

WELCOME TO THE CITY OF CRYSTAL!

On behalf of the city council and staff, we are delighted you chose to live in Crystal. The information on this section of the city's website is designed to give you helpful information about our community. We hope the website and our Facebook page (<http://www.facebook.com/pages/City-of-Crystal-MN-Local-Government/117069094999510>) are helpful resources for you to explore your neighborhood and Crystal.

One of the Council's priorities is communications with residents. You will receive a quarterly city newsletter to keep you informed about activities in the city. Additionally, please bookmark our website to find information about:

- City services and department contacts
- Reserving a room at the Crystal Community Center for your special event needs
- City Council information, including meeting agendas and minutes and streaming meetings
- News and events
- Permits, Licensing and Inspections
- Commissions and volunteering and
- Much more.

For keeping up with the latest activities and events, follow us on our Facebook page.

We are committed to providing you with the best possible service and welcome your comments. If you have questions about city operations, please contact city manager Anne Norris, at 763-531-1140 or anne.norris@crystalmn.gov . If you would like to discuss issues or concerns with me, I am available at 612-805-5101 or jim.adams@crystalmn.gov .

Thanks again for choosing Crystal and welcome to our community!

Jim Adams
Mayor



City of Crystal
4141 Douglas Dr N
Crystal MN 55422
Phone: 763-531-1000 FAX: 763-531-1188
website: www.crystalmn.gov

Frequently Called Phone Numbers

Animal Control	(763) 531-5161 or 911
Comcast for cable, internet and digital voice phone service	(651) 222-3333
Brooklyn Center License Bureau - 6125 Shingle Creek Parkway, Brooklyn Center: license tabs, license plates, title changes, driver's license renewals, marriage certificates etc.	(612) 348-8240
Brooklyn Park Job Service – 7225 Northland Drive, Brooklyn Park	(763) 279-4400
CenterPoint Energy for gas hookup	(612) 372-4727
CenturyLink for telephone service, internet, and DirecTV service	(800) 475-7526
City of Golden Valley: license plates & tabs, title changes, hunting & fishing licenses, registration for boats, snowmobiles & ATV's	(763) 593-8111
City of Robbinsdale: license plates & tabs, title changes, hunting/fishing licenses, passports, boat, snowmobiles & ATV registration, driver license services (only address/name change or replacement – no renewals)	(763) 535-8133
Crystal Community Center – Recreation	(763) 531-0052
NEAR Food Shelf – 5209 West Broadway, Crystal (serves residents north of 42 nd Ave)	(763) 533-2836
PRISM Food Shelf – 730 Florida Ave S, Golden Valley (serves residents south of 42 nd Ave)	(763) 529-1350
Hennepin County Property Tax Statements	(612) 348-3011
Hennepin County Rockford Road Library	(612) 543-5875
Hennepin Recycling Group – Program Administration	(763) 493-8006
Robbinsdale School District #281	(763) 504-8000
Xcel Energy for electric hookup	(800) 895-4999
Electrical Emergency/Power Outage	(800) 895-1999
Street Lights Out	(800) 960-6235
For numbers of businesses in Crystal, please dial 411 (information)	

IMPORTANT INFORMATION

City Hall office hours are Monday – Friday, 8 – 4:30.

There is no parking on city streets from 2 – 5 a.m. or if snowfall has exceeded 1-1/2" until the street has been plowed curb to curb.

If you have pets, a resident can have up to 3 dogs or up to 3 cats or a combo of up to 2 dogs/2 cats, over the age of 6 months. A kennel license would need to be applied for to go over these limits up to 5 pets. Dogs, cats and ferrets must still be vaccinated for rabies and dogs must still be licensed. A residence (single family or duplex) may have up to four chickens (hens only, no roosters). There is a list of requirements for proper keeping of the animals.

Visit our website at www.crystalmn.gov for more information for new residents. Go to I WANT TO.....file...for homestead (moving in or out?)

Service Organizations

Community Service Organizations

Please contact the Recreation Department at (763) 531-0052 for current phone numbers

The Elks Lodge	Robbinsdale/Crystal Jaycees	VFW
Kiwanis	Knights of Columbus	Westphal American Legion
Lions		

Social Service Organizations

Alcoholics Anonymous	(952) 922-0880
Courage Center	(763) 588-0811
Greater Minneapolis Day Care Association	(612) 341-1177
Early Childhood Family Education (New Hope Learning Ctr)	(763) 504-4170
Home Free Shelter for Battered Women – Crisis Line	(763) 559-4945
NEAR Food Shelf (serves residents north of 42 nd Ave)	(763) 533-2836
Northwest Community Support Program	(612) 752-8300
Northwest Hennepin Human Services Council	(763) 503-2520
Point Northwest for Runaway Youth	(763) 493-3052
PRISM Food Shelf (serves residents south of 42 nd Ave)	(763) 529-1350
Reach for Resources	(952) 988-4177

Recreational Service Organizations

Adventure Club School District #281	(763) 504-5320
Crystal Frolics Committee	(612) 839-8538
Little League	(763) 531-0052
Babe Ruth	(763) 531-0052
YMCA – New Hope	(763) 535-4800

Senior Service Organizations

Crystal Friendship Center	(763) 531-0052
Senior Services District #281	(763) 504-6990
Senior Dining/Dinner at your Door	(763) 531-1183
Senior Transportation 5 Cities	(763) 531-1259
PRISM Express (Transportation Service)	(763) 529-1252

2015
City of Crystal - LICENSED RESIDENTIAL HAULERS
BASIC SERVICES SCHEDULE for CURBSIDE GARBAGE COLLECTION
(These rates do not include State or County Environmental fees and surcharges or Hauler Special Offers or Promotions)

LICENSED HAULER	Per-Month (small cart)	Per-Month (medium cart)	Per-Month (large cart)	Discount	Cart Removal Fee	Fuel Surcharge Yes/No?	Charges for yard waste, bundled brush & extra garbage (for large items/special items call your hauler)
Ace Solid Waste 6601 McKinley St NW Ramsey, MN 55303 763-427-3110	38 gal cart Call for updated price	65 gal cart Call for updated price	96 gal cart Call for updated price	Call for details	No	Yes	Call for details
Allied Waste Systems 8661 Rendova St NE Blaine, MN 55014 763-784-2104	32 gal cart \$13.00	68 gal cart \$14.00	95 gal cart \$15.00	Call for details	\$10.00 Del fee \$15.00 Removal fee s	No	Call for details.
Aspen Waste 2951 Weeks Ave SE Minneapolis, MN 55414 612-884-8000	35 gal cart \$10.95	65 gal cart \$12.95	95 gal cart \$14.95	Call for details	No	Yes	Call for details.
Budget Waste Systems 3516 East Lake St Minneapolis, MN 55406 763-231-2005	35 gal cart \$10.95	65 gal cart \$12.95	95 gal cart \$14.95	Call for details	Call for details	Yes	Call for details.
Curbside Waste P.O. Box 28266 Crystal, MN 55428 763-504-2872	35 gal cart \$12.50	64 gal cart \$15.50	96 gal cart \$17.00	Call for details	No	Yes	Call for details
Garbage Man 13895 Industrial Park Blvd Suite 100 Plymouth, MN 55441 763-269-8182	36 gal cart \$17.00	64 gal cart \$19.00	96 gal cart \$20.00	Call for details	No	Yes	*Call for details on other services.
Randy's Environmental Services 4351 Highway 12 SE P.O. Box 169 Delano, MN 55328 763-972-3335	35 gal cart \$10.95	65 gal cart \$12.95	95 gal cart \$14.95	Sr. Cit= 10% (62+)	Less than 12 months of service a flat \$35 fee	Yes	Call for details.
Waste Management 10050 Naples St NE Blaine, MN 55449 952-890-1100	32 gal cart \$12.00	64 gal cart \$13.00	96 gal cart \$14.00	Call for details	\$30. + tax & fuel	Yes	Call for details.

Please note, prices are subject to change and do not include taxes or fees unless stated. Some haulers may also add a fuel surcharge or require a contract. Inquire about services and offers that may be available from haulers. CALL THE HAULER FOR DETAILS AND EXACT COSTS.

Recycle these items Every Other Week:



Plastic Bottles, Jugs, Cups, & Containers



Paper & Boxes



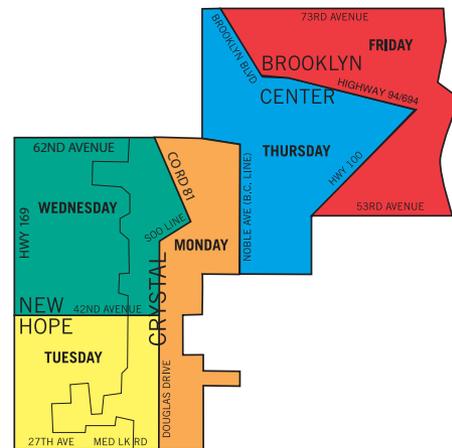
Cartons



Glass Bottles & Jars



Metal Cans & Scrap Metal



SET YOUR CART OUT BY 6:30 A.M.

JANUARY 2015

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

FEBRUARY 2015

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

MARCH 2015

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

APRIL 2015

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

MAY 2015

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	*25	*26	*27	*28	*29	*30
31						

JUNE 2015

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

JULY 2015

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

AUGUST 2015

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

SEPTEMBER 2015

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

OCTOBER 2015

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

NOVEMBER 2015

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

DECEMBER 2015

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	*25	*26
27	28	29	30	31		

* Holiday Delayed Collection

Reminders:

- Bundled cardboard and extra recyclables (in paper bags) may be placed next to your cart for collection. Cardboard must be flattened, taped and tied; and no larger than 3ft. by 3ft. by 6in.
- Scrap metal items must be smaller than 30 inches wide in any direction and weigh less than 30 pounds. No fluids, and remove any non-metal parts.
- Many household items (electronics, appliances, household hazardous waste, etc) can be recycled at the Hennepin County Recycling Center. Visit www.hennepin.us or call 612-348-3777 for more info.
- Face the lid opening toward the street and handle toward the house, at least 3 feet from other objects by 6:30 A.M.
- Recycling carts are available in three sizes: 35, 64, and 96 gallons. Call us at 763-493-8006 to get the size that is right for you.
- There is FREE OIL RECYCLING at 8300 Noble Ave N (on 83rd Ave side) 24 hours a day outside Brooklyn Park Operations & Maintenance.

For more information, or to get a Recycling Guide, please stop by city hall, visit www.HRG-recycling.org or call us at 763-493-8006 and we will mail one out to you. Thanks for recycling!



Brooklyn Park/HRG Recycling

5200 85th Ave N
Brooklyn Park, MN 55443

PRST STD
U.S. Postage
PAID
Permit No. 481
Twin Cities, MN



Recycling and Materials Management Guide



2014-2015



Plastic Bottles, Jugs, Cups, & Containers



Metal Cans & Scrap Metal



Cartons



Paper & Boxes



Glass Bottles & Jars

TRASH



Plastic Bags



Styrofoam



For more information,
visit us online at
www.brooklynpark.org/recycle
or call Program Administration
(763) 493-8006

Brooklyn Park
Crystal

Brooklyn Center
New Hope

INTRODUCTION

Please refer to this guide throughout the year or whenever you have questions about recycling and waste disposal. THANKS FOR RECYCLING!

To Start Recycling — Call (763) 493-8006 for recycling cart delivery.

TABLE OF CONTENTS

Residential Recycling Program	1
Collection Zones:	
Brooklyn Park	2
HRG (Brooklyn Center, Crystal, New Hope)	2
Curbside Recycling	3
Apartment Recycling Program	4
Tree and Lawn Care	5
Composting	6
Garbage Hauler List	7
A-Z Material Management Directory	8-26
Donations – Smart Guide to Reuse	27
NW Area Facilities Map	back cover

RESIDENTIAL RECYCLING PROGRAM

The **Brooklyn Park program** includes all single family/separate entry households and townhomes. Recycling is collected every other week on the same day as the garbage. (See pg. 2 & 3). Apartment complexes have weekly recycling collection (See pg. 4).

The **Hennepin Recycling Group (HRG) program** includes single family/separate entry households, townhomes, and small apartment buildings (less than 8 units). Recycling is collected every other week on the same day as the garbage (See pg. 2 & 3). For large apartment buildings or business recycling see page 4.

RECYCLING OVERVIEW

Local ordinance requires every household and business to recycle paper, corrugated cardboard, metal food and beverage cans, plastic bottles and containers, and glass containers. Residential recycling collection is a City contracted service provided by one hauling company.

Each residential household is charged a monthly fee on their utility bill to support recycling services. This fee pays for:

- Curbside recycling collection
- Administration
- The yard waste drop-off site
- Public education
- Special events (electronic waste, bulky materials, etc.)

The cities are divided into residential collection day zones. (See maps pg. 2)

RECYCLING COLLECTION DETAILS

Recycling is easy! Every other week put all acceptable recyclable items together in the recycling cart and roll it to the end of your driveway by 6:30 a.m. on your collection day (See maps pg. 2). Set it at the curb facing the street, handle toward the house. Make sure it is at least 3 feet from any object so the automated collection truck can pick it up.

