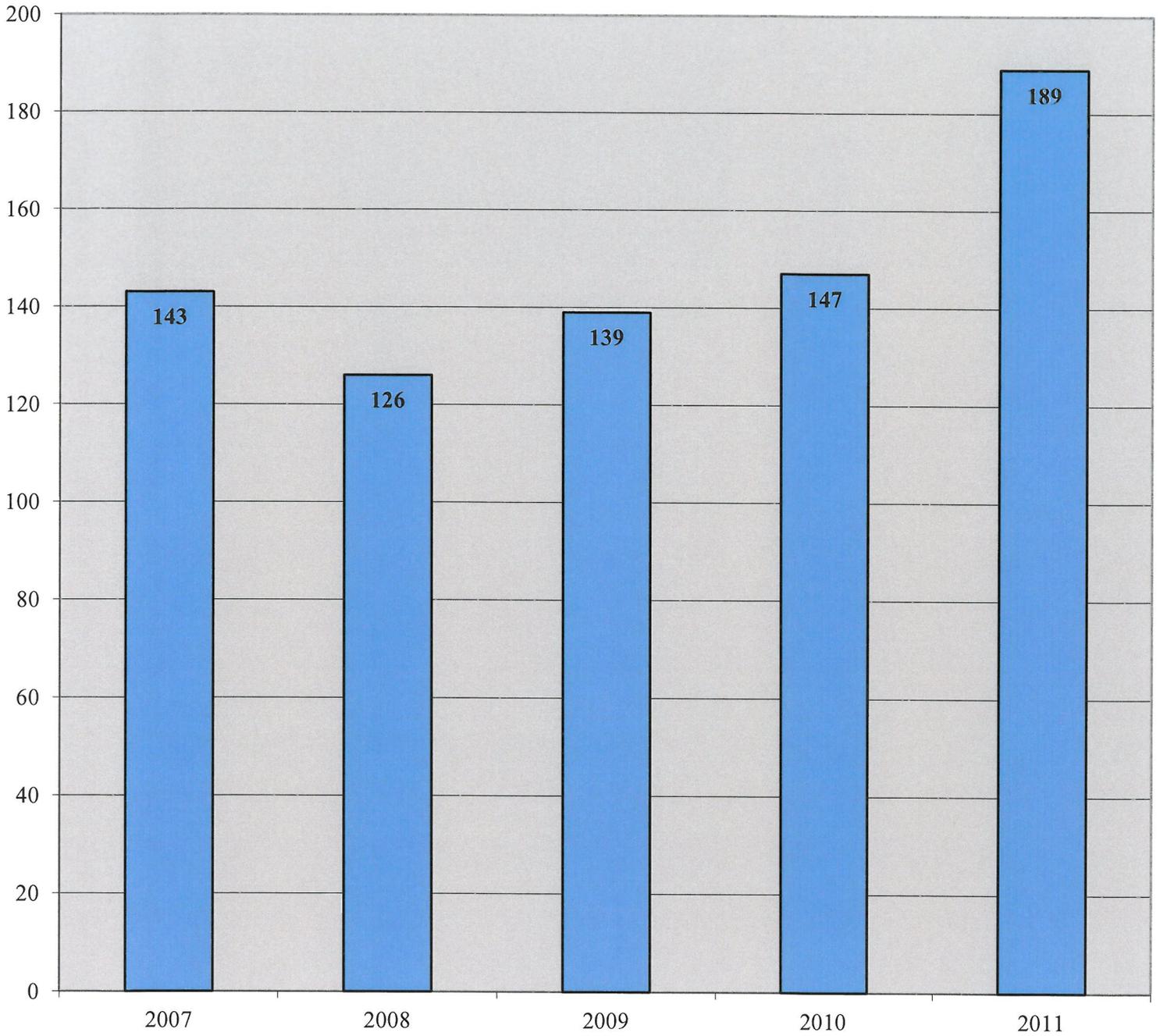
■ Juvenile Arrests

■ Total Number of Arrests

Moving/Non-Moving Citations



DWI Arrests



CRYSTAL POLICE RESERVE UNIT

The unit had thirteen active members in **2011 that contributed a total of 1668 hours to the community.** Reserve Officers are asked to contribute 120 hours during the year for community events, public education and patrol related activities. In addition to the listed events that our reserves attended, they also assisted the City of Fridley with tornado disaster response after in May of 2011.

