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Posted: October 17, 2014

**CRYSTAL CITY COUNCIL
FIRST WORK SESSION AGENDA**

Tuesday, October 21, 2014

6:30 p.m.

Conference Room A

Pursuant to due call and notice given in the manner prescribed by Section 3.01 of the City Charter, the first work session of the Crystal City Council was held at _____ p.m. on Tuesday, October 21, 2014 in Conference Room A located at 4141 Douglas Drive, Crystal, Minnesota.

I. Attendance

Council members

____ Selton
____ Adams
____ Budziszewski
____ Deshler
____ Hoffmann
____ Libby
____ Peak

Staff

____ Norris
____ Therres
____ Revering
____ Norton

II. Agenda

The purpose of the work session is to discuss the following agenda items:

- Presentation from Northwest Hennepin Human Services Council (NWHHSC)
- Review 2015 Council calendar

III. Adjournment

The work session adjourned at _____ p.m.



Northwest Hennepin Human Services Council

Research, Planning and Coordination

2013 NWHHSC Contributions to the City Of Crystal

MISSION: **Research, Planning, and Coordination of Human Services Networks** for the Northwest Hennepin member cities in the Joint Powers Agreement: Brooklyn Center, Brooklyn Park, Corcoran, **Crystal**, Golden Valley, Hanover, Maple Grove, New Hope and Osseo.

NWHHSC creates connections between government, non-profit, education, faith and business sectors and residents, as well as across systems and cultures, to:

- Develop local research data and give the big picture regionally
- Connect people to resources to focus on prevention and early intervention
- Improve delivery of and access to services regionally
- Increase community engagement and outreach to improve appropriate referrals
- Build community and organizational capacity to maximize resources
- Help develop cost-effective solutions to avoid duplication of services
- Pilot new ways to deliver culturally affirming community-based services
- Provide inter-agency professional development on key issues and trends
- Engage in cross-sector dialogue and joint planning to develop collaborative strategies
- Increase regional knowledge of services through searchable website at www.nwhhsc.org

NWHHSC Total Funding Received for 2013: \$850,357

2013 Funding NWHHSC received from Hennepin County Contracts: \$724,874

2013 Funding NWHHSC received from Member Municipalities: \$100,648

2013 Funding NWHHSC received from Contributions and Other Revenues: \$24,835

NWHHSC received funding from Crystal: \$9,303

2013 Emergency Services used by Crystal residents: 14 residents received homeless prevention financial assistance + 191 residents received gas cards + 25 residents received free Car Care Saturday assistance

TOTAL Assistance Crystal received through all programs was \$42,867 = \$4.61 for every \$1

RESEARCH	PLANNING	COORDINATION
<ul style="list-style-type: none"> • Community Profile with additional categories • Updated NW Hennepin Guide to Human Services and updated on searchable website • Racial Disparities Fact Sheet • Bottineau Boulevard Transitway Health Impact Assessment • Early Childhood Fact Sheet Expanded • Emergency assistance services eligibility service area map for area providers, used by NEAR and PRISM • Collect and disseminate secondary data 	<ul style="list-style-type: none"> • Citizen Advisory Commission focused on diverse mental health community resources, shared best practices from member cities and distributed information materials • Emergency Services Network – Emergency Resource Folders for residents • NW Hennepin Early Childhood Network distributed e-newsletters, books and resource information • Healthy Together Northwest focused on diverse job and career resources; providing information to new diverse organizations • Seniors reviewing ‘aging in place’ examples and ideas • Domestic Violence Prevention Annual Vigil 	<ul style="list-style-type: none"> • Advisory Commission • Emergency Services Program, including Providers Network • Domestic Violence Prevention Network • Car Care Saturday • Alliance of Executive Directors of Suburban Hennepin Emergency Assistance Programs • Senior Leadership Committee • Regional Senior Forum • NW Hennepin Early Childhood Network • Healthy Together Northwest Network



Crystal

Community Profile 2014

This report includes the most current available data from a variety of local, state and national sources, including the Hennepin County Human Services and Public Health Department, the Metropolitan Council, the Minnesota Department of Education, the Minnesota Department of Employment and Economic Development and the U.S. Census Bureau. A complete list of sources can be found at the end of this publication.

Northwest Hennepin Cities' Population

Rank (by Size)	City	2012 Population
1	*Brooklyn Park	77,446
2	Plymouth	72,644
3	*Maple Grove	63,928
4	*Brooklyn Center	30,569
5	Champlin	23,536
6	*Crystal	22,417
7	*Golden Valley	20,642
8	*New Hope	20,764
9	Robbinsdale	14,212
10	Rogers	11,508
11	*Corcoran	5,470
12	Dayton	4,765
13	*Osseo	2,458
14	*Hanover	(Henn. Co.) 618

Source: Metropolitan Council

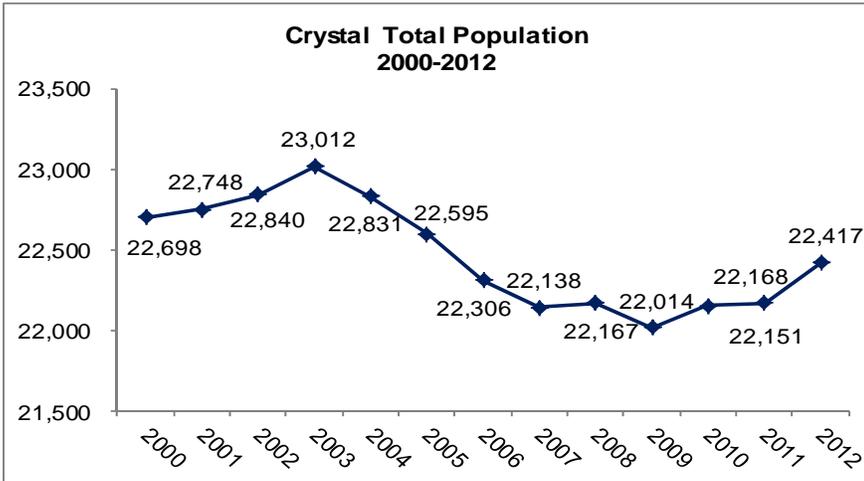
*Member City of Northwest Hennepin Human Services Council

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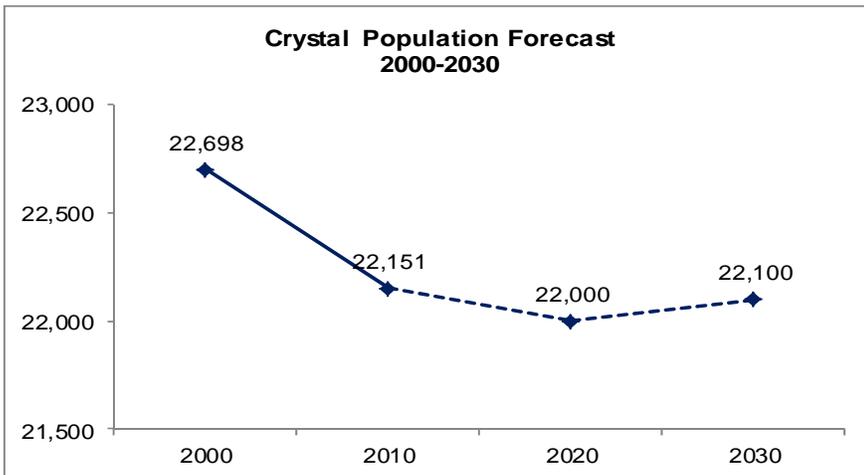
Population



The estimated population in 2012 for Crystal is 22,417—a 1.9% decrease from ten years ago (2002).

Crystal is the sixth largest city in the Northwest Hennepin region.

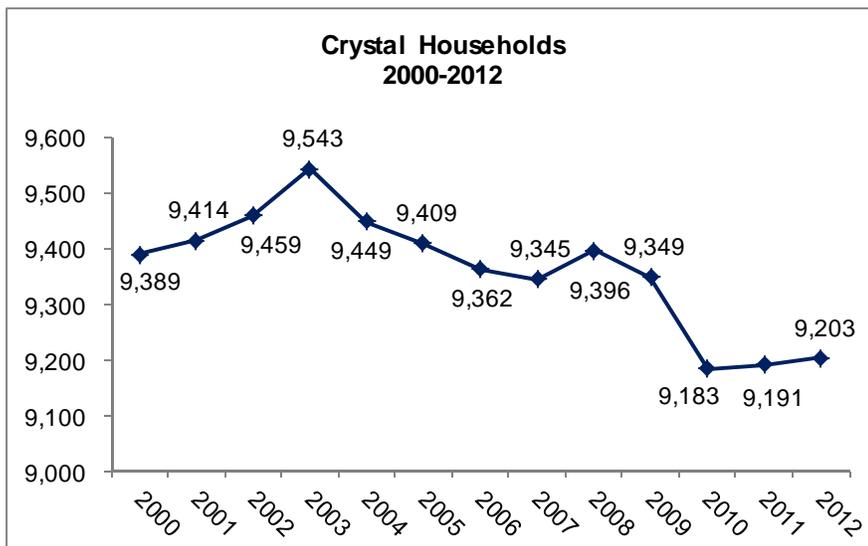
Sources: 2000 U.S. Census, 2010 U.S. Census, Metropolitan Council



According to the Metropolitan Council, the population in Crystal is forecasted to be 22,000 by 2020.

The forecasted population for 2030 is 22,100 for the City of Crystal—creating a relatively stable population for 20 years.

Source: Metropolitan Council

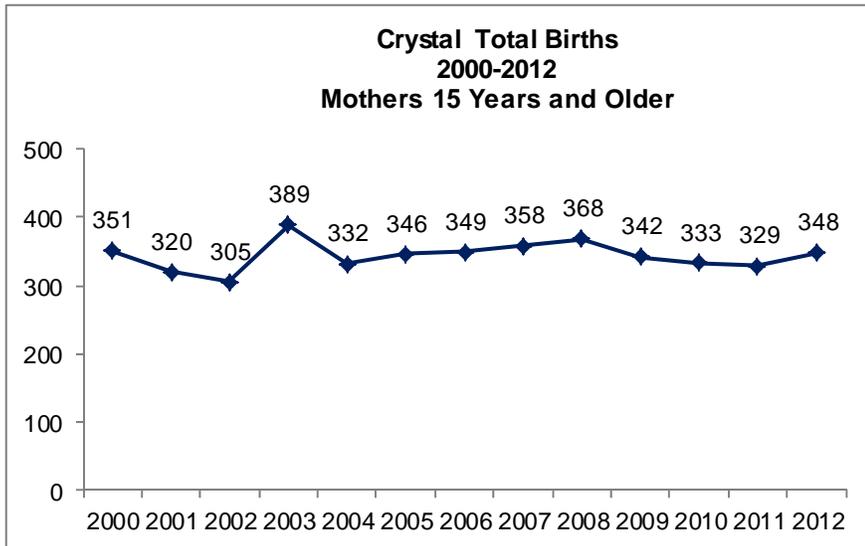


The 2012 estimated number of households in Crystal is 9,203—a 2.7% decrease from 2002.

Sources: 2000 U.S. Census, 2010 U.S. Census, Metropolitan Council



Natality

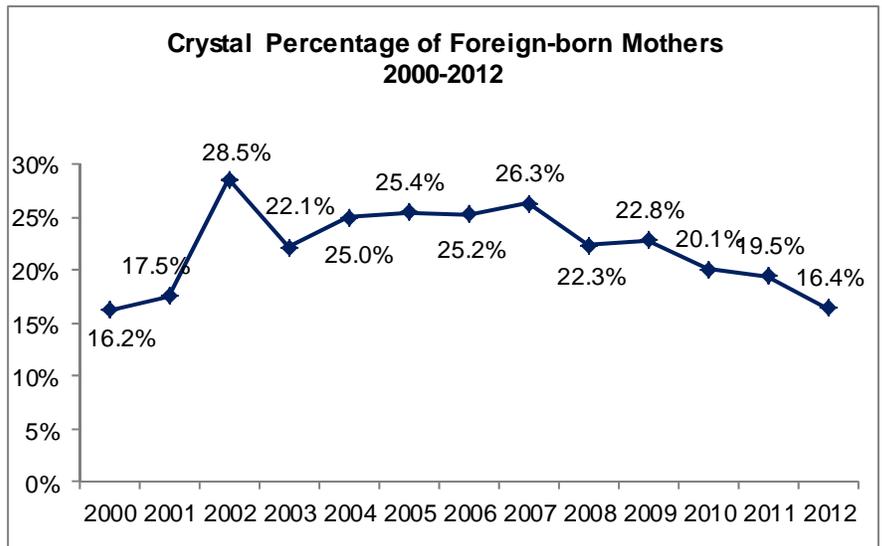


There were 348 total births in Crystal in 2012, a 5.8% increase since 2011. Since 2000, the Crystal birthrate has remained relatively stable, with a high of 389 births in 2003 and a low of 305 births in 2002.

Source: Hennepin County Human Services and Public Health Department

In 2012, foreign-born mothers gave birth to 57 of the 348 total births in Crystal—16.4% of the total births.

The percentage of Crystal births by foreign-born mothers has increased by 12.1 percentage points since 2002. Over the past 10 years, an average of 22.6% of births in Crystal were by foreign-born mothers.



Source: Hennepin County Human Services and Public Health Department

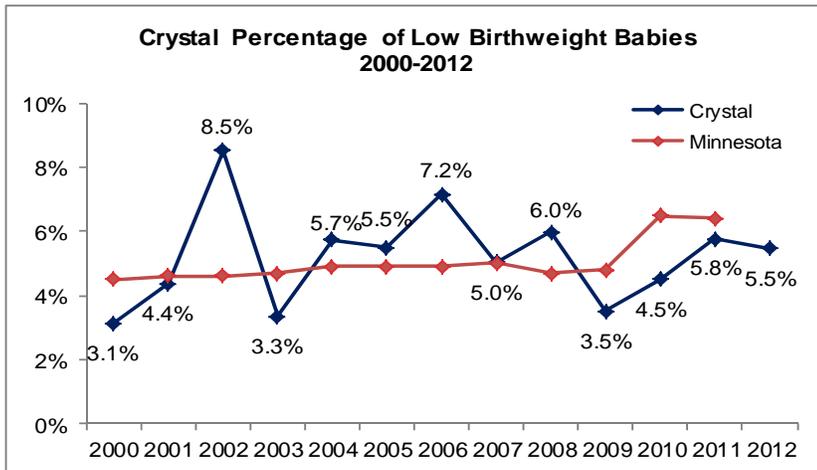
Number of Births by Foreign-born Mothers by Year

	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012
Foreign-born Mothers	57	56	87	86	83	88	88	94	82	78	67	64	57

Source: Hennepin County Human Services and Public Health Department



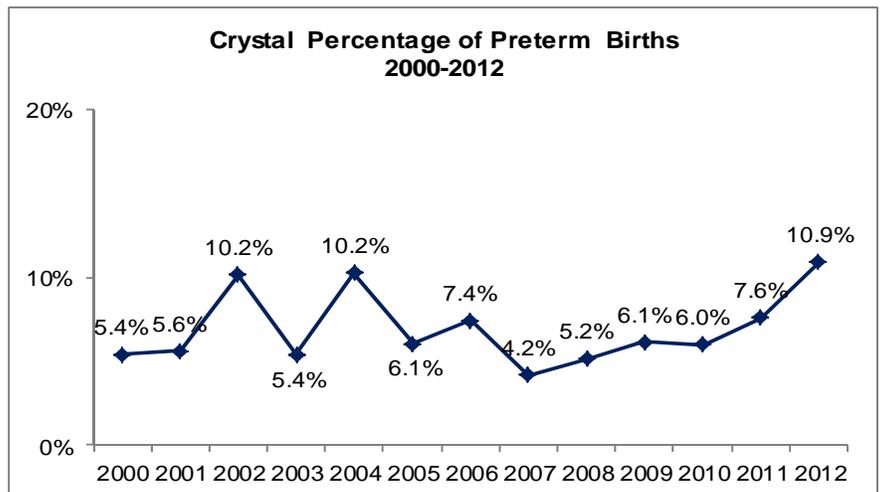
Maternal Risk Factors



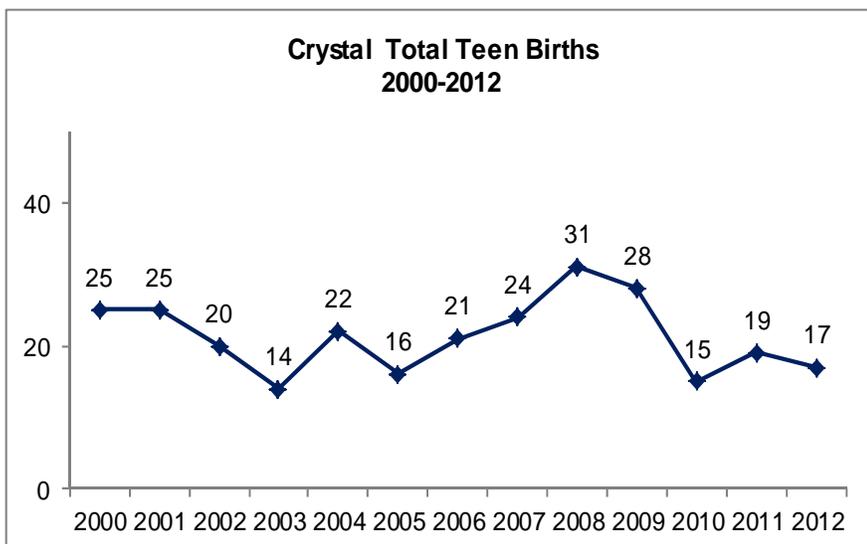
There were 19 low birthweight babies born in Crystal in 2012, 5.5% of the total births—an decrease of 3.0 percentage points since 2002 (26 low birthweight babies). Over the past ten years, an average of 5.1% of the total births were low birthweight.

Source: Hennepin County Human Services and Public Health Department

There were 38 preterm births in Crystal in 2012, an increase of 0.7 percentage points since 2002 (31 preterm births). Over the past ten years, an average of 6.9% of the total births in Crystal were preterm.



Source: Hennepin County Human Services and Public Health Department



There were 17 teen births (ages 15-19) in Crystal in 2012, a decrease of 15% since 2002 (20 teen births). The number of teen births has remained relatively stable over the past 13 years, with a low of 14 in 2003 and a high of 31 in 2008. 2012 had the fourth lowest number of teen births in Crystal in the past 13 years.