RECYCLING CARTS

The program provides every household with a cart. For cart requests call (763) 493-8006.

- Three cart sizes available: 35, 64, and 96 gallon capacity.
- A damaged or lost cart will be replaced at no charge.
- Request a different size cart or an additional cart at no additional cost.
- Free walk up service is available for those with a temporary or permanent disability.

Moving In: there should be a cart at your home. If no cart is present call the number above.

Moving Out: please leave your empty cart in the garage for the next resident.

HOLIDAY COLLECTION

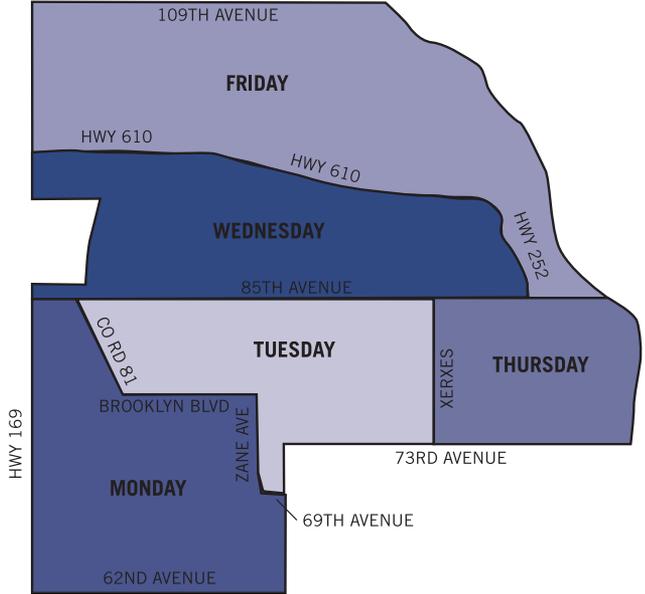
There is no collection provided on the following holidays - New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas. If your regular collection day happens to fall on or after a holiday, your service will be delayed by one day.

MISSED COLLECTION

If your recycling was at the curb by 6:30 a.m. on your collection day and was not picked-up by 6:30 p.m. please call (763) 493-8006 by 12:00 p.m. (noon) the next day to report it missed.

COLLECTION ZONES – BROOKLYN PARK

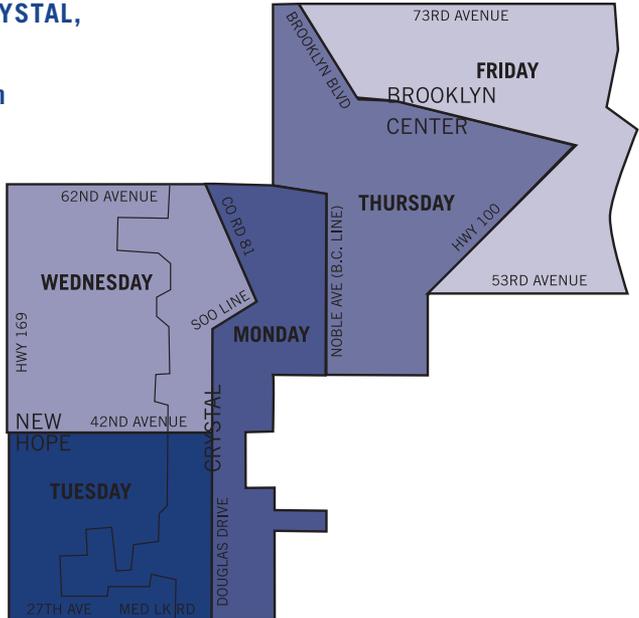
www.brooklynpark.org



COLLECTION ZONES – HRG

**BROOKLYN CENTER, CRYSTAL,
NEW HOPE**

www.hrg-recycling.com



CURBSIDE RECYCLING

Single sort recycling means no separating- everything goes together in your cart!

ACCEPTED IN YOUR CART

- Glass bottles & jars
- Metal food and beverage containers
- Paper cartons from juice and milk
- Paper – news, office & school, junk mail, magazines & catalogs, phonebooks, paper bags, boxboard from dry goods (non-refrigerated items), soda cases, flattened cardboard boxes (cardboard may be taped or tied into 3'x 3' and no thicker than 6" bundles and placed alongside cart.
- Scrap metal – items must be smaller than 30 inches in any direction and less than 30 pounds apiece (NO nails, NO needles, NO fluids and all non-metal parts removed)
- **NEW** - #1-7 plastic bottles and containers (including lids and caps - best if left on)

DO NOT PUT IN YOUR CART

- Garbage, food waste, diapers, paper plates
- Plastic bags, plastic wrap, packaging, utensils
- Freezer food packaging and pizza boxes
- Styrofoam packaging and food ware
- Window glass, ceramics, dishware, mirrors, light bulbs
- Leaves, grass, brush
- Wood and drywall
- Needles and nails
- Paper towels, napkins and tissue

ADDITIONAL RECYCLING PROGRAMS

FREE 24 HOUR MOTOR OIL RECYCLING

The City of Brooklyn Park has a public drop off site for used motor oil, oil filters, and antifreeze. Located at Operations and Maintenance 8300 Noble Ave N. South side of complex (outside of the gate). The oil is used to heat certain city buildings.



PLASTIC BAG RECYCLING

Remember, plastic bags CANNOT go in your curbside recycling cart. Most retail stores such as, Cub Foods, Walmart, Festival, Kohls, and Target all have collection areas for recycling plastic bags. The Hennepin County Drop-off Facility also takes them.

Accepted plastics include:



- Grocery, dry cleaning, and retail bags (remove all string ties and rigid handles)
- Bread, produce, and cereal/cracker bags (dry with all food removed)
- Stretch/shrink wrap and packaging wrap (from paper towels, etc.)
- Zip-top bags (remove top closing part)
- Water softener salt bags (remove rigid plastic handles)
- 6-pack holder rings

APARTMENT RECYCLING PROGRAM

For more information call (763) 493-8006

BROOKLYN PARK:

Did you know... All apartment buildings have single sort recycling provided by the City. Need containers? Give us a call at (763) 493-8006 to get your service started.

ACCEPTED IN YOUR CART

- Glass bottles & jars
- Metal food and beverage containers
- Paper cartons from juice and milk
- Paper – news, office & school, junk mail, magazines & catalogs, phonebooks, paper bags, boxboard from dry goods (non-refrigerated items), soda cases, flattened cardboard boxes (cardboard may be taped or tied into 3'x 3' bundles and placed alongside cart.
- Scrap metal – items must be smaller than 30 inches in any direction and less than 30 pounds apiece (NO nails, NO needles, NO fluids and all non-metal parts removed)
- Plastic bottles and containers (keep lids and caps on)

Please rinse all containers and flatten all boxes

DO NOT PUT IN YOUR CART

- Garbage, food waste, diapers, paper plates
- Plastic bags, plastic wrap, packaging, utensils
- Freezer food packaging and pizza boxes
- Styrofoam packaging and food ware
- Window glass, ceramics, dishware, mirrors, light bulbs
- Leaves, grass, brush
- Wood and drywall
- Needles and nails
- Paper towels, napkins and tissue

HENNEPIN RECYCLING GROUP — BROOKLYN CENTER - CRYSTAL - NEW HOPE:

Apartment buildings with less than eight living units may be included in the single sort curbside “cart” recycling program. Larger building manager/owners are required by city ordinance to arrange for convenient recycling service for all tenants by contract with a licensed commercial collection contractor. The program rules may vary depending on the contractor service selected. Contact your building manager for details about the program at your location.

TREE AND LAWN CARE

Minnesota law prohibits disposal of lawn and tree waste with garbage.



COLLECTION

Every licensed garbage company must offer yard waste collection and may charge additional fees for the service. Call your garbage hauler for details. **Please note** – if bagging yard waste state law requires residents to use compostable bags.

TREE DEBRIS

Drop-off Site – Private: (Logs, Stumps, Christmas Trees)

Ceres Environmental, 3825 85th Ave N, Brooklyn Park1(800)-218-4424

SKB Environmental, 630 Malcolm Ave SE, Mpls.....(612)-331-4610

Elk River Landfill, 22460 Hwy. 169 NW, Elk River(763)-441-2464

Collection: Consult the Yellow Pages to find a tree removal service contractor.

WOOD MULCH

Shredded tree mulch is available for free as supply lasts.
Quality and availability varies. Residents must provide containers and load the materials themselves at:



Central Park Parking Lot (83rd Ave N and Noble Ave N).....(763) 493-8007

COMPOSTING

COMPOSTING IN BROOKLYN PARK

Organics recycling accepted for free from residents and small businesses at the Hennepin County Recycling and Transfer station in Brooklyn Park.

Acceptable organic materials include:

- All food scraps
- Food soiled and non-recyclable paper (napkins/paper towels/tissue, paper plates, pizza boxes and freezer boxes)
- BPI-certified compostable plastic utensils, cups and containers. More information at www.bpiworld.org/BPI-Public/Approved
- Other compostable items such as vacuum bags, coffee filters, dryer lint and wooden popsicle/corndog sticks and skewers.



Organics can be dropped off Tuesday through Friday. Organics must be in BPI-certified compostable bags. Limit of five bags per person per day. All organic material collected is taken to the SET commercial composting facility where it is turned into beneficial compost.

BACKYARD COMPOSTING

Yard waste is a natural resource. If managed in an environmentally sound manner, finished compost can act as a valuable soil conditioner. When worked into soil, compost generally improves drainage and aeration of heavy soils.

Backyard composting is permitted on single family home lots in accordance with city zoning and planning ordinances and must be done in a manner so as not to create a nuisance. For details on **How to Compost** call:

Hennepin County.....	(612) 348-3777
Recycling Administration	(763) 493-8006
U of M Extension Service	(612) 374-8400

Vermicomposting: Turn your food and non-recyclable paper waste into usable compost at home with worms. For more information on indoor composting visit:

Minnesota Pollution Control Agency.....www.pca.state.mn.us
www.vermicompost.net

GARBAGE SERVICE

Residents may pick a garbage hauler from a list of licensed haulers in their City. Cities licensed garbage service providers, which single family/separate entry residential households as well as businesses may select for their service. Townhomes are considered single-family housing and the associations select their garbage service provider. The hauler provides garbage carts and dumpsters.

Licensed Garbage Haulers

For a current list of residential licensed haulers including basic rates call (763)-493-8006

Hauler	Website	Telephone	Brooklyn Park	Brooklyn Center	Crystal	New Hope
Ace Solid Waste	www.acesolidwaste.com	(763) 427-3110	Yes	No	No	No
Aspen Waste	www.aspenwaste.com	(612) 884-8000	No	Yes	Yes	Yes
Allied Waste	www.republicservices.com	(763) 784-2104	Yes	Yes	Yes	Yes
Budget Waste Systems		(763) 231-2005	Yes	Yes	Yes	Yes
Curbside Waste		(763) 504-2872	Yes	Yes	Yes	Yes
GarbageMan, Inc.	www.garbagemanusa.com	(612) 490-7700	Yes	Yes	Yes	Yes
M.P. Hall		(763) 421-4915	No	No	Yes	Yes
Randy's Environmental Services	www.randyssanitation.com	(763) 972-3335	Yes	Yes	Yes	Yes
T&L Sanitation		(763) 560-3610	No	Yes	No	No
Walters	www.waltersrecycling.com	(763) 780-8464	Yes	Yes	No	No
Walz Bros.		(763) 493-3474	Yes	No	No	No
Waste Management	www.wmtwincities.com	(952) 890-1100	Yes	Yes	Yes	Yes

A-Z MANAGEMENT DIRECTORY

Always call first because businesses name and location could change. Inclusion in this guide does not constitute endorsement for any business or service.

AEROSOL CANS

Empty aerosol cans should be put in the trash. If any liquid remains it should be managed as a Household Hazardous Waste.

Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

AIR CONDITIONERS See “Appliances”

ALUMINUM CANS

Put in curbside recycling cart.

Redemption

RSI Recycling Center.....(763) 424-2733
9025 Zachary Ln, Maple Grove

ALUMINUM FOIL • TRAYS

Clean foil and trays may go in the curbside recycling. Dirty/food soiled foil should go in the trash.

AMMUNITION

Do not throw ammunition or explosives into garbage. Call the Police for management instructions.

Brooklyn Park Police Department (Non-emergency)(763) 493-8222

ANTIFREEZE

Antifreeze can contaminate ponds, lakes, streams and soils. **Do not drain antifreeze onto ground, driveway, street or flush down storm sewer.**

Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(763) 348-3777

APPLIANCES

State law bans the disposal of major appliances with garbage and requires they be processed by a company licensed to remove any hazardous materials. When buying new, inquire about the dealer’s recycling program.

