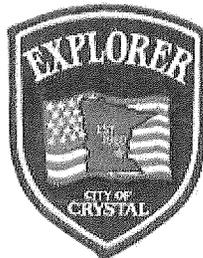




Crystal Police Department

2008 ANNUAL REPORT

Community & Partnerships





CRYSTAL POLICE DEPARTMENT

4141 Douglas Drive North
Crystal, MN 55422-1696

Phone: 763-531-1014
Fax: 763-537-3279

April 30, 2009

Ms. Anne Norris
City Manager
City of Crystal
4141 Douglas Drive
Crystal, MN 55422

Dear Ms. Norris:

During 2008, the Crystal Police Department responded to 29,395 calls for service which resulted in numerous criminal investigations including the high profile arrest of a local school teacher on sexual assault charges. This represents the highest number of calls for service that the Crystal Police Department has handled in the past ten years. Our officers also arrested 1,158 people on a variety of criminal charges. This number represents the second most arrested persons in the past ten year period. Unfortunately, Part I and II criminal offenses have increased 12 percent over those reported in 2007. I believe the majority of this increase is due to an emphasis on accurate crime reporting and improved record keeping within the police department.

Our supervisory staff continues to focus our attention on department-wide accountability, productivity, professionalism, and fiscal responsibility. For example, we have instituted a daily notable activity report which is shared with all supervisory staff in order to increase internal communication.

The Crystal Police Department continues to evolve and grow with change. At times, these changes have been challenging for some members of the police department. However, I am confident that the present business practices will keep the department fiscally responsible, prepare us for the future, and enable us to provide the best and most cost effective police services to our community.

The dedication and commitment of the members of the Crystal Police Department to deliver professional law enforcement service to our residents is second to none. We continue to be committed to reducing crime and the fear of crime throughout the coming year.

Very truly yours,

A handwritten signature in cursive script that reads "John J. Banick".

John J. Banick, Chief of Police
Crystal Police Department

"Service with Compassion and Integrity"



*CRYSTAL POLICE DEPARTMENT
2008 ANNUAL REPORT*

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“SERVICE WITH COMPASSION AND INTEGRITY”

CRYSTAL POLICE DEPARTMENT



VISION

THE VISION FOR THE CRYSTAL POLICE DEPARTMENT IS THAT WE WILL BE A PROFESSIONAL, WELL-EQUIPPED DEPARTMENT, UTILIZING STATE-OF-THE-ART TECHNOLOGIES AND CREATIVE-POLICING STRATEGIES THAT FOCUS ON PROBLEM SOLVING AND COMMUNITY POLICING.



MOTTO

“SERVICE WITH COMPASSION & INTEGRITY”



MISSION

THE MISSION OF THE CRYSTAL POLICE DEPARTMENT IS TO SERVE ALL CITIZENS WITH RESPECT. WE WILL FORM PARTNERSHIPS WITH OUR COMMUNITY TO PROVIDE A SAFE ENVIRONMENT.



