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RESPONSIBLE BY NATURE®



efficiency by visiting energystar.gov.

the label on many home appliances and learn more about energy system that makes it easy to save money and energy. Look for

ENERGY STAR® is a government/industry partnership with a rating



Worried about
some energy costs?
We can help.

u may qualify for FREE,
energy-saving programs
m Xcel Energy.





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know that energy is a necessity.

We realize that paying your energy bills, especially during summer and winter, may stretch your budget to its limits. That's why we offer FREE, energy-saving programs to all Energy electric and natural gas customers who meet certain income requirements.* Based on your eligibility and individual needs, we'll provide customized solutions to help save energy and money—and most importantly, live more comfortably.



Income-qualified programs are available to Xcel Energy customers who meet certain income requirements. To find out if you are qualified, contact our program partners.



WHAT'S THE DEAL?

If you qualify, we'll work with our trusted partners, Energy CENTS Coalition and Community Action of Minneapolis, to have a certified energy inspector visit your home or apartment, conduct an inspection and provide suggestions for easy ways to make energy and cost-saving changes. While we're there, we'll also install energy-efficient, compact fluorescent light bulbs (CFLs)* and help you determine if you qualify for additional free, energy-saving programs, like weatherization services and appliance replacement.

Weatherization services: Our FREE weatherization services (offered to qualified Energy customers with gas or electric heating) include:

• Weather stripping to stop air leaks around doors and windows

• Attic and/or wall insulation to help keep cold drafts out and heat in

Appliance replacement:

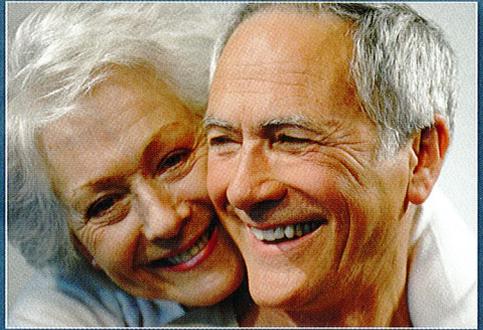
If your major household appliances are more than 10 years old, chances are they consume a great deal of energy and cost a lot more to run than newer, energy-efficient appliances. Based on your needs, we may:

• Provide funding for emergency replacement of your natural gas furnace or water heater

• Replace an old refrigerator or freezer with a new, energy-efficient model

• Replace an old window/wall air conditioner with a new, energy-efficient model

• Recycle all appliances that are being replaced, free of charge (including second-hand appliances)



WHAT'S THE CATCH?

We know, nothing's really free, right? Well, in this case, as long as you meet the eligibility requirements, it really is. You make the call, we make the recommendations and the improvements. You get to just relax and enjoy spending time at home ... and worry less about your energy bills.

WHAT'S THE NEXT STEP?

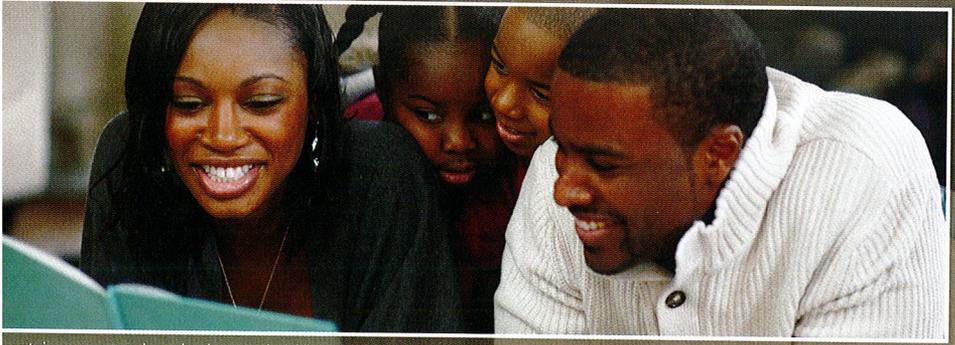
simple. To take advantage of the FREE, energy-saving services, just contact one of our program partners below. They'll check your eligibility and, if you qualify, will schedule the initial visit and help you through the process.

Metro East

Contact: Energy CENTS Coalition
612-774-9010 • energycents.org

Metro West and Out State

Contact: Community Action of Minneapolis
612-348-8858 • campls.org



contain mercury and need to be recycled. Visit ResponsibleByNature.com for recycling locations.

es! I'd like to learn more about energy-saving programs from Xcel Energy for customers who are income qualified.

ams are available to income-qualified, residential customers in Minnesota only. Certain restrictions may apply.

e _____

ess _____

_____ State _____ ZIP _____

e (_____) _____

Energy Account Number _____

* (optional) _____

viding your email address, you are opting in to future email communications from Xcel Energy. We take your privacy seriously; please ur Privacy Policy online at xcelenergy.com/PrivacyandSecurity.