Collection (Fee Charged)

Certified Appliance Recycling...www.certifiedappliance.com • (952) 641-7606

JR’s Advanced Recyclers.....www.advancedrecyclers.com • (651) 454-9215

Quality Used Appliances...www.quality-used-appliances.com • (763) 323-9995
9521 Foley Blvd, Coon Rapids

Randy’s Environmental Services ..www.randyssanitation.com • (763) 972-3335

Drop-off Sites (Fee Charged)

- Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(763) 348-3777
- Randy's Environmental Services ..www.randyssanitation.com • (763) 972-3335
- RSI Recycling
9025 Zachary Ln, Maple Grove(763) 424-2733
- Waste Management Transfer Station.....(763) 425-3736
10633 89th Ave N, Maple Grove

Reuse

www.twincitiesfreemarket.org - online bulletin board & material exchange

ASBESTOS

Asbestos is a mineral fiber still found around some piping, boilers, and in siding, older flooring and some building materials. If asbestos fiber becomes airborne it presents a serious health risk.

- Elk River Landfill — Call for Disposal Appt.
22460 N Hwy 169(763) 441-2464
- EnviroBate Inc. — Removal
3301 E 26th St, Mpls.....(612) 729-1080
- Veolia — Call for details
175 County Rd 37 NE, Buffalo(320) 963-3158

ASPHALT PAVEMENT

Asphalt and concrete may be reused. Call each location for details.

Reuse/Disposal

- Barton Sand and Gravel
Zachary Lane & 85th Ave N, Maple Grove(763) 425-4191
- C.S. McCrossan
7865 Jefferson Hwy, Maple Grove(763) 425-4167
- Midwest Asphalt
2200 Old Hwy 8, New Brighton(651) 636-3707
- Waste Management Transfer
10633 89th Ave N, Maple Grove(763) 425-3736

AUDIOVISUAL EQUIPMENT

If in working condition, donate to a charity. See donation list on page 27.

- Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Mpls.....(612) 348-3777
- www.twincitiesfreemarket.org

A-Z MANAGEMENT DIRECTORY

AUTOMOBILES

By following regular recommended maintenance practices, the expected life of your automobile can be extended.

Donate Cars:

- American Lung Association (Does not need to run)
www.giveacar.org1 (800) 586-4227
- Autos for ARCwww.autosforarc.org • 1 (877) 778-7709
- Cars for Couragewww.couragecenter.org/cars • (763) 520-0540
- Kars for Kidswww.Kars4Kids.org
- National Kidney Foundation.....www.kidneycars.com • 1 (800) 488-2277
- RSI Recycling
9025 Zachary Ln, Maple Grove(763) 424-2733
- Vehicle Donation Centerwww.Donationline.com
- Volunteers of Americawww.carshelpingpeople.org • 1 (877) 721-4862

Driveable/Repairable:

- Newgate Resource Centerwww.newgateschool.org • (612) 378-0177

BATTERIES

Alkaline batteries purchased after 1993 may be put in the garbage.



All Types

- Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Household

Single Use–Alkaline batteries purchased after 1993 may be put in the garbage. Or recycled at: Any City Hall or Hennepin County Libraries

Other (button, re-chargeable, etc.)

- Any City Hall or Hennepin County Libraries – button and re-chargeable
- Batteries Pluswww.batteriesplus.com
7808 Lakeland Ave N, Brooklyn Park(763) 424-5506
- Best Buy Storeswww.bestbuy.com
- Special Materials Drop-off (call for details)
8300 Noble Ave, Brooklyn Park(763) 493-8006

Lead Acid (Auto)

Any Automotive Retail/Wholesale Battery Dept.

BICYCLES

If in good condition donate to charity (pg. 27). If no longer repairable, remove rubber and plastic and manage as scrap metal:

- Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

A-Z MANAGEMENT DIRECTORY

- RSI Recycling
9025 Zachary Ln, Maple Grove(763) 424-2733
- Special Materials Drop-off (call for details)
8300 Noble Ave N, Brooklyn Park(763) 493-8006

BOOKS

Donate old books to charity or trade at a used book store or give to a friend or neighbor. Can also put in curbside recycling. Must remove hard cover to recycle.

- A Novel Place (call for details)www.anovelplace.com
202 County Rd 81, Osseo.....(763) 424-4122
- Hennepin County Librarieswww.hclib.org

BOXES

Cardboard: Flatten and cut to fit in recycling cart or cut into size no larger than 3' x 3' square, bundle or tape securely, no thicker than 6". Stack bundles alongside recycling cart.

Paperboard Food: 4C's (Cereal, Cake, Cracker & Chip cartons), non-refrigerated food boxes, and beverage cartons/cases are acceptable curbside.



DROP-OFF:

- Hennepin County Drop-off Facilitywww.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777
- Rock-Tenn Recycling Facility
8700 Valley Forge Ln N, Maple Grove(763) 391-8080

Non-Recyclable Paper Food Box Packaging: Pizza delivery boxes, frozen food and box material that is foil, wax, or plastic coated is **NOT** recyclable. Compost (see pg. 6)

BRUSH See "Yard Waste"

BUILDING MATERIALS

When remodeling and constructing consider using or donating reusable cabinets, windows, doors, carpet, flooring, light fixtures, lumber and millwork, plumbing, tools and equipment.

Reuse:

- Bauer Brothers Salvagewww.bauerbrotherssalvage.com
2432 2nd St. N, Mpls(612) 521-9492
- Habitat for Humanity Restore - Call for information
510 Co Rd D West, New Brighton(612) 588-3820
- www.twincitiesfreemarket.org

Disposal: See "Construction and Demolition Debris"

A-Z MANAGEMENT DIRECTORY

BUSINESS RECYCLING

It is recommended that a business contract with a licensed hauler that provides both collection of waste and recyclables.

Small Business Free Drop-off

Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Accepted: Newspaper, mixed office paper, magazines, phonebooks, cardboard, plastic bottles, glass bottles and jars, metal cans, and scrap metal.
Material must be sorted.

Business Assistance:

Minnesota Waste Wise, St. Paul.....www.mnwastewise.org • (651) 292-4650
A program to increase waste prevention and recycling among business, non-profit and government organizations throughout the State, sponsored by the MN. Chamber of Commerce and MPCA.

CABINETS See “Building Materials”

CAMERAS

Avoid using disposable cameras. When possible, repair cameras.

Repair:

National Camera Exchange
12055 Elm Creek Blvd N, Maple Grove.....(763) 425-1417

CANS

Rinse and place steel and aluminum food and beverage cans in recycling cart. **Do not** place aerosol spray cans or empty paint or chemical cans in the recycling cart.



CAR SEAT – CHILD’S SAFETY SEAT

(due to liability concerns they are not accepted for reuse)

Remove cushion and all other non-plastic parts and put in curbside recycling cart.

City of Coon Rapids Recycling Centerwww.coonrapidsmn.gov/recycling
1831 111th Avenue NW (one block east of Hanson).....(763) 767-6485

CARBON MONOXIDE DETECTORS

Remove batteries and put in the garbage.

CARDBOARD • CORRUGATED SHIPPING BOXES

Flatten and cut down to fit in recycling cart.
See “boxes” for drop-off locations.



CARPET/CARPET FOAM PAD

When purchasing carpet ask retailer about their ability to recycle your old carpet. Check with your garbage hauler for their disposal options and fees.

Recycle:

- Waste Management Transfer - Bro-Tex, Inc Collection Site.....brotex.com
10633 89th Ave N, Maple Grove(763) 425-3736
- Hank's Specialties – no rubber backed
2050 Old Hwy 8, New Brighton(651) 633-5020
- MN Carpet Crew, Inc.
13800 24th Ave N, Suite #300, Plymouth.....(763) 231-3107

Disposal:

- Carpet Recovery Innovations (will pick up/take up too)(763) 441-8300

CARTRIDGES — PRINTER • TYPEWRITER

Look for refill options at local retailers. Contact the manufacturer for information on their take back and recycling programs.

- Brooklyn Park City Hall
5200 85th Ave N, Brooklyn Park(763)-493-8006
- Cartridge World
13605 Grove Dr, Maple Grove(763) 420-6632
- Rapid Refill
9686 Colorado Ln, N, Brooklyn Park(763) 493-4465
4212 Winnetka Ave N, New Hope.....(763) 746-2627
- Hennepin County Drop-off Facility (inkjet and laser only) ...www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

CELL PHONES

Most service providers will take back your phone and battery. Usable phones may be donated to:

Call to Protect c/o Motorola, 1580 Ellsworth Rd, Ann Arbor, MI 48108

Must include the phone, battery, and charger.

- Best Buy Stores
Office Depot Stores
Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

CEMENT See “Construction and Demolition Debris”

CHINA • CRYSTAL

China, crystal, glassware, pottery, and ceramics are not recyclable. If they are broken and cannot be used, dispose of in garbage. If they are usable, donate, take to consignment or antique dealer.

A-Z MANAGEMENT DIRECTORY

CHRISTMAS TREES

Fresh: Check with your garbage hauler for collection details.

Artificial: Donate to a charity or sell at a garage sale.

CLOTHING See donation list on page 27

COMPACT DISCS

Sell compact discs to used music stores or put in garbage. Call 1 (800) 762-1096 to be removed from AOL/Time Warner list.

Green Disk – greendisk.com1 (800) 305-DISK

Hennepin County Drop-off Facility.....www.hennepin.us

8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

COMPOST

The Maple Grove Yard Waste has limited quantities of composted material, available to residents as supplies last. For disposal see “Yard Waste”. For food waste, see organics, page 6.

Maple Grove Yard Waste Sitemgyardwaste.com

14796 101st Ave N, Maple Grove(763) 420-4886

Backyard Composting: To receive instructions and guidelines for establishing a residential backyard composting site, call the University of Minnesota Extension Service/Hennepin County at (612) 374-8400.

COMPUTERS • ELECTRONICS • TVS • STEREOs • IPODS

If you have outgrown your computer, sell it, trade it, or donate it to another user. There are hazardous components found in electronics and computer equipment and it is illegal to dispose of it in the garbage.



Recycle (Residential quantities are free):

Hennepin County Drop-off Facility

8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Limit 5 of each item type per household per 12 month period.

(ie. 5 computers, 5 TVs, etc.)

Best Buy Stores

Recycle/Reuse (Fee):

Asset Recovery.....www.assetrecoverycorp.com

2299 Territorial Rd, St. Paul(651) 602-0789

Greenlights Recycling.....www.greenlightsrecycling.com

10040 Davenport St NE, Blaine(763) 785-0456

CRT Processing

3350 Granada Ave N, Oakdale..... (651) 777-3031

Materials Processing Corp

2805 West Service Rd, Eagan(651) 681-8099

A-Z MANAGEMENT DIRECTORY

Special Materials Drop-Off (call for details)

8300 Noble Ave, Brooklyn Park(763) 493-8006

CONCRETE See “Construction and Demolition Debris”

CONSTRUCTION AND DEMOLITION DEBRIS

Acceptable materials will vary: Lumber, cement blocks, asphalt shingles, brick, rock and sheetrock. Call each facility for instructions and details.

Recycle:

Barton Sand and Gravel — Concrete & Asphalt(763) 425-4191

(Less than 20% dirt/sand, otherwise fee charged)

Enter by yellow plow near Zachery Ln N. & 85th Ave N., Maple Grove

CS McCrossan — Cement Blocks

7865 Jefferson Hwy, Maple Grove(763) 425-4167

SKB Environmental

630 Malcom Ave SE, Mpls(612) 331-4610

Veit and Co. — Concrete

14000 Veit Place, Rogers.....(763) 428-2242

Disposal:

Elk River Landfill(763) 441-2464

22460 N Hwy 169, Elk River

Veolia Landfill1 (800) 963-3158

175 County Rd 37 NE, Buffalo

Waste Management Transfer

1691 91st Ave NE, Blaine(763) 784-4772

10633 89th Ave N, Maple Grove(763) 425-3736

COPY MACHINE

All in one printers, copiers and fax machines are accepted at:

Hennepin County Drop-Off Facility.....www.hennepin.us

8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Waste Management Transfer Station

10633 89th Ave N, Maple Grove(763) 425-3736

Commercial copiers are accepted at:

Asset Recovery Corporation.....www.assetrecoverycorp.com

2299 Territorial Rd, St. Paul(651) 602-0789

Greenlights Recycling.....www.greenlightsrecycling.com

10040 Davenport St NE, Blaine(763) 785-0456

DEER (REMAINS)

Elk River Landfill

22460 N Hwy 169, Elk River(763) 441-2464

A-Z MANAGEMENT DIRECTORY

DIAPERS

Consider using cloth diapers whenever possible. It may even be less expensive.

Cloth reusable — Service:

All Things Diapers

12064 Central Ave NE, Blaine(763) 439-1975

www.thanksmama.com (sells diapers)

www.diaperpin.com

DIRT • FILL • SOD

Clean fill consists of dirt, rocks and sand that has not been contaminated with any hazardous chemicals or contains concrete, asphalt or other similar materials.

Elk River Landfill - Call for details

22460 N Hwy 169, Elk River(763) 441-2464

Cut & Fill(952) 933-1033

A clearing house for fill needed/disposal (30 cubic yard min.)

Maple Grove Yard Waste Sitemgyardwaste.com

14796 101st Ave N, Maple Grove(763) 420-4886

DONATIONS • NON-PROFITS See page 27

DRIVEWAY SEALER • COATINGS

Buy only what you need. If you have leftover sealer, store inside and **do not allow to freeze**. Empty, dry containers, without the lid, can be put in your trash.