2008 CRYSTAL POLICE DEPARTMENT ORGANIZATIONAL CHART

JOHN BANICK
Chief of Police

DAVE OYAK
Captain

DANIEL DARRY
Support Services
Technician

DIANE DARRY
Office/Records
Manager

STEPHANIE FEALY
Neighborhood Policing
Coordinator

TODD GUSTAFSON
Det. Sergeant
Investigative Unit
SWAT Supervisor

PROPERTY &
EVIDENCE

POLICE
TECHNOLOGY
SUPPORT

TRAFFIC CAR

COMMUNITY
SERVICE
OFFICERS
1-FULL TIME
3-PART TIME
2- VACANCIES

MICKY DALMAN
USII

**LORRAINE
BOEHM**
USII

BEV MAAS
USII

DETRICK HACKER
Detective
MM/MTF

JERRY KROB
Detective
PAWN Shop
Coordinator

SUSAN CARSTENS
Juvenile Specialist

DANIELLE OLSON
Detective

DAN DRAKE
Detective

SPECIAL OPERATIONS UNIT
SWAT
FIRE INVESTIGATION

**ANIMAL CONTROL
CRYSTAL
NEWHOPE**

DOUG LESLIN
SERGEANT

STEPHEN HOLM
SERGEANT

MARK PETERSON
SERGEANT

ROB ERKENBRACK
SERGEANT

PATROL
TEAM A - DAY

PATROL
TEAM B - DAY

PATROL
TEAM C - NIGHT

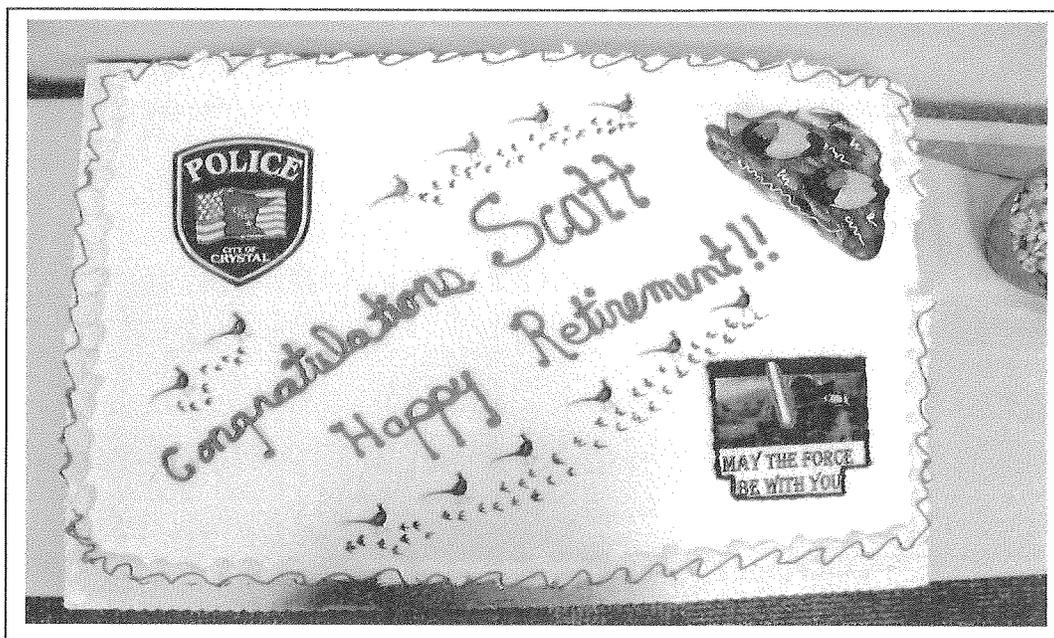
PATROL
TEAM D - NIGHT

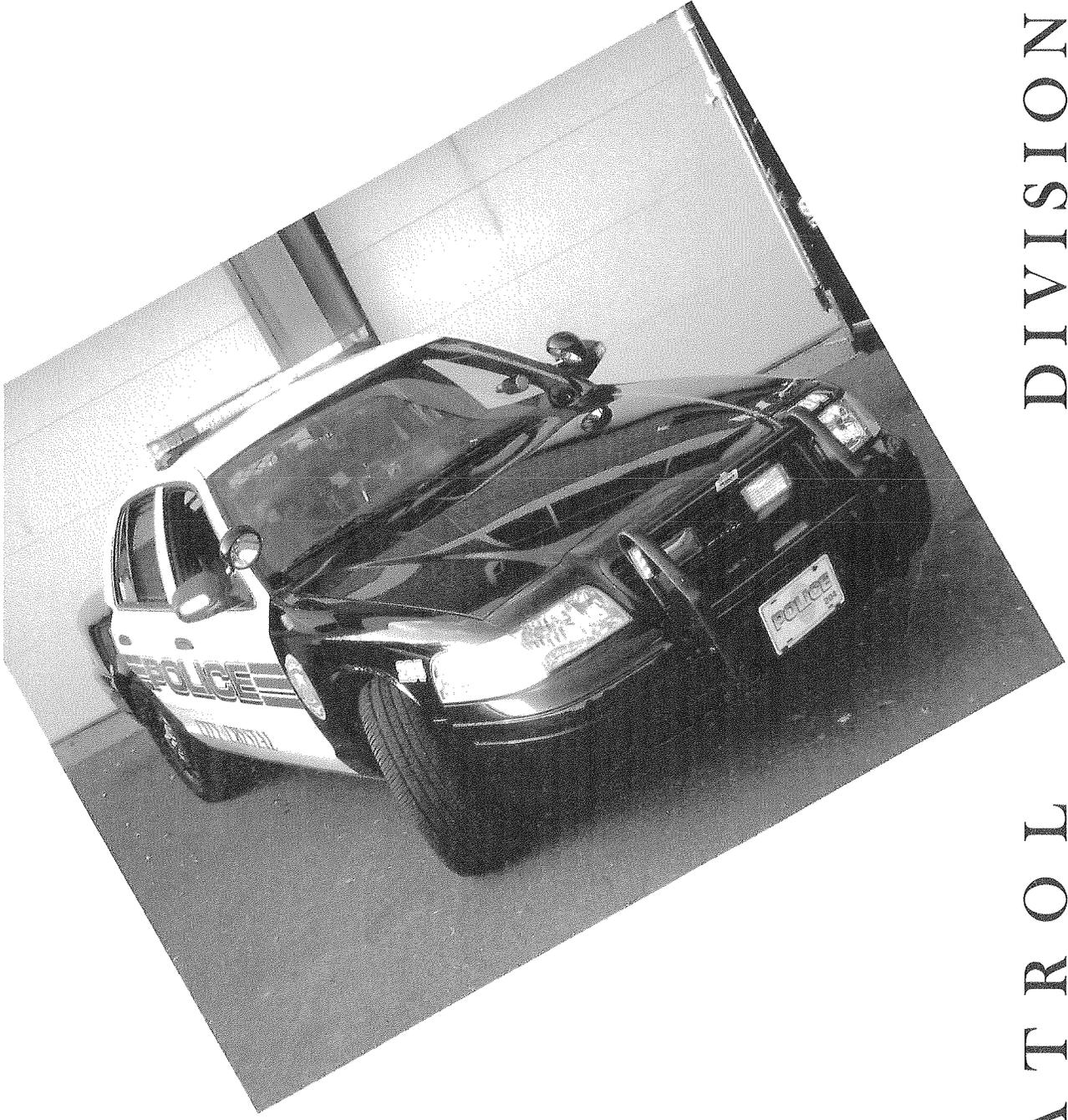
RESERVE UNIT

EXPLORER UNIT

2008 PERSONNEL CHANGES

1/1/08	MARK PETERSON	SERGEANT	PROMOTED FROM P O
1/22/08	MASON BARLAND	POLICE OFFICER	PROMOTED FROM CSO
3/3/08	ELIZABETH GIROUX	POLICE OFFICER	NEW HIRE/RESIGNED
3/25/08	SCOTT SANTRIZOS	POLICE OFFICER	RETIRED
4/30/08	PHILLIP JOHNSON	POLICE OFFICER	RETIRED
6/18/08	MATTHEW MARSON	POLICE OFFICER	PROMOTED FROM CSO
7/21/08	JONATHAN WILKES	CSO	NEW HIRE
9/15/08	PHILLIP STANLEY	CSO	NEW HIRE
10/8/08	JULIE SEVERSON	POLICE OFFICER	PROMOTED FROM CSO
10/8/08	TRACIE LEE	POLICE OFFICER	NEW HIRE
10/8/08	ERIC FINNVIK	CSO	NEW HIRE





DIVISION

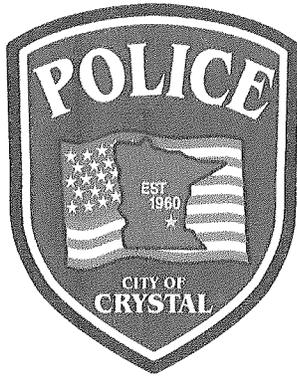
PATROL

PATROL STATISTICS

	<u>2008</u>	<u>2007</u>
CITATIONS: Moving/non-moving tags:	4,697	3,408
Juvenile tags (Misdemeanor crimes/status offenses only):	114	173
ARRESTS: Adult / male/female	840	785
Juvenile / male/female	318	265
TOTAL:	1,158	1,050



DWI ARRESTS:	TOTAL:	126	143
VEHICLE CRASH REPOSSES:		556	417
CRYSTAL CAD CALLS FOR SERVICE:		29,395	24,427



CRYSTAL POLICE DEPARTMENT

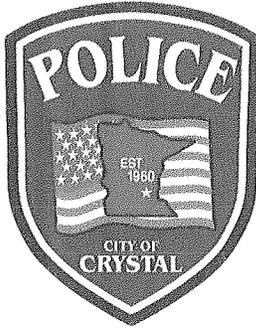
TRAFFIC UNIT

In May, 2008, the Crystal Police Department created a Traffic Officer position. Officer Pete Underthun was selected for this position and has made it a success. Since May, 2008, a total of 1,175 citations were issued and 1,670 traffic contacts were made by the Traffic Unit.

The Crystal Police Department was also awarded three separate grants for traffic safety. The *Safe & Sober Grant* is affiliated with the Office of Traffic Safety. We collaborated with the cities of Golden Valley and New Hope Police Departments for this year long grant. We also work *Operation Night Cap*, which is another grant affiliated with the Office of Traffic Safety that targets the thirteen deadliest counties for impaired driving and alcohol-related traffic accidents. The third and final grant that we were awarded was the *Safe & Sober Challenge Grant*. We applied for the grant in November 2008 and we were awarded \$3,500 to spend between January 2009 and June 30th, 2009.

Traffic Safety is important to the City of Crystal and the Police Department. We will continue to strive to keep our streets safe for our residents.





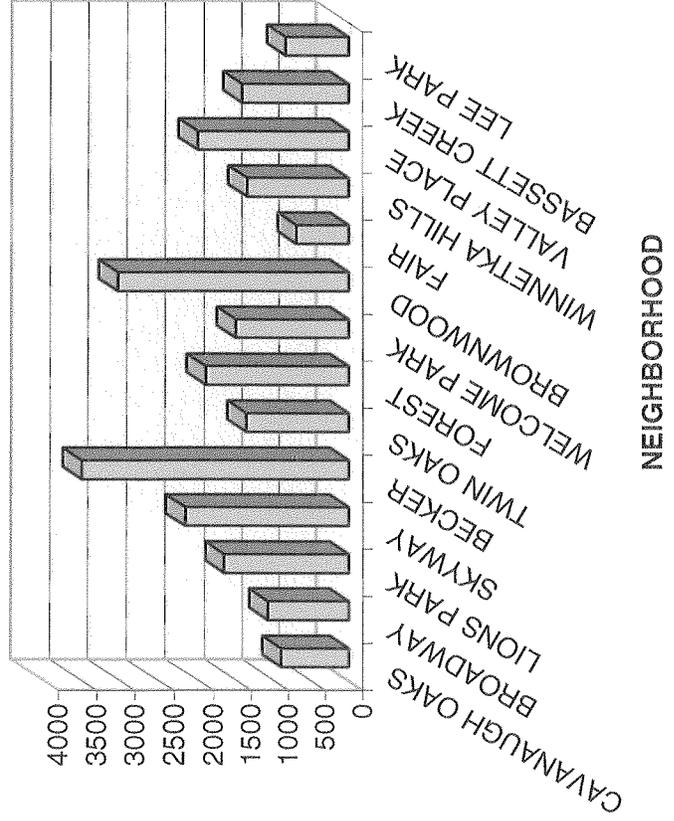
CRYSTAL POLICE DEPARTMENT NEIGHBORHOOD POLICING & CRIME PREVENTION HIGHLIGHTS

- ❖ **National Night Out was hosted on Tuesday, August 5th, 2008. A total of 65 parties were visited by the Police & Fire Departments and the City Council. The Police Department also hosted two Open Houses – one at our Police Department and our Neighborhood Outreach Office. We had approximately 80 citizens in attendance.**
- ❖ **We had over 35 active Neighborhood Watch Groups and hosted a training session at our Neighborhood Outreach Office.**
- ❖ **Police personnel attended several community events in 2008:**
 - ✓ **Remodeling Fair**
 - ✓ **Bike Rodeo**
 - ✓ **Half-Pint Safety Camp**
 - ✓ **Vehicle Fair**
 - ✓ **Airport Open House**
 - ✓ **Kids, Cops, & Firefighters**
 - ✓ **Several tours of the Police Department for Cub Scouts, and other church related groups**
 - ✓ **Festival at Brunswick Methodist Church**
 - ✓ **Crystal Frolics**
- ❖ **A Crime-Free Multi-Housing informational meeting was held for many of Crystal's apartment managers and owners regarding the importance of a Crime Free Addendum with their lease agreement.**
- ❖ **Police personnel produced, edited, and filmed two Cable 12 television shows in 2008 with regards to our Police Department operations.**
- ❖ **Directed Patrol Reports forms were given to the Police Officer whose district the issue was affiliated. We implemented a directed patrol procedure which provides improved follow-up and accountability.**

2007 - 2008 CALLS FOR SERVICE BY NEIGHBORHOOD

	<u>2008</u>	<u>2007</u>
CAVANAUGH OAKS	912	717
BROADWAY	1090	1276
LIONS PARK	1672	1430
SKYWAY	2179	1514
BECKER	3513	3511
TWIN OAKS	1376	1467
FOREST	1915	1767
WELCOME PARK	1518	1866
BROWNWOOD	3048	2988
FAIR	701	617
WINNETKA HILLS	1364	1283
VALLEY PLACE	2015	2114
BASSETT CREEK	1428	1822
LEE PARK	845	1416
OUTSIDE ASSISTANTS/TRAFFIC	2478	639
TOTAL	26,054	24,427

2008 CALLS FOR SERVICE BY NEIGHBORHOOD





2008 CRYSTAL POLICE DEPARTMENT COMMUNITY SERVICE OFFICERS

DUTIES & RESPONSIBILITIES:

In 2008, the CSO's (Community Service Officers) handled 7,565 Calls for Service. The calls include but are not limited to animal complaints, lockouts, deliveries, parking complaints, courtesy transports, traffic control, and assisting sworn police officers with certain issues.