The following events were worked:

- * Remodeling Fair
- * Crystal Frolics
- * Antique Car Run
- * Tater Daze in Brooklyn Park
- * Duk Duk Daze in New Hope
- * Whiz Bang Days in Robbinsdale
- * Raspberry Festival in Hopkins
- * Monster Mash Dance
- * Race for the Cure
- * Teen Dance
- * National Night Out
- * West Metro Fire Open House
- * DARE Graduations
- * Crystal Airport Open House
- * Block Party Visits (numerous)
- * NOO Open House
- * Kids Cops and Firefighters
- * Citizens Police Academy
- * Annual Bike Rodeo
- * Maple Grove Days Parade



**KIDS, COPS &
FIREFIGHTERS**

*Applications for the **Crystal Police Reserve Unit** are on the City of Crystal website:
www.ci.crystal.mn.us - forms are also located in the police lobby.*

Citizens' On Patrol



The Citizens' On Patrol (COP) team is a dedicated group of volunteer residents that works as an extra set of eyes and ears for the Police Department. COP members perform "routine patrol" through neighborhoods, parks, and shopping areas in a marked police volunteer vehicle. When they see something suspicious or "out of the ordinary", they alert the on-duty patrol officers as to the nature of the activity. Officers then respond to the area and check on the activity.

In 2011, the Crystal Police Department Citizens on Patrol team was comprised of eight dedicated members. The C.O.P.'s volunteered a combined **300+** hours, participating in National Night to Unite, the Crystal Frolics, D.A.R.E. graduations, Kids, Cops, and Firefighters, the Vehicle Fair, as well as their regular patrol duties. They also helped to update the Crystal business file which provides valuable information to the Officers on the street.

If you are interested, or just want to learn more about this unique opportunity with the Crystal Police Department, please contact Sergeant Mark Peterson by e-mail at mark.peterson@ci.crystal.mn.us, or call 763.531.1033.



2011 Crystal Police Explorer Post

The Crystal Police Department Explorer Post logged approximately **1100 hours of time volunteered!** These hours include training, competition, fundraising, and helping with several community events.



The following events were worked:

- * Crystal Frolics
- * Toys for Tots
- * National Night to Unite Kids, Cops, and Firefighters
- * Annual Bike Rodeo
- * Remodeling Fair
- * Seatbelt Surveys
- * Airport Open House
- * Vehicle Fair
- * Several Fundraisers
- * SWAT Training
- * Governor's Fire Prevention Day at the MN State Fair
- * MN Law Enforcement Explorer Competition in Rochester, MN
- * Crosswalk Enforcement Projects
- * Alcohol and Tobacco Compliance Checks

The following officers worked as advisors to the Post in 2011:

Sergeant Mark Peterson, Committee Chair
Officer Alan Watt, Advisor
Officer Julie Severson, Advisor
Officer Matt Marson, Advisor
Officer Brandon Dorr, Advisor

NEIGHBORHOOD OUTREACH OFFICE 105 WILLOW BEND, CRYSTAL SHOPPING CENTER



The Crystal Police Department is dedicated to working with community stakeholders and providing a safe and livable community. The Crystal Police Department has partnered with Paster Enterprises Inc., the owners of the Crystal Shopping Center, to lease space for a Neighborhood Outreach Office which opened in March 2008 at 123 Willow Bend. In 2010, we moved several doors to the east to a new site located at 105 Willow Bend. Neighborhood meetings, police training, and various park and recreation events have been hosted at the space. Below are the names of groups who have benefited from this partnership:

- City of Crystal Park & Recreation Department
- City of Crystal Police Department
- City of New Hope Police Department
- Crystal Business Association
- Paster Enterprises & Tenants of the Crystal Shopping Center
- North Memorial Education Center
- Crystal Cub Scouts

We staff the NOO (Neighborhood Outreach Office) with our *Volunteers in Police Service* and their hours vary throughout the week. Over 100 hours of volunteer time were logged in 2011! The partnership has gone so well that the lease has been extended through 2012.

We look forward to another great year...please stop in!!!

NEIGHBORHOOD POLICING COMMUNITY PARTNERSHIP HIGHLIGHTS

- ❖ Night to Unite was hosted on Tuesday, August 2nd, 2011. A total of 60 parties were visited by the Police & Fire Departments and the City Council. The Crystal Police Department also hosted an open house at their facility. We had approximately 143 citizens in attendance.

- ❖ Police personnel attended several community events in 2011:
 - ✓ Remodeling Fair
 - ✓ Northwest Metro Fire Open House
 - ✓ Vehicle Fair
 - ✓ Airport Open House
 - ✓ Kids, Cops, & Firefighters
 - ✓ Several tours of the Police Department for Cub Scouts, and other church-related groups
 - ✓ Neighborhood Watch Meetings
 - ✓ Crystal Frolics
 - ✓ Risk Assessments for businesses, schools and churches
 - ✓ Crime prevention and safety education for various senior citizen and youth groups
 - ✓ College Career Fairs

The City of Crystal is made up of four Neighborhood Policing Districts (please see district map on page 7). When we receive a complaint or concern from a community member that requires prolonged police attention, we assign a Directed Patrol Report to police staff whose district is involved.