Source: Hennepin County Human Services and Public Health Department



Children and Youth

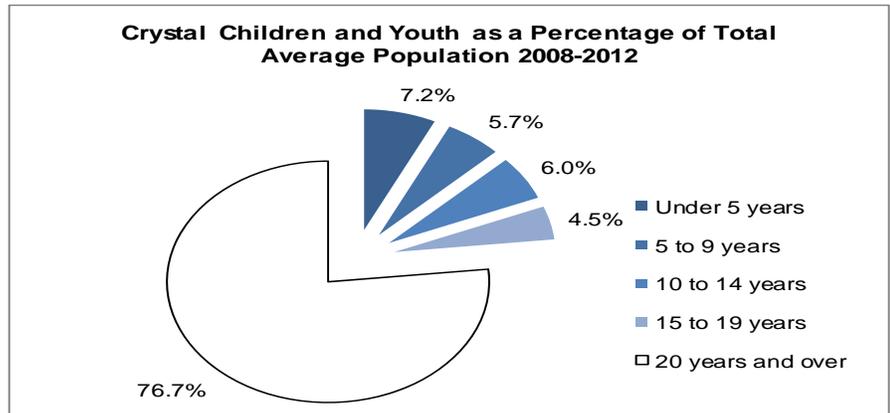
Number of Children & Youth

	Crystal 2008-2012	Crystal 2010	Hennepin County 2008-2012	Hennepin County 2010
Under 5 years	1,605	1,482	76,648	76,236
5 to 9 years	1,265	1,296	72,322	72,409
10 to 14 years	1,324	1,256	70,026	69,348
15 to 19 years	995	1,208	72,845	72,672
Total	5,189	5,242	291,841	290,665

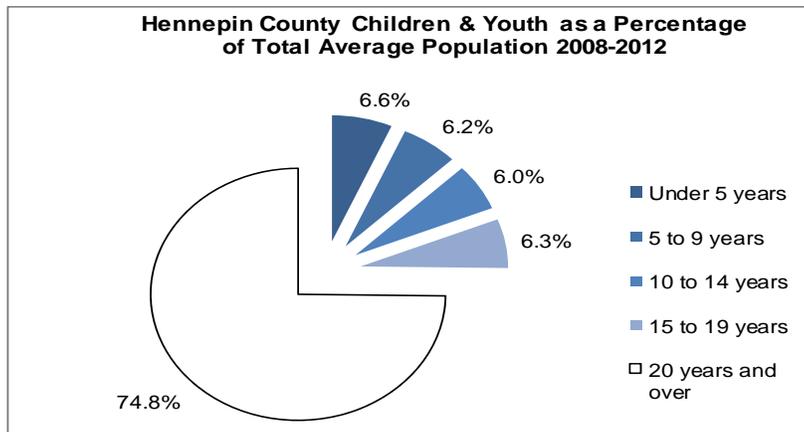
According to the American Community Survey's five-year estimates (2008-2012), there are 5,189 children and youth ages 0 to 19 in Crystal—23.3% of the total population. The American Community Survey also estimates that during the same time period there are 291,841 children and youth ages 0 to 19 in Hennepin County—25.2% of the total population.

Source: American Community Survey Five-Year Estimates (2008-2012), 2010 U.S. Census

Children and youth in Crystal are not distributed evenly by age group. Of the total estimated population in Crystal, 7.2% are under five years old, 5.7% are ages 5 to 9, 6.0% are ages 10 to 14 and 4.5% are ages 15 to 19.



Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau



Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau

Children and youth in Hennepin County are distributed more evenly by age group than children and youth in Crystal. Of the total population in Hennepin County, 6.6% are under five years old, 6.2% are ages 5 to 9, 6.0% are ages 10 to 14 and 6.3% are ages 15 to 19.

As of January 2014, there were 2 child care centers and 31 licensed family child care homes in Crystal.

Crystal Child Care Providers

Type of Child Care Provider	May-10	May-11	June-12	Jan-13	Jan-14	Change
Child Care Centers	3	3	2	2	2	0
Licensed Family Child Care Homes	31	32	32	31	31	0

Source: Minnesota Department of Human Services



Seniors

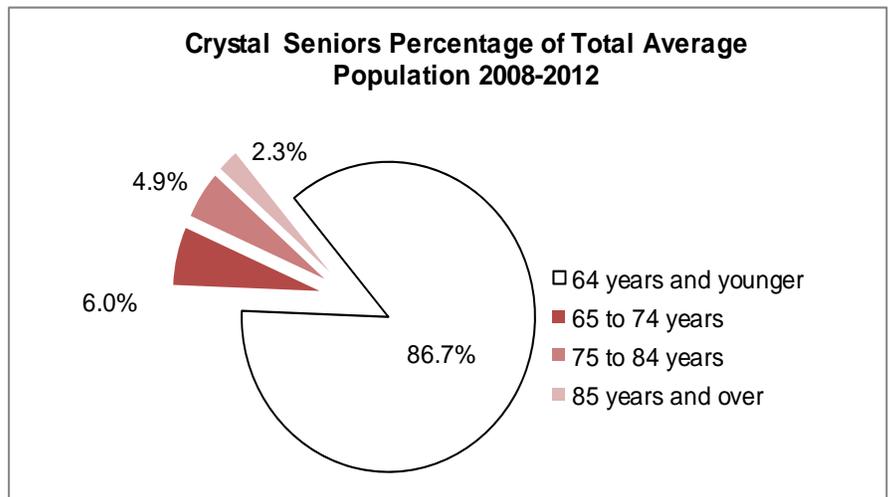
Average Number of Seniors

	Crystal 2008-2012	Crystal 2010	Hennepin County 2008-2012	Hennepin County 2010
65 to 74 years	1,343	1,392	67,433	66,516
75 to 84 years	1,097	1,131	42,861	42,476
85 years and over	511	512	22,032	21,822
Total	2,951	3,035	132,326	130,814

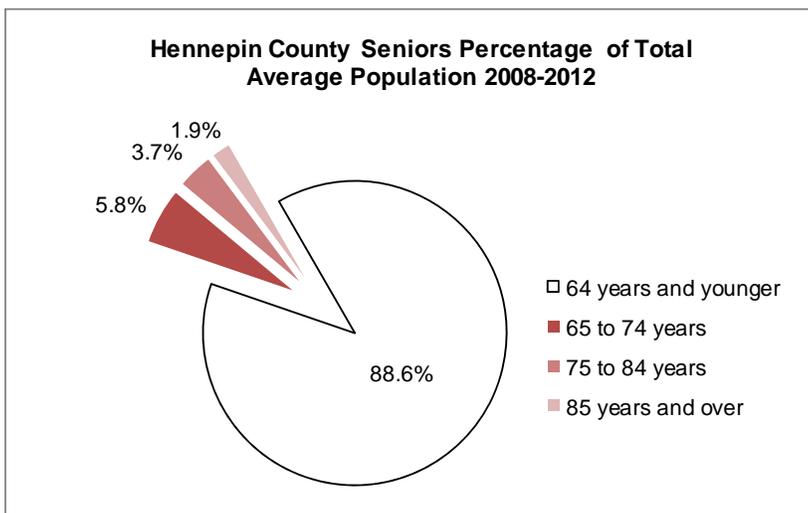
According to the American Community Survey's five-year (2008-2012) estimate, Crystal residents ages 65 and over comprise 13.3% of the total population.

Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau

Residents ages 65 and over in Crystal are not distributed evenly by age group. Of the total population in Crystal, 6.0% are ages 65 to 74, 4.9% are ages 75 to 84 and 2.3% are ages 85 and over.



Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau

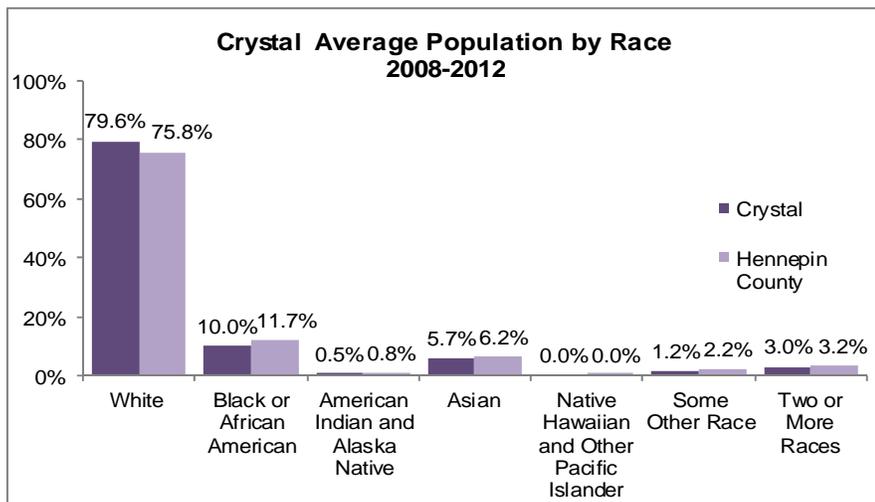


Crystal seniors constitute a higher percentage of the total population (13.3%) than seniors in Hennepin County (11.4%). Of the total population in Hennepin County, 5.8% are ages 65 to 74, 3.7% are ages 75 to 84 and 1.9% are ages 85 and over.

Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau

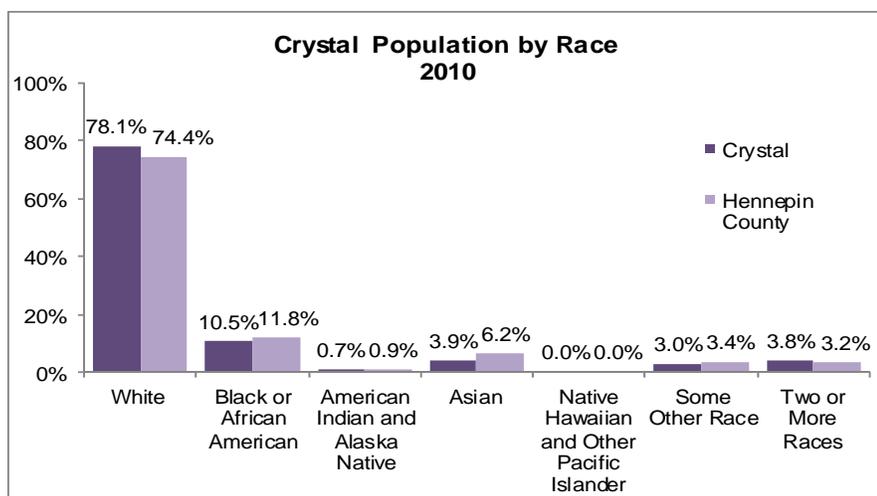


Race, Ethnicity and Language



According to the American Community Survey's five-year (2008-2012) estimates, the largest racial population in Crystal is *white* (79.6%), followed by *black or African American* (10.0%) and *Asians* (5.7%). Small populations of *American Indian & Alaska Natives*, and those that identify as "*some other race*" or "*two or more races*" also reside in Crystal.

Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau



Source: 2010 U.S. Census

Crystal Language Spoken at Home (Population 5 years and over)

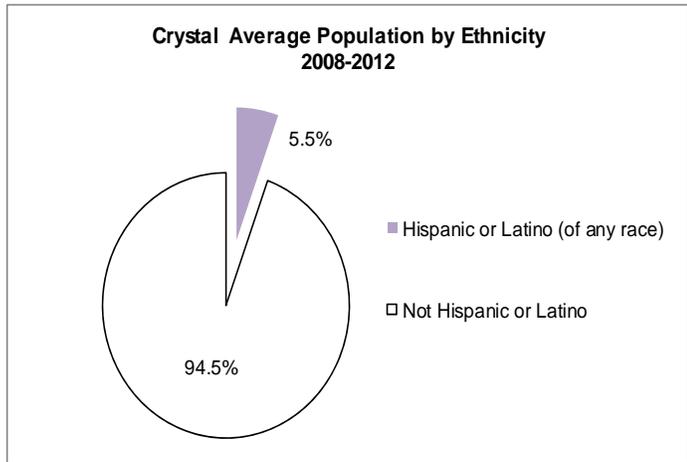
Language	2008-2012	2008-2012	2007-2011	2007-2011	2006-2010	2006-2010
English only	17,913	86.8%	17,551	85.8%	17,311	84.8%
Language other than English	2,724	13.2%	2,905	14.2%	3,103	15.2%
Spanish	1,156	5.6%	1,412	6.9%	1,613	7.9%
Other Indo-European languages	454	2.2%	471	2.3%	388	1.9%
Asian and Pacific Islander languages	846	4.1%	757	3.7%	755	3.7%
Other languages	248	1.2%	246	1.2%	327	1.6%

Source: American Community Survey Five-Year Estimates 2008-2012, 2007-2011, and 2006-2010

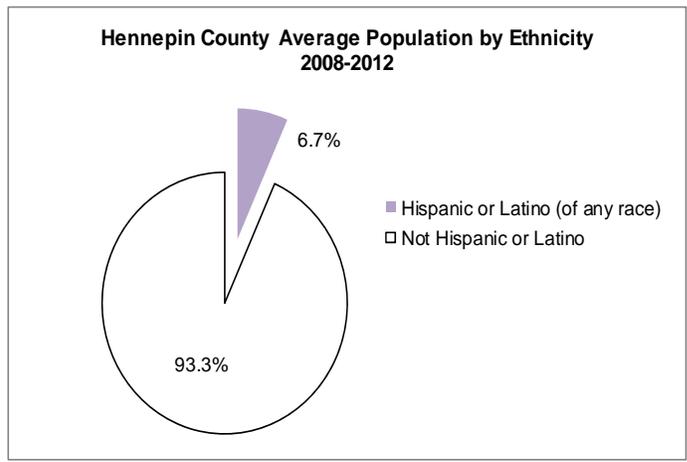
According to the American Community Survey's five-year (2008-2012) estimates, the majority of Crystal residents speak *English only* (86.8%), 13.2% speak a language other than English. Spanish is the second most prevalent language spoken in Crystal (5.6%).



Race, Ethnicity and Language

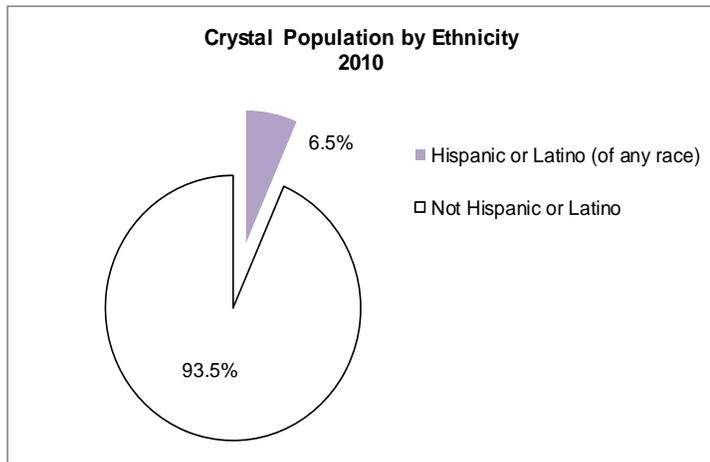


Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau

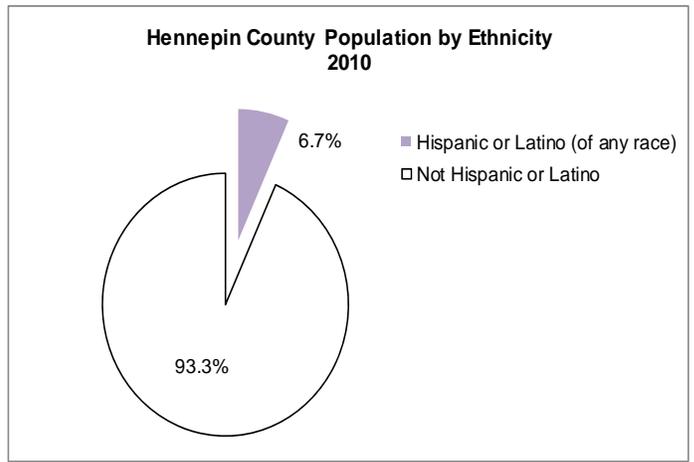


Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau

According to the American Community Survey's five-year (2008-2012) estimates, *Hispanic or Latino* residents in Crystal comprise 5.5% of the total population, which is a lower rate than Hennepin County *Hispanic or Latino* residents (6.7%).