In 2008, the CSO's wrote over 1,276 citations for various offenses.

The CSO's are also responsible for the processing, monitoring, and care for the individuals that are booked into the Crystal Police Department's jail.

CODE ENFORCEMENT

The CSO's handled 285 code violations regarding vehicle complaints. The complaints range from parking on grass, or unapproved surface, to having more than 4 vehicles in a driveway.



2008 Animal Control Program Report

City of Crystal

A total of 742 (932 in 2007) incidents were encountered or responded to during the period of January 1 to December 31, 2008. The number of citizen complaints was 525 or 71% (675 or 72% in 2007) and the number of officer-initiated complaints was 217 or 29% (257 or 28% in 2007).

Of the 525 citizen complaints responded to by the Animal Control Officers, 216 (41%) (280 or 41% in 2007) concerned dogs at large, resulting in 6 (3%) citations, 57 (26%) written warnings and 22 (10%) impounds. Overall, citizen complaints included 337 (64%) concerning dogs (436 or 65% in 2007), resulting in 11 (3%) citations, 80 (24%) written warnings and 31 (9%) impounds.

There were nine dog bites in which five of them passed through quarantine, two were euthanized, one died in the home the following day but tested negative for rabies and one dog ran off and was not found. There were 13 incidents of aggressive dogs which resulted in one citation for allowing a registered Dangerous Dog to run at large and 10 reports. Seven of these dogs were listed as Potentially Dangerous.

There were 57 (11%) citizen complaints concerning cats (83 or 12% in 2007). Fifty-two or 91% of the calls were cats at large. These calls resulted in five (9%) written warnings and 11 (19%) impounds. There was one reported cat bite. The cat passed through quarantine with no signs of illness. Traps were loaned to five residents to capture stray cats. There were 131 (25%) citizen complaints concerning other animals (156 or 23% in 2007). These resulted in one citation and one formal complaint for keeping of Thai fighting type roosters in the city and three written warnings. One trap was loaned to a resident to capture squirrels in his home.

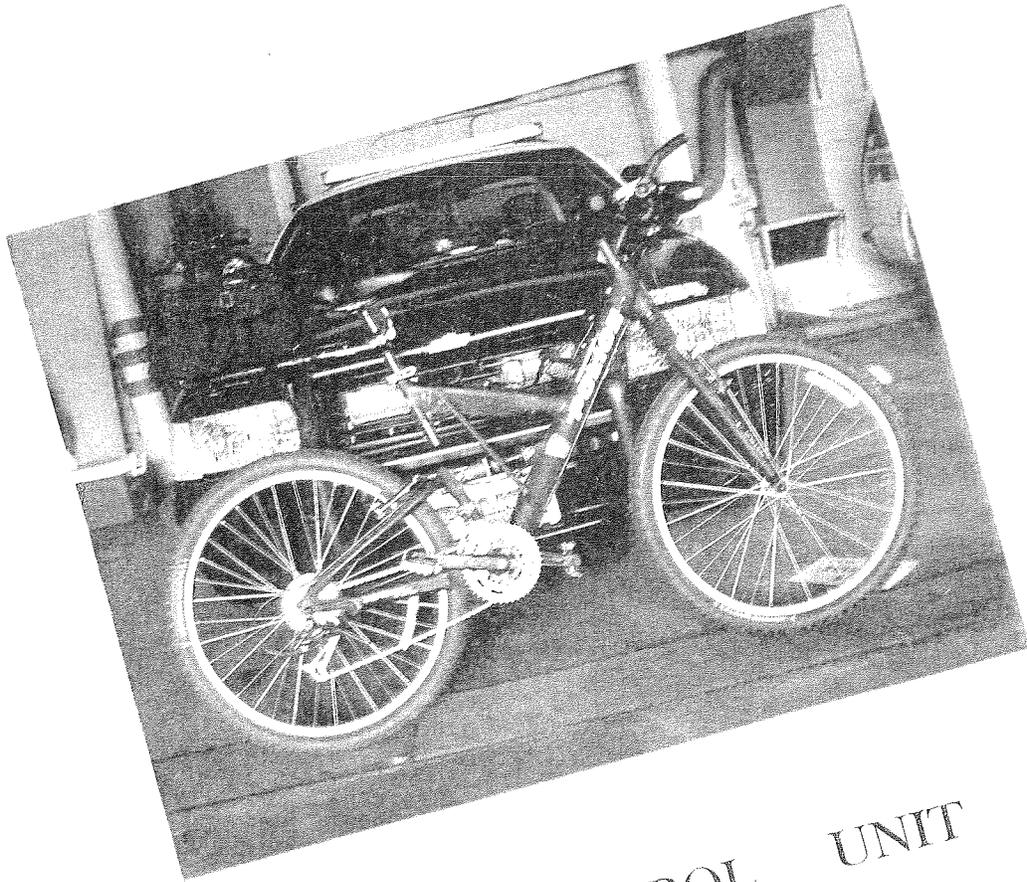
Of the 217 incidents initiated by the Animal Control Officers 45 (21%) involved dogs at large (64 or 25% in 2007) resulting in five (11%) citations, 20 (44%) written warnings and two (4%) impounds. Overall, officer-initiated incidents included 193 (89%) involving dogs (228 or 89% in 2007). One hundred nineteen of these calls concerned dog licensing. The calls resulted in 38 (20%) citations, 106 (55%) written warnings, and two (1%) impounds.

There were 858 licensed dogs in the city at the end of 2008, 79 of these were generated from written warnings issued by Animal Control. There were nine (4%) officer-initiated incident involving cats (18 or 7% in 2007) resulting in one (11%) citation and five (561%) impounds. There were 15 (7%) officer-initiated incidents involving other animals (11 or 4% in 2007) with one written warning issued for keeping of ducks. I inspected 20 new or renewed licensed kennels and issued three written warnings to apply for a kennel license and one citation for not applying for a kennel license.

The Animal Control Officers were also involved in 559 non-animal related calls for service (442 in 2007). These included: document deliveries to court, city attorneys, Council and Commission members, North Suburban Towing and Dept. of Vehicle Services; parking complaints; traffic control at accidents and fire calls; motorist assists; medical assists; utility checks; found bicycles; and vehicle and residential lock outs.

The Crystal Police Department currently has 4 bicycles and several officers trained for Police Bike Patrol. The Bicycle Patrol Unit is a valuable resource, allowing access to areas where a squad car may not be accessible. It also increases communication between our officers and the citizens they encounter during their patrol.

Creating and maintaining an effective and efficient Police Bike Patrol takes more than just officers and bikes. The program involves not only providing officers with the proper bike and training for varying conditions of activity, traffic, and weather, but also bike racks on vehicles, special lighting equipment for nighttime patrol, special uniforms, and routine repairs and maintenance for the bikes.



BIKE PATROL UNIT

The Bicycle Patrol Unit allows our police department and officers to follow our philosophy of Neighborhood Policing by riding out into the community and forming a partnership with our citizens.



INVESTIGATION DIVISION

2008 SUMMARY

Sgt. Todd Gustafson supervises the Criminal Investigations Division. The unit is comprised of investigators that work general investigations, one investigator assigned to the Northwest Drug Metro Drug Task Force, one DARE/SRO officer that works in the community schools and a Juvenile Specialist that conducts specialized investigations into juvenile and adult protection cases.

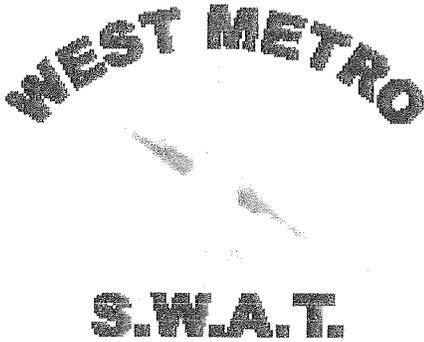
2008 CRIMINAL CASES REVIEWED: 1,848
2008 CRIMINAL CASES ASSIGNED: 1,204

DRUG INVESTIGATION RELATED STATISTICS

The Crystal Police Department has a detective assigned to the Northwest Metro Drug Task Force. The detective conducts narcotics investigations in collaboration with detectives from other member cities and the Hennepin County Sheriff's Office. Statistics related to contraband seized while conducting some of these investigations includes:

- * 4 guns * \$2,300 cash seized * over 6 pounds of marijuana
- * 1 marijuana-grow operation with 30 plants * 27 grams of cocaine
- * 4 grams of heroin * 14 ounces of methamphetamine
- * 100 tabs of Ecstasy

SWAT



The Crystal Police Department is one of four cities that make up the West Metro SWAT Team providing citizens of member cities critical incident and high-risk warrant services in a cooperative, cost effective manner.



Other cities participating include Golden Valley, New Hope and Robbinsdale.

In 2008, this unit handled a barricaded, armed individual with a successful outcome.

The SWAT Unit also executed four high-risk search warrants.

TRUANCY SEMINARS

SUMMARY OF ALL SCHOOLS – 2007-2008

- 2 TOTAL seminars held only for middle schools
- 73 TOTAL number of students invited
- 16 Students and 18 parents attended
- 22% Per cent of students invited attended

NOTE: Unfortunately, due to budget cuts, Robbinsdale Area Redesign could no longer fund the truancy aides at the middle and high schools. Consequently, there is no one to compile the attendance data for the seminars. No truancy seminars will be held during the 2008 to 2009 school years.