The Directed Patrol Report procedure helps us to allocate the appropriate resources and implement a problem solving approach to providing police services. This process was utilized in thirty five instances in 2011. Officers issued 51 citations, while following up on Directed Patrol Reports. Forty-nine traffic related citations and 57 traffic warnings were issued during the follow up to these citizen complaints. This process also provides for improved follow-up and accountability.

PROJECT P.E.A.C.E.

5 Year Trend Analysis

A Partnership with the Crystal Police

- To provide maximum protection and advocacy for victims of domestic abuse in a non-judgmental manner promoting respect for the victim.
- To create a uniform response, in accordance with existing and future state laws, to domestic assault by making agencies, institutions, helping systems, and individuals in our communities more aware and responsive to domestic violence.
- To reduce the number of incidents of violence against individuals in our communities by offering a support system for those who have been battered, denouncing violence as an acceptable response, holding assailants accountable for their abusive behavior, and offering resources and safety options to individuals who are trying to end the violence in their lives.

	2007	2008	2009	2010	2011
Total number of calls	655	774	740	970	1570
Crisis calls	62	64	58	72	56
Business line calls	593	710	682	898	1514
Police reports	95	125	106	151	165
Number of arrests based on police reports	48	80	69	90	87
Cases charged through complaint	26	22	23	34	41
Total number of criminal cases (Arrests + Complaints)	74	102	92	124	128
OFP/HROs Written	22	18	18	26	33

(Graph display of the above statistical information on the following two pages.)



“TOWARD ZERO DEATHS”

Toward Zero Deaths (TZD) is a Minnesota partnership led by the Department of Public Safety, the Department of Transportation, and the Department of Health, in cooperation with the Minnesota State Patrol, the Federal Highway Administration, Minnesota county engineers, and the Center for Transportation Studies at the University of Minnesota.

MISSION OF TZD

To create a culture for which traffic fatalities and serious injuries are no longer acceptable through the integrated application of education, engineering, enforcement, and emergency medical and trauma services. These efforts will be driven by data, best practices, and research.

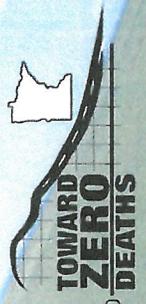
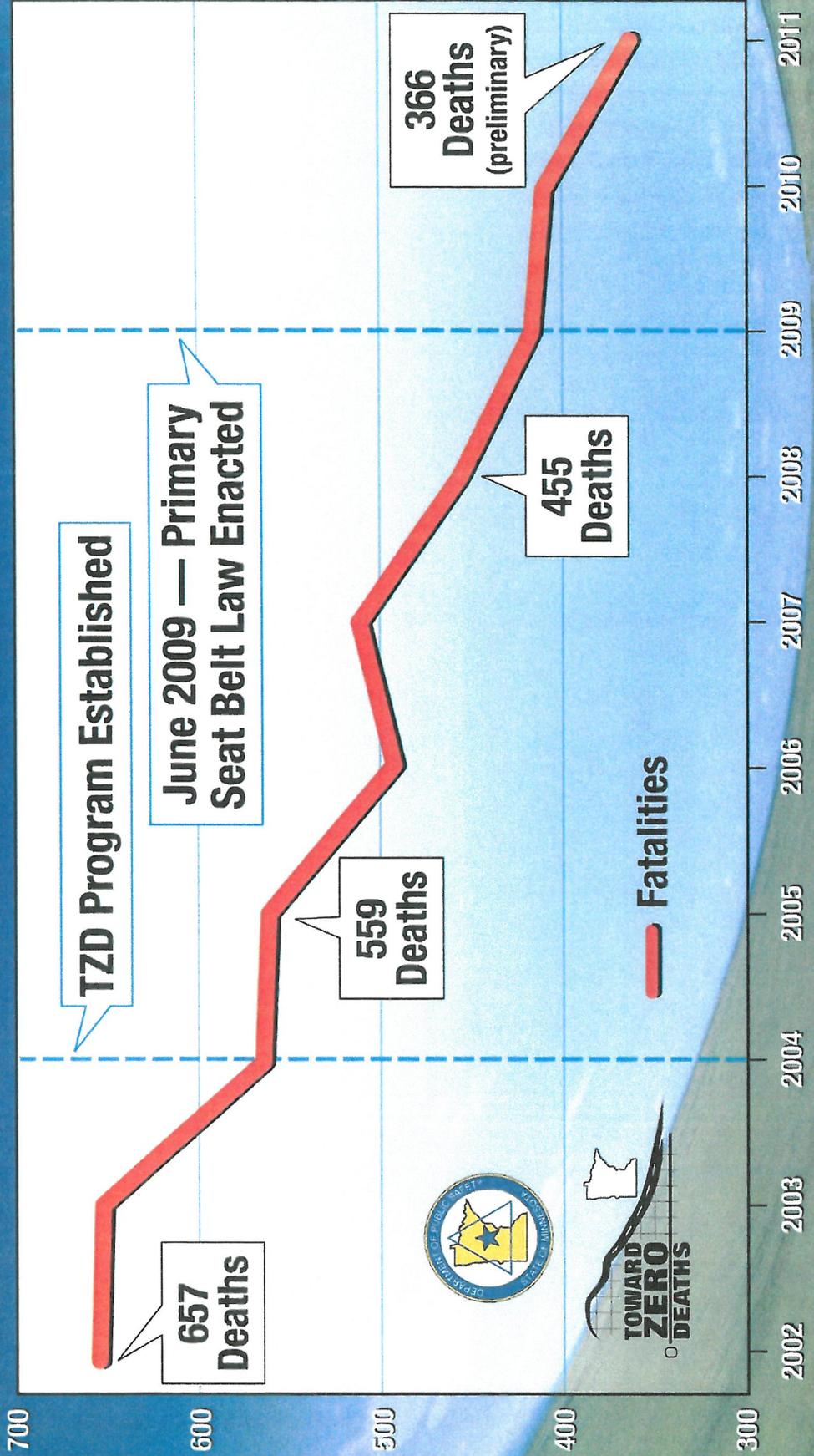
The Crystal Police Department collaborates with the cities of New Hope, Golden Valley, and Robbinsdale for enhanced traffic enforcement in conjunction with the Office of Traffic Safety.