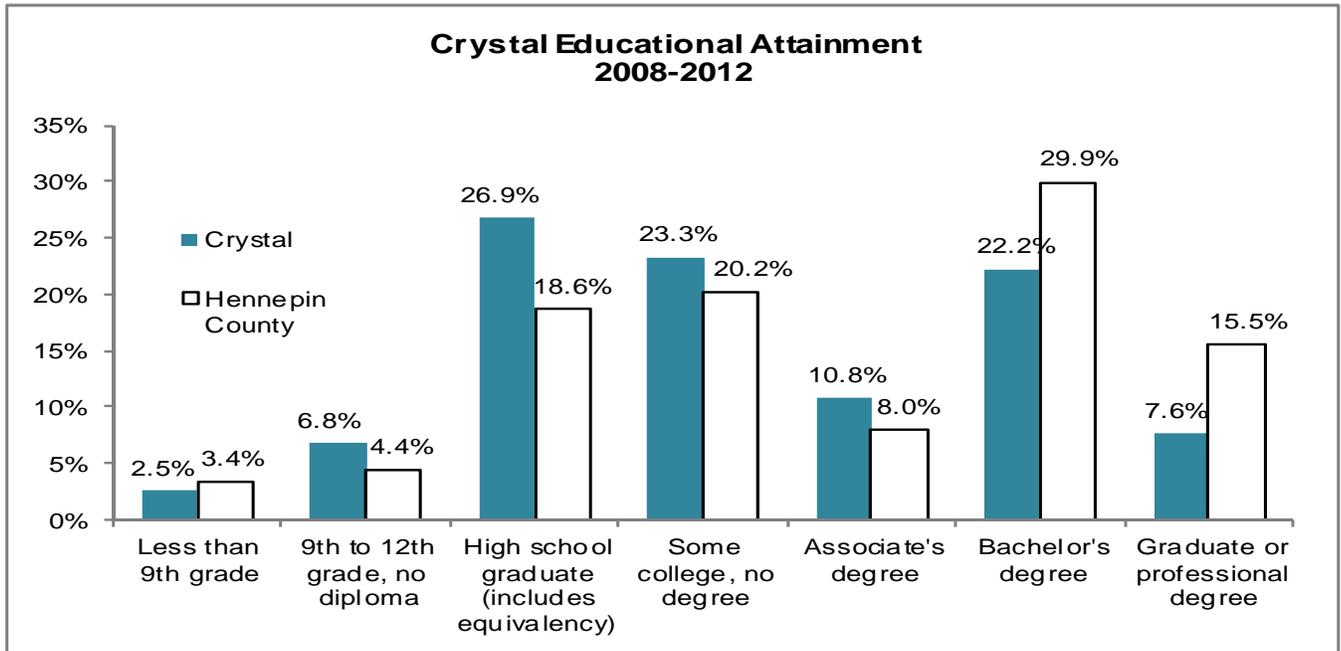
Source: 2010 U.S. Census



Source: 2010 U.S. Census

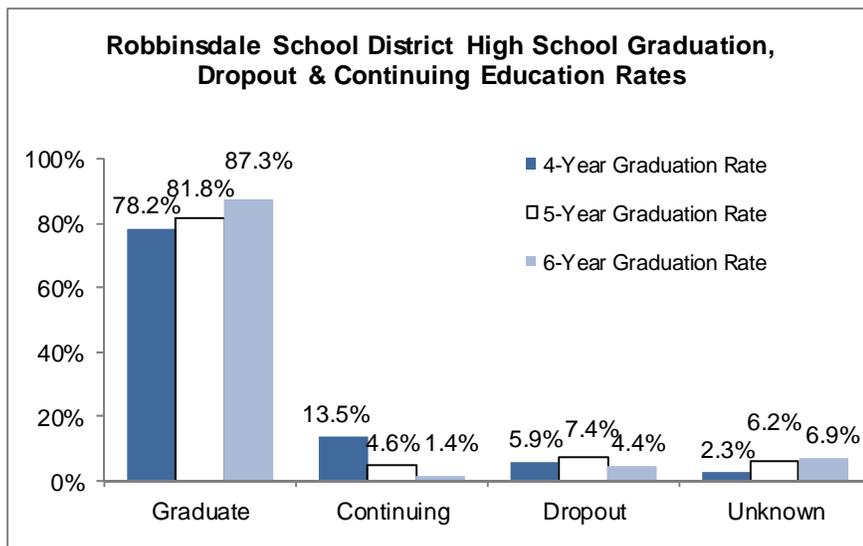


Education



Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau
Population 25 years and older

According to the American Community Survey's five year (2008-2012) estimates, Crystal residents have a higher level of high school educational attainment level than their Hennepin County counterparts—26.9% compared to 18.6%. Crystal residents have a lower level of higher education than their Hennepin County counterparts for *Bachelor's degrees* (22.2% compared to 29.9%) and *Graduate or professional degrees* (7.6% compared to 15.5%).



The Robbinsdale School District's 4-year graduation rate for 2013 was 78.2%.

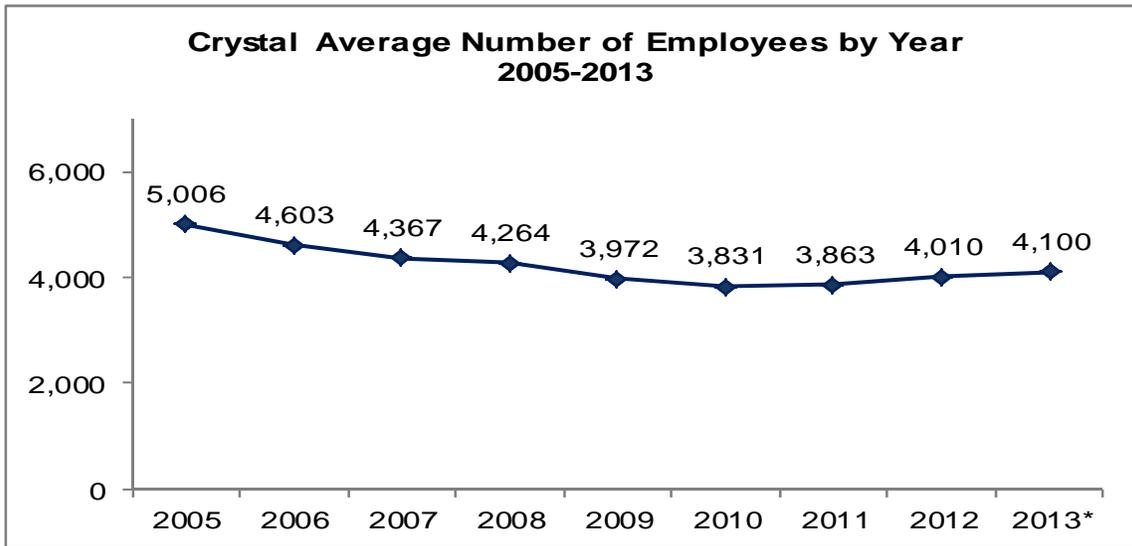
81.8% of students in the class of 2012 graduated in 2012 or in 2013.

87.3% of students in the class of 2011 graduated in 2011, 2012 or 2013.

Source: Minnesota Department of Education

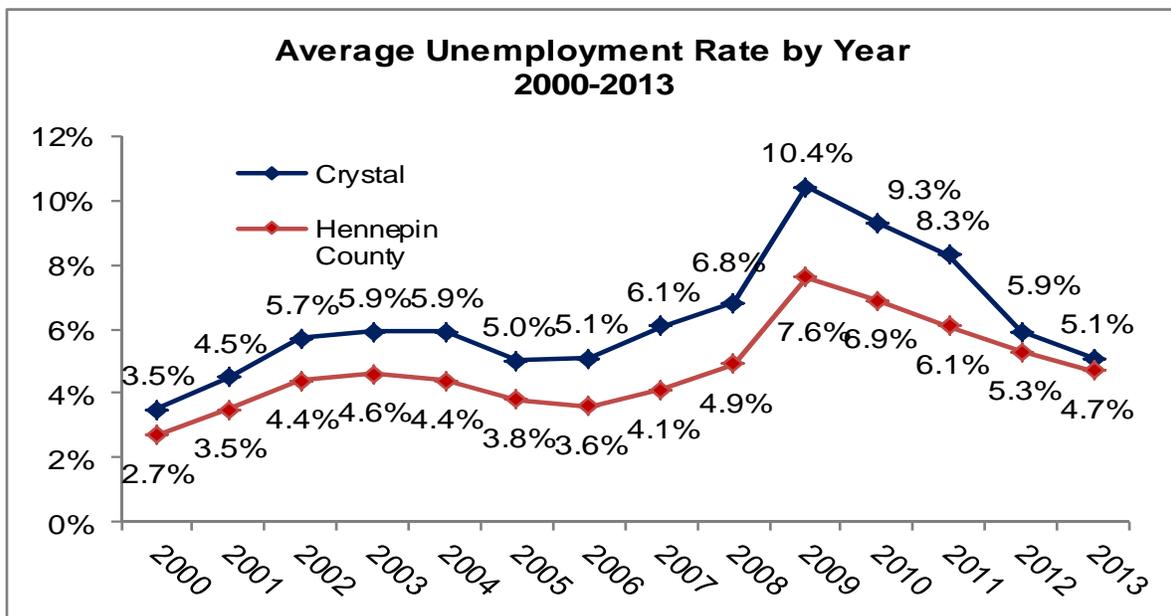


Employment



Source: Minnesota Department of Employment and Economic Development, Quarterly Census of Employment and Wages
 Please note: This data includes those employed in Crystal and does not imply residence.
 *2013 data only available for the first three quarters.

In 2013, the average number of employees in Crystal was 4,100—an increase of 2.3% since 2012 but a decrease of 18.1% from 2005.



Source: Minnesota Department of Employment and Economic Development

In 2013, the Crystal average unemployment rate (not seasonally adjusted) was 5.1%—a decrease of 0.8 percentage point since 2012 and the fourth year in a row of a decrease in the rate. The 2013 Crystal average unemployment rate is the smallest in seven years. Crystal has maintained a higher unemployment rate than Hennepin County since 2000, with 2013 the smallest gap (0.4%) in the past fourteen years.



Housing

2013 Rank of Cities in Northwest Hennepin County by Number of Foreclosures

Rank	City	Number of Foreclosures
1	Brooklyn Park	317
2	Brooklyn Center	128
3	Maple Grove	126
4	Plymouth	103
5	Crystal	78
6	Champlin	69
7	New Hope	45
8	Robbinsdale	43
9	Golden Valley	25
10	Rogers	20
11	Dayton	16
12	Osseo	9
13	Corcoran	6
14	Hanover	0

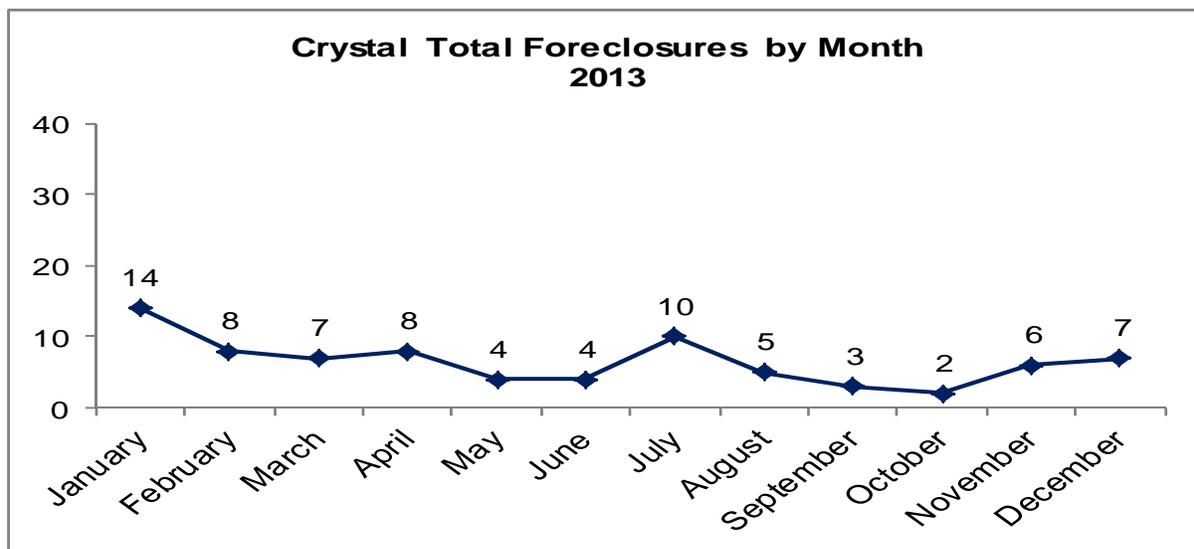
Source: Hennepin County Sheriff's Foreclosure List

2012 Rank of Cities in Northwest Hennepin County by Number of Foreclosures

Rank	City	Number of Foreclosures
1	Brooklyn Park	458
2	Maple Grove	214
3	Brooklyn Center	190
4	Plymouth	136
5	Crystal	125
6	Champlin	122
7	Robbinsdale	83
8	New Hope	63
9	Golden Valley	49
10	Rogers	35
11	Dayton	15
12	Osseo	14
13	Corcoran	7
14	Hanover	4
15	Hassan	1

Source: Hennepin County Sheriff's Foreclosure List

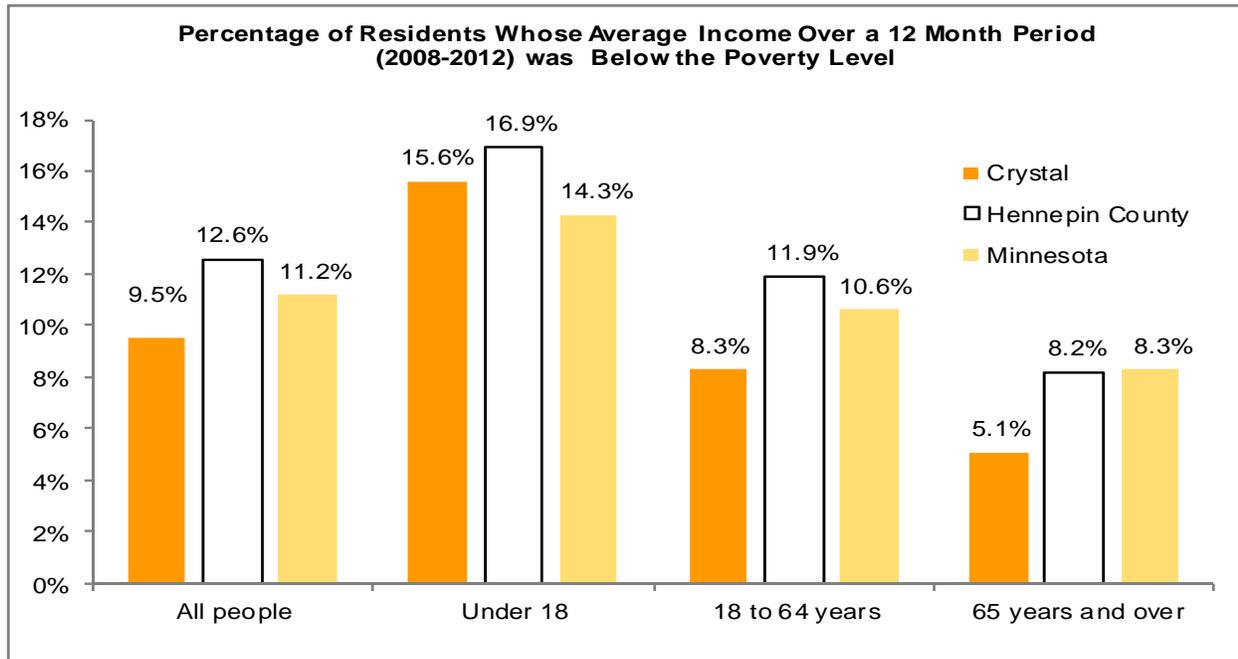
In 2013, Crystal had the fifth highest number (78) of foreclosures (of 14 cities) in Northwest Hennepin County. In 2013, Crystal had 78 foreclosures—a decrease of 37.6% from 2012 and a decrease of 50.9% from 2010 (159 foreclosures).



Source: Hennepin County Sheriff's Foreclosure List

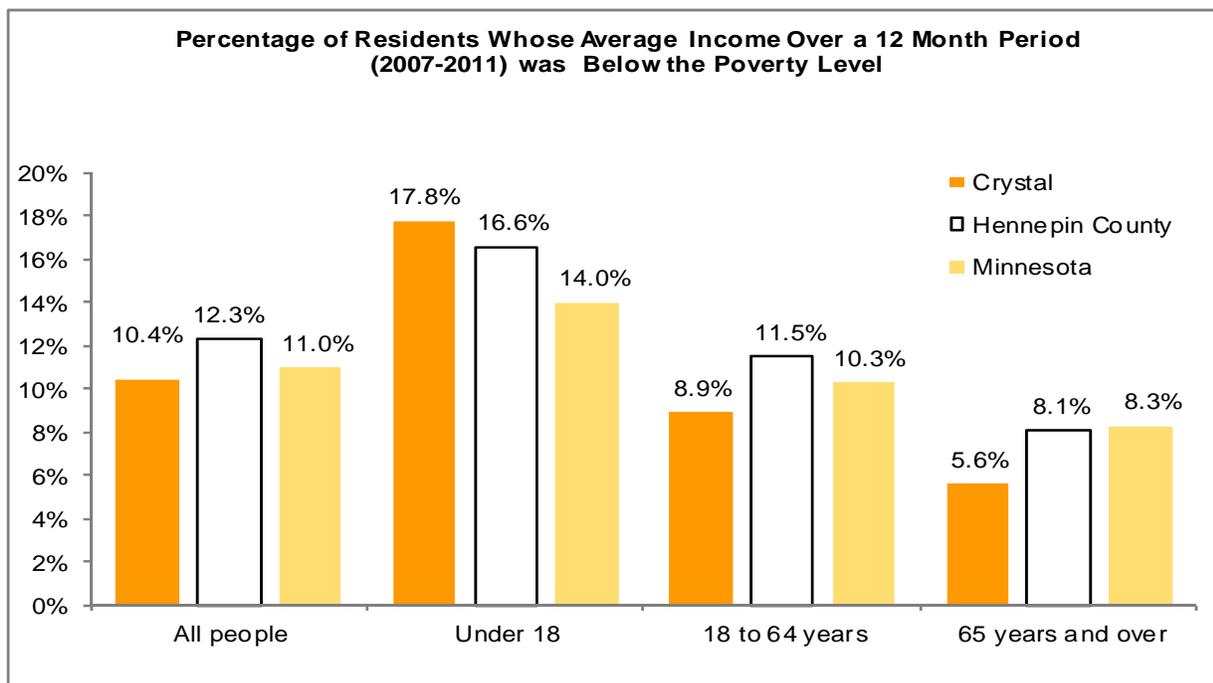


Poverty



Source: American Community Survey Five-Year Estimates (2008-2012), U.S. Census Bureau

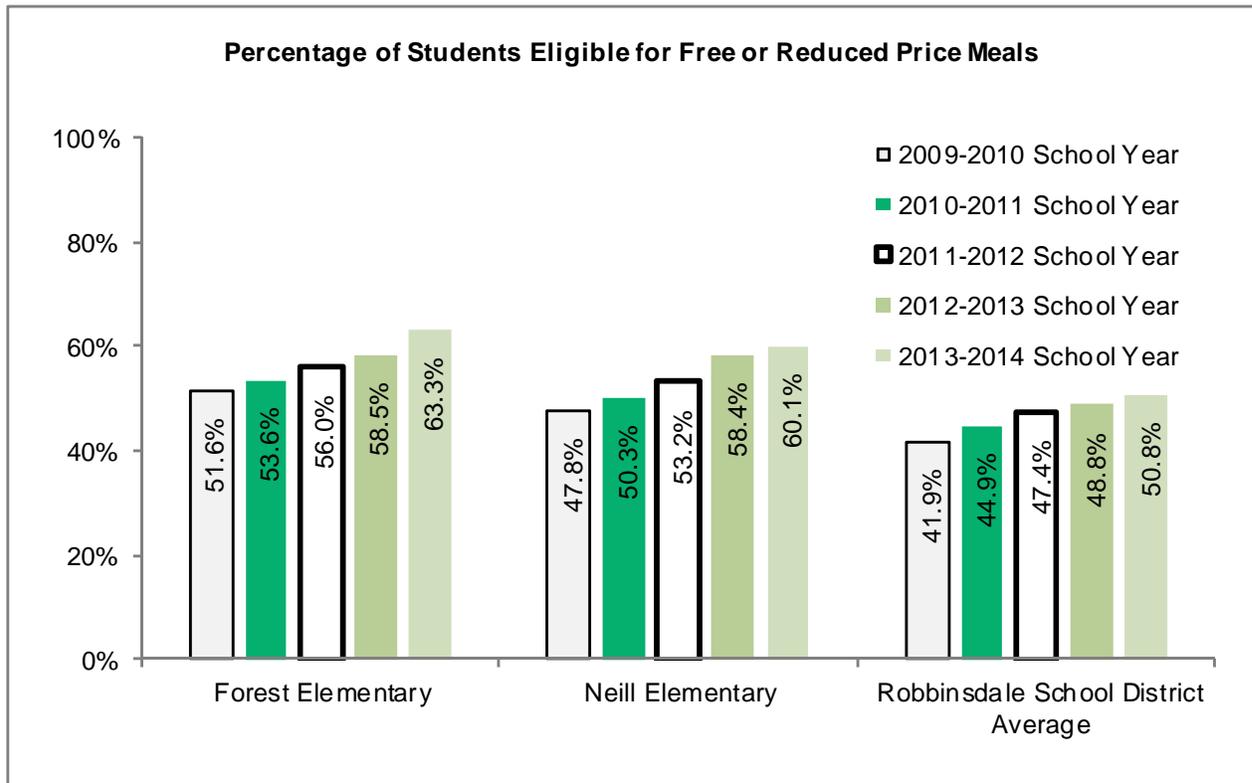
According to the American Community Survey 2008-2012 5-Year Estimates, 9.5% of Crystal residents have incomes below the poverty level, compared to 12.6% in Hennepin County and 11.2% in Minnesota. Children under 18 in Crystal have lower rates of poverty (15.6%) than their Hennepin County counterparts (16.9%) but higher than children under 18 in Minnesota (14.2%).