SHOPLIFTING SEMINARS – 2008

- In 2008, we held six Shoplifting and Theft Seminars for first time, misdemeanor level offenders caught in Crystal; a total of 20 juveniles and 21 parents attended.
- In 2007, six seminars were held with 30 juveniles and 30 parents attending.
- In 2006, six seminars were held with 37 juveniles and 40 parents attending.
- In 2005, seven seminars were held with 54 juveniles and 49 parents attending.
- Research indicates that recidivism rates for juvenile shoplifters who attend diversion programs are about two to five percent.
- The number of shoplifters referred from stores to the police has decreased, likely due to a rise in the dollar amount under which stores are willing to pursue prosecution.
- In 2008, Juvenile Specialist Carstens sent letters to the store managers and loss prevention managers at all of the larger stores in Crystal requesting that they refer all juvenile shoplifter, regardless of the dollar amount, to police so the juveniles could be diverted to the seminar. She received no response from any of the stores.
- Scott Olson from Target Loss Prevention has been participating as a “victim representative” in our theft seminars as a way to help the juvenile shoplifters and their parents understand the cost of stealing that stores incur as a result of shoplifters.

HENNEPIN COUNTY JUVENILE ADVISORY COMMITTEE (HCJAC) TO THE HENNEPIN COUNTY CHIEFS OF POLICE ASSOCIATION

This group meets the second Wednesday of each month in the Community Room of the Crystal City Hall. From September 2007 through May 2008, Juvenile Specialist Carstens has served as the “back-up” secretary and treasurer in the absence of those elected to the positions. D.A.R.E. Officer Danielle Olson frequently attends the meetings along with Juvenile Specialist Carstens.

VULNERABLE ADULT/LAW ENFORCEMENT TEAM

This Team meets every other month. Juvenile Specialist Susan Carstens has been attending these meetings for several years as a representative for the Crystal Police Department.

The Team is comprised of staff from:

- Minnesota Attorney General's Office
- Hennepin County Attorney's Office
- Hennepin County Sheriff's Office
- Police Departments of Minneapolis, Crystal, Golden Valley, Eden Prairie, Edina, Plymouth, and Brooklyn Center
- Minneapolis City Attorney's Office
- Office of Health Facility Complaints
- Department of Human Services Licensing Division
- DHS Adult Protection, Hennepin County Medical Center Geriatric Division, and Hennepin County Adult Protection.

The purpose of the Team is:

1. to identify and resolve systems issues between the Investigative Lead Agencies, t
2. facilitate information sharing and training for staff,
3. to develop policy and procedures around the triage of maltreatment reports,
4. and to coordinate resources and skills between the lead Agencies and Law Enforcement to improve service delivery to maltreated vulnerable adults.

It appears that in 2008, the Crystal Police Department investigated approximately 63 vulnerable adult cases. During 2008, the Crystal Police handled about 102 child protection cases.

JUVENILE SPECIALIST – STATUS OFFENSE CASES

➤ RUNAWAY	78 REPORTS	46 CITATIONS
➤ TRUANCY	2 REPORTS	1 CITATIONS
➤ CURFEW	20 REPORTS	16 CITATIONS
➤ TOBACCO VIOL	12 REPORTS	9 CITATIONS

D.A.R.E.



The *Drug Abuse Resistance Education* Program has been taught in three elementary schools located in the City of Crystal since 1989. The three schools include Forest Elementary, Neill Elementary and St. Raphael's Parish School. A fourth school, FAIR Middle School, was added in 2001, bringing the total to four schools.

The program was originally developed by the Los Angeles Unified School District and the Los Angeles Police Department. Since its inception, it has been revised and upgraded to help meet the needs of the community. Each year, an experienced uniformed police officer teaches the now 9-week program to over 1500 elementary age students in grades K through 5. The D.A.R.E. officer acts not only as a teacher but also a role model and a resource for students, school staff and parents. The core of the program is directed at youth in fifth grade prior to their departing elementary school and moving on to middle school.

When citizens hear about D.A.R.E., they often think it's only a drug education program. Many people don't know that the 9 lessons in the core curriculum include topics about consequences, positive alternatives, resisting peer pressure, building self-esteem, stress management, and conflict resolution. The D.A.R.E. program is part of the health curriculum which is taught in area schools.

One of the strengths of the D.A.R.E. program is its emphasis on the importance of teaming with local schools and parents to help combat the dangers of drug abuse and violence. Parents need to realize that they play the biggest role in their child's development and they must accept the responsibility that parenthood brings.

The Crystal Police Department is committed to providing quality police service which includes proven educational and prevention programs for the community. One of those is the D.A.R.E. program.

The DARE Officer also serves as a School Resource Officer to the schools to aid and advise in the area of truancy and other problems.

CRYSTAL POLICE DEPARTMENT

2008 CRIMINAL INCIDENTS

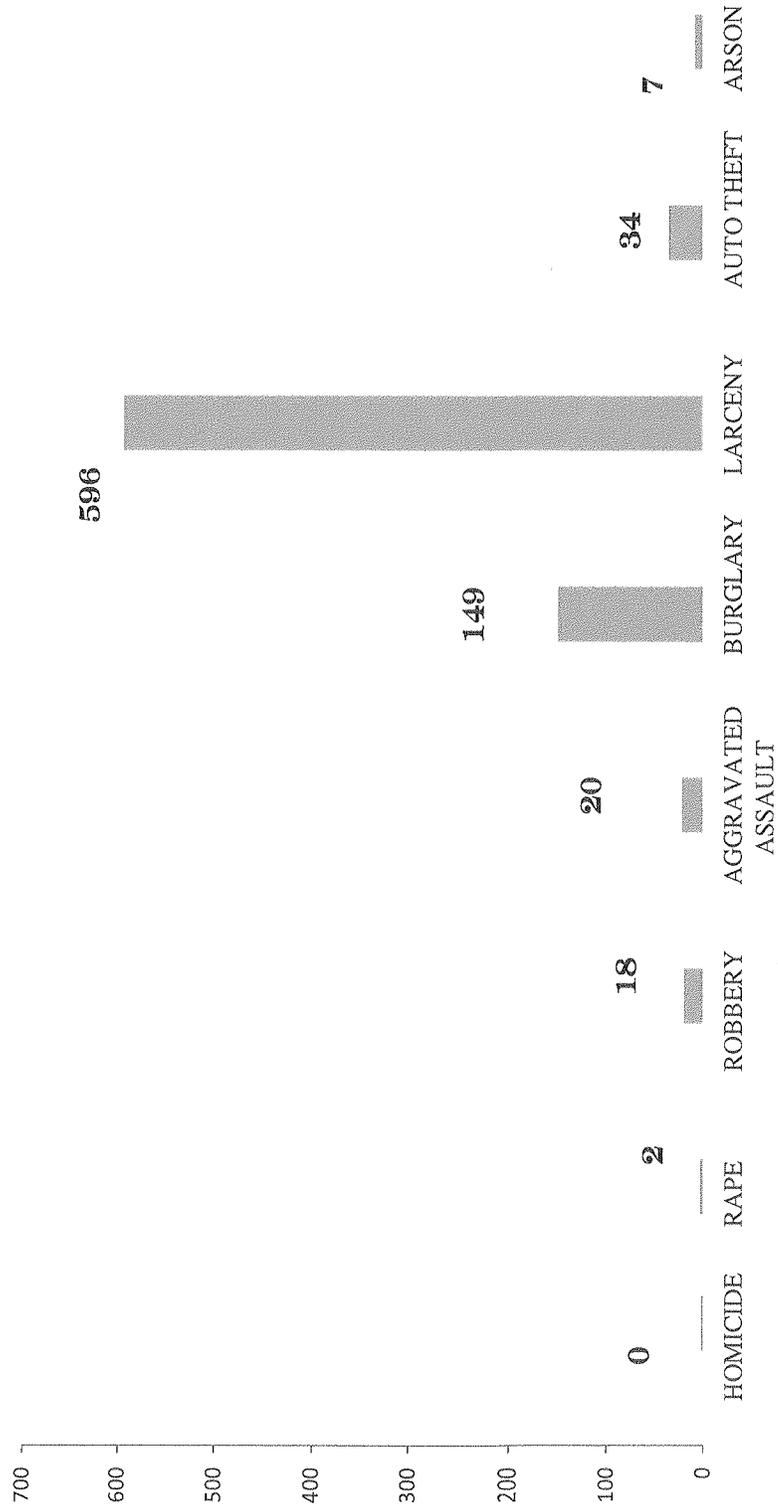
PART I CRIMES	YTD 2008	YTD 2007	YTD %
HOMICIDE	0	1	-100%
RAPE	2	8	-75%
ROBBERY	18	25	-72%
AGGRAVATED ASSAULT	20	19	5%
BURGLARY	149	109	37%
LARCENY/THEFT	596	554	8%
AUTO THEFT	34	60	-44%
ARSON	7	5	40%
TOTAL Part I Crimes	826	781	5%