Hennepin County Drop-off Facility.....www.hennepin.us

8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

DUMPSTER SERVICE

See list of licensed haulers on page 7.

DUMP STATIONS • SEPTIC

KOA Campground

10410 Brockton Ln N, Maple Grove(763) 420-2255

(only Tuesdays and Wednesdays) – fee charged

ELECTRONICS • COMPUTERS See “Computers”

EYEGASSES Most eyecare centers accept or see donation list on page 27

EXPLOSIVES See “Gasoline” or “Ammunition”

FENCES

Metal – remove non-metal parts and recycle

Hennepin County Drop-off Facilitywww.hennepin.us

8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Wooden/Other – dispose as garbage

FERTILIZER

Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

FIRE EXTINGUISHERS

When possible buy extinguishers that are labeled “Refillable”. Empty non-refillable extinguisher cylinders may be disposed of with regular garbage (remove the valve).

Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

FLUORESCENT LAMPS See “Lights”

FURNACES See “Appliances”

FURNITURE See donation list on page 27 or see “Garbage”

www.greatriverenergy.com.....(763) 441-3800
www.biblesformissionscrystal.org.....(763) 522-1786
www.twincitiesfreemarket.org

GARBAGE • TRANSFER STATION (FOR A LIST OF HAULERS SEE PAGE 7)

Waste Management Transfer
10633 89th Ave N, Maple Grove(763) 425-3736
Waste Management Transfer
1691 91st Ave NE, Blaine(763) 784-4772
Junk Clean Out:
Call your garbage hauler or 1 (800) GOT-JUNK.....www.1800gotjunk.com

GASOLINE • KEROSENE • FLAMMABLES • FUEL

Do not pour on ground or into a drain or storm sewer. Mix old gasoline with new gasoline and use up in equipment whenever possible.

Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

GLASS

Glass bottles and jars are recyclable curbside. All other types of glass are non-recyclable*. If no longer usable it must be managed as a waste and properly disposed of.

Recycle: Clean green, clear and brown glass bottles and jars in your curbside cart.

Reuse: Glass jars make excellent storage containers for bulk purchased food, and odds and ends.

***Non-Recyclable Glass Materials Include:** Mirrors, windows, windshields, china, pottery, drinking glassware, incandescent light bulbs, and crystal. These types of glass must be managed by disposing of them carefully in your garbage. It is best to contact your garbage hauler for specific instructions.



A-Z MANAGEMENT DIRECTORY

GRASS See “Tree and Lawn Care” on pg. 5

HANGERS

Wire: Recycle as scrap metal or most dry cleaners and sewing shops accept metal hangers for reuse.

Plastic: When no longer usable, put in trash.

DO NOT put plastic hangers in recycling cart.

HAZARDOUS WASTE

By Law, all Hazardous Waste generated in Hennepin County must be managed under the direction of Hennepin County Environmental Services.

Household Hazardous Waste: Any item found in a home, basement, garage, or shed and is labeled “Caution”, “Warning”, “Dangerous”, “Flammable”, “Caustic”, “Volatile”, “Poison”, “Explosive” is hazardous. These items must never be mixed together and should be kept tightly sealed and labeled as to the contents.

Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Business/Commercial: Hazardous Waste must be managed according to all accepted practices under rules of the Minnesota Pollution Control Agency and Hennepin County. A business must be licensed by the County if they generate any materials that are considered to be hazardous.

Minnesota Pollution Control Agency.....(651) 296-6300
Minnesota Technical Assistance Program(612) 624-1300
Xcel Energy - VSQG Program, Mpls..... (612) 630-4516
Stericycle, Blaine.....(612) 285-9865

HEARING AIDS

Check with a Senior Center, nursing home, charity or hearing aid provider before disposing of a usable hearing aid system. Donate by calling 1 (800) 648-4327.

HELIUM TANKS

Toll Gas/Welding Supply, Brooklyn Park.....(763) 560-4019

INSULATION

Cellulose and fiberglass insulation may be placed in your household trash for disposal. Insulation that contains asbestos must be managed as a hazardous material.

JUICE BOXES

Paper juice boxes can be recycled in your curbside recycling cart. Foil/plastic juice pouches should go in the trash.

JUNK MAIL

The curbside recycling program accepts junk mail. Papers that contain personal information may be shredded and sealed in a paper bag. See paper (shredded).

Junk Mail Reduction Tips

Stop it at the Source by removing your name from companies' direct mailing lists

- Control what you receive with
Direct Marketing Association.....www.dmachoice.org
- Reduce credit, insurance and
mortgage offers.....1 (888) 567-8688 or OptOutPreScreen.com
- Control catalogs by contacting them
directly or use.....www.catalogchoice.org

Fee Service:

Removes your name from direct mail
companies' distribution listswww.41pounds.org

KEROSENE See "Gasoline"

LANDFILLS

List of acceptable materials and disposal instructions.

Elk River Landfill
22460 Hwy 169, Elk River(763) 441-2464
Veolia Landfill(763) 634-8150
175 County Rd 37, Buffalo

LANDSCAPE ROCK See "Construction and Demolition Debris"

LEAVES See "Yard Waste"

LIGHTS

Incandescent: Buy long-life, energy efficient incandescent bulbs when fluorescent is not practical. Incandescent bulbs are not hazardous and can be disposed of in regular garbage.



Fluorescent (CFL): Fluorescent bulbs use only one third as much electricity as a regular incandescent and will last ten times longer. Fluorescents are prohibited from being disposed of in regular garbage.

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Retailers Accepting Fluorescent Lights

Menard's (CFLS only)
Home Depot (CFLS only)
Frattallone's Ace Hardware (all types – varied fees)
3566 Winnetka Ave, New Hope.....(763) 537-1634
Lowe's (CFLS only)

A-Z MANAGEMENT DIRECTORY

Holiday: A program to recycle holiday lights and electrical cords during the holiday season.

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

LUMBER See “Construction and Demolition Debris”

LUMBER • TREATED

Green treated and creosote soaked lumber may not be put in the trash.

Elk River Landfill
22460 Hwy, 169, Elk River.....(763) 441-2464

Advanced Landfill
175 County Rd 37, Buffalo.....1 (800) 963-3158

Waste Management Transfer (No railroad ties)
10633 89th Ave N, Maple Grove(763) 425-3736

MAGAZINES

Put in curbside recycling.

MATTRESS • BOX SPRING

Some charities accept clean, usable mattresses, or check with your garbage hauler for fees and instructions.

Bridging - Donatewww.bridging.org
1633 Terrace Dr, Roseville(651) 631-3255

Recycle:

Hennepin County Drop-off Facility — Fee Chargedwww.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Disposal:

See Garbage on page 17

MEDIA

CDs, DVDs, Blu-Ray discs, Computer and floppy disks, VHS tapes, Audio cassettes, Camcorder tapes, Video tapes and cassettes, Vinyl records, Game cartridges and discs, Flash drives, SD cards, Ink jet and laser toner cartridges, and plastic cases.

Hennepin County Drop-off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park612-348-3777

MEDICINE

DO NOT FLUSH expired or unwanted medicines down the toilet or drain. This can have adverse effects on our water system with unintentional exposure to the chemicals in medications.

Collection Sites:

There are two permanent medicine collection locations in Hennepin County

- Sheriff's Patrol Station 9401 83rd Avenue
- Brookdale Library, 6125 Shingle Creek Pkwy

Accepted items include: Ampoules, Blister Packs, Capsules, Inhalers, Medication, Medicines, Over-the-Counter Medicine, Patches, Pet Medication, Pet Medicine, Pharmaceuticals, Pills, Prescription Drugs, Supplements, and Vitamins

Not Accepted items include: No Needles, Sharps or Syringes. No medicines from businesses including healthcare facilities, pharmacies, doctors' offices and veterinary clinics.

Visit www.hennepin.us/medicine

Home Disposal: (not preferable)

Keep medication in original container, remove or black out any personal information, then modify the contents.

Tape the medication container lid shut with duct tape and conceal it in a non-transparent container, such as a yogurt tub. Then place the container in the garbage. You can also put needles in plastic bottles with the cap on and mark what is inside the bottle.

Sharps:

For disease prevention purposes infectious or medical waste needs proper disposal.

“Sharps” include needles and other similar disposable instruments used at home for medical treatment. Contact your physician or pharmacist for disposal alternatives.

Home Disposal is legal, but the least safe option. Used sharps can be collected in a laundry detergent bottle with a screw-on lid. When full label it “Contains Sharps, Do Not Recycle” and place into the garbage.

Sharps Disposal:

Stericycle - www.stericycle.com1 (800) 355-8773

Waste Management (Sharps Disposal)www.thinkgreenfromhome.com

www.safeneedledisposal.org

METALS See “Scrap Metal”

MICROWAVES See “Appliances”

MILK CONTAINERS

Paper and plastic milk bottles/cartons are recyclable curbside.

A-Z MANAGEMENT DIRECTORY

MINNESOTA POLLUTION CONTROL AGENCY

WWW.PCASTATE.MN.US

Spill Hot Line (duty officer - 24 hrs/day).....(651) 649-5451
General Information.....(651) 296-6300

MIRRORS

Mirror glass is **not** recyclable. Sell, salvage or donate. Otherwise put in the garbage. Antique mirrors made before the 1840's contain mercury and therefore must be disposed of as household hazardous waste (See pg. 18)

NEEDLES • SHARPS See "Medicine"

OIL AND OIL FILTERS

Retailers that sell oil or filters must post a sign listing the nearest drop-off facilities for used oil. The following facilities will accept limited quantities (usually up to 5 gal) of used oil. Some sites charge a fee.

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777
Special Material Drop Off (see website)
8300 Noble Ave N, Brooklyn Park(763) 493-8006

OVEN CLEANER

If container is empty, place it in the garbage. Many commercial oven cleaners are toxic and an irritant to skin, eyes and air.

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

PACKAGING

Paper (see "Paper") or Plastic (see "Plastic"). Only certain kinds of packaging can be recycled. For details look up specific types of packaging (i.e. paper, plastic, corrugate cardboard, foam). Plastic peanuts or styrofoam are not recyclable curbside.

Clean Packing Peanuts

Peanut Hotline1 (800) 828-2214
UPS Store, 7964 Brooklyn Blvd, Brooklyn Park(763) 425-6183
UPS Store, 6066 Shingle Creek Pkwy, Brooklyn Center(763) 560-1282

PAINT

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

Free Product Center: Paint products are available at no charge at the Brooklyn Park and Bloomington Drop-Off Facilities(612) 348-3777

PALLETS

- Pallet Service Corp (Recycle) - call first
11201 98th Ave, Maple Grove(763) 391-8020
- Waste Management Transfer
10633 89th Ave N, Maple Grove(763) 425-3736

PAPER

Newspaper, paper grocery bags, catalogs, junk mail, office paper, telephone books, the 4 C's (Cereal, Cracker, Cake, Chip carton) and beverage can boxes are all recyclable in your curbside program.

Do not recycle corrugated pizza delivery boxes, gift wrapping, personal use paper products, paper plates or cups, freezer packaging, wax, plastic or foil coated paper.

PAPER (SHREDDED)

Place shredded paper in brown paper bags, fold and put in your curbside recycling or see "paper shredding" in the phone book for businesses that shred paper.



PESTICIDES See "Hazardous Waste" (pg. 18)

PLASTIC

Plastic bags/film are not accepted in any curbside program.

Do not use plastic bags to sort recyclables or set out for collection curbside.

YES - Recycle

Plastic bottles and containers: milk, beverage, detergent, shampoo, prescription bottles, etc.; flower pots, wide top tubs and jars from yogurt and peanut butter as well as pails and buckets; produce, deli and bakery containers. All plastic caps and lids (best if kept screwed on the container).

Please – NO Styrofoam or bottles that have held toxic chemicals.



Plastic Bags (recycle): Recycle at Byerly's, Cub Foods, Target, Kohls or Walmart.

Do not use plastic bags to sort recyclables for set out and collection.

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

PLUMBING FIXTURES

Reuse: Donate your used fixtures or purchase for reuse.

Recycle: Cast iron sinks and tubs can be recycled. See "Scrap Metal"

Disposal: Porcelain coated tubs and sinks can not be recycled and must be disposed of or donated for reuse.

Waste Management Transfer
10633 89th Ave N, Maple Grove(763) 425-3736

A-Z MANAGEMENT DIRECTORY

PROPANE TANKS

Single Use (1 pound size) - Remove valve and dispose of in garbage or recycle 1 pound size only at Hennepin County

Hennepin County Drop-Off Facility.....www.hennepin.us
1400 W 96th St, Bloomington.....(612) 348-3777

Refillable or repairable (20# BBQ Cylinders)

Amerigas - 20#
7411 W Hwy 10, Anoka(763) 427-6664
Lakes Gas - 20# are free, 1 lb
3900 Washington Ave N, Mpls.....(612) 529-9276
Walmart (exchange only).....(763) 421-2622
13020 Riverdale Dr NW, Coon Rapids
www.greatriverenergy.com.....(763) 441-3800

RADON - TEST KITS FOR SALE

Hennepin County.....(952) 351-5200

RAILROAD TIES • LANDSCAPE TIMBERS See “Lumber • Treated”

REUSE

www.twincitiesfreemarket.org

SCRAP METAL

Items smaller than 30 inches in any direction and less than 30 lbs. may go in the recycling cart. No nails, no needles, no fluids and non-metal parts must be removed.