Source: American Community Survey Five-Year Estimates (2007-2011), U.S. Census Bureau



Poverty



Source: Minnesota Department of Education

*Eligibility for the Free & Reduced Price Meals program (PK-12) is based on household income. Free meals—below 130% of the federal poverty level. Reduced meals—below 185% of the federal poverty level. For Free & Reduced Price Meals program data by school, please visit the Minnesota Department of Education’s website: <http://education.state.mn.us/MDE/Data/index.html>

During the 2013-2014 school year, 402 students at Forest Elementary and 303 at Neill Elementary were eligible for free or reduced price meals. The total percentage of students eligible for free or reduced meals has increased at both schools in Crystal since the 2009-2010 school year. The Robbinsdale School District average has also increased since the 2009-2010 school year of eligible students for the free or reduced meals program.



Sources

This report is a periodic publication of the Northwest Hennepin Human Services Council. It contains the latest statistics on population, race, language and ethnicity, poverty, employment and housing. Data sets were collected from the following sources:

Hennepin County Assessor's Office
Hennepin County Human Services and Public Health Department
Hennepin County Sheriff's Foreclosure List
Metropolitan Council
Minnesota Childcare Resource and Referral Network
Minnesota Department of Education
Minnesota Department of Employment and Economic Development
Minnesota Department of Human Services
Minnesota State Demographer
U.S. Census Bureau

**Please note: Some information cannot be updated due to the frequency of data collection and reporting.*

Questions about Community Profiles should be addressed to:

Regional Research and Planning Coordinator
Northwest Hennepin Human Services Council
6120 Earle Brown Drive, Suite 230
Brooklyn Center, Minnesota 55430
Phone: (763) 503-2520
Fax: (763) 503-2510
E-mail: info@nwhhsc.org
www.nwhhsc.org



Northwest Hennepin Human Services Council

Research, Planning and Coordination

NWHHSC MEMBER BENEFITS

Crystal membership contribution was \$9,303 for 2013

*Research,
Planning and
Coordination*

Crystal Received

Total of \$42,867 in emergency services financial assistance and community program materials.

For every \$1 Crystal contributed, it received \$4.61

Emergency Services	\$ 22,067
Healthy Together Northwest	\$ 6,650
Northwest Early Childhood Network	\$ 6,150
Research & Planning	\$ 4,950
Seniors	\$ 3,050

TOTAL \$42,867

NWHHSC Programs

Crystal 2013

Advisory Commission

- Advisory Commission Meetings
- Information and Resource Sharing
- Review and provide feedback

Healthy Together Northwest

- Coordinate Community Trainings
- Increase Cultural Understanding Through Shared Stories
- Community Outreach and Resource Updates

Northwest Early Childhood Network

- Public Education and Resource Sharing
- *Working Toward Success for Children and Families* Newsletter
- Cross Sector Planning and Coordination

Seniors

- Senior Leadership Committee
- Resource Information Distribution
- Widowed Persons Services Northwest

Emergency Services/Affordable Housing

- Emergency Services
- *Northwest Hennepin Guide to Human Services*
- Homeless Prevention
- Hennepin County Emergency Funds
- Domestic Violence Prevention Network
- Car Care Saturday
- Executive Directors Network of Emergency Service Providers

Homeless Management Information Systems

- Providers Served
- Updating the System
- Training

Research and Planning

- Data Resource
- Research
- Information and Planning with Organizations New to or Expanding to the Region



Northwest Hennepin Human Services Council

Research, Planning and Coordination



Advisory Commission

NWHHSC coordinates and staffs an Advisory Commission comprised of residents appointed from each Joint Powers Agreement Member City Council. Advisory Commissioners represent their individual cities and the residents, issues and needs. This allows for direct input from residents into the work of the Council. The Advisory Commission meets monthly to assist in identifying solutions and best practices for addressing issues.

2013 Crystal Representatives: Laura Libby, Mark Learned

Information and Resource Sharing

- Heard presentations on pertinent human service topics such as personal stories about **living with mental illness** from Minnesota chapter of National Association for Mental Illness; **Dr. Richard Oni and staff** gave presentation **on cultural aspects of mental health in the African community and in other cultures**; tips for **recognizing mental health situations among caregivers**; The Family Partnership gave interactive presentation on their **Mental Health First Aid** Programs training and services available at the Northwest Branch. Presentation on NWHHSC Emergency Services Program and information on other Council programs. Discussions and planning followed each presentation.
- Invited members of other NWHHSC networks to attend the mental health presentations, which was appreciated by those who came.
- **Researched mental health services in their cities** plus those serving the region and reported at each meeting. **Special concerns noted include a significant barrier in the wait for services; cultural differences in accessing culturally relevant services needed for the numerous cultural groups; and services needed at food shelves.** Attended informational programs in the community on mental health topics and resources such as a military panel on resources for mental health issues for returning soldiers and their families and a new post-partum mother/child program. **Acknowledging and seeking help for mental health issues continues to be a challenge.**
- Students from the Center for Urban and Regional Affairs at University of Minnesota gave a demonstration of the Suburban Hennepin Interactive Mapping Project showing the various layers of data

and how they can be overlaid as patterns to see where transit is located; where low income housing is located versus transit stations and routes; where seniors and children live with regard to income/poverty levels, etc.

- **Shared new resources, best practices and upcoming events from their cities and regionally (reporting back on informational seminars and programs on new services)** and attended agency network events and forums. Several members attended League of Women's Voters meeting on homelessness.
- Distributed information such as the NW Hennepin Guide to Human Services; new NWHHSC information; flyers about events, area services/resources and other information materials to City Hall, libraries, schools, faith communities and community organizations.
- Connected Northwest Hennepin residents, organizations and cities with resources.
- **Gathered and packed items for 'care packages' sent to Crystal member who was in Afghanistan for 6 months.**

Review and Provide Feedback

- Reviewed Bottineau Boulevard Transitway Health Impact Assessment Report and provided recommendations.
- Gave feedback on NWHHSC programs and activities.
- Reviewed applications for *Invest Northwest* awards.
- Reviewed applications and selected members of the Senior Leadership Committee for the coming year.



Emergency Services and Homeless Prevention Program

The Emergency Services and Homeless Prevention Program assists northwest suburban area residents in short-term crisis situations. Through a network of local food shelves, battered women shelters and Intervention Programs, and local community agencies, NWHHSC administers Family Homeless Prevention and Assistance Program (FHPAP) funds, Hennepin County Emergency Services (ESP) funds and Rapid Re-Housing Program from Shelter (ESG) funds to provide rent assistance, mortgage assistance, car repair, limited utility assistance, and gas cards for transportation to work. Hennepin County has encouraged this “umbrella” method to better serve residents. **Contribution to Crystal: \$22,067**

Emergency Services

- Coordinated monthly Emergency Services Provider network meetings with trainings, workshops and collaboration. Network continues to expand. Providers improve the delivery of, and access to, emergency services in all of Suburban Hennepin County.
- Developed and coordinated the new Emergency Solutions Grant (ESG) which was changed to a Rapid Rehousing Program from shelter instead of preventing homelessness in Suburban Hennepin.
- Worked towards a braided system of services with Community Action of Suburban Hennepin to reduce duplication of services.
- Distributed Emergency Assistance Resource folders to cities with pertinent information and an Energy Assistance Application. **50 Guides, 300 tip cards and 50 Emergency Folders**
- Worked with Hennepin County regarding their change in funding priority from homeless prevention to rehousing from shelter and changes in contractual requirements.
- Presented information at city council meetings, community forums and at area service agencies.

Northwest Hennepin Guide to Human Services

- Continue to distribute guides to food shelves, schools, child care centers, government offices, libraries, ECFE sites and businesses.
- Continue to update our searchable web-based Guide To Human Services, available at www.nwhhsc.org.

Homeless Prevention

- Administered FHPAP, ESP and ESG funds to the 10 food shelves, 2 battered women shelters and 2 school family centers in Suburban Hennepin including **PRISM, NEAR and Project P.E.A.C.E.**
- Successfully wrote two grant proposals to Hennepin County for funds to continue homeless prevention and also meet new requirements for changes in focus regarding rapid re-housing. **14 residents were served with \$11,157 and 191 with gas cards.**

Domestic Violence Prevention Network

- Chaired the Network. Network hosted Annual Domestic Violence Awareness Vigil to raise awareness and remember the loss of lives in Northwest Hennepin last year. More than 100 people attended. Golden Valley Police Chief spoke, plus greetings from Brooklyn Center Police Chief, and officers from Golden Valley, Brooklyn Center, Brooklyn Park, **Crystal** and Maple Grove.
- The Resource Fair expanded the number of tables at the Vigil. The NW Clothesline Project remembers victims who died from domestic violence in our region. Students attended as part of their classes.

Car Care Saturday

- Helped to coordinate semi-annual events for eligible residents to receive free oil changes, air filters, wiper blades and battery replacement. **25 residents received \$3,750 in services**

Participation in Community Committees

- Emergency Food Network (Board member)
- Family Rapid Rehousing Provider meeting
- Hennepin County Continuum of Care (CoC) workgroup
- Housing For All
- Hennepin County Foreclosure Task Force Committee
- New Neighbors' Network and the Planning Committee: Northwest area

- CEAP Car Loan Program: Northwest area
- Family Homeless Prevention and Assistance Program: Heading Home Hennepin Advisory Committee
- HHH/FHPAP: Planning Sub-Committee
- Heading Home Hennepin/HHH Family Services Network (FSN)
- Medica State Public Programs Community Advisory Council
- Crystal Business Association



Emergency Services Executive Directors Network

Network of Executive Directors of 9 suburban Hennepin County Emergency Assistance/Food Shelf non-profit organizations, including **PRISM**. Meets monthly to share best practices and address regional issues. Coordinated by NWHHSC staff.

Program Activities

- Met monthly with speakers on pertinent topics and discussed programming and operations to share ideas, successes and issues.
- **Wrote grant together to The Foundation for Essential Needs for developing common data collection measurements to demonstrate return on investment and outcomes for individuals and families who need resources to stay in their homes/apartments.**
- Joint training with executive directors and case managers led to further conversations regarding Hennepin County's changing focus from prevention to re-housing from shelter.
- Reviewed new Hennepin County required data tracking forms and revised process that was being developed by working with The Improve Group.
- **Four agencies piloted the housing risk data collection initiative using the spreadsheet developed by The Improve Group, including PRISM.**
- Hennepin County Unit Supervisor for Housing and Homeless Initiatives and the new Director of Office to End Homelessness attended meeting to discuss changes from funding prevention to re-housing from shelter.
- Developed responses and talked with County Commissioners regarding the cost-effectiveness of prevention and how losing that funding source (funded by Hennepin County suburban property taxes) will affect suburban Hennepin residents.

Community Outreach and Engagement

- **Updated information sheet on services provided to residents.**
- Expanded service boundaries map to include all of Suburban Hennepin for easier referrals to appropriate agencies that ensure unduplicated services.
- **Continued to collaborate with the Heading Home Hennepin program staff and other agencies across the metro area to improve coordination in suburban Hennepin, metro area and state.**
- **Researched homeless prevention and re-housing outcomes data nationally and locally.** Provided information to Executive Board, interested member cities and Alliance members to share with their cities and County Commissioners. **City Manager Anne Norris wrote a letter to Hennepin County Commissioner Opat.**



Healthy Together Northwest

This cross-sector and cross-cultural network of residents and providers works to create a healthier community for all Northwest Hennepin residents, including new Americans, by highlighting and creating opportunities in Education, Employment and Entrepreneurship (3E). NWHHSC staff coordinates monthly network meetings, participates in community events, writes grants, gives public presentations, serves as liaison to community groups and other initiatives.

Contribution to Crystal: \$6,650

Program Activities

- Network continues to expand with interested community partners attending including businesses, entrepreneurs, health care, employment, higher education, economic development, churches and faith-based organizations, libraries, school districts, Hennepin County departments, member cities.
- Quarterly network meetings featured a partner presentation, a topical speaker and discussions that developed referral base among members and connections with resources.
- **Presentations included HIRED new employment program;** the president of Global African Foods, a local West African immigrant entrepreneur who has successfully brought African food products to the shelves at Cub stores regionally; Center for Families serving African community and other refugees/immigrants; **suburban Hennepin Work Force development programs;** SEWA-AIFW (Asian Indian Family Wellness) **and jobs and career resources at Hennepin County local libraries.**
- **Members reviewed Bottineau Boulevard Transitway Health Impact Assessment draft report and made comments. Two members served on Hennepin County Advisory Committee for examining health impacts and opportunities.**

Community Events and Outreach

- **Met with and provided resource information to culturally specific organizations serving African, Southeast Asian, South Asian, Eastern European and Spanish-speaking communities.**
- Assisted with program planning for African and Southeast Asian organizations who want to expand services to this region.
- Co-sponsored regional events, including a Somaliland presentation with Brooklyn Park by Macalester College professor who was a candidate for president of Somalia.
- **Wrote letters of support for members of the network applying for grants, program opportunities to serve their diverse communities.**
- **Promoted partner organizations' events and activities across cultures and sectors.**
- Wrote letter of support for Kraus-Anderson Director of Diversity (a member of the network) for proposal to serve African communities and for other diverse organizations seeking support for programs.
- Distributed DVD film series *Starting Over: New Immigrant Stories of Education, Employment and Entrepreneurship in Minnesota's NW Hennepin Region.*
- **Provided data and resource information to partners in the network.**
- Presented information on the network to area networks.

Participation in Community Committees

- North Hennepin Area Chamber of Commerce Business Education Partnership

Active Living Hennepin County Partnership



Homeless Management Information System Data Entry

Hennepin County contracts with NWHHSC for trained and licensed staff to complete the data entry of Family Homeless Prevention and Assistance (FHPAP) and Emergency Solutions Grant (ESG) cases into the Homeless Management Information Systems (HMIS) database. HMIS are client-level databases that combine information from various homeless service providers and provide client tracking and case management, service and referral management, and reporting. Minnesota's HMIS is overseen by a Governing Group that includes representatives from each of the 13 Continuum of Care regions in the state, as well as persons who were formerly homeless and various advocacy organizations and providers serving specific populations such as youth and veterans. Wilder Research provides statewide administration for HMIS and Bowman Internet Systems is the software provider.

Providers Served: FHPAP and HPRP

- Entered client data for 17 Family Homeless Prevention and Assistance (FHPAP) and Homelessness Prevention and Re-Housing (HPRP) providers throughout all of Hennepin County which helped residents with rent, utilities, mortgage and other needs.
- Total head of household clients entered for FHPAP January 2013-December 2013: 824
 - **526 families**
 - **96 single adults**
 - **202 youth**
- Total head of household clients entered for ESG January 2013-December 2013: 20
 - **Prevention: 1**
 - **Rapid Re-housing: 19**
- NWHHSC's data entry enabled these 17 agencies to focus their expertise and budgets on effective and efficient services for residents.
- HMIS staff attended monthly Emergency Service Provider meetings to gain better understanding of services in the Northwest area.
- Providers included:
 - 8 food shelves with financial assistance and 2 battered women shelters in Northwest and West Hennepin including **NEAR** and **PRISM**.
 - 2 food shelves with financial assistance in South Hennepin.
 - 7 providers in Minneapolis who help families in financial crisis plus CAPSH.
 - 4 homeless youth service providers including **YMCA**.

Updating the System to Increase Efficiency

- Ongoing collaboration with the Wilder Research Center to suggest innovative ways to improve efficiency in HMIS data reporting.
- Served on the Governing Group's "3-D" Subcommittee (data elements, database and data quality review), an end-user committee which makes recommendations to the Governing Group.