PART II CRIMES	YTD 2008	YTD 2007	YTD %
ASSAULT	181	139	30%
FORGERY/COUNTERFEITING	36	41	-12%
FRAUD	106	79	34%
EMBEZZLEMENT	2	1	100%
POSSESS STOLEN PROPERTY	9	12	-25%
VANDALISM	266	193	62%
WEAPONS	6	13	-54%
PROSTITUTION	0	0	0.0%
CRIMINAL SEXUAL CONDUCT	19	14	64%
NARCOTICS	54	48	13%
GAMBLING	0	0	0.0%
FAMILY/CHILDREN	6	6	0.0%
DUI	127	140	-9%
LIQUOR VIOLATIONS	16	10	60%
DISORDERLY CONDUCT	78	52	50%
VAGRANCY	0	0	0.0%
ALL OTHER OFFENSES	99	79	75%
TOTAL Part II Crimes	1,005	827	21.0%

TOTAL PART I and II CRIMES	1,831	1,608	13.0%
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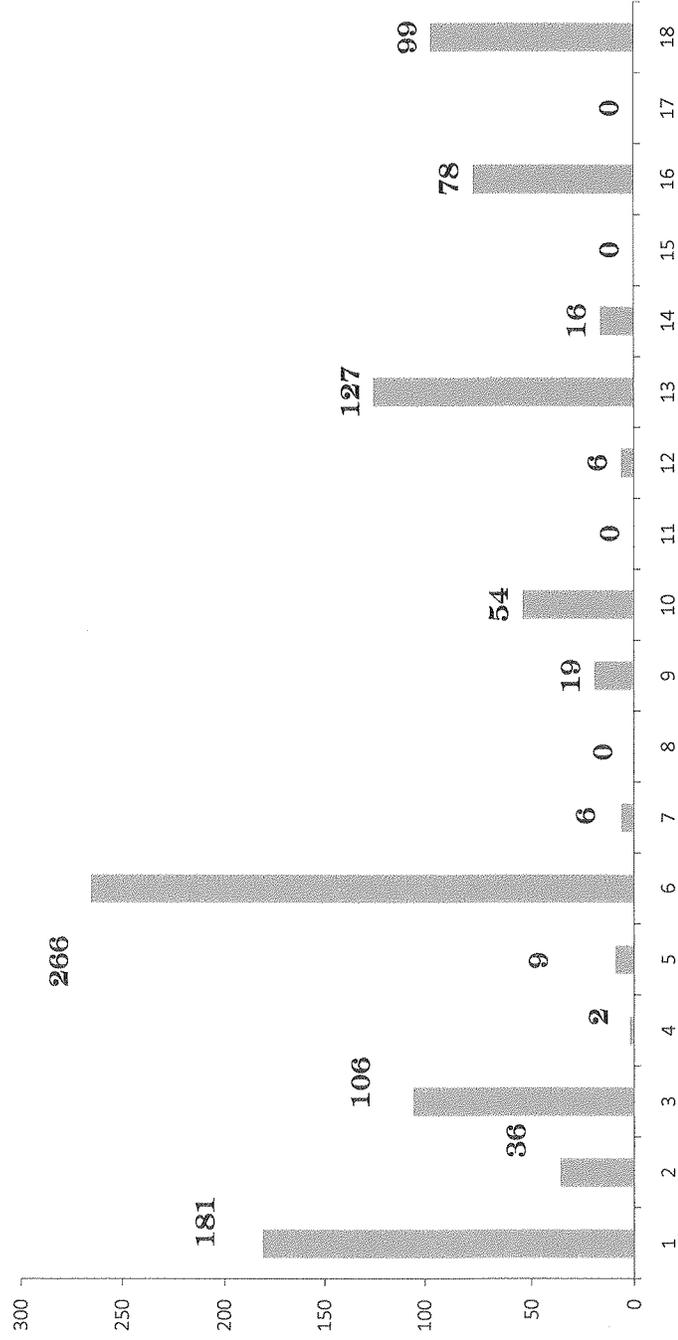
ARRESTS	YTD 2008	YTD 2007	YTD %
ADULT	840	785	7%
JUVENILE	318	265	20%
WARRANTS	162	185	-12%
TOTAL ARRESTS (Adult & Juvenile)	1,158	1,050	10.0%

CITY OF CRYSTAL 2008 PART I CRIMES



CITY OF CRYSTAL 2008 PART II CRIMES

- 1 Other Assaults
- 2 Forgery
- 3 Fraud
- 4 Embezzlement
- 5 Stolen Property-Possess
- 6 Vandalism
- 7 Weapons Offense
- 8 Prostitution
- 9 Other Sex Crimes
- 10 Narcotics
- 11 Gambling
- 12 Family / Children Crimes
- 13 DWI
- 14 Liquor Laws
- 15 Drunkenness
- 16 Disorderly Conduct
- 17 Vagrancy
- 18 Other (ex. Traffic)



2008 Crime Prevention Property & Evidence Office

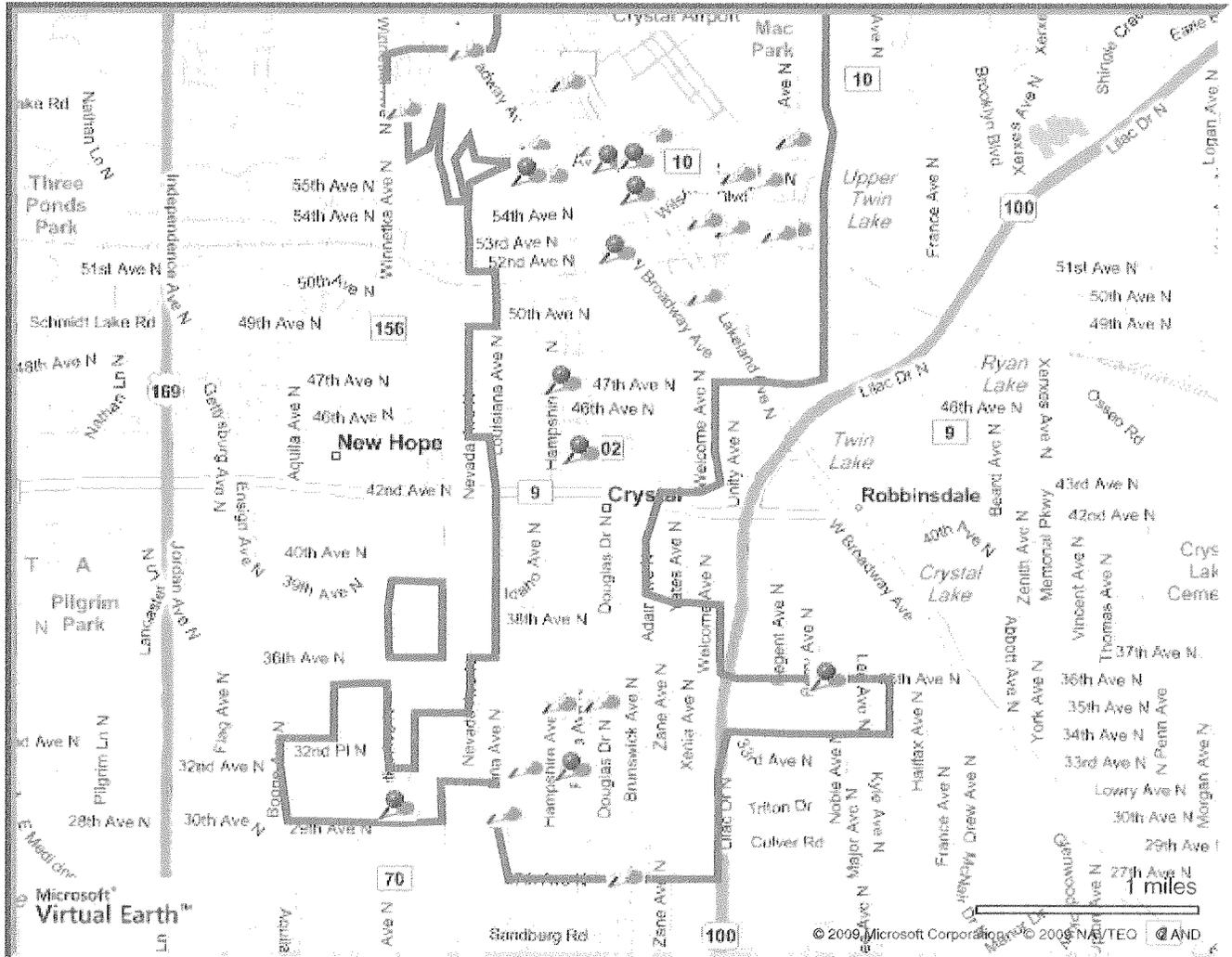
Property/Evidence Room

- In 2008 the Property/Evidence Room took in and managed nearly 4400 items of evidence and property ranging from narcotics and guns to bikes and tools and everything in between including found property.
- Property/Evidence Room handled 4510 digital recordings for the purpose of archiving and 3912 digital photographs. Digital recordings and photographs save the Police department money and storage space, cutting the area needed for photo/tape storage by about one half.
- The Property/Evidence Room handled more than 220 requests for video/audio or photographs by prosecuting attorneys, defense attorneys and officers. Currently we produce a disc of the digital recordings and/or photographs after receiving payment and mail the disc to the requesting party.
- In 2008 we sold good unclaimed property on PropertyRoom.com. A web site similar to eBay.