RSI Recycling (cash redemption)
9025 Zachary Ln, Maple Grove(763) 424-2733
Hennepin County Drop-Off Facility
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

SHINGLES See “Construction and Demolition Debris”

SIDING

Metal (see “Scrap Metal”)
Vinyl – Plastic Technology Recovery
5469 260th St, Wyoming, MN(651) 895-9024

SMOKE • CARBON MONOXIDE DETECTORS

Household: Remove and recycle batteries, then put in the trash.

SOIL • SOD • DIRT SEE “DIRT • FILL • SOD”

STEREO • RADIO See “Computers • Electronics”

STOVES See “Appliances”

STYROFOAM™ See “Packaging”

TELEPHONE BOOKS

Put in curbside recycling cart or opt out of receiving some phone books at www.yellowpagesgoesgreen.org or selectyourdex.com

TELEPHONE EQUIPMENT

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

TELEVISIONS See “Computers • Electronics”

THERMOMETERS (MERCURY)

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

THERMOSTATS

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

TIRES

Disposal — Fee Charged

Hennepin County Drop-Off Facility.....www.hennepin.us
8100 Jefferson Hwy, Brooklyn Park.....(612) 348-3777

TONER CARTRIDGES See “Copy Machines”

TOYS

Donate: Toys in good condition should be sold or donated (See donation list pg. 27).

Recycle: Plastic toys that are broken and cannot be reused may go in your curbside cart. (as long as they can fit inside the container)

* Light-up toys contain button batteries that must be removed and recycled properly (see batteries pg. 10).

TREATED LUMBER See “Lumber • Treated”

TREES See pg. 5

VACUUM

Dispose of in regular trash.

WATER HEATER See “Appliances”

WATER SOFTENER See “Appliances”

A-Z MANAGEMENT DIRECTORY

WINDOWS

Window glass is not recyclable. For repair see “Window Repair” in the Yellow Pages.

Donate: Reusable windows, see page 27.

Disposal:

Waste Management Transfer

10633 89th Ave N, Maple Grove(763) 425-3736

WOOD CHIPS • WOOD MULCH

See page 5

City of Brooklyn Park (Central Park Parking Lot as supplies last)

83rd Ave & Noble Ave, Brooklyn Park(763) 493-8006

WRAPPING PAPER

Put in your regular garbage, unless it is marked recyclable.

WREATHS

Dispose of your wreaths in your garbage.

YARD WASTE DROP OFF SITE

(OPEN APRIL 1 - NOVEMBER 30 WEATHER PERMITTING).

(FREE TO BROOKLYN PARK AND HRG RESIDENTS) WWW.MGYARDWASTE.COM

Maple Grove Yard Waste Sitewww.mgyardwaste.com

14796 101st Ave N, Maple Grove(763) 420-4886

The City provides residents a convenient drop-off site for grass, leaves, small brush and tress limbs 10 inches or less in diameter and small quantities of sod. Free compost and mulch is available as supplies last. The cost for this site is paid through the “Recycling Service” RS utility fee. There is no additional charge at the gate. Proof of residency required.

Season: Site is open April 1 to Nov. 30, weather permitting

Hours: 8 a.m. - 7 p.m. Monday-Saturday and 12 - 7 p.m. on Sunday

Site Rules: BULK or debagged leaves, grass and branches to 10 inches in diameter

Address: 14796 101st Ave N, Maple Grove

Directions: See map on back cover or call the info line at (763) 420-4886

SMART GUIDE TO REUSE & DONATE

Clothing • Household • Furniture • Tools • Toys • Sporting Goods
Unacceptable, damaged or soiled items will be rejected.

PICK-UP SERVICES NON-PROFIT

Bibles for Missions Thrift Center	www.biblesformissionscrystal.org / (763) 522-1786
Courage Center.....	couragepickup.org / (952) 881-1100
Disabled American Vets (DAV)	www.davmnthriftpickup.org / (651) 487-2002
Epilepsy Foundation of Minnesota — clothing & household (no furniture)	www.efmn.org(651) 287-2300
Salvation Army	(612) 332-5855
Vietnam Vets — no upholstered furniture	(651) 778-8387
Vern Norton Ministries — furniture, household items.....	(763) 561-3147

DONATION – DROP-OFF AND RETAIL STORES

Arc's Value Village Thrift Store	www.arcsvaluevillage.org
2751 Winnetka Ave N, New Hope	(763) 544-0006
6330 Brooklyn Blvd, Brooklyn Center	(763) 503-3534
Bridging – Furniture and houseware	www.bridging.org
1633 Terrace Dr, Roseville	(651)631-3255
CEAP — Food and Clothing	www.ceap.com
7051 Brooklyn Blvd, Brooklyn Park	(763) 566-9600
Earth Exchange	www.earthexchange.org
11425 96th Ave N, Maple Grove	(763) 315-0826
Goodwill Industries	www.goodwill.org
Headquarters	553 Fairview Ave, St. Paul.....(651) 379-5800
Coon Rapids	3071 Coon Rapids Blvd NW, Coon Rapids.....(763) 712-3468
Maple Grove	9530 Dunkirk Ln N, Maple Grove
Sabathani Community Center — accepts sofa beds and consoles.....	(612) 827-5981
Tasks Unlimited — Call for information. 2419 Nicollet Ave S, Mpls	(612) 871-3320
Unique Thrift Store, 4471 Winnetka Ave N, New Hope.....	(763) 535-0200
USAgain — Drop off boxes Twin Cities Locations	www.usagain.com / (651) 639-0012

SELL AND CONSIGNMENT

Classy Consignment — Bridal & Formal, 2540 N Ferry St, Anoka	(763) 421-0689
Clothes Mentor, 13641 Grove Dr, Maple Grove	(763) 494-4584
Once Upon A Child	www.onceuponachild.com
13596 80th Circle N, Maple Grove.....	(763) 494-8687
Turn Style, 13744 83rd Way, Maple Grove.....	www.turnstyleconsign.com / (763) 420-2864

NW AREA FACILITIES MAP

#1 Hennepin County Drop-Off Facility

Info Line 612-348-3777
8100 Jefferson Hwy
West of Hwy 169 at
77th Ave Exit
(4 blocks north of 77th Ave/
Brooklyn Blvd or 4 blocks south
of 85th Ave) on Jefferson Hwy
Open Tuesday - Saturday
Tues, Thurs, Fri: 10 AM - 6 PM
Wed: 10 AM - 8 PM
Sat: 8 AM - 5 PM

#2 Yard Waste Site –

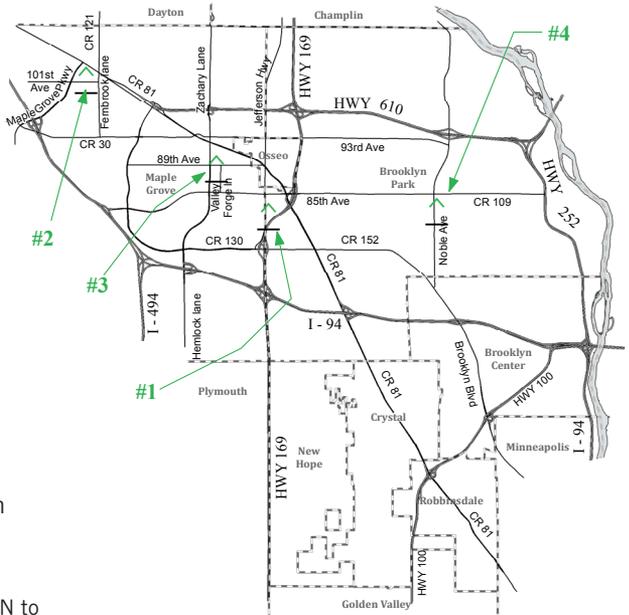
Maple Grove
Site 763-420-4886
14796 101st Ave N
Cty Rd 81 NW Past Osseo
to Cty Rd. 121
(Fernbrook Ln) Turn L.
Across RR tracks to 101st Ave
Turn R to site.

#3 Maple Grove Transfer Station

Site 763-425-3736
10633 89th Ave N,
Maple Grove
West of Cty Rd 81 on 85th Ave N to
Valley Forge Lane (Right) to 89th Ave
N (Left) to entrance.

#4 Administration –

Brooklyn Park & HRG
763-493-8006
8300 Noble Ave N,
Brooklyn Park



For more information, call (763) 493-8006

Brooklyn Park & HRG

8300 Noble Ave N
Brooklyn Park, MN 55443

Minnesota Voter Registration Application

Complete lines 1 through 8. Please print clearly.

Personal Information & Qualifications

1. Are you a U.S. citizen? Yes <input type="checkbox"/> No <input type="checkbox"/>	IP _____ election office use only M _____ AB _____
2. Will you be at least 18 on or before the next election? Yes <input type="checkbox"/> No <input type="checkbox"/> If you mark "NO" to either of these questions, DO NOT complete this form.	

3. last name or surname	first name	middle name	suffix (Jr., Sr., II, III)
--------------------------------	------------	-------------	-------------------------------

4. address where you live (residence)	apt. number	city	zip code
--	-------------	------	----------

5. if mail cannot be delivered to the address above, provide P.O. Box	city	zip code
--	------	----------

6. date of birth (not today's date) ____ - ____ - 19 ____	school district (if known)	county where you live
--	----------------------------	-----------------------

phone number ____ - ____ - _____	email address
-------------------------------------	---------------

7. mark one box and provide the number that applies to you: <input type="checkbox"/> I have a MN-issued driver's license or MN ID card number: <input type="checkbox"/> I do not have a MN-issued driver's license or MN ID card. The last four digits of my Social Security Number are: <input type="checkbox"/> I do not have a MN-issued driver's license, a MN-issued ID card, or a Social Security Number.	<table style="width:100%; border: none;"> <tr> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> <td style="border: 1px solid black; width: 20px; height: 20px;"></td> </tr> <tr> <td colspan="10" style="text-align: center; border: none;">XXX-XX- _____</td> </tr> </table>																					XXX-XX- _____									
XXX-XX- _____																															

Registration Updates - Are you currently registered under a different name or address?

previous last name	previous first name	previous middle name
--------------------	---------------------	----------------------

previous address where you were last registered	city	state	zip code
---	------	-------	----------

Read And Sign Only If All Parts Apply To You.

8.	I certify that I: <ul style="list-style-type: none"> • will be at least 18 years old on election day; • am a citizen of the United States; • will have resided in Minnesota for 20 days immediately preceding election day; • maintain residence at the address given on the registration form; • am not under court-ordered guardianship in which the court order revokes my right to vote; • have not been found by a court to be legally incompetent to vote; • have the right to vote because, if I have been convicted of a felony, my felony sentence has expired (been completed) or I have been discharged from my sentence; and • have read and understand this statement, that giving false information is a felony punishable by not more than 5 years imprisonment or a fine of not more than \$10,000, or both.
sign here X _____	date: _____ - _____ - 20 _____

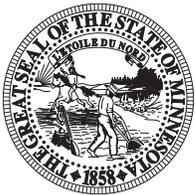
Election Judge Official Use Only

W _____ P _____ SD _____ Initials _____	ID with Current Name & Address ID Number: _____ <input type="checkbox"/> MN Driver's License, Learner's Permit, MN ID Card, or Receipt <input type="checkbox"/> Tribal ID Card	Photo ID + Document with Current Name & Address Document Type: _____ Photo ID Number: _____ <input type="checkbox"/> Driver's License, Learner's Permit or State ID Card <input type="checkbox"/> U.S. Passport <input type="checkbox"/> U.S. Military ID <input type="checkbox"/> Tribal ID <input type="checkbox"/> Student ID	Other <input type="checkbox"/> Vouched For <input type="checkbox"/> Notice of Late Registration <input type="checkbox"/> Valid Registration in Same Precinct <input type="checkbox"/> Student ID with College List ID Number: _____
--	--	--	---



POST
OFFICE
WILL NOT
DELIVER
WITHOUT
FIRST CLASS
POSTAGE

RETURN TO: Secretary of State
60 Empire Drive
Suite 100
St. Paul, MN 55103



For more information on voting, registering to vote, finding your polling place, state election results, campaign information, or conducting elections, go to the Minnesota Secretary of State web site at www.sos.state.mn.us or call toll free **1-877-600-VOTE (1-877-600-8683)**. For a TTY/TTD (deaf and hard of hearing) communication, contact the Minnesota Relay Service at 1-800-627-3529 or 711

Deadline Information

You may pre-register to vote at any time at least 20 days before an election. If you are not able to pre-register prior to the 20 days before an election, you must register at your polling place to vote on Election Day.

Voter registration applications must be turned in to the County Auditor or Secretary of State within 10 days of being signed.

Assistance

Large-type Minnesota Voter Registration Applications are available upon request from your County Auditor or the Office of the Secretary of State.