HMIS Provider Training

- HMIS team held HMIS training for the Northwest Services Providers to ensure providers are meeting the federal Housing and Urban Development (HUD) data requirements.
- Staff participates in webinars for updated information



Northwest Hennepin Early Childhood Network

(Formerly Success by Six™ Northwest)

This network of schools, early childhood education service providers, business leaders and community leaders works to identify and remove barriers to early childhood development so all children have the tools to succeed in school and in life. NWHHSC staff coordinates monthly network meetings, participates in community events, writes grants, gives public presentations, writes community training materials, and serves as liaison to community groups and other initiatives. **Contribution to Crystal: \$6,150**

Public Education and Resource Sharing

- **Discussion with area state legislators regarding the return on investment of early childhood programs** and the importance of legislative support for early childhood/family programs such as scholarships, transportation and staff training, including **Senator Ann Rest** and **Representative Lyndon Carlson**.
- **Working Toward Success for Children and Families e-newsletter** sent electronically to network members such as **Robbinsdale School District Early Childhood and Family Education, Robbinsdale Redesign, Northwest Community Television** and **Helping Us Grow** to distribute to their families and partners and also sent to Advisory Commission and other Council networks.
- Members identified priorities for the year and began planning a pilot project to reach diverse families with young children in apartment complexes in the Osseo and Robbinsdale School Districts.
- Three interns during the year assisted with the e-newsletter and developing the pilot project, including college students from Kenya and Viet Nam.
- Think Small, North Hennepin Chamber of Commerce and local state representatives who are members gave legislative updates at monthly meetings, including **Senator Ann Rest**.
- Think Small research on early childhood programs and outreach was provided to members.
- Members from Head Start, YMCA New Hope and early childhood programs, including the four member school districts, gave updates on the effects on families who can no longer participate because of the government budget cuts.
- **Provided children's books (including Spanish Language Books) to network partners and emergency services providers serving Crystal such as the Robbinsdale School District's Early Childhood Programs, Helping Us Grow and PRISM.**

Participation in Community Committees

- Robbinsdale Redesign Advisory Board
- Hennepin County Healthy Families Northwest Partners
- Hennepin County Community Health Improvement Program—Diversity Committee
- Hennepin County Community Health Improvement Program—School Readiness Committee



Research and Planning

Northwest Hennepin Human Services Council provides research, planning and coordination of human services networks for the Northwest Hennepin area as a Joint Powers Agreement of 9 member cities with great diversity in both rural and suburban settings. Our community-based, regionally-focused research and planning develops new ideas for programs and services as part of a regional effort of making necessary systemic changes with community partners while connecting people with existing resources. **Contribution to Crystal: \$4,950**

Research

- **Expanded and updated City Profiles and Regional Profile** of demographic, economic, housing and other data and provided comparison using Census and American Survey research.
- **Three networks and North Hennepin Community College Student Senate reviewed Bottineau Boulevard Transitway Health Impact Assessment final report and provided recommendations. Information from Council and college was cited in final report.**
- **Researched homeless prevention and rapid rehousing effectiveness locally and nationally, including U.S. Housing and Urban Development (HUD) language regarding homelessness prevention versus rapid re-housing from shelter.** Followed up with regional HUD and Federal Reserve staff for the latest updates.
- The University of Minnesota Center for Urban and Regional Affairs developed a web-based interactive regional demographic map with race, seniors, pre-school, poverty rates, housing and transportation.
- **Convened a focus group requested by North Memorial Medical Center on health care strategic planning. Group included 3 residents, and 1 elected official from Crystal.**
- The *Invest Northwest Awards*, nominated by residents of the region, **honored diverse regional residents, organizations and business** including Muslim, Jewish and Christian; African, Middle Eastern and Southeast Asian; and diverse in gender and age.

Community Presentations

- Presented NWHHSC research at City Council meetings, Golden Valley Human Rights Commission, **Hennepin County Community Health Improvement Project, Bottineau Transitway Health Impact Advisory Committee**; distributed Northwest Hennepin Racial Disparities Fact Sheet and Northwest Hennepin Early Childhood Fact Sheet.

Data Resource

- Provided research reports to newly elected legislators.
- Responded to requests for research and data from cities and regional human service agencies, including Advisory Commission, Brooklyn Bridge Alliance, Hennepin County Medical Center Clinics, **North Memorial Medical Center**, North Hennepin Community College, libraries, school districts, **YMCA**, City Council members, **diverse nonprofits, local newspapers and Star Tribune, Channel 12 News and nonprofits/community organizations expanding services to our area including Vail Place, SEWA-AIFW (Asian Indian Family Wellness)** and others.
- **Provided information to Robbinsdale Community Education Department, Robbinsdale Early Childhood and Parent Education Department, Robbinsdale Redesign.**

Participation in Community Committees

- Bottineau Transitway Health Impact Assessment Advisory Committee
- Hennepin Co. Emergency Preparedness Community Recovery Network
- Active Living Hennepin County Partnership
- The Family Partnership—Northwest Advisory
- Minnesota Dept. of Human Services Disparities Reduction Committee
- Robbinsdale School District Community Education Advisory Council
- National Association of Planning Councils



Seniors

The Senior Leadership Committee of 9 area seniors and 5 area senior services providers meets to identify issues and educate themselves and the community about issues that are affecting older adults. They work to build and strengthen relationships with older adults and to connect them to available resources. Co-chaired by a resident and a senior services provider. **Need 2 Crystal residents: Contribution Crystal: \$3,050**

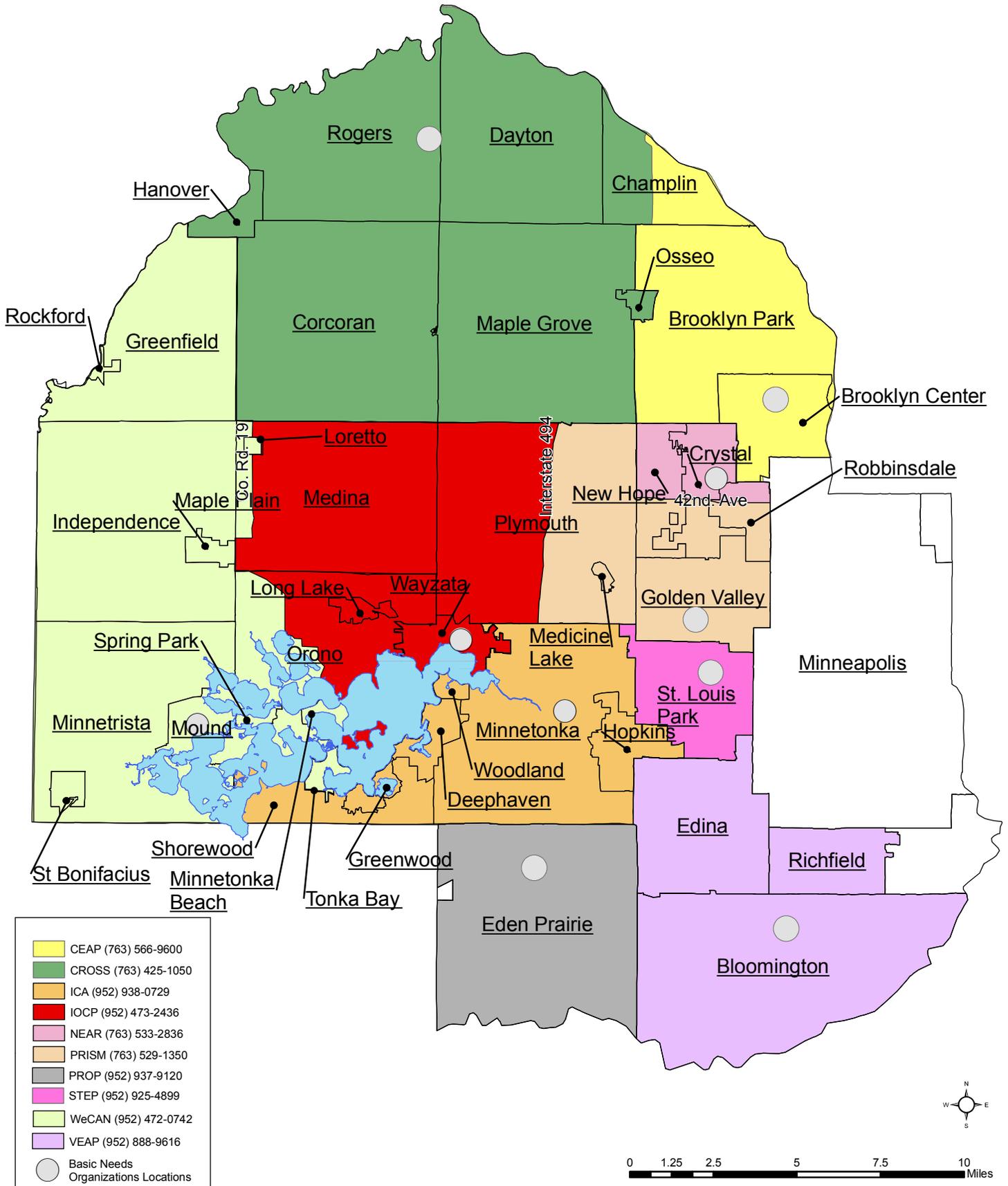
The Senior Leadership Committee

- Coordinated monthly meetings of representatives of senior citizen clubs and organizations of member cities.
- Hosted speakers and shared resource on priority issues:
 - Minnesota S.A.F.E. Elders
 - Relief Neuropathy Centers of Minneapolis
 - Maple Grove Farmers Market
 - Research presentation on how various cities are innovating to meet needs of growing senior populations of baby boomers
 - Senior Community Services and MNSure Program
 - Reviewed Bottineau Boulevard Transitway Health Impact Assessment Draft Report and added comments
- The Committee continued this year with reviewing speakers and topics that are timely for Seniors.
- Committee members gave presentations to their City Councils.
- Sponsored **annual Senior Spring Forum** with speakers Belinda Jensen from Kare 11 and Roy Heline, a Maple Grove Attorney, plus the Health Fair 11 Community mobile van. More than 400 people attended. **22 residents from Crystal attended. Almost double from the year before.**
- More than 70 senior service providers/vendors provided information at the Senior Forum representing senior-serving non-profits and businesses that serve all member cities.
- **The Committee is always looking for members from cities that are not represented by someone. Crystal needs 2 Committee members.**

Resource Information Distribution

- Provided the following guides to senior centers, senior assisted living programs, senior apartments, senior programs and member cities:
 - Senior Housing Guide
 - Northwest Hennepin Guide to Human Services
 - Northwest Hennepin's Tip Cards
 - Northwest Hennepin's quick resource business cards

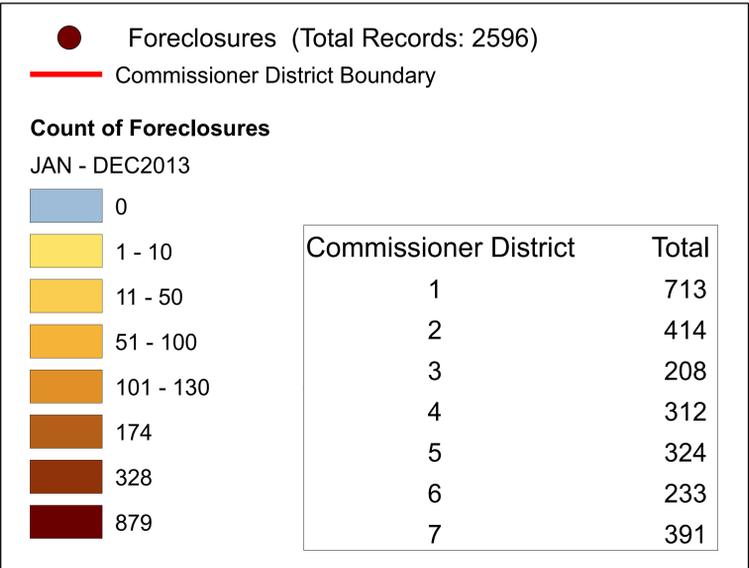
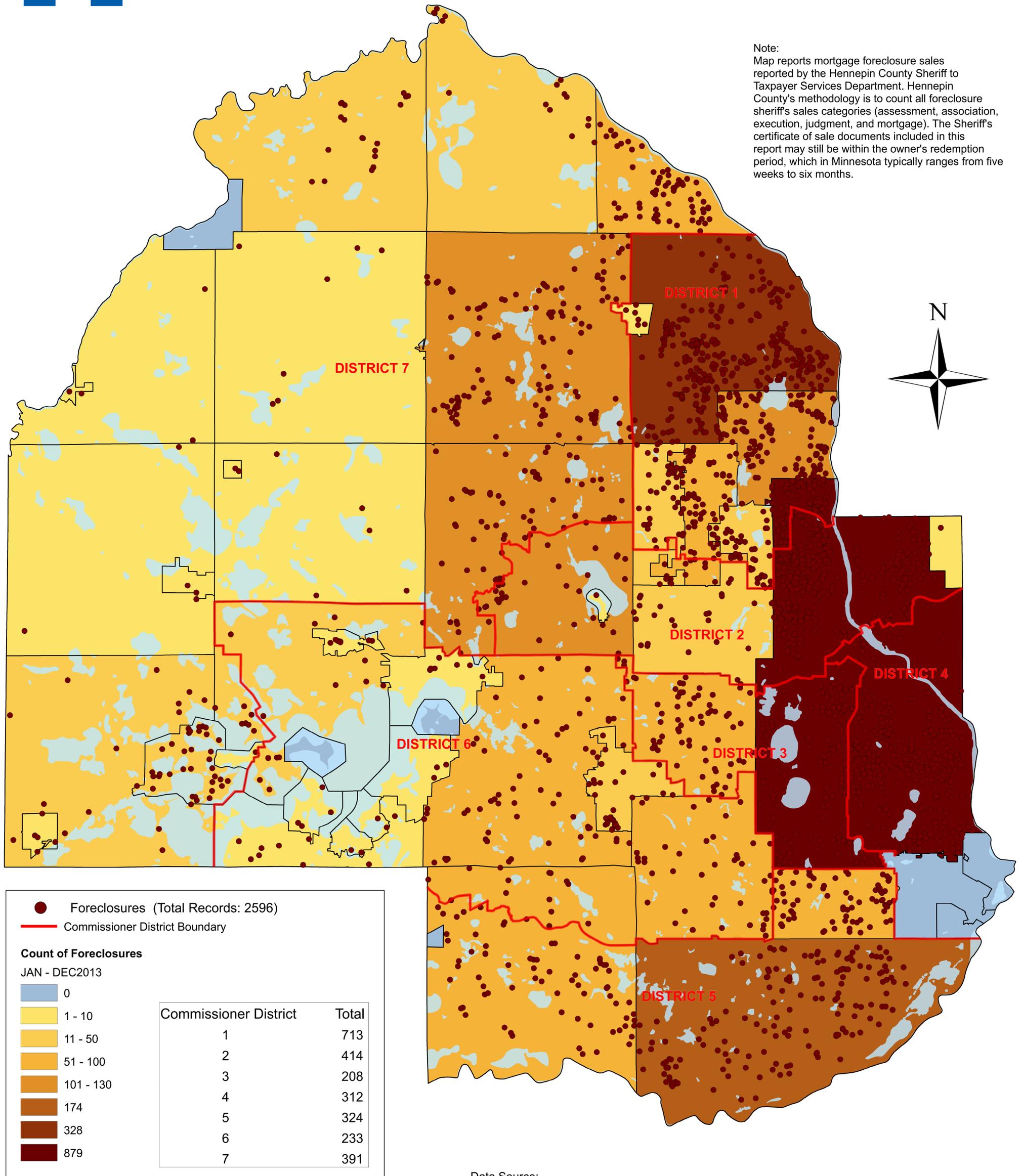
Emergency Services Eligibility Areas in Suburban Hennepin County





Distribution of Foreclosures Through December 2013 Hennepin County

Note:
Map reports mortgage foreclosure sales reported by the Hennepin County Sheriff to Taxpayer Services Department. Hennepin County's methodology is to count all foreclosure sheriff's sales categories (assessment, association, execution, judgment, and mortgage). The Sheriff's certificate of sale documents included in this report may still be within the owner's redemption period, which in Minnesota typically ranges from five weeks to six months.



Data Source:
December 2013 Sales Extract, Hennepin County Sheriff's Office
Total Records: 2596
Records Successfully Geolocated: 2595 (100%)
Records Unsuccessfully Geolocated: 1 (0%)

Map Produced by Hennepin County
Taxpayer Services Department
Survey Division
January 27, 2013

FAMILY FUN

October Sing Along



The itsy-bitsy spider
Went up the water spout.
Down came the rain
And washed the spider out.
Out came the sun
And dried up all the rain.
And the itsy-bitsy spider
Went up the spout again.



Listen to One Another

Change the tone of your voice.

Whisper, sing loudly or playfully chant what you want your child to do. Don't yell at your child to get their attention.

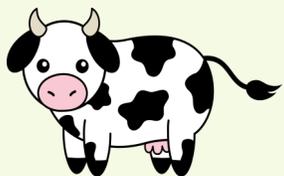
Reinforce your child when they listen.

Tell them they did a great job listening.



Practice listening. Listen to stories on tape, tell stories to your children and read every day with them.

Play listening games. Stop what you are doing and everyone listen. What do you hear?



What sound does the animal make?

Make an animal sound and

have your children repeat after you.

Working Toward Success for Children and Families

October 2014

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United Way 2-1-1[®] is your community help line.



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Health Services	Parenting Resources
Legal Help	Emergency Preparedness
Transportation	Energy Assistance
Counseling	And Much More
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Childcare
Education
Health Services
Transportation
Counseling
Food
Housing
Employment
Parenting Resources
And Much More

Phone: 2-1-1 or 651-291-0211

Web: www.211unitedway.org

Multilingual service available

Early Childhood Indicators of Progress:

Domain III: Listening

Children show progress in LISTENING when they:

1. Understand non-verbal and verbal cues
2. Listen with understanding to stories, directions, and conversations
3. Follow directions that involve a two or three-step sequence of actions
4. Listen to and recognize different sounds in rhymes and familiar words

Family members can facilitate children's LISTENING when they:

- Talk with children using language appropriate to their level of understanding
- Encourage children in conversation and notice and respond to what children say and do
- Use mealtimes and other daily routines as an opportunity for conversation
- Use rhymes and songs with children to increase children's interest in language sounds and words

Do you hear me?

By Ada Alden, Ed.D. Network Member

Although the focus of the Early Childhood Indicators is the child listening, more often the child does not feel heard. Many have reported, “No one really listens to me.” I have heard a child say, “I am hot.” “I hurt my knee.” The attending adult will often respond, “No, you are not.” “Your knee is fine.”