Crime Prevention

- The Crime Prevention Specialist continues to utilize the Police Incident Mapping Application (PIMA): <http://gis.logis.org/crystal/PIMAWeb/PIMAWeb.aspx>. This site shows selected crime reports for the past 90 days from the time of viewing.

PIMA is an interactive crime mapping product available to the public. The link is located on the City of Crystal web site under the Public Safety section. Go to: "Tell me about...Crime Prevention" See next page for a sample of this application.



Mouse wheel also zooms into Map

View Select Crimes Reported

Last 90 Days

- Burglaries
- Robberies
- Arsons
- Thefts
- Vehicle Thefts
- Damage to Property

Zoom to City Extent

Delete all Points

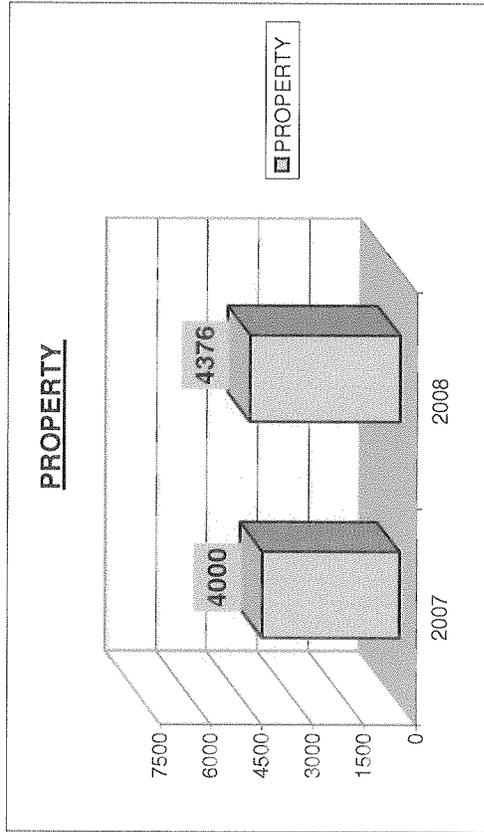
Find Address

PROPERTY AND EVIDENCE

Following are three main groups of property processed by the Property & Evidence Technician, the number of items for each group comparing 2007 to 2008

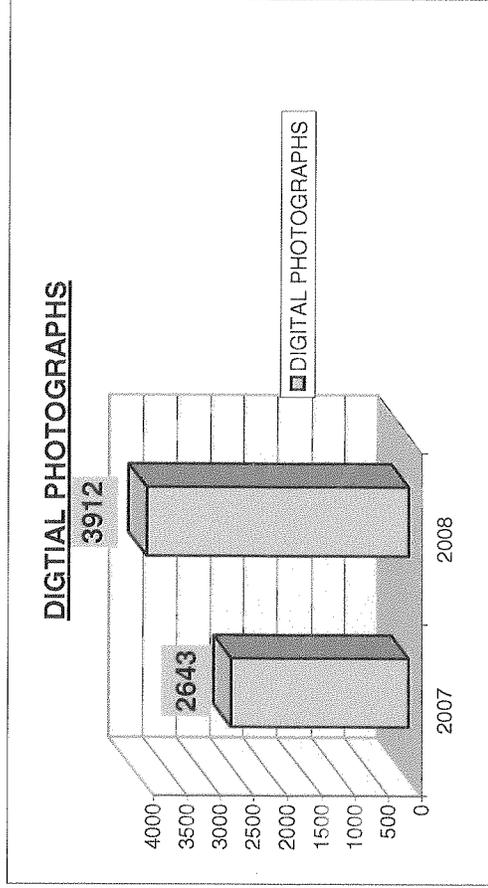
PROPERTY

2007	4000
2008	4376



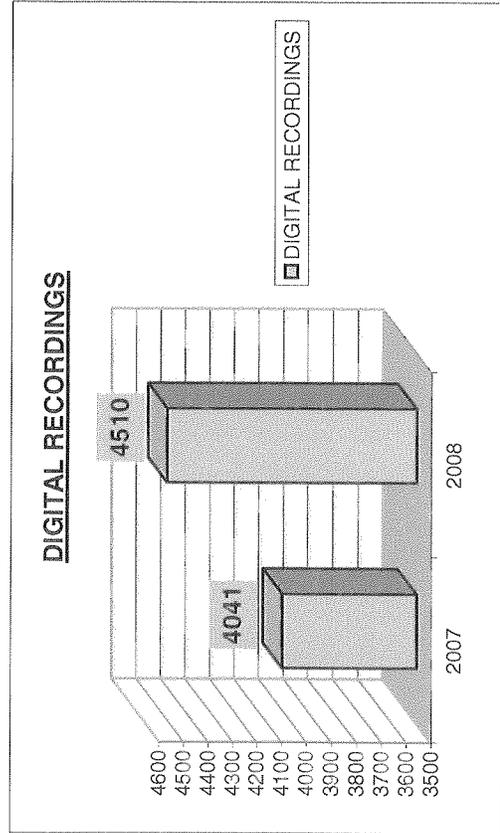
DIGITAL PHOTOGRAPHS

2007	2643
2008	3912



DIGITAL RECORDINGS

2007	4041
2008	4510



DIGITAL RECORDINGS

2007	4041
2008	4510

RECORDS UNIT

OPERATIONS:

- Provide customer service to citizens who come into the police department; answer all in-coming phone calls
- Provide clerical support to the Administrative staff, Investigative Division and Patrol Division
- Transcribe digital-recorded reports and statements
- Prepare arrest cases for Court, City Attorney and County Attorney
- Data entry for all offense reports and crash reports
- Process applications to purchase handguns
- Process dog license applications and collect fees
- Process false alarm calls and fines
- Keep up with new and updated technological advancements

In 2008, the Records Unit additionally:

- Transcribed thousands of hours of dictation and processed 1,158 arrests;
- Transcribed and entered 3,033 cases consisting of Part I and Part II offenses, accident reports, juvenile status offenses, traffic offenses, and arrests into the Records Management System;
- Processed 186 gun applications to purchase firearms.

Members of the Records Unit often work under a great deal of pressure to handle a priority case. The city or county attorney's office requires reports, statements, and supplemental reports be transcribed with speed and accuracy to ensure charging the defendant(s) will be done within the deadline.

Members of the Records Unit are a source of pride to the Crystal Police Department.



Volunteer Services



CRYSTAL POLICE RESERVE UNIT

The Crystal Police Reserves volunteered a total of 1,292 hours in 2008.

All of the reserves should have a minimum of 36 hours for the year. Working the Crystal Frolics will usually provide a majority of these hours for each reserve officer. Five reserves showed less than 36 hours in 2008.

The following events were worked:

- * Crystal Airport Open House
- * Crystal Frolics
- * Antique Car Run
- * Tater Daze in Brooklyn Park
- * Pierre Bottineau Days in Maple Grove
- * Duk Duk Daze in New Hope
- * Whiz Bang Days in Robbinsdale
- * Raspberry Festival in Hopkins
- * Anoka Halloween Parade
- * National Night Out
- * DARE Graduations
- * Block Party Visits (no specific number)
- * NOO Open House
- * Kids Cops and Firefighters
- * Citizens Police Academy
- * Salvation Army Bell Ringing
- * Annual Bike Rodeo
- * Stood in the Honor Guard at the State Police Memorial on May 15th



Applications for the Crystal Police Reserve Unit are on the City of Crystal website: www.ci.crystal.mn.us and forms are located in the police lobby.



2008 Crystal Police Explorer Post

The Crystal Police Department Explorer Post logged a total of 1,366 hours of time worked. These hours include meeting and training time.

The following events were worked:

- * Crystal Airport Open House
- * Crystal Frolics
- * Antique Car Run
- * Remodeling Fair
- * Alcohol and Tobacco Compliance Checks
- * Northern Lights Boy Scout Expo
- * Opportunity Fest
- * National Night Out
- * DARE Graduations
- * Block Party Visits (no specific number)
- * NOO Open House
- * Kids Cops and Firefighters
- * Annual Bike Rodeo
- * Seatbelt Surveys
- * Crosswalk Enforcement Projects
- * Half Pint Safety Camp

The following officers worked as advisors to the Post in 2008:

Captain Dave Oyaas, Committee Chair
Officer Matt Saba, Lead Advisor
Officer Justin Tourville, Committee Member
Officer Danielle Olson, Committee Member
Officer Pete Underthun, Advisor
Officer Jason Nolan, Advisor
Officer Brandon Johnson, Advisor

OUR COMMUNITY



OUR PARTNERSHIPS

2008 VEHICLE FAIR



2008 BIKE RODEO



2008 BELL RINGING



2008 CITIZEN POLICE ACADEMY

The Crystal Police Department was pleased to collaborate with the cities of New Hope and Robbinsdale Police Departments for the 2008 Citizen's Police Academy. We had 30 citizens participate in the Academy which was held in September 2008 for 5 weeks. Topics that were covered included patrol tactics, investigations, narcotics, crime scene processing, juvenile crime, gangs, dispatching, court procedures, use of force, canine demonstrations and crime prevention strategies.