Special assistance available to those who are elderly, have disabilities, or are in health care facilities. Contact the Secretary of State or your County Auditor for more information.

Voter Registration Applications are available in other languages at www.sos.state.mn.us.

Your Social Security number is not public. Before providing the last 4 digits of your SSN in box 7, please read the privacy notice at www.sos.state.mn.us/home/index.asp?page=207.

SAVE ENERGY & MONEY

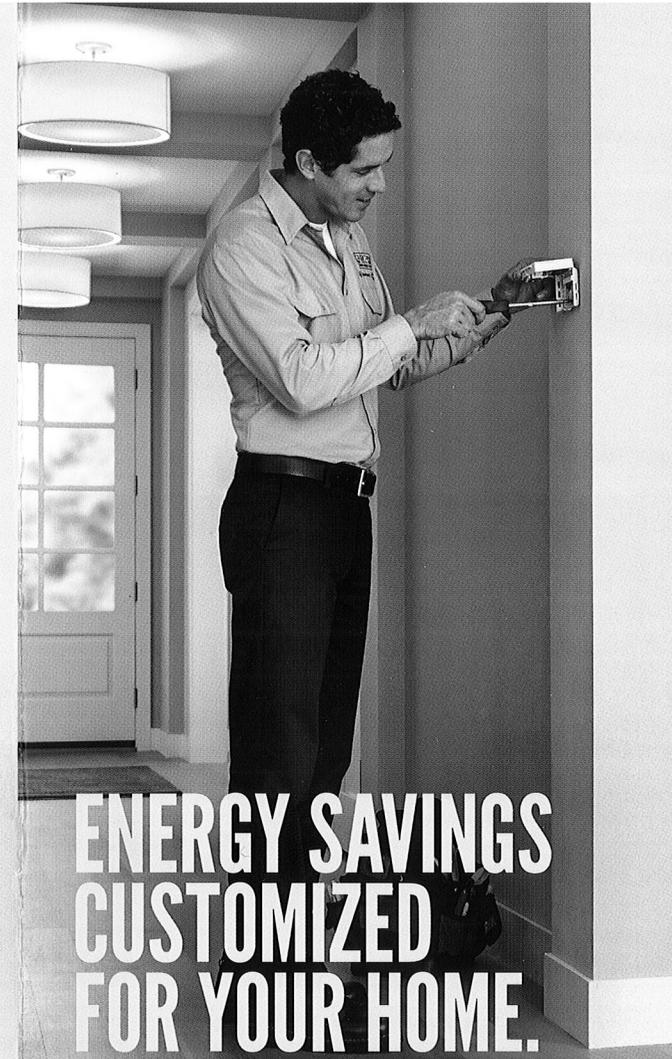
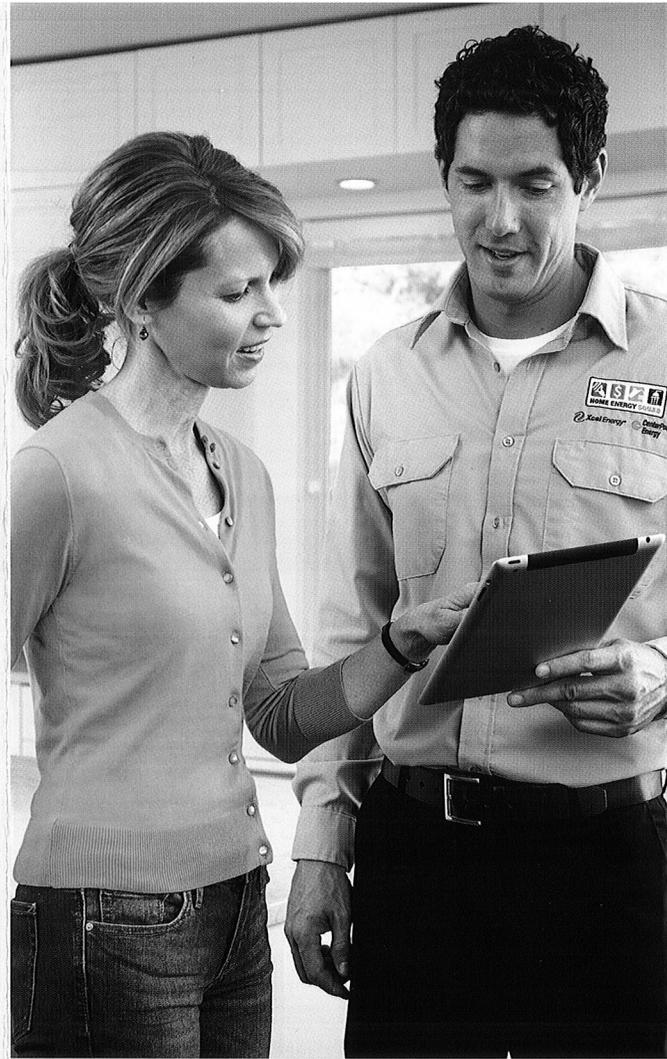
Schedule your visit*
today and we'll do the rest.

Call

866-222-4595

or visit

HomeEnergySquad.net



ENERGY SAVINGS CUSTOMIZED FOR YOUR HOME.

Consultation, materials and
labor included for only \$70.

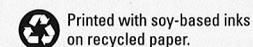


© 2014 Xcel Energy

14-04-525

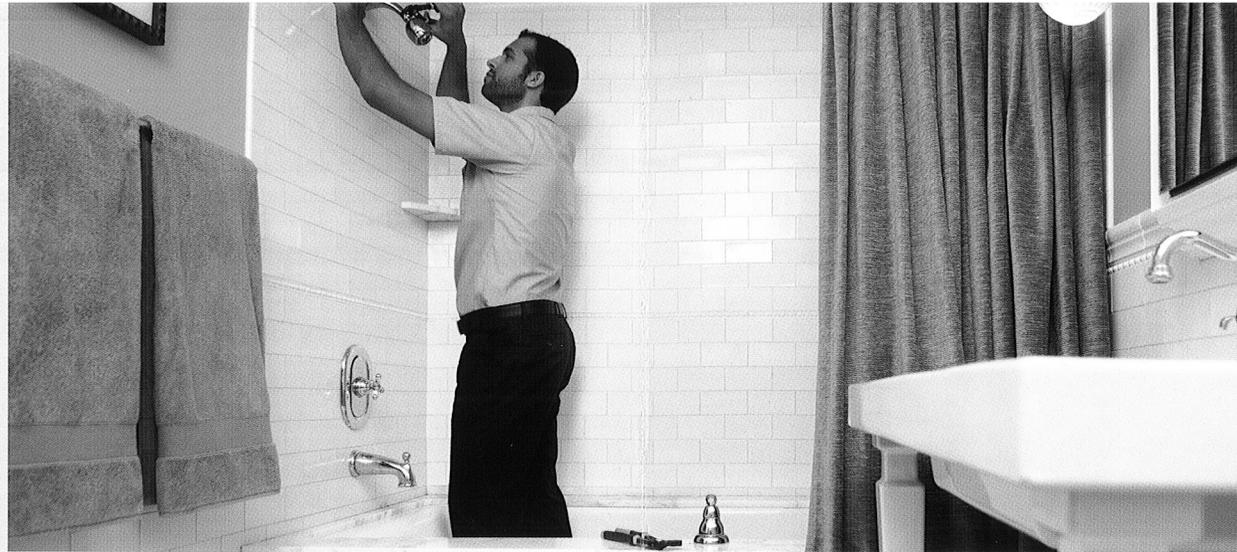


© 2014 CenterPoint Energy



*You must be a Minnesota residential electric customer of Xcel Energy and an Xcel Energy or CenterPoint Energy natural gas customer. Service area is limited to where crews are available. Other restrictions may apply.

Sure, you want your home to be more energy efficient but it's hard to know where to start and what to do.



Home Energy Squad

We'll visit your home and offer simple, custom solutions to help you save energy and money...from adding CFLs and weather stripping to installing a programmable thermostat.

In one convenient visit, you'll save up to hundreds of dollars on your energy bills—for a single fee and in two hours or less.

When we're done your home will be more efficient, comfortable and you will see the savings on your bill.

Energy-Efficient Solutions

The Home Energy Squad will help you choose from the following items to improve your home's efficiency:

- Compact fluorescent lights (CFLs)—standard and decorative
- Programmable thermostat

- Weather stripping for two exterior doors
- High-efficiency showerhead
- Kitchen and bathroom faucet aerators
- Water heater temperature assessment and adjustment
- Water heater insulation
- Refrigerator thermometer

Additional Solutions Available

You have the option to individually purchase additional quantities of the above energy-efficient solutions and the items listed below:

- LED bulbs
- Electronic/TV Peripheral timer
- Second programmable thermostat

Small Changes Generate Big Savings

Heating and cooling your home can equal at least 50% of your energy usage annually, so why not install a programmable thermostat? You can save up to \$180 every year in energy costs.

Installing CFLs is an easy way to save on your energy bills. Ten bulbs can save you up to \$50 annually, plus they last 10 times longer and use up to 75% less energy than incandescent bulbs.

For as little as \$70, your investment in a Home Energy Squad visit could be paid for within one year as a result of your energy savings.

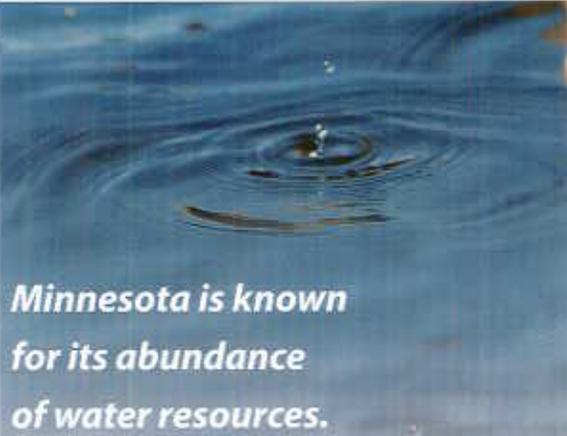
**Get started today by calling
866-222-4595 or visiting
HomeEnergySquad.net***



***You must be a Minnesota residential electric customer of Xcel Energy and an Xcel Energy or CenterPoint Energy natural gas customer. Service area is limited to where crews are available. Other restrictions may apply.**

Purchased materials must be installed by the service crews during the visit and are not meant to be left behind as uninstalled items. Items for purchase through this program are subject to change without notice.

You pay a \$70 trip charge, we pay the rest—consultation, materials and labor!



**Minnesota is known
for its abundance
of water resources.**

However, the quality of Minnesota's lakes, streams and wetlands is threatened by increasing development and pollution.

When it rains, the stormwater that runs off driveways, lawns, houses and parking lots can carry pollutants like oil, paint and chemicals down storm sewers and into nearby lakes, streams and rivers.

In new developments, filtering or treating stormwater runoff with best management practices like stormwater ponds is required.

But we cannot simply build our way out of poor water quality.

By taking the following *easy, no-cost or low-cost steps*, you can have a big impact on reducing runoff and protecting our water resources and wildlife habitat.

For more information, visit:

Bassett Creek Watershed Management Commission
www.bassettcreekwmo.org

Elm Creek Watershed Management Commission
www.elmcreekwatershed.org

Shingle Creek Watershed Management Commission
www.shinglecreek.org

West Mississippi Watershed Management Commission
www.shinglecreek.org

Freshwater Society
www.freshwater.org

Hennepin County Environmental Services
www.hennepin.us/water

Three Rivers Park District
www.threeriversparkdistrict.org



**Improving
Minnesota's
Lakes, Rivers
and Streams**

**10 Things
You Can Do** ▶▶▶

Make a difference.



1

FERTILIZE SMART

Make sure your fertilizer is phosphorus-free. Sweep up fertilizer that spills onto hard surfaces. Soils in our area already contain

enough phosphorus to maintain most lawns.

Excess phosphorus washes away into nearby lakes or streams where it feeds algae. Algae blooms stress fish and wildlife, and they make swimming and fishing unpleasant or impossible.



2

GRASS AND LEAVES – DON'T BLOW IT OFF

Blow or rake grass clippings and leaves out of the street. Leave them on your lawn, use them for compost or bag them up. Grass clippings

and leaves in the street end up in the storm sewer where they are carried to nearby lakes and streams. Clippings and leaves contain phosphorus and other nutrients that, like fertilizer, feed algae and other aquatic plants.



3

USE YOUR RUNOFF

Direct your downspouts onto your lawn or garden or into a rain barrel. Use rainwater to water your lawn and garden. It is free, naturally soft and perfect for keeping green things growing.

Using rainwater reduces runoff that carries pollutants to lakes and streams.



4

SCOOP THE POOP

Grab a bag when you grab the leash, and pick up after your pets. When pet waste is

left behind, rainwater washes it into lakes and streams. Pet waste contains bacteria that can cause illness. It also contains nutrients that can cause algae blooms in lakes and streams.



5

USE CHEMICALS WISELY

Use chemical products according to label directions. Consider alternative or natural remedies to control weeds and pests. Read labels on herbicides and pesticides carefully. Use the minimum amount needed to control the problem. Find natural remedies to control weeds and pests online or at your local nursery.