My older daughter said, “I really don’t like the baby.” As a caring mother, I wanted to say, “You really like your baby sister.” Truth was, she didn’t. Most often communication in the home is a one-way street—from parent to child. Research supports the importance of a language rich environment. However, adults who monopolize the conversation by preaching, lecturing, etc. are not promoting the listening skill. A few guidelines suggested by Charles Schaefer, Ph.D might be useful:

1. Be interested, available and really listen. (Put your phone away.)
2. Be patient and recognize how powerful it is to say, “I want to hear what you think.”
3. Avoid putting down a child’s feelings by saying: “You’ll get over it.” “That is not worth crying about.” “It could be worse.”

Remember, a child under six is paying close attention to you. To encourage children to listen, parents need to listen. Children learn to talk by talking.

Be a good listener.

Northwest

*Hennepin Early
Childhood Network,*

a program of the

Northwest

Hennepin Human

Services Council

Halloween and Candy safety

From *Safety Kids Worldwide*

- Decorate costumes and bags with reflective tape or stickers and, if possible, choose light colors.
- Have kids use glow sticks or flashlights to help them see and be seen by drivers
- Children under the age of 12 should not be alone at night without adult supervision
- When selecting a costume make sure it is the right size to prevent trips and falls
- Children under 5 should not eat small, round, or hard foods, including pieces of hot dogs, cheese sticks or chunks, hard candy, nuts, grapes, marshmallows or popcorn



Early Childhood Screening is required in Minnesota before a child starts kindergarten. Children should be screened between 3 and 4 years of age. Screening checks your child’s [vision](#), [hearing](#), [height](#), [weight](#) and [health history](#). Contact your school district for more information.

Anoka-Hennepin School District 11

Cost: FREE

Who: Before children turns four years old

To make an appointment, call: **763-433-4833**

<http://www.anoka.k12.mn.us/education/components/scrapbook/default.php?sectiondetailid=304612>

Brooklyn Center School District 286

Cost: FREE

Who: Before children turns four years old

To make an appointment, call: **763-561-4480 ext. 5001**

Osseo School District 279

Cost: FREE

Who: Before children turns four years old.

To make an appointment, call: **763-391-8776**

<http://www.district279.org/early-childhood-screening>

Robbinsdale School District 281

Cost: FREE

Who: Before children turns four years old. Priority given to Children entering kindergarten in the fall of 2014

To make an appointment, call: **763-504-4180**

http://ced.rdale.org/pages/ced_rdale/Early_Childhood/Screening

Contributors : Monica Potter, Ed.D, Robbinsdale Area Schools, Network Member

Editor: Peggy Yang



Our Mission

The Northwest Hennepin Human Services Council was established in 1972 as a Joint Powers Agreement of member cities in Northwest Hennepin County with nonprofit status to do research, planning and coordination of human services networks that make a difference in the lives of area residents.

Our Beliefs

- Municipalities should share the responsibility of overseeing that human service needs of residents are met.
- Residents and consumers should play a critical role in defining their own needs and problems and in recommending appropriate solutions.
- Suburban residents should have access to human services within their own communities.

Community Advisory Commission

- Researched mental health services in their cities noting barriers such as long wait time for services and cultural differences in accessing culturally relevant services.
- Hosted community presentations including personal stories from National Association for Mental Illness; cultural aspects from Dr. Richard Oni; and Mental Health First Aid.
- Shared new resources, best practices and upcoming events from their cities and regionally.
- Distributed resource information to City Halls, libraries, schools, faith communities and community organizations.
- Presented information about NWHHSC at City Council meetings.

Executive Board

Curt Boganey, Vice Chair Brooklyn Center City Manager	Paula Pentel Golden Valley City Council Member
Jeff Lunde Brooklyn Park Mayor	Dede Scanlon Golden Valley City Council Member
Dan Donahue, Chair Corcoran City Administrator	Ann Marie Shandley Maple Grove Director of Human Resources
Brad Martens Corcoran City Administrator	Tim Fournier New Hope Police Chief
Kim Therres, Secretary-Treasurer Crystal Assistant City Manager	Rich Johnson New Hope Human Resources Manager
Chantell Knauss Golden Valley City Council Member	Bonnie Heinen Osseo City Council Member

Advisory Commission

Brooklyn Center Sharon Kepar Mandora Young
Brooklyn Park John Granger Ann Maas Michelle Ness
Crystal Mark Learned Laura Libby
Golden Valley Melanie Christianson Kim Rottmann
Maple Grove Melinda Lee
New Hope Ginger Sisco Sue Wallace

• Staff •

Susan Blood Executive Director	Elise Parks HMIS Lead Data Entry Administrative Specialist	Anita Perkins Program Coordinator Emergency Services Program and Affordable Housing
Jacqueline Enge HMIS Data Entry	Laurel Pennebaker Emergency Services Program	Jerad Rasmussen Finance Manager
Matti Gurney Research and Planning		

• 2013 Partners •

Domestic Violence Prevention Network

Asian Women United • Home Free • League of Women Voters - Brooklyn Park, Osseo, Maple Grove • North Hennepin Community College • Project P.E.A.C.E. • Concerned Citizens

Emergency Service Providers Network

American Red Cross • Christians Responding in Social Ministry (CROSS) • Community Action Partnership for Suburban Hennepin County (CAPSH) • Community Corner • Community Emergency Assistance Program (CEAP) • Cornerstone • Eden Prairie Family Center • Edina Resource Center • FamILink • Greater Minneapolis Crisis Nursery • Greater Twin Cities United Way 211 • Hennepin County Outreach • Home Free • Intercongregation Communities Association (ICA) • Interfaith Outreach & Community Partners (IOCP) • Jewish Family & Children's Services of Minneapolis • Medica • North Suburban Emergency Assistance Response (NEAR) • People Reaching Out to People (PROP) • People Responding in Social Ministry (PRISM) • Pinnacle Services • Portico • Resource West • Salvation Army • Sisters Need A Place (SNAP) • St. Louis Park Emergency Program (STEP) • Sojourner • Teens Alone • Volunteers Enlisted to Assist People (VEAP) • WAND • Welcome Center • Western Communities Action Network (WeCAN) • West Suburban Teen Clinic • Women In Transition

Emergency Services Executive Directors Alliance

Christians Responding in Social Ministry (CROSS) • Community Emergency Assistance Program (CEAP) • Intercongregation Communities Association (ICA) • Interfaith Outreach & Community Partners (IOCP) • People Reaching Out to People (PROP) • People Responding in Social Ministry (PRISM) • St. Louis Park Emergency Program (STEP) • Volunteers Enlisted to Assist People (VEAP) • Western Communities Action Network (WeCAN)

Healthy Together Northwest Network

Africa Institute for International Reporting (AIIR) • African Assistance Program • Angel Eyes Foundation • A-Mon-Nue Sports and Social Association (ASSA) • Brooklyn Center Police Department • Brooklyn Center Schools • Brooklyn United Methodist Church • Center for Families-Greater Minneapolis Council of Churches • Chinese Social Service Center (CSSC) • City of Brooklyn Park Community Engagement Initiative • Comunidades Latinas Unidas En Servicio (CLUES) • Employment Action Center • Episcopal Community Services • Fairview Clinic • Maple Grove • Global African Foods, Inc. • HealthPartners Clinics • Hennepin County - Human Services and Public Health • Hennepin County Library-Brookdale and Brooklyn Park • Hennepin County Medical Center • Hennepin County Office of Multicultural Services • Hennepin Technical College • HIRED • Iglesia del Nazareno • Brooklyn Center • Kraus-Anderson • La Escuelita • Lao Assistance Center • Latino Economic Development Center • Metropolitan Consortium of Community Developers (MCCD) • MN African Women's Association (MAWA) • MN Asian American Health Coalition (MA/AHC) • North Hennepin Area Chamber • North Hennepin Community College • Northwest Community Television • Osseo Area Schools Adult Basic Education • Planned Parenthood • Portico Healthnet • Rasmussen College • Resource Minnesota • Robbinsdale Area Schools • Robbinsdale Redesign Family Services Collaborative • SEWA Asian Indian Family Wellness (SEWA-AIFW) • Stacknology • St. Alphonsus Church • Pan African Auxiliary • The Upward Ladder • Tree Trust

Joint Community Police Partnership and Multicultural Advisory Committee

Brooklyn Center Police Department: Chief Kevin Benner- Commander Brian Peters- Monique Drier • Brooklyn Park Police Department: Chief Michael Davis- Deputy Chief Jeffrey Ankerfelt- Sergeant Gregory Burstad- Robin Martinson- Stephanie Heiberger • Hennepin County: Mohamed H. Hassan - Tracy Newgard - Vinodh Kutty • NWHHSC-Susan Blood • Nasim Ahmad • Saul Carranza • Saul Israel Carranza • Angeliqye Cooper Liberty • Yang Dao • Ita Ekah • Sarah Garetson • Wisseh Geegbae • George Harris • Paula Hastings • Bruce Hobbs • Patrice Howard • Jill Jackson • Barbara Jensen • Irene Ndegwa • Frederick Ndip • Patrose Beatrice Ndwigah • Thomas Nyambane • Seyon Nyanwleh • Edmund Ocansey • Emphraim Olani • Victor Peacock • Dan Ryan • Lora Saffold • Lamin Sanyang • Duannah Siryon • Mike Trepanier • Laura Vang • Armando Vasquez • James Nyebe Wilson II

Northwest Hennepin Early Childhood Network

Ada Alden • Mary Anderson • Anoka-Hennepin ECFE & School Readiness • Larry Brauch • Brooklyn Center Community Corner • Brooklyn Center ECFE & School Readiness • Brooklyn Lutheran Church and Preschool • MN State Representative Lyndon Carlson • Child Care Works • Family Networks • Family Place • Family Wise Services • City of New Hope Mayor Kathi Hemken • Hennepin County-Brookdale Resource Library • HIRED • Home Free • MN African Women's Association • Northwest Community Television • Osseo Area Schools - ECFE • Parents as Teachers • PICA Headstart • Primrose School of Maple Grove and Brooklyn Park • Ready 4 K • Robbinsdale Area Schools - ECFE & Even Start Family Literacy • Robbinsdale Area Redesign Family Services Collaborative • Simpson Housing • Think Small • YMCA

Senior Leadership Committee

Kimberlee Bluhm • Alice Browne • Pat Busch • Diane Bolter • Larry Ford • Shannon Garza • Jesse Gully • Goytree Hakim • Jim Hennessey • Charlene Jebens • Barbara Jensen • Larry Kennebeck • Vera Och • Lyla Pagels • Jenna Seal

Northwest Hennepin Human Services Council

6120 Earle Brown Drive, Suite 230

Brooklyn Center, MN 55430

(763) 503-2520

info@nwhhsc.org

www.nwhhsc.org



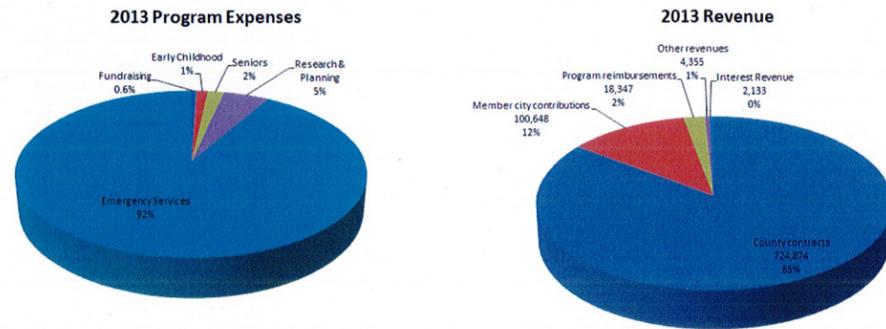
Making a difference in the lives of area residents through research, planning and coordination.

• 2013 Annual Report •

• Brooklyn Center • Brooklyn Park • Corcoran • Crystal • Golden Valley • Hanover • Maple Grove • New Hope • Osseo •

2013 Program Highlights

- Expanded emergency services with our partner agencies to help homeless in our communities.
- More than 900 books given to families and children, for most of whom this was the first book a child has received.
- Senior Forum brought more than 400 people together for the latest information and services for seniors.
- Distributed DVD film series *Starting Over: New Immigrant Stories of Education, Employment and Entrepreneurship in Minnesota's NW Hennepin Region*.



Invest Northwest Awards

The Invest Northwest Awards, nominated by residents of the region, honored regional residents, organizations and businesses diverse in race, cultural heritage, age, gender and faith.

Congratulations to the 2013 Invest Northwest Award Winners!

Business: UPS Store in Brooklyn Center
 Residents: Thomas K. Nyambane, Brooklyn Center; Brenda Reeves, Brooklyn Park
 Organizations: Ahmadiyya Muslim Community; Branching Out in New Directions



Research & Planning

Community-based, regionally focused research and planning provides information for cities and community partners to demonstrate changing needs, plan services in the region and maximize resources.

- Advisory Commission, Senior Leadership Committee, Healthy Together NW Network and North Hennepin Community College Student Senate reviewed Bottineau Boulevard Transitway Health Impact Assessment draft of final report and provided recommendations. Final report cited information provided by these networks and North Hennepin Community College.
- The University of Minnesota Center for Urban and Regional Affairs developed a web-based interactive regional demographic map with race, seniors, pre-school, poverty rates, housing and transportation.
- Presented research information at City Council meetings, Hennepin County Health Improvement Project, Bottineau Transitway Health Impact Advisory Committee.
- Provided city profiles, Racial Disparities research report, Early Childhood fact sheet and information to member cities, area legislators, Hennepin County, local colleges, nonprofits, school districts, libraries, regional media, Hennepin County Medical Clinics, North Memorial Medical Center, YMCA and others.
- Convened a focus group of diverse residents, elected officials, businesses and area nonprofits from our member cities for North Memorial Medical Center.

Diversity Initiatives

Partner with and coordinate across cities and sectors engaging diverse community members and culturally-specific organizations to increase understanding, build greater capacity to provide culturally affirming community-based services and connect diverse populations with community resources.

- Met with and provided resource and research information to culturally-specific organizations serving African, Southeast Asian, South Asian, Eastern European and Spanish-speaking communities.
- Held community forums on education, entrepreneurship and employment through Healthy Together Northwest network.
- Assisted with program planning for African and Southeast Asian organizations who want to expand services to this region.
- Co-sponsored regional events such as Somaliland presentation by Macalester College professor who was a candidate for president of Somalia.
- Member of Joint Community Police Partnership and Multicultural Committees with Brooklyn Center and Brooklyn Park Police Departments and Hennepin County. Provided community connections, resource information and research data to Multicultural Advisory Committee members.

Healthy Together Northwest

Cross-sector and cross-cultural network of more than 45 regional partners highlights and develops opportunities in education, employment and entrepreneurship for all residents, especially new arrivals. The network builds community and organizational capacity among partners to maximize resources in creating a healthier community. This program was funded by the Blue Cross Blue Shield of Minnesota Foundation.

- Quarterly network meetings featured presentations and discussions such as president of Global African Foods, local West African immigrant entrepreneur who has successfully brought African food products to the shelves at Cub stores regionally; Center for Families-Greater Minneapolis Council of Churches serving African community and other refugees/immigrants; suburban Hennepin Work Force development programs; SEWA-AIFW (Asian Indian Family Wellness) and Hennepin County local libraries jobs and career resources.
- Distributed DVD film series *Starting Over: New Immigrant Stories of Education, Employment and Entrepreneurship in Minnesota's NW Hennepin Region*.
- Wrote letter of support for Kraus-Anderson Director of Diversity (a member of the network) for proposal to serve African communities and letters of support for other diverse organizations seeking support for their programs.

Senior Leadership Committee

Committee of area residents who are seniors and senior services providers who identify issues. They educate themselves and the community regarding issues affecting older adults and also connect them to available resources.

- Sponsored annual Senior Spring Forum in Brooklyn Park attended by 403 people with 71 senior service providers/vendors providing information.
- Hosted speakers and shared resources on priority issues, such as how various cities are innovating to meet needs of growing numbers of seniors aging in place in local communities, Minnesota S.A.F.E. Elders, and Senior Services.
- Gave reports to local community organizations with information and resources from monthly meetings and gave presentations at their City Councils.
- Distributed resource information to member cities, senior centers, senior programs, senior apartments and senior assisted living programs.



Senior Forum 2013

Emergency Services And Homeless Prevention Program

Assists area residents in short-term resolvable crises with rent, mortgage and transportation issues through coordination of a network of area emergency human services providers.

- Coordinated monthly Emergency Services Provider network meetings of 35 agencies providing site visits, workshops, Hennepin County trainings and collaborative planning that improved the delivery of and access to wraparound basic needs services in suburban Hennepin County.
- Administered Homeless Prevention funds to 10 food shelves/emergency assistance agencies, 3 domestic violence programs/shelters and 2 school family centers in suburban Hennepin. Providers saw a large increase in clients seeking help in 2013.
- Distributed *Guide to Human Services* to area human services agencies and service providers, food shelves, nonprofit organizations, businesses, schools, libraries, child care centers, government offices, places of worship and other community sites and is also updated online at www.nwhhsc.org.
- Distributed 250 Emergency Assistance Resource folders to member cities to give to residents.
- Chaired Domestic Violence Prevention Network; more than 100 people attended annual vigil and resource fair at North Hennepin Community College; tabled and provided resources at community events.
- Helped coordinate semi-annual events for eligible residents to receive free car maintenance checks with free oil changes, air filters, wiper blades and battery replacement.

Emergency Services Providers Executive Directors Alliance

Alliance of 9 suburban Hennepin County Emergency Assistance/Food Shelf nonprofit organization directors meets monthly to share best practices and develop collaborative strategies that address regional issues.

- Coordinated monthly meetings to share key information and resources to address needs of increased number of clients seeking food, financial and employment services
- Wrote grant together to The Foundation for Essential Needs to fund developing a system for common data collection measurements to demonstrate return on investment and outcomes for individuals and families who need resource assistance to stay in their homes/apartments.
- Researched homeless prevention and rapid rehousing effectiveness locally and nationally, including U.S. Housing and Urban Development (HUD) reports. Followed up with regional HUD and Federal Reserve staff for the latest updates from phone conferences.

Homeless Management Information System

Hennepin County contracts with NWHHSC for trained and licensed staff for client-level data entry of Family Homeless Prevention and Assistance Program and Homeless Prevention and Re-housing Program.