In 2011, officers started utilizing DWI enforcement signs which educate the public of when we are conducting higher visibility enforcement. These signs were provided by the Office of Traffic Safety.

In 2011, the Office of Traffic Safety decided to conjoin all of the traffic safety grants into one grant and call it Toward Zero Deaths (TZD) since that is the goal of the State of Minnesota. For example, what once was called “Safe & Sober”, “NightCap”, and “HEAT”, is now TZD.

The Crystal Police Department is dedicated to traffic safety and enforcement and will continue to partner with other agencies to receive these grants.

Minnesota Traffic Fatalities — The Decline During the Past Decade





Minnesota
Department of Public Safety



MNSCAMS PARTNERSHIP

The Crystal Police Department has partnered for the past two years with MNSCAMS, which is operated by the State of Minnesota Alcohol and Gambling Enforcement Division. MNSCAMS works with federal and international police agencies to target groups and individuals who fraudulently scam people out of money. Most scams are operated from places outside the United States, which made previous investigations nearly impossible to resolve.

Through the MNSCAMS partnership, Crystal residents who have fallen victim to financial scams have been better served without the jurisdictional boundaries that previously left these cases unassigned. The International Police Agency, INTERPOL, plays an active role in identifying and prosecuting suspects overseas.

The most frequent scams reported are fictitious calls from a relative claiming to be in jail in a foreign country in which the caller asks for bail money and scams related to lottery winnings.

2011 MNSCAMS Cases 13

For up to date information on scams, please visit the website: www.mnscams.org



**"NATIONAL POLICE WEEK"
MAY 15 - 21, 2011**

**"PEACE OFFICER MEMORIAL DAY"
MAY 15, 2011**

WHEREAS, May 15 to May 21, 2011, has been declared nationally as "*National Police Week*" and Sunday, May 15, 2011 as "*Peace Officer Memorial Day*";

WHEREAS, On average, a peace officer is killed every two and one-half days in the United States;

WHEREAS, Nearly 200 law enforcement officers are injured daily in the line of duty in the United States;

WHEREAS, The Crystal Police Department will join nearly 780,000 peace officers nationwide in commemorating fallen officers on May 15, 2011, by wearing black bands on their badges in memory of those officers who have given their lives in the line of duty;

WHEREAS, Law Enforcement Memorial Day serves as a reminder to everyone in the community of the sacrifice and commitment to duty by peace officers throughout the country on a daily basis;

NOW, THEREFORE, I, ReNae Bowman, Mayor of The City of Crystal, in recognition of "*National Police Week*" join with others across the nation to proclaim The City of Crystal's support and appreciation for our peace officers and proclaim Sunday, May 15, 2011, as "*Law Enforcement Officers Memorial Day*" in the City of Crystal to commemorate those law enforcement officers nationwide who have made the ultimate sacrifice of their lives for the greater good and safety of the community AND encourage the community to observe "*Police Week*" and "*Peace Officer Memorial Day*" with appropriate programs, ceremonies, activities and the flying of flags at half staff.

Dated this 3rd Day of May, 2011