Make a bigger difference.



6

KEEP A HEALTHY LAWN

Aerate your lawn, seed bare patches and mow at a higher setting. Healthy

lawns are good for the environment. A vigorous lawn needs less watering, fewer chemicals and less maintenance. Aerate your lawn periodically to loosen the soil. Seed bare patches to prevent erosion and soil loss. Mow at a higher setting. Grass mowed to a height of 2½ to 3 inches develops deeper, healthier roots and has a competitive advantage over weeds.



7

PLANT A RAIN GARDEN

Capture, clean and infiltrate rainwater that would otherwise run off your property

Raingardens are planted depressions designed to capture rainwater and allow it to soak into the soil. Find out more about rain gardens at www.bluethumb.org.



8

REPLACE TURF WITH NATIVE PLANTS

Swap some of your high-maintenance lawn for low-maintenance native ground

cover, plants or grasses. Many native plants develop deeper root structures than turf grass, which reduces runoff by allowing for better water infiltration. Check with your city for any landscaping ordinances. More information on designing a native garden is available at www.bluethumb.org.



9

REDUCE YOUR FOOTPRINT

Replace some pavement – such as a walk, patio or driveway – with pavers or pervious pavement. The porous surface will allow water to seep through, reducing the amount of water that runs off into the storm sewer.



10

ADOPT A STORM DRAIN

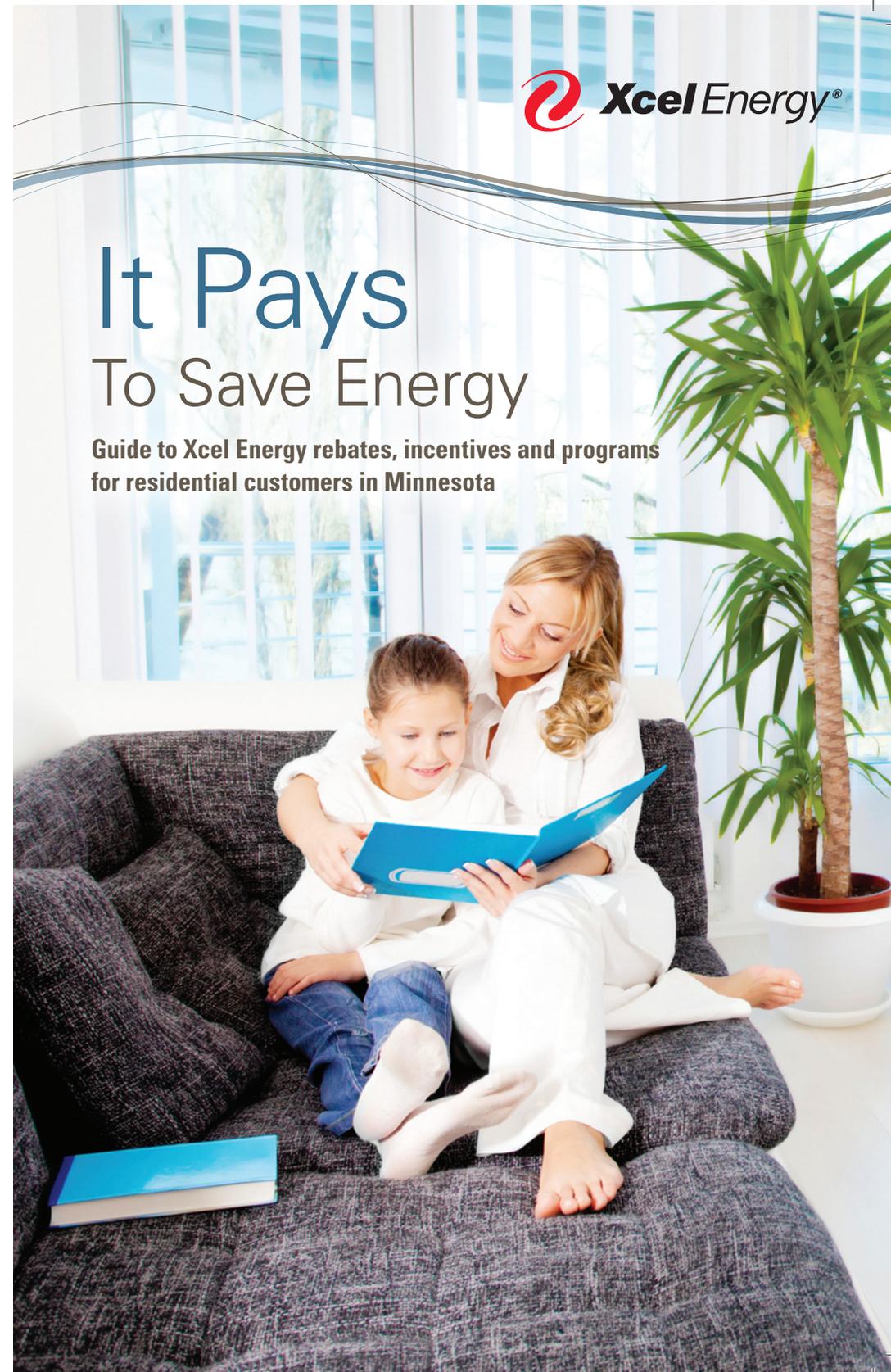
Keep neighborhood storm drains free of leaves, seeds and grass clippings.

Storm drains are directly connected to the nearest body of water. Water running into storm drains carries with it anything dumped nearby including leaves, grass clippings, soil, oil, paint and chemicals. Keeping storm drains clear will protect the water quality of nearby lakes, streams and rivers. *Remember, nothing but rain down the drain!*



It Pays To Save Energy

Guide to Xcel Energy rebates, incentives and programs
for residential customers in Minnesota



xcelenergy.com | © 2012 Xcel Energy Inc. | Xcel Energy is a registered trademark of Xcel Energy Inc. | Northern States Power Company-Minnesota, an Xcel Energy Company.

12-11-404 | 12/12 | CRS# 3045



Like us on Facebook



Follow us on Twitter



Table of Contents

Types of Energy You Use	2
Types of Programs You May Want	2
Step 1: Start with a Home Energy Audit	3
Step 2: Make the Energy Improvements.....	4
Programs Based on Your Plan.....	5–13
Whole-house Improvements	5
Individual Programs.....	6–10
Cooling	6–7
Heating.....	7–8
Home Efficiency	9
New Home Construction	10
Renewable Energy.....	11
Income-Qualified Weatherization	12
Billing and Payment Choices	13
Step 3: Apply for Rebates	14

Save Energy and Money Your Way

If you're making home improvements, shopping for new appliances, or looking for ways to be kind to the planet—you probably know that energy efficiency and renewable energy products and improvements can help lower your energy costs and carbon emissions.

We offer a number of energy efficiency and renewable energy programs and rebates to give you more choices, flexibility and control over your energy.

Three steps toward greater home efficiency:

Step 1: Start with an in-home energy audit and create a plan

Step 2: Pick the programs you need and make the improvements

Step 3: Apply for the rebate

Visit [ResponsibleByNature.com](https://www.ResponsibleByNature.com) for detailed information.

Local, state or federal tax credits may also be available for energy-efficient home improvements. Ask your tax advisor or visit www.energystar.gov.

Types of Energy You Use

Before you get started, you'll need to know what type of energy we provide you for use in your home. Knowing this will help you determine what programs are right for you. If you're not sure look on your energy bill or call us at 1-800-895-4999.



Natural Gas:

This symbol indicates a program designed for our natural gas customers.



Electric:

This symbol indicates a program designed for our electric customers.

Types of Programs You May Want

We're all interested in efficiency for different reasons. From talking with customers like you, we can put those reasons into some general categories:



Cash back: This symbol indicates a program where we give you cash back for purchasing energy-saving products.



Increase comfort: This symbol indicates a program designed to help you increase your home's comfort.



Renewable energy: This symbol indicates a program that uses or promotes renewable energy. And remember, in addition to using clean, renewable energy, anytime you reduce your energy use you are reducing emissions.



Approved contractor: This symbol indicates a program that requires you to use an Xcel Energy approved contractor to install the equipment or make the improvement. We have a whole list to choose from at xcelenergy.com.



Account management: This symbol indicates billing, payment and account management programs.

Step 1: Start with an Energy Audit

A Home Energy Audit gives you a plan to improve the energy efficiency, durability and comfort of your home. You'll learn what's wrong and how to fix it.

We believe having a plan is so important we pay up to **70% of the cost*** of this service. An auditor will come to your home to assess your home's energy usage and make recommendations to make your home more efficient. It will take about two hours and can be scheduled at a convenient time for you. Call **1-800-895-4999** or go online to **xcelenergy.com/HomeEnergyAudit** to get started.

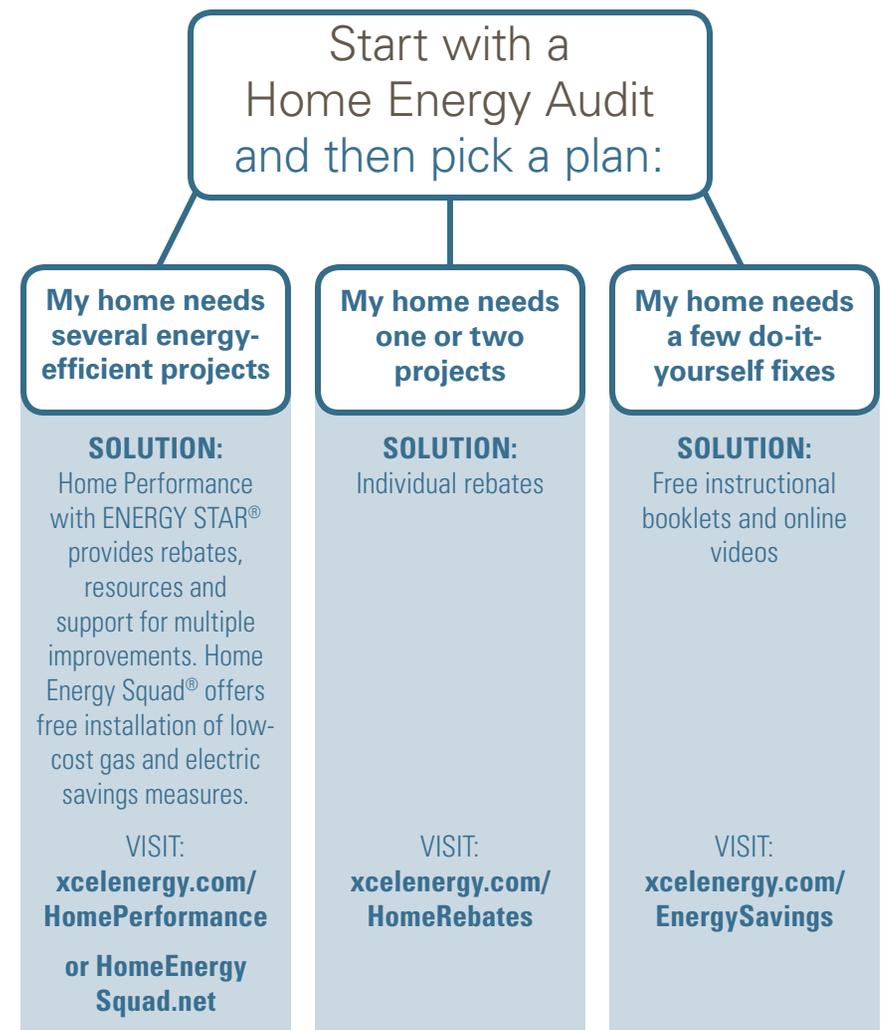
**Prices include the discount.*

Audit Type	Description	*Price
Home Walkthrough — Available to all residential customers.	A whole-house visual inspection and basic energy bill analysis.	\$30
Standard Audit — Available to all residential customers.	Everything from the Home Walkthrough plus blower door test to check for air leakage throughout the home.	\$60
Standard Audit w/Infrared — Available to residential natural gas customers, and electric customers whose primary heat source is electricity.	Everything from the Standard Audit plus an infrared camera scan to analyze heating/cooling loss in the home.	\$100



Step 2: Make the Energy Improvement

Now that you've assessed your home's energy efficiency needs and priorities, you're ready to make changes that earn you rebates. You have many programs to choose from.



Programs Based on Your Plan

WHOLE-HOUSE IMPROVEMENT

If your home needs several energy efficiency projects.

Home Performance with ENERGY STAR

PROGRAM BENEFITS

- Provides higher rebate amounts for multiple improvements. Whole-house improvement program.
- Third party, post-improvement test provides peace of mind.

Description of eligibility



Visit
[xcelenergy.com/
HomeRebates](http://xcelenergy.com/HomeRebates)
 or call
 1-800-895-4999

Standard Audit or Standard with Infrared Audit required to begin program.
 Must make three required and two elective improvements. Must have combination Xcel Energy gas and electric service.