- Entered client data for 17 Hennepin County providers to allow agencies to focus expertise and budgets on effective and efficient services. The data provides client tracking, case management and reporting.
- Participated in Emergency Service Provider meetings and County meetings to gain better understanding of services in the area and provide information on new forms requirements.
- Held HMIS training for Northwest Services Providers to ensure providers are meeting HUD data requirements.

Northwest Hennepin Early Childhood Network

Network of schools, business leaders, early childhood education service providers, faith-based programs, nonprofit organizations, elected officials and community leaders engages in cross-sector dialogue and joint planning to identify and remove barriers to early childhood development so all children have the tools to succeed in school and in life.

- 940 books provided to network partners and emergency services providers to distribute to families they serve in Northwest Hennepin.
- Hosted dialogue with area legislators regarding opportunities and support needed for early childhood programs to reach diverse families with young children.
- Working Toward Success for Children and Families e-newsletter distributed regionally to families through network partners.
- Regional and statewide updates from members on the effects on families of budget cuts and waiting lists for early childhood programs.

Quick List of Regional Contacts

CITY OFFICES AND COMMUNITY CENTERS

Brooklyn Center 763-569-3300
Community Center 763-569-3400

Brooklyn Park 763-424-8000
Community Center 763-493-8333

Champlin 763-421-8100
Community Center 763-421-2820

Corcoran 763-420-2288
Community Center 762-420-2288

Crystal 763-531-1000
Community Center 763-531-0052

Dayton 763-427-4589
Community Center 763-428-4692

Golden Valley 763-593-8000
Community Center 763-512-2345

Hanover 763-497-3777
Community Center 763-497-3777

Maple Grove 763-494-6000
Community Center 763-494-6500

New Hope 763-531-5100

Osseo 763-425-2624
Community Center 763-425-2624

Plymouth 763-509-5000
Community Center 763-509-5200

Robbinsdale 763-537-4534

Rogers 763-428-2253
Community Center 763-428-2253

HENNEPIN COUNTY

Child Care Assistance
612-348-5937

Child Protection
612-348-3552

Eligibility Support Brookdale
612-596-1300

Eligibility Support Minneapolis
612-569-1300

Front Door Screener
612-348-4111

General Information/Referral
612-348-3000

Work Support
612-348-8953

Medical Center (HCMC)
612-873-3000

Mental Health Center
612-596-9438

**Office of Multi-Cultural
Services**
612-348-2193

Poison Control
1-800-222-1222

Service Centers
612-348-8240

Veteran Services
612-348-3300

SCHOOL DISTRICTS

**Osseo Area Schools
ISD 279**
763-391-7000

**Robbinsdale Area Schools
ISD 281**
763-504-8000

**Brooklyn Center Schools
ISD 286**
763-561-2120

**Anoka-Hennepin Schools
ISD 11**
763-506-1000

Intermediate District 287
763-559-3535

**Northwest Suburban Integration
School District #6078**
763-450-1300

**Wayzata Public Schools
ISD 284**
763-745-5000

**Elk River Area Schools
ISD 728**
763-241-3200

**Buffalo-Hanover-Montrose
Schools ISD 877**
763-682-5200

HENNEPIN COUNTY LIBRARIES

Brookdale Library	6125 Shingle Creek Pkwy, Brooklyn Center, MN 55430	612-543-5600
Brooklyn Park Library	8600 Zane Ave. N., Brooklyn Park, MN 55443	612-543-6225
Champlin Library	12154 Ensign Ave. N., Champlin, MN 55316	612-543-6250
Golden Valley Library	830 Winnetka Ave. N., Golden Valley, MN 55427	612-543-6375
Maple Grove Library	8001 Main St. Maple Grove, MN 55369	612-543-6450
Osseo Library	415 Central Ave., Osseo, MN 55369	612-543-5750
Plymouth Library	15700 36 th Ave. N., Plymouth, MN 55446	612-543-5825
Rockford Road Library	6401 42 nd Ave. N., Crystal, MN 55427	612-543-5875
Rogers Library	21300 John Millness Dr., Rogers, MN 55374	952-847-6050

Website: www.hclib.org

Acknowledgements

About this Guide

The *Northwest Hennepin County Guide to Human Services* provides a broad array of information about agencies and services that will help connect people to community resources. The tenth edition of the *Guide* has been produced by Northwest Hennepin Human Services Council.

NORTHWEST HENNEPIN HUMAN SERVICES COUNCIL

Our Mission

The Northwest Hennepin Human Services Council was established in 1972 as a Joint Powers Agreement among cities in Northwest Hennepin County to do regional research, planning and coordination of human services that make a difference in the lives of area residents.

Our Beliefs

- Municipalities should share the responsibility of overseeing that human service needs of residents are met.
- Residents and consumers should play a critical role in defining their own needs and problems, and in recommending appropriate solutions.
- Suburban residents should have access to human services within their own communities.

Our Goals

- Provide local information and connect resources
- Coordinate networks of service providers
- Involve residents in the planning process
- Serve as a catalyst for joint endeavors
- Initiate innovative, cross-cultural, multi-sector programs

2012 Programs and Networks

- Research and Planning
- Citizens Advisory Commission (appointed by member cities)
- Emergency Services Program Providers Network
- Emergency Services Program Executive Directors Network
- Homeless Management Information Systems
- Northwest Hennepin Early Childhood Network
- Senior Leadership Committee
- Joint Community Police Partnership and Multicultural Advisory Committee
- Domestic Violence Prevention Network
- Healthy Together Northwest

Updates, Additions and Comments

Northwest Hennepin Human Services Council has made every effort to be as thorough and accurate as possible. The information is provided directly by each of the resources listed. Northwest Hennepin Human Services Council accepts no liability for any errors or omissions or any damage caused by any errors or omissions.

Agencies listed in this publication have been referred by other agencies.

Contact Northwest Hennepin Human Services Council with any updates or additions to the programs listed in this guide. Please note that organizations can submit updates using a form on our website. We welcome your concerns, needs or suggestions for human service planning in the Northwest Hennepin area. Feel free to contact us:

Northwest Hennepin Human Services Council, 6120 Earle Brown Drive, Suite 230, Brooklyn Center, MN 55430
(763) 503-2520 • info@nwhhsc.org • www.nwhhsc.org

Brooklyn Center • Brooklyn Park • Crystal • Corcoran • Golden Valley • Hanover • Maple Grove • New Hope • Osseo

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Education

Africa Institute for International Reporting 7030 Humboldt Ave. N., Brooklyn Center, MN 55430
International and community-based media services for individual businesses and training. Media training and networking, educational events, workshops and new media training. Services are provided in English, Krio, Temne and Mende.
763-568-4335

Channel 12 / Northwest Community TV 6900 Winnetka Ave. N., Brooklyn Park, MN 55429
News, sports, and events programming for the NW suburbs. Public Access television classes and programming opportunities for public. 763-533-8193 www.nwct.org

Chinese Social Service Center 6632 Penn Ave. S., Richfield, MN 55423
Provide social services in all areas among the Chinese community, as well as other ethnic groups. Provide assistance for immigrants and refugees, from children to elderly. 612-529-2602

Early Childhood Family Education

Offered through school districts statewide. Contact these centers for information on programs, classes, parenting, home visiting, pre-school screening, child development concerns and district census inclusion.
Provides services for children and their families from birth to school age.

- **ISD 11 Anoka-Hennepin** 2727 N. Ferry St., Anoka, MN 55303
763-506-1275 www.DiscoverCommunityEd.com
- **Riverview Early Childhood Center** 1400 93rd Ave. N., Brooklyn Park, MN 55444
Early Childhood Family Education and School Readiness provides early childhood and parent education for children birth to 5 years old and their parents. Preschool programs for children ages 3-5. 763-506-6170
- **ISD 279 Osseo Area Schools**
9401 Fernbrook Lane, Maple Grove, MN 55369 and 7020 Perry Ave. N., Brooklyn Center, MN 55429
Early Childhood Family Education Programs provide quality learning opportunities for parents and their children birth to 5 years of age. Osseo Schools also offer a variety of preschool options for children 3-5 years of age. Early Childhood Screening appointments can be made by calling 763-391-8776.
763-391-8777 www.district279.org
- **ISD 281 Robbinsdale Area Schools** 5400 Corvallis Ave. N., Crystal, MN 55429
763-504-4170 rdale.org
- **ISD 286 Brooklyn Center Schools** 1500 59th Ave. N., Brooklyn Center, MN 55430
School Readiness Preschool Classes, 763-561-4480 EXT 5001 www.brookcntr.k12.mn.us

ECHO Minnesota (Emergency, Community, and Health Outreach) 125 Charles Ave., St. Paul, MN 55103
ECHO creates health, safety, emergency and civic engagement educational materials to help low English proficiency individuals and families be successful in their communities
651-789-4342 www.echominnesota.org

Epilepsy Foundation of Minnesota 1600 University Ave. W., #300, St. Paul, MN 55104
Leads the fight to stop seizures, find a cure and overcome the challenges created by epilepsy. Programs are designed to educate, connect and empower people affected by seizures. Seizure Recognition and Response training for professionals and the public; Camp Oz (a week-long, residential camp for youth 9-17 who have epilepsy); family events; workshops and conferences; and creative arts program.
1-800-779-0777 www.epilepsyfoundationmn.org

Head Start, PICA (Parents in Community Action, Inc.) 700 Humboldt Ave. N., Minneapolis, MN 55411
Provides comprehensive early childhood and family development services that empower children and families to reach their full potential; supports parents and their community change that values children and families.
612-377-7422 www.picaheadstart.org

Town Hall Head Start 8500 Zane Ave. N., Brooklyn Park, MN 55443 763-425-7422

Hennepin Technical College 9000 Brooklyn Blvd., Brooklyn Park, MN 55445
Provides quality technical education in 2 years or less; located in Brooklyn Park.
763-488-2500 www.hennepintech.edu

HIRED, Hennepin North Workforce Center 7115 Northland Terrace, Brooklyn Park, MN 55428
Provides employment and training programs to eligible participants, dislocated workers, MFIP participants, youth and adults.
763-210-6200 www.hired.org

Education

Hubert H. Humphrey Job Corps Center 1480 N. Snelling Ave., St. Paul, MN 55108
Federally funded residential training and career development program for students ages 16-24.
651-642-1133 huberthumphrey.jobcorps.gov

ISD 11 Anoka-Hennepin 1299 Hanson Blvd. NW., Coon Rapids, MN 55433
Pre-kindergarten through high school education programs. 763-506-1000 www.anoka.k12.mn.us

- **Community Education Program** 2727 N. Ferry St., Anoka, MN 55303 763-506-1260
Classes for children, youth, adults, families, school-age childcare, adults with disabilities, recreation and athletics.
- **Adult Basic Education, English as a Second Language (GED/ESL)**
1201 89th Ave. N., Ste. 335, Blaine, MN 55434 763-783-4870

ISD 279 Osseo Area Schools 11200 93rd Ave. N., Maple Grove, MN 55369
Pre-kindergarten through high school. 763-391-7000

- **Community Education** www.catchtheenergy.org
Provides community service programs for all ages. Kidstop, childcare option for children in elementary school; early childhood family education for parents and children from birth through kindergarten; adult enrichment, adult basic education; youth and out-of-school program, summer program, travel and adventure
- **Adult Basic Education/English as a Second Language (GED/ESL)** www.district279.org
Day and evening programs

ISD 281 Robbinsdale Area Schools 4148 Winnetka Ave., New Hope, MN 55427
Public school pre-kindergarten through high school. 763-504-8000 rdale.org

- **Community Education Programs** Winnetka Learning Center 7940 55th Ave. N., New Hope, MN 55428
763-504-6999
- **Community Education Senior Services** 7940 55th Ave. N., New Hope, MN 55428
Enrichment classes in arts, education, fitness, hobbies and leisure, health and wellness.
763-504-6980 rdale.org
- **Youth Enrichment:** 763-504-4905
- **Adult Basic Education** 7940 55th Ave. N., New Hope, MN 55428
English Language Learners. GED/ELL. 763-504-8300.
- **Family Resources and Welcome Center** 7940 55th Ave. N., Room 106, New Hope, MN 55428
Provides support, information, referrals and advocacy for families in Brooklyn Center, Brooklyn Park, Crystal, Golden Valley, New Hope, Plymouth and Robbinsdale areas who reside within Robbinsdale Area School District. It is the registration site for the newly arriving immigrant and refugee children in ISD 281.
763-504-7680 rdale.org

ISD 286 Brooklyn Center Schools 6500 Humboldt Ave. N., Brooklyn Center, MN 55430
Public school pre-kindergarten through grade 12. 763-561-2120 www.brookcntr.k12.mn.us

- **Community Education Programs** 1500 59th Ave. N., Brooklyn Center, MN 55430
Early Childhood and Family Education, school readiness, family literacy, adult education and English Language Learners classes are offered 763-561-4480 EXT 5001
- **Adult Basic Education/English Language Learners (GED/ELL)** 6500 Humboldt Ave. N., Brooklyn Center, MN 55430 763-561-2120 EXT 2102
- **21st Century Grant Program**
Provides before-school, after-school and summer programming for youth K-12. 763-561-2120 EXT 2105

ISD 287, Phase North 1820 Xenium Lane N., Plymouth, MN 55441

Provides educational programs to complement member districts, programming and professional development of teachers, administrators, etc. 763-559-3535 www.district287.org

JJ School of Technology 7420 Unity Ave. N., Ste. 301, Brooklyn Park, MN 55443

Nursing Assistant Training School. Train individuals (adults) to provide direct nursing care to the elderly or the sick.
763-560-0544

Latino Economic Development Center 1516 E. Lake St., Ste. 201, Minneapolis, MN 55407

A private non-profit organization doing economic development including business consulting, loan packaging and community development. 612-724-5332 www.ledc-mn.org

Education

LDA Minnesota (Learning Disabilities Association) 6100 Golden Valley Rd., Golden Valley, MN 55422
Assessments for learning disabilities and ADHD, parent workshops, transition coaching for youth (14-21) with disabilities, consultations and professional development for teachers. 952-582-6000 www.ldaminnesota.org

Metro Women's Center 6418 Bass Lake Rd., Crystal, MN 55428
Educate community about life affirming options relating to pregnancy. Hope program.
763-533-8642 www.metrowomenscenter.org

Metropolitan Consortium of Community Developers 3137 Chicago Ave. S., Minneapolis, MN 55407
An association of community development organizations committed to expanding the wealth and resources of neighborhoods through housing and economic development initiatives.
612-789-7337 www.mccdmmn.org

Minnesota Literacy Council 700 Raymond Ave., Ste. 180, St. Paul, MN 55114
Referral Service for adults looking for basic reading, writing and English classes to attain their General Education Development (GED), better employment and economic self-sufficiency. 651-645-2277 www.themlc.org

North Hennepin Community College 7411 85th Ave. N., Brooklyn Park, MN 55445
Provides credit and continuing education for high school graduates, working adults and Post-Secondary Education Option (PSEO) high school students. 763-488-0391 www.nhcc.edu

North Vista Education Center 3510 France Ave. N., Robbinsdale, MN 55422
Provides alternative educational opportunities for pregnant and parenting teens, recent immigrants with limited formal schooling and youth who want a credit-based work experience. 763-550-7302 www.district287.org

Northwest Suburban Integration School District 6860 Shingle Creek Pkwy., Ste. 208, Brooklyn Center, MN 55430
Northwest Suburban Integration School District #6078 (NWSISD) is a non-profit organization that promotes district and community-wide multicultural education programs. 763-450-1300 www.nws.k12.mn.us

PACER Center 8161 Normandale Blvd., Minneapolis, MN 55437
Assistance to parents of children and youth with all disabilities. Offers 31 programs.
952-838-9000 or 1-800-537-2237 www.pacer.org

Pro U.S.A., Inc. 3300 Bass Lake Rd., Ste. 311, Brooklyn Center, MN 55429
A community-based organization dedicated to providing youth and adult programs using sports as a conduit for empowerment. 952-367-7905 or 1-800-765-8104 www.prousa.org

VECTOR/InVEST Program, ISD 287 7008 Northland Dr., Ste. 100, Brooklyn Park, MN 55428
Links special education, vocational education and community agencies to provide transitional services for students with disabilities ages 17-21. 763-536-0872 www.district287.org

WAND (Women Achieving New Directions) 2143 Lowry Ave. N., Minneapolis, MN 55411
Helps low-income, single, working mothers upgrade their income with career counseling, self-esteem mentoring and professional women's clothes closet. 612-752-8500 www.eac-mn.org

Women in Transition 6715 Minnetonka Blvd., Ste. 212, St. Louis Park, MN 55426
Helps women explore career options, set goals and develop job-seeking strategies. Sliding fee scale services available.
612-752-8444 www.eac-mn.org

Emergency Assistance and Resources

Alexandra House, Inc. P.O. Box 49039, Blaine, MN 55449

Battered women's shelter and community program.

24-Hour Crisis Line: 763-780-2330 Business office: 763-780-2332 www.alexandrahouse.org

American Red Cross 1201 W. River Pkwy., Minneapolis, MN 55454-2020

Provides first aid, CPR, workplace safety, child safety, disaster relief and fire prevention.

612-871-7676 www.redcross.org

Annex Teen Clinic 5810 42nd Ave. N., Robbinsdale, MN 55422

Family planning, emergency contraception, STD/STI testing and treatment, counseling and support services for pregnant and parenting teens, ages 12-23. 763-533-1316 www.annexteenclinic.org

The Bridge for Runaway Youth, Inc. 2200 Emerson Ave. S., Minneapolis, MN 55405

Crisis and homeless youth services for ages 10-17. 612-377-8800 www.bridgeforyouth.org

CAPSH (Community Action Partnership of Suburban Hennepin) 8800 Hwy. 7, Ste. 401, St. Louis Park, MN 55426

Energy assistance, Rapid Exit, foreclosure prevention and budget counseling for low-income residents of suburban Hennepin County, first time homebuyers classes. 952-933-9639 www.capsh.org

CEAP (Community Emergency Assistance Program, Inc.) 6840 78th Ave. N., Brooklyn Park, MN 55445

Provides food shelf, clothing closet, limited financial assistance, Meals on Wheels program and programs for seniors in Brooklyn Center, Brooklyn Park and East Champlin. 763-566-9600 www.ceap.com

CEAP Senior Chores Program

Chore/home maintenance services providing assistance with household chores and minor home repairs to older adults and people with disabilities, enabling them to continue to live independently in their own homes.