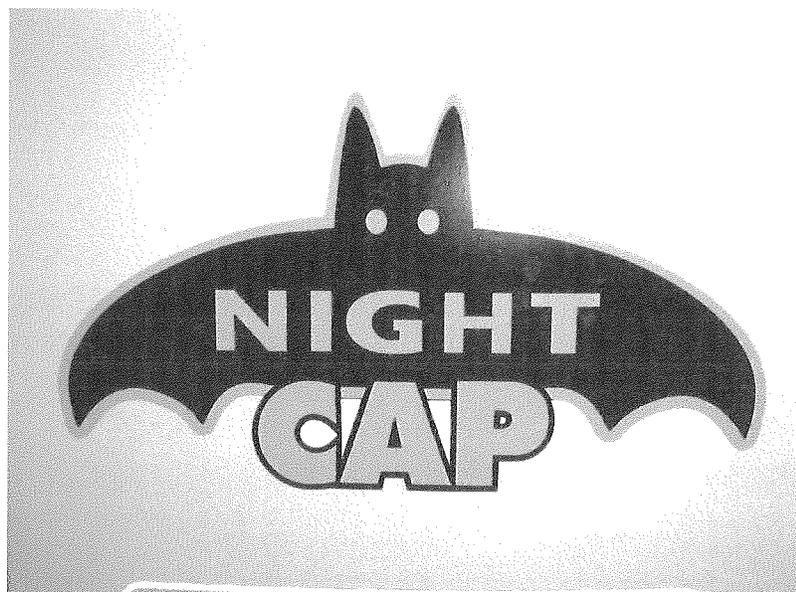
Some comments made by our citizens' were:

"Thanks so much for all your time and effort in putting this class together. It was good to see the officers in a teaching environment and be reminded again of what and why each of you are doing when you are working".

"Every Thursday I looked forward to coming to this class. It was a lot of fun, very informative, and I really enjoyed getting to know the police officers in our community. It certainly helps to bridge some gaps".

2008 OPERATION NIGHTCAP

In 2008, Crystal Police Department partnered with Operation NightCap. This was the fourth year we partnered with MN State Patrol and other local agencies to help make roadways safer by locating and removing impaired drivers from the road.



CHAPLAIN PROGRAM

The Crystal Police Department Chaplain Program was developed in 1995 because North Memorial Medical Center discontinued their Chaplain Program which provided service to the surrounding communities.

Over the years, many chaplains have come and gone for various reasons. The Crystal Police Department continues to recruit new pastors. Our chaplains have been utilized for many difficult situations. The chaplains have made family death notifications. They also ride along with officers. Chaplains have been utilized by both police and fire departments for the communities of Crystal, Robbinsdale and New Hope. The chaplains have positively impacted many young lives through youth outreach. Chaplains have been asked to officiate at funerals through their contacts with the community.

Requests for chaplain service are made through the Hennepin County Sheriff's Office Communication Center.

2008 NATIONAL NIGHT OUT

Crystal celebrated the 2008 National Night Out with several neighborhood gatherings, with Open House at the Crystal Police Department and Neighborhood Outreach Office ...



2008 CRYSTAL FROLICS

The annual CRYSTAL FROLICS was held the fourth weekend in July. This event included over 100 softball teams in tournament, a midway with carnival rides, entertainment and fireworks display.

2008 DINNER AT YOUR DOOR

Juvenile Specialist Susan Carstens has coordinated the city volunteers who deliver the DAYD 26 days per year.



**2008 NEIGHBORHOOD OUTREACH OFFICE
GRAND OPENING
123 WILLOW BEND, CRYSTAL SHOPPING CENTER**

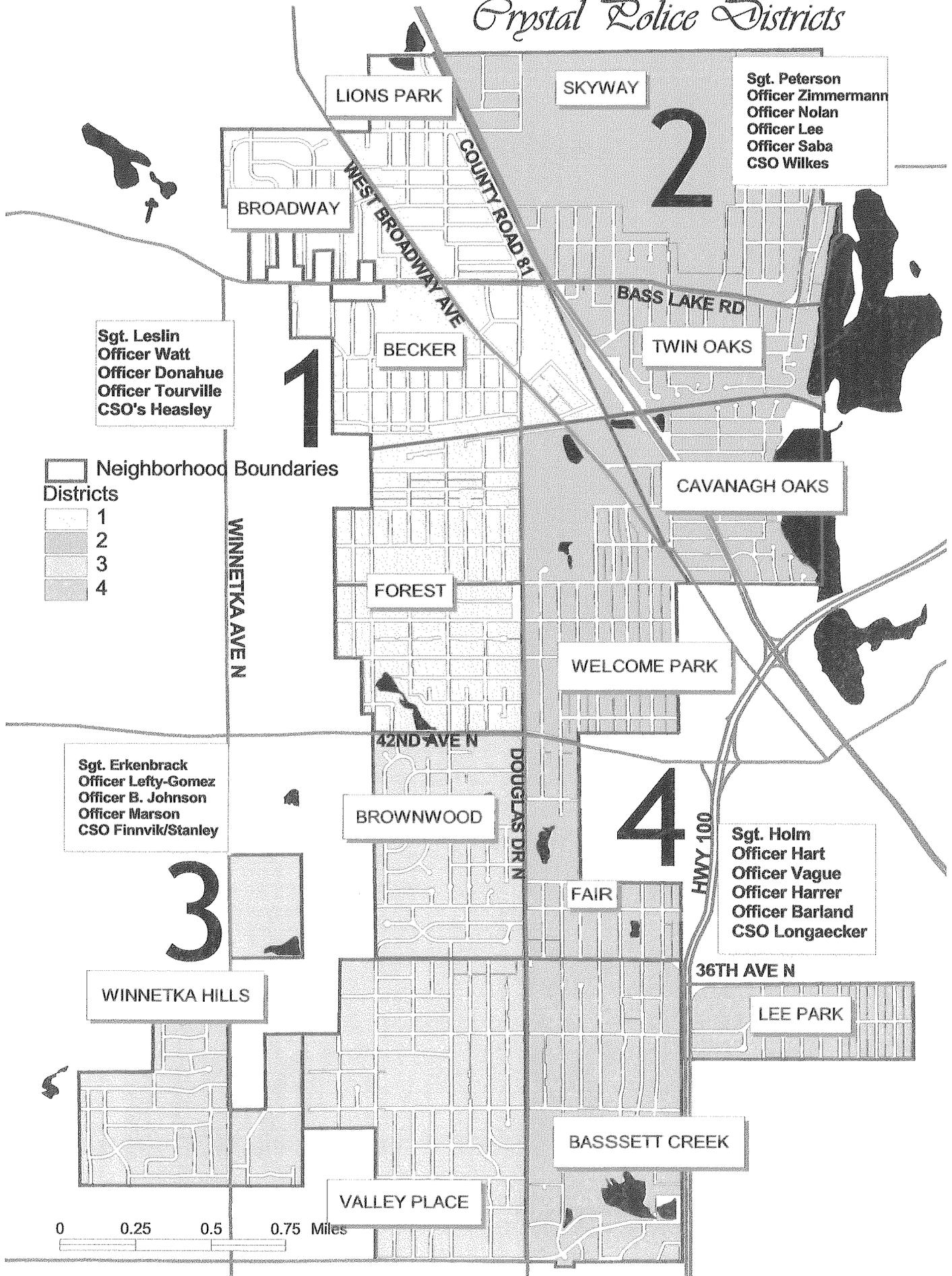
The Crystal Police Department is dedicated to working collaboratively with community stakeholders and providing a safe and livable community. Since December 2007, we partnered with Paster Enterprises Inc., the owners of the Crystal Shopping Center, to lease space for a Neighborhood Outreach Office which opened in March 2008. The office is located at 123 Willowbend. Neighborhood meetings, police training, and various park and recreational events have been hosted at the space. The below list are names of groups who benefited from this partnership:

- City of Crystal Park & Recreation Department
- City of Crystal Police Department
- City of New Hope Police Department
- Crystal Business Association
- Paster Enterprises & Tenants of the Crystal Shopping Center
- North Memorial Education Center
- Crystal Cub Scouts

We staff the NOO (Neighborhood Outreach Office) with our *Volunteers in Police Service* and their hours vary throughout the week. The partnership went so well that we have signed another year's lease for 2009 with Paster Enterprises Inc. We look forward to another great year!!