Rebates or incentives

Required Energy Conservation Improvements	Rebate*
Air sealing & weather-stripping	20% of cost, up to \$40
Attic Insulation & bypass sealing*	20% of cost, up to \$300
CFLs (min. 20 required)	\$20

Elective Energy Conservation Improvements (minimum of two measures required)			
Measure	Rebate*	Measure	Rebate*
AC 13–14.9 SEER	\$175	Programmable Thermostat Setback	\$10
AC 15 SEER/12.5 EER	\$375	Wall Insulation*	20% of cost, up to \$300
AC 16 SEER/13 EER	\$475	Storage Water Heater (.62 EF)	\$50
Clothes Washer	\$50	Storage Water Heater (.64 EF)	\$70
Dishwasher	\$15	Storage Water Heater (.67 EF)	\$170
LEDs	\$15	Tankless Water Heater (.90 EF)	\$125
ECM Fan	\$100	Refrigerator/Freezer Recycling	\$35
Furnace 92%	\$70	Water Heater Setback	\$15
Furnace 96%	\$325	TV peripherals turned off with Timer Power Strip (replacing power strip)	\$10
Boiler 84%	\$125		
Refrigerator Replacement	\$15		
Programmable Thermostat	\$10		

*Certain restrictions and criteria do apply in order to be eligible for these rebates.

Home Energy Squad

PROGRAM BENEFITS

Qualified professionals install energy-efficient products in your home; you pay the cost of the trip charge—we'll pick up the cost of labor to install them.

Description of eligibility



Service cost \$70*

Choose from these items:

- CFLs
- Programmable thermostat
- Weatherstrip one or two doors
- High-efficiency showerhead
- Refrigerator thermometer
- Water temperature assessment and setback
- Bathroom and kitchen faucet aerators
- Water heater insulation

*Overall quantities of each measure are limited and will vary based on home's need. Additional materials are available for purchase. Must be an Xcel Energy electric customer and an Xcel Energy or CenterPoint Energy natural gas customer to participate in the Home Energy Squad service.

Visit
HomeEnergySquad.net
 or call
 866-222-4595

INDIVIDUAL REBATES

If your home only needs one or two projects try these heating and cooling programs.

Cooling

Central Air Conditioning & Air Source Heat Pumps

PROGRAM BENEFITS

- Increases energy efficiency with new system.
- Maximizes energy savings by focusing on proper installation practices.

Description of eligibility



Choose from one of our 750 Quality Installation registered contractors. A list of approved equipment is available at ahridirectory.org

Rebates with Quality Installation

13-14.9 SEER	\$150
15 SEER/12.5 EER	\$350
16 SEER/13EER	\$450

Visit
[xcelenergy.com/
HomeRebates](http://xcelenergy.com/HomeRebates)
 or call
 1-800-895-4999

Cooling *(continued)*

Ground Source Heat Pumps

PROGRAM BENEFITS

Increases energy efficiency through high-efficiency cooling equipment.

Description of eligibility



The unit must provide cooling to the home. Only closed loop ENERGY STAR systems qualify. The list of approved equipment is available at ahridirectory.org and/or energystar.gov.

Rebates or incentives

Minimum 14.1 SEER | \$150 per ton (5 ton limit)

Saver's Switch®

PROGRAM BENEFITS

Cash back program. Earth-friendly, load management device.

Description of eligibility



Must have central air conditioning. Installed by Xcel Energy.

Rebates or incentives

15% discount on June through September electric energy charges each year you participate.

Visit
[xcelenergy.com/
SaversSwitch](http://xcelenergy.com/SaversSwitch)
or call
1-800-895-4999

Individual Rebates: Heating

Heating/ECM Rebates

PROGRAM BENEFITS

Increases energy efficiency with a new furnace or boiler. Electronically Commutated Motors (ECM) that are included with a new furnace purchase will add to your savings.

Ongoing monthly savings by targeting one of the biggest energy users in your home.

Description of eligibility



The list of approved equipment is available at ahridirectory.org.

Rebates or incentives

		Exiting Home
Natural Gas Furnace 92%	AFUE	\$50
Natural Gas Furnace 96%	AFUE	\$300
Natural Gas Boiler 84%	AFUE	\$100
ECM w/New Furnace		\$100

Visit
[xcelenergy.com/
HomeRebates](http://xcelenergy.com/HomeRebates)
or call
1-800-895-4999

Individual Rebates: Heating *(continued)*

Water Heating Rebates

PROGRAM BENEFITS

Increases energy efficiency with a new water heater. Save up to \$300 over the lifetime of the unit.

Description of eligibility



A list of approved equipment is available at ahridirectory.org and/or energystar.gov.

Rebates or incentives

Standard Tank Water Heater 0.62 EF	\$40
Standard Tank Water Heater 0.64 EF	\$60
Standard Tank Water Heater 0.67 EF	\$150
Tankless Water Heater 0.90 EF	\$100

Visit
[xcelenergy.com/
HomeRebates](http://xcelenergy.com/HomeRebates)
or call
1-800-895-4999

Insulation Rebates

PROGRAM BENEFITS

Maximizes energy savings by targeting one of the most significant energy improvements you can make in your home.

Can save up to 20% on heating and cooling costs (or up to 10% on total annual energy bills).

Description of eligibility



Customers must use a licensed and bonded insulation installer to qualify for rebate. **Self installs do not qualify for a rebate.**

Rebates or incentives

20% of total project cost, up to \$300. Homes will be limited to a maximum rebate of \$300 each calendar year.

Electric customers must use electricity as their primary heat source to qualify.



Home Efficiency

Additional programs to help you save energy and money.

Home Lighting

PROGRAM BENEFITS

Increases energy efficiency and savings by installing compact fluorescent light (CFL) and light-emitting diode (LED) bulbs.

Description of eligibility



Discounts available on a variety of CFLs and LEDs.

Rebates or incentives

CFLs for as little as \$1. Up to \$10 off of LEDs.

Recycle your used CFLs at participating retailers.

Visit
ResponsibleByNature.com
for participating
retailers

Refrigerator/Freezer Recycling

PROGRAM BENEFITS

Cash back program. Increases energy efficiency.

Lower energy bills by up to \$100 a year.

Recycle metals, plastics and glass, saving landfill space and energy.

Description of eligibility



Recycle up to two spare refrigerators and/or freezers per household per program year.

Refrigerator/freezer must be a working unit that has been functioning in the home for a minimum of six months to qualify.

No primary units will be recycled.

Additional eligibility for participation is required, including but not limited to size restrictions and limitations.

Rebates or incentives

Free pick up and recycling.

\$35 cash back per unit recycled.

Call our partner ARCA at
1-800-599-5795
or visit
[ResponsibleByNature.com/
Fridge](http://ResponsibleByNature.com/Fridge)



Why does Xcel Energy pay you to use less energy?

When you use less energy, we avoid building more power plants. Since 1992, our Minnesota customers have conserved enough electricity to enable us to avoid building ten 250 MW power plants.

New Home Construction

If you're building or buying a new home, be sure it's a high-efficiency home. You'll save money for years to come.

ENERGY STAR Homes

PROGRAM BENEFITS

15% more energy-efficient than homes built to standard residential building code.

Lower energy bills.

More comfortable home with healthier indoor air.

Potential for higher resale value.

Description of eligibility



Rebates or incentives

No direct financial rebates.

No cost to participate.

Call
1-800-895-4999
or visit
[xcelenergy.com/
HomeEfficiency](http://xcelenergy.com/HomeEfficiency)
for more information or to
find a participating builder

Renewable Energy

Once you've taken steps to make your home more energy-efficient, look at ways to invest in renewable energy.

Solar*Rewards

PROGRAM BENEFITS

Earth-friendly solar generates clean energy and, in turn, uses less electricity from our grid.

Description of eligibility



Qualifying photovoltaic (PV) systems only.

Rebates or incentives

System Size	Between .05kW and 40kW DC
Who Qualifies	Locations served by Xcel Energy in Minnesota
Incentive Payment	\$1.50 per Watt
Contract Term	20-year contract

Visit
xcelenergy.com/Solar
 or call
 1-800-895-4999

Windsorce®

PROGRAM BENEFITS

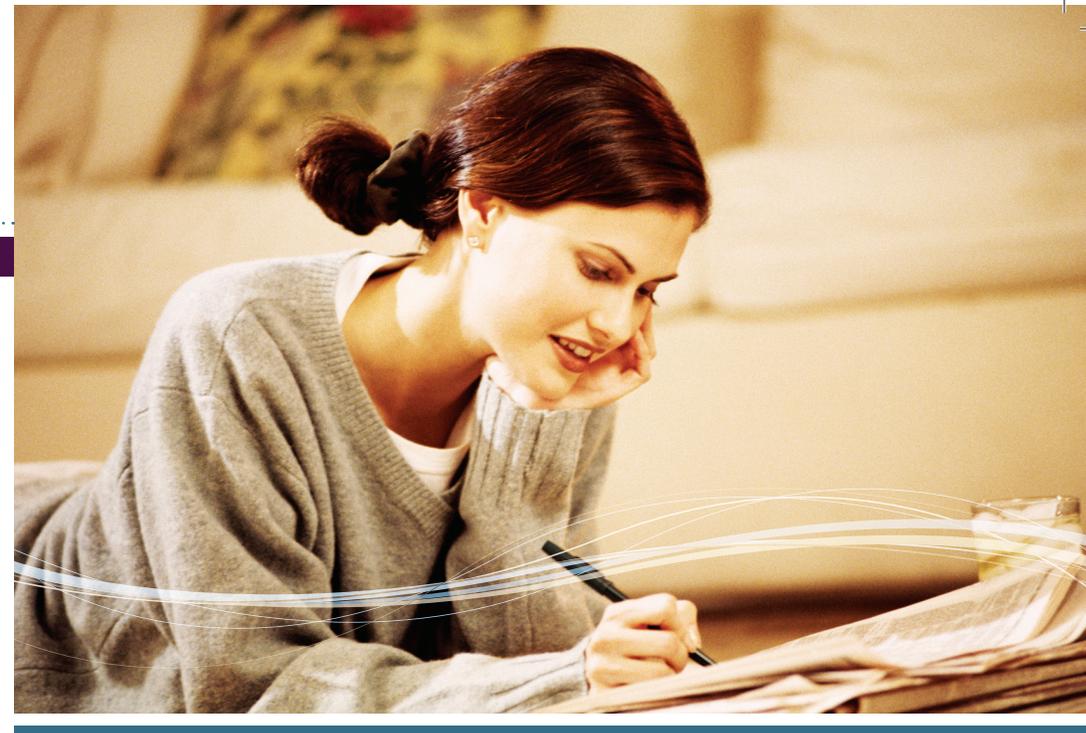
Support renewable energy in Minnesota by signing up for Windsorce, our leading voluntary green power program.

Description of eligibility



For a small premium on your monthly electric bill, you can purchase clean, renewable energy for your home or business. Visit our website for the current Windsorce rate and other terms and conditions.

Visit
xcelenergy.com/Windsorce
 or call
 1-800-895-4999



Income-Qualified Services

No-cost programs to help you save energy and money.

Low Income Home Energy Savings Programs

PROGRAM BENEFITS

Lower monthly energy costs. Improve living conditions.

Description of eligibility



Based on income and need.

Rebates or incentives

Our partners determine actual services to be provided on an in-home evaluation. Services include CFLs, attic and wall insulation as well as air sealing and weather-stripping. Appliance replacements may include natural gas furnace, boiler or water heater, freezer, window air conditioner, old refrigerator. Appliance recycling included.

Call our partner
 Metro East
 Energy CENTS Coalition
 1-651-774-9010
 Metro West
 and Out Of State
 Community Action of
 Minneapolis
 1-612-348-8858



Billing Choices

Save time and manage your budget with these flexible billing and payment choices from Xcel Energy.

Program name	Program benefit	For more information
 My Account with eBill and eBill payment	Online account management in one place. Includes online billing and payment, program information, energy use tracking and efficiency information.	Enroll online at xcelenergy.com/MyAccount
 Auto Pay	Your monthly energy bill is automatically withdrawn from your checking account on the day it is due.	Enroll online at xcelenergy.com/MyAccount or download an application at xcelenergy.com
 Averaged Monthly Payment	Spreads your energy costs over the entire year at no additional charge.	Enroll online at xcelenergy.com/MyAccount or download an application at xcelenergy.com
 Custom Due Date	Set your own billing due date. Works with all other billing and payment programs.	Call 1-800-895-4999

Why does Xcel Energy require that you use a participating contractor for some programs?

To help ensure you receive a quality installation of energy-efficient equipment and materials. This helps to achieve optimal savings throughout the lifetime of your equipment.

Step 3: Apply for the Rebate

Rebate forms are available at xcelenergy.com/HomeRebates.

Please review the application instructions carefully. We recommend that both parties check to ensure all required information has been provided. Also, both parties should retain copies of the application and invoice for their records.

In some cases, you must use an Xcel Energy registered participating contractor to be eligible for a rebate.

Start Today

Staying efficient is the key to a more comfortable home, lower energy bills and a sustainable, independent energy future. We can help.

Explore program options at ResponsibleByNature.com.

Or call us at **1-800-895-4999**. We can get you signed up for an audit or talk to you about the programs that interest you. If you know anyone who is having trouble paying their energy bill, please urge them to call us before they receive a late-payment notice.

Thank you for your commitment to energy efficiency and for your business.