Crystal Police Districts



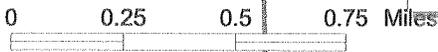
District 2 Personnel:
 Sgt. Peterson
 Officer Zimmermann
 Officer Nolan
 Officer Lee
 Officer Saba
 CSO Wilkes

District 1 Personnel:
 Sgt. Leslin
 Officer Watt
 Officer Donahue
 Officer Tourville
 CSO's Heasley

District 3 Personnel:
 Sgt. Erkenbrack
 Officer Lefty-Gomez
 Officer B. Johnson
 Officer Marson
 CSO Finnvik/Stanley

District 4 Personnel:
 Sgt. Holm
 Officer Hart
 Officer Vague
 Officer Harrer
 Officer Barland
 CSO Longaecker

Neighborhood Boundaries
Districts
 1
 2
 3
 4



PROJECT P.E.A.C.E.
YEAR END STATISTICS
2008

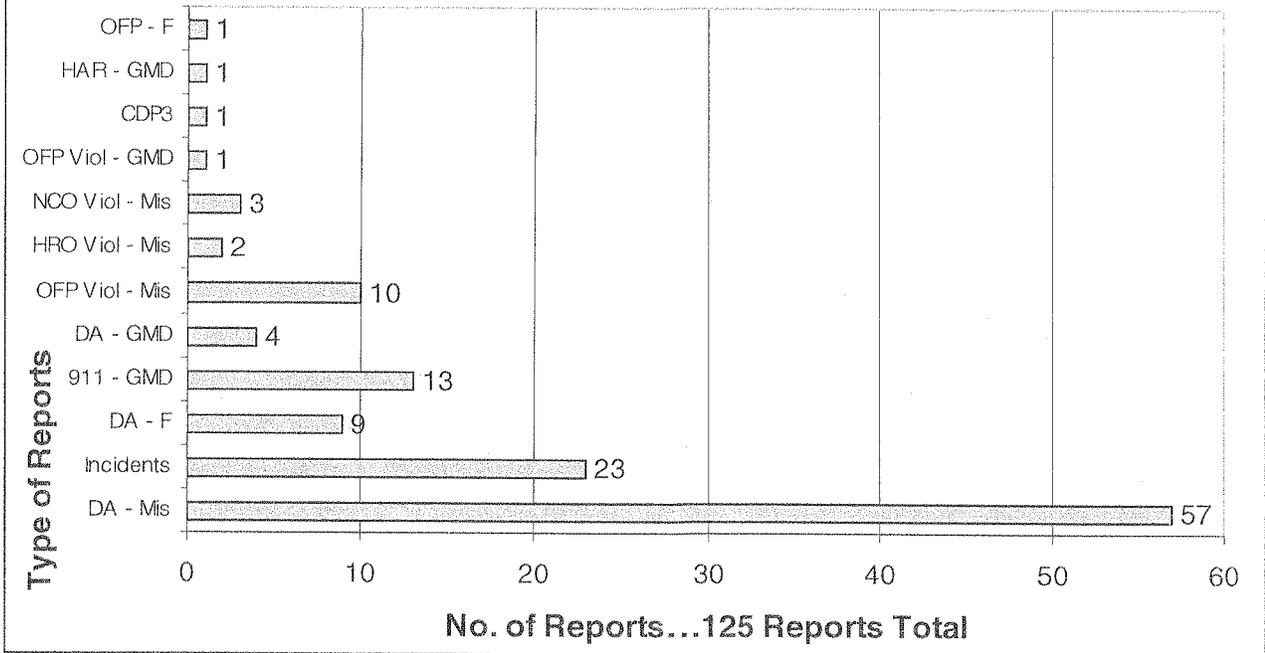
Brooklyn Center, Crystal, Maple Grove and Robbinsdale

NO. OF CALLS:	3644
CALLS TO THE CRISIS LINE:	381
CALLS ON THE BUSINESS LINE:	3263
REFERRALS FROM COURT:	24
NO. OF CALLS REPORTING AN ARREST:	191
TOTAL NO. OF REPORTS SENT TO PROJECT P.E.A.C.E OFFICE:	509
NO. OF ARRESTS BASED ON POLICE REPORTS:	303
*CHARGED THROUGH COMPLAINT:	108
NO. OF INCIDENT REPORTS (NO CHARGES YET):	98
NO. OF CRIMINAL CASES THROUGH ARRESTS (303) AND COMPLAINTS (108):	411
NO. OF CALLS RESULTING IN HOME VISIT:	0
NO. OF CALLS RESULTING IN HOSPITAL RUN:	1
NO. OF CALLS RESULTING IN SHELTER USE:	3
NO. OF CALLS RESULTING IN RESPONSE TO THE P.D.:	2

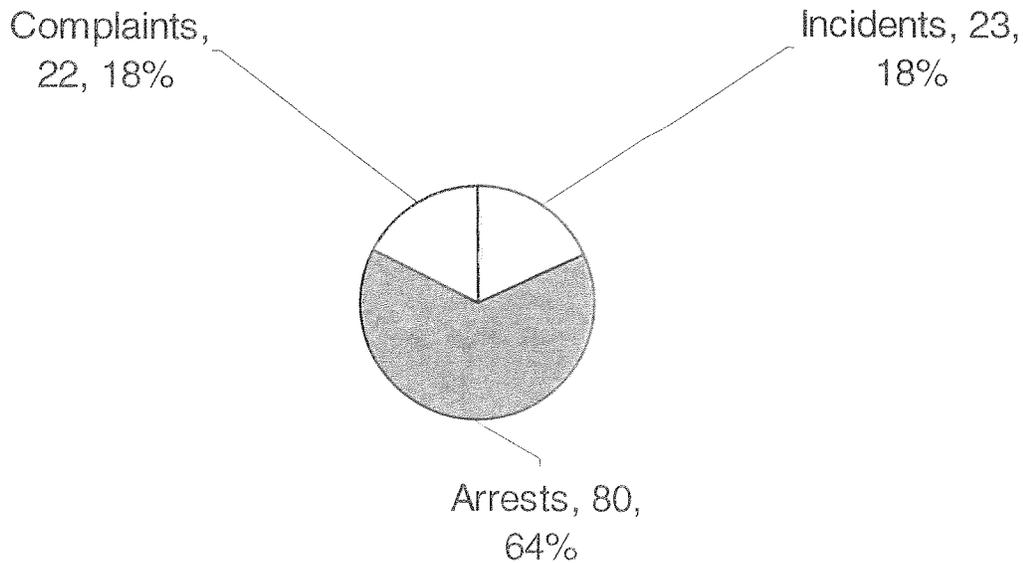
◆ PROTECT
 ◆ EDUCATE
 ◆ ADVOCATE
 ◆ COMFORT
 ◆ EMPOWER

“Project P.E.A.C.E. is not a part of the court system. We are a community-based domestic abuse intervention project staffed by advocates who are available to offer you support, information, referrals, and options to help you deal with your situation. We assure complete confidentiality. Our services include: 24 Hour Crisis Line, Legal Advocacy, Educational Support Group, Community Outreach and Volunteer Opportunities.”

2008 Crystal Report Types



2008 Crystal Reports Breakdown...125 Reports Total



OFFICER RECOGNITION AND AWARDS

Letter of Commendation

December 16, 2008 Officer Lisa Vague Infant life-saving effort

Performance of the Month

January 4, 2008 Detective D Drake Arrest of Robbery/Assault suspect
February 7, 2008 Officer R Zimmermann Arrest of Burglary suspect
March 20, 2008 Detective D Drake Arrest of False Police Rpt suspect
May 22, 2008 Officer J Nolan Arrest of Theft From Auto suspect
May 22, 2008 Officer J Tourville Arrest of Theft From Auto suspect
June 20, 2008 Officer M Saba Arrest of Assaultive Person w/knives
June 20, 2008 Officer M Marson Arrest of Assaultive Person w/knives
August 19, 2008 Officer J Tourville Arrest of Theft Fr Auto suspects
October 16, 2008 Officer B Johnson Arrest of Theft of Property suspect
November 2008 Officer A Harrer Arrest of Theft Fr Auto suspect
December 7, 2008 Officer M Barland Arrest of Child Abductor suspect

2008 Republican National Convention

The Crystal Police Department participated in the Republican National Convention sponsored by the City of St. Paul in September of 2008. Twenty Crystal police officers worked a variety of shifts to cover the numerous events over the four-day period. Crystal officers worked a total of 422 hours. Two of these officers were nominated for an Achievement Meritorious Commendation. Officer Jessica Donahue and Officer Danielle Olson were on their assigned bus for their transport detail. They observed a male suspect wearing a black mask over his face slash the tires with a knife. Officers Donahue and Olson immediately pursued the suspect on foot. The suspect was apprehended with the assistance of other officers and taken into custody. Due to the quick actions of Officer Donahue and Officer Olson, the suspect was charged with Felony Criminal Damage to Property.

Citizen Award

The City of Crystal presented an award to KIMBERLEE MURPHY, D.D.S. and her staff who performed extensive dental care at no cost to a Crystal resident in need. Dr. Murphy and her staff were acknowledged for their commitment to our community.

The Officer of the Year Award was first presented in 2007 to Officer Justin Tourville

The 2008 Officer of the Year Award was presented to Detective Dan Drake

Juvenile Specialist Susan Carstens was the first recipient for the Crystal Police Department Employee of the Year Award in 2008

The Officer of the Year Awards and the Employee of the Year Awards are for exceptional service, dedication and leadership demonstrated through standards set by the department motto, mission and vision statements

Other awards presented by the Crystal Police Department include
Outstanding Performance for Police Reserve Officers &
Outstanding Performance for members of the Police Explorer Post