Service area: Brooklyn Center, Brooklyn Park, Camden (north of 44th Ave. N.) and Champlin (east of Hwy. 169).

763-566-9600

Chinese Social Service Center 6632 Penn Ave. S., Richfield, MN 55423

Provide social services in all areas among the Chinese community, as well as other ethnic groups. Provide assistance for immigrants and refugees, from children to elderly. 612-529-2602

Council on Crime and Justice 822 S. 3rd St., Ste. 100, Minneapolis, MN 55415

Provides support, lock changes, emergency funding, impound reimbursement, crisis intervention, advocacy and referral for victims of any crime. **24-Hour Hotline 612-340-5400** Business Office 612-353-3000 www.crimeandjustice.org

Cradle of Hope 1935 W. County Rd. B2, Ste. 241, Roseville, MN 55113

Provides financial help for pregnancy care in MN, including housing, medical transportation and baby items.

651-636-0637 www.cradleofhope.org

Crisis Connection P.O. Box 23090, Richfield, MN 55423

Free confidential counseling and referrals. Available to anyone calling from the 9-county Twin Cities metro area.

24-Hour Crisis Line 612-379-6363 TTY 612-379-6377 www.crisis.org

CROSS (Christians Reaching Out in Social Service) 12915 Weinand Circle, Rogers, MN 55374

Emergency food shelf provides 3-5 days of food, clothing closet and limited financial assistance for persons in Corcoran, Dayton, Hanover, Hassan, Maple Grove, Osseo, Rogers and West Champlin.

763-425-1050 www.crossfoodshelf.com

Domestic Violence Hotline 1-866-223-1111

Energy Assistance Program/CAPSH (Community Action Partnership of Suburban Hennepin)

8800 Hwy. 7, Ste. 401, St. Louis Park, MN 55426

Direct services, education and advocacy for low-income residents of suburban Hennepin County. Includes energy assistance program. 952-930-3541 www.capsh.org

Families Moving Forward 1808 Emerson Ave. N., Minneapolis, MN 55411

Emergency shelter for families, couples and single parents.

612-529-2185 www.familiesmovingforward.org

Emergency Assistance and Resources

Greater Minneapolis Crisis Nursery 5400 Glenwood Ave., Golden Valley, MN 55422
Provides free shelter care (up to 72 hours) for children birth to 6 years for families who are going through a crisis situation.
24-Hour Crisis Line 763-591-0100 Business office 763-591-0400 www.crisisnursery.org

Hanover Area Food Shelf 11024 Church St. NE., Hanover, MN 55341
Food shelf for the areas of Hanover, St. Michael, Albertville, Rockford, Loretto and Corcoran.
763-498-8311 stpaulsinhanover.org/food.htm

Hennepin County Human Services and Public Health Dept. Century Plaza, 330 S. 12th St., Minneapolis, MN 55487
Emergency assistance, cash assistance, food support, medical assistance, shelter and child support.
612-348-4111 www.co.hennepin.mn.us

Brookdale Service Center 6125 Shingle Creek Pkwy., Brooklyn Center, MN 55430 612-348-8240
Hennepin County General Information/Referral 612-348-3000

Hennepin County Medical Center (HCMC, Acute Psychiatric Services)
851 Level 1 Trauma Center, 701 Park Ave. S., Minneapolis, MN 55415
24-Hour evaluation and treatment of behavioral emergencies. 612-873-3161 **Suicide Hotline** – 612-873-2222 www.hcmc.org

Home Free 3405 E. Medicine Lake Blvd., Plymouth, MN 55441
Emergency shelter and services for battered women and their children.
24-Hour Crisis Line 763-559-4945 Business office 763-559-9008 www.missionsinc.org/programs/homefree
Home Free Community Programs 3409 Kilmer Lane, Plymouth, MN 55441 763-545-7080

HOME Northwest (Household and Outside Maintenance for Elderly)
10709 Wayzata Blvd., Ste. 111, Minnetonka, MN 55305
Chore/home maintenance and homemaking services providing assistance with household chores and minor home repairs to older adults (age 60 and over) enabling them to continue to live independently in their own homes.
Service area: Brooklyn Center, Crystal, Hopkins, Maple Grove, Minnetonka, New Hope, Robbinsdale, Golden Valley, Plymouth, and Wayzata. 763-450-4311

ICA (Intercongregation Communities Association) 12990 St. Davids Rd., Minnetonka, MN 55305
Food shelf and financial assistance for persons in Deephaven, Excelsior, Greenwood, Hopkins, Minnetonka, Shorewood and Woodland. 952-938-0729 www.icafoodshelf.org

IOCP (Interfaith Outreach and Community Partners) 1605 County Rd. 101 N., Plymouth, MN 55447
Information, referrals, advocacy and emergency assistance for shelter, food and transportation for persons in Hamel, Long Lake, West Plymouth, Medina, Minnetonka Beach, Orono, Wayzata and West Medicine Lake.
763-489-7500 www.iocp.org

Love Lines Crisis Center 2535 Central Ave. NE., Minneapolis, MN 55418
Free crisis counseling with referrals and other resources. **24-Hour 612-379-1199** www.lovelines.org

Minnesota Coalition for Battered Women 60 E. Plate Blvd., Ste. 130, St. Paul, MN 55107
Mission is to end domestic violence, promote social and cultural change.
24-Hour Metro Area Crisis Line 1-866-223-1111 Business 651-646-6177 or 800-289-6177 www.mcbw.org

National Suicide Prevention Lifeline: 1-800-273-TALK
Provides crisis counseling and mental health referral. **24-Hour.** www.suicidepreventionlifeline.org

NEAR (North-suburban Emergency Assistance Response) 5209 W. Broadway Ave., Crystal, MN 55429
Emergency food shelf for persons in Crystal, New Hope and Robbinsdale (north of 42nd Ave.).
763-533-2836 www.nearfoodshelf.org

People Serving People 614 S. 3rd St., Minneapolis, MN 55415
Provides temporary emergency housing, transitional housing, educational and activities programming and services related to the needs of homeless and highly mobile persons.
612-332-4500 www.peopleservingpeople.org

Emergency Assistance and Resources

PRISM (People Responding In Social Ministry) 730 Florida Ave. S., Golden Valley, MN 55426

Provides emergency food, clothing, financial assistance and transportation programs to Golden Valley, Brooklyn Center, Crystal, New Hope, Plymouth and Robbinsdale. 763-529-1350 prismmpls.com

- **PRISM Auto Garage**
Available to service cars, must be referred through a social service case worker. Social Service Case worker needs to call: 763-450-4307 to refer to the Auto Garage.
- **PRISM Express**
Provides curb-to-curb transportation service to individuals in Brooklyn Center, Crystal, Golden Valley, New Hope, Plymouth (Eastern) and Robbinsdale. 763-529-1252
- **PRISM Project Family Car**
Provides reliable vehicles to qualifying families through zero-interest loans in Hennepin County. 763-529-1350
- **PRISM Way to Work**
Provides reliable vehicles to qualifying families in Golden Valley, Crystal, New Hope, Plymouth, and Robbinsdale through low-income loans up to \$4,000. 763-529-1350

Project P.E.A.C.E. 5637 Brooklyn Blvd., Ste. 201, Brooklyn Center, MN 55429

Provides advocacy for victims of domestic violence in Brooklyn Center, Crystal, Maple Grove and Robbinsdale. 763-533-0733 www.projectpeace.org

PROP (People Reaching Out to Other People) 14700 Martin Dr., Eden Prairie, MN 55344

Emergency food on a walk-in basis and financial services by appointment only. Serves Eden Prairie and Chanhassen. 952-937-9120 www.propfood.org

Rape and Sexual Abuse Center of Neighborhood Involvement Program (NIP)

2431 Hennepin Ave. S., Minneapolis, MN 55405

Provides advocacy, crisis intervention, support groups and psychotherapy to victims and survivors of sexual assault, abuse and harassment. **24-Hour Crisis Line 612-825-4357** Business office 612-374-9077 www.neighborhoodinvolve.org

The Salvation Army Social Services Northbrook Office 10011 Noble Pkwy., Brooklyn Park, MN 55443

Emergency services include clothing, furniture and transportation vouchers. Heating assistance through Heat Share for the NW Hennepin suburbs. 763-425-0517 www.usc.salvationarmy.org

The Salvation Army, Minneapolis Citadel Office 3000 W. Broadway, Minneapolis, MN 55411

Emergency services include clothing, furniture and transportation vouchers for Robbinsdale, Plymouth, New Hope and Crystal. 612-302-8674 www.usc.salvationarmy.org

Sewa-Asian Indian Family Wellness (SEWA-AIFW) 3702 E. Lake St., Minneapolis, MN 55406

Asian Indian Specific Services and Resources for: Health Initiatives, Monthly Health Clinic, Health Education, Housing, Senior Programs, Prevent Domestic Violence, Emergency Assistance and Resources (economic, food shelf, culturally specific mental health services and advocates), Legal Resources, Multi-Cultural Services for Education, Employment and Entrepreneurship, Transportation, Youth Mentoring and Leadership.

952-912-9100 www.sewa-aifw.org

Sexual Violence Center 3757 Fremont Ave. N., Minneapolis, MN 55412

Supportive counseling, support groups, advocacy and community outreach. Also education and prevention regarding sexual harassment/assault violence.

24-Hour Help Line 612-871-5111 Business office 612-871-5100 www.sexualviolencecenter.org

Sharing and Caring Hands 525 N. 7th St., Minneapolis, MN 55405

Provides a host of services including food, clothing, shelter, transportation assistance and medical/dental help. 612-338-4640 www.sharingandcaringhands.org

Sojourner Project, Inc. P.O. Box 272, Hopkins, MN 55343

Provides battered women and children safe temporary crisis housing; help with legal, medical, housing and financial needs.

24-Hour Crisis Line 952-933-7422 Business office 952-933-7433 Community Services 952-935-1004

www.sojournerproject.org

STEP (St. Louis Park Emergency Program) 6812 W. Lake St., St. Louis Park, MN 55426

Provides information, referral, advocacy and emergency financial assistance for basic needs. Services include food shelf, clothing closet and transportation for persons in St. Louis Park. 952-925-4899 www.stepslp.org

Emergency Assistance and Resources

United Way 211 404 S. 8th St., Minneapolis, MN 55404

Free **24-Hour** Information and referral service for the 9-county metro area: Hennepin, Anoka, Scott, Carver, Ramsey, Dakota, Washington, Chisago and Isanti.

651-291-0211 or 1-800-543-8809 www.unitedwaytwincities.org

VEAP (Volunteers Enlisted to Assist People) 9728 Irving Ave. S., Bloomington, MN 55431

Emergency food and programs. Serves Bloomington, Edina, Richfield and part of South Minneapolis.

952-888-9616 www.veapvolunteers.org

Veterans Linkage Line

Provides information on veterans' benefits, healthcare, education and reintegration. 1-888-546-5838

WeCAN (Western Communities Action Network) 5213 Shoreline Dr., Mound, MN 55364

Provides emergency assistance, job placement, Meals On Wheels, family support and public assistance intake for persons in Greenfield, Independence, Loretto, Maple Plain, Minnetonka Beach, Minnetrista, Mound, Rockford, St. Bonifacius, Tonka Bay, Spring Park and western Orono. 952-472-0742 www.wecan-help.org

YMCA, Youth Intervention Services 2304 Jackson St. NE., Minneapolis, MN 55418 and 8950 Springbrook Dr., Coon Rapids, MN 55433

Supports youth and families through school and street-based outreach, community-based intervention, education, shelter services, transitional housing for youth experiencing homelessness. **Youth Resource Line (8am-8pm) 763-493-3052**

www.ymcatwincities.org

Financial Resources

Cradle of Hope 1935 W. County Rd. B2, Ste. 241, Roseville, MN 55113

Provides financial help for pregnancy care in MN, including housing, medical transportation and baby items.

651-636-0637 www.cradleofhope.org

Energy Assistance Program/CAPSH (Community Action Partnership of Suburban Hennepin)

8800 Hwy. 7, Ste. 401, St. Louis Park, MN 55426

Helps low-income individuals pay their home energy bills. 952-930-3541 www.capsh.org

Hennepin County Human Services and Public Health Dept. Century Plaza, 330 S. 12th St., Minneapolis, MN 55487

Emergency assistance, cash assistance, food support, medical assistance, shelter and child support.

612-348-4111 www.co.hennepin.mn.us

Brookdale Service Center 6125 Shingle Creek Pkwy., Brooklyn Center, MN 55430 612-348-8240

Hennepin County General Information/Referral 612-348-3000

Hennepin County Veterans' Service Government Center, 300 S. 6th St., Minneapolis, MN 55487

Provides advice and guidance to veterans concerning federal and state regulations governing benefits.

612-348-3300 www.co.hennepin.mn.us

Lutheran Social Services of Minnesota 2414 Park Ave. S., Minneapolis, MN 55404

Provides financial counseling, parenting education, mental health counseling, adoption, pregnancy counseling, chemical dependency for girls, youth services, housing services, senior services and disability services.

612-871-0221 or 1-888-881-8261 www.lssmn.org

Minnesota Dept. of Veterans Affairs, State Veterans Service Bldg., 20 W. 12th St., Room 206C, St. Paul, MN 55155

State soldiers' assistance program provides limited financial, medical and dental benefits to low-income veterans.

651-296-2562 www.mdva.state.mn.us

Social Security Administration 3280 Northway Dr., Brooklyn Center, MN 55429

Administers the social security and supplemental income programs.

1-800-772-1213 www.ssa.gov

Emergency Assistance and Resources

Housing and Legal Resources

Attorney General's Office, Consumer Protection Division 1400 Bremer Tower, 445 Minnesota St., St. Paul, MN 55101
Hears complaints and provides consumer education and mediation. 651-296-3353 Toll free number: 1-800-657-3787
www.ag.state.mn.us

Better Business Bureau 2706 Gannon Rd., St. Paul, MN 55116
Promotes ethical relationships between businesses and public through voluntary self-regulation, consumer and business education and service excellence. 651-699-1111 www.thefirstbbb.org

CAPSH (Community Action Partnership of Suburban Hennepin) 8800 Hwy. 7, Ste. 401, St. Louis Park, MN 55426
Energy assistance, Rapid Exit, foreclosure prevention and budget counseling for low-income residents of suburban Hennepin County, first-time homebuyers classes. 952-933-9639 www.capsh.org

Chrysalis 4432 Chicago Ave. S., Minneapolis, MN 55407
Offers a range of legal services and resources to provide assistance with family, GLBT and employment law concerns. 612-871-0118 www.tubman.org

Community Mediation Services, Inc. 9220 Bass Lake Rd., Ste. 270, New Hope, MN 55428
Committed to developing the capacity of individuals, families, communities and businesses to respectfully manage and resolve conflict. 763-561-0033 www.communitymediations.org

Council on Crime and Justice 822 S. 3rd St., Ste. 100, Minneapolis, MN 55415
Provides support, lock changes, emergency funding, impound reimbursement, crisis intervention, advocacy and referral for victims of any crime. **24-Hour Hotline 612-340-5400** Business Office 612-353-3000 www.crimeandjustice.org

Domestic Abuse Project 204 W. Franklin Ave., Minneapolis, MN 55404
Provides group, individual, couples and family therapy for men, women, children and adolescents experiencing domestic abuse. 612-874-7063 www.domesticabuseproject.org

Hennepin County Attorney's Office C2000 Government Center, 300 S. 6th St., Minneapolis, MN 55487
Hennepin County Attorney serves as chief prosecutor of all adult felony and juvenile crimes in Hennepin County. 612-348-5550 www.hennepinattorney.org

Hennepin County Attorney's Office, Domestic Abuse Service Center
A-0650 Government Center, 300 S. 6th St., Lower Level, Minneapolis, MN 55487
Assists with protection and harassment orders, access to prosecutors for victims of domestic abuse advocacy, and referral for any other service. 612-348-5073

Hennepin County Bar Association, Lawyer Referral and Information Service
600 Nicollet Mall, Ste. 300, Minneapolis, MN 55402
Offers referrals to a private attorney or an appropriate legal or social service agency. 612-752-6666 www.hcba.org

Hennepin County Conciliation Court Minneapolis City Hall, 350 S. 5th St., Room 306, Minneapolis, MN 55415
Handles small claims. 612-348-2713

HOME Line 3455 Bloomington Ave., Minneapolis, MN 55407
Free legal advice on tenant/landlord issues; limited representation. A statewide service. 612-728-5767 or 1-866-866-3546 www.homelinemn.org

HousingLink 8275 Market St. Minneapolis, MN 55405
Affordable housing and vacancy information in the 7-county metro area through the website. 612-522-2500 Check website first www.housinglink.org

Legal Aid Society of Minneapolis 430 1st Ave. N., Ste. 300, Minneapolis, MN 55401
Legal assistance to low-income Hennepin County residents. 612-334-5970

Emergency Assistance and Resources

Housing and Legal Resources

Legal Assistance to Minnesota Prisoners (LAMP) 875 Summit Ave., St. Paul, MN 55105

Provides civil legal services to individuals who are incarcerated in state of MN prisons. 651-290-8651

Legal Rights Center, Inc. 1611 Park Ave. S., Minneapolis, MN 55404

Criminal defense and restorative justice for low-income people and juveniles in state court in Hennepin County.

612-337-0030 www.legalrightscenter.org

Lutheran Social Services of Minnesota 2414 Park Ave. S., Minneapolis, MN 55404

Provides financial counseling, parenting education, mental health counseling, adoption, pregnancy counseling, chemical dependency for girls, youth services, housing services, senior services and disability services.

612-871-0221 or 1-888-881-8261 www.lssmn.org

Metro HRA 390 Robert St. N., St. Paul, MN 55101

Administers a variety of housing assistance programs, including federal rental subsidy (Section 8).

651-602-1000 www.metrocouncil.org

Minnesota Dept. of Veterans Affairs, State Veterans Service Bldg., 20 W. 12th St., Room 206C, St. Paul, MN 55155

State soldiers' assistance program provides limited financial, medical and dental benefits to low-income veterans.

651-296-2562 www.mdva.state.mn.us

Minnesota Housing Finance Agency 400 Sibley St., Ste. 300, St. Paul, MN 55101

Provides financial resources for homeownership and home improvement, construction, rehabilitation; affordable single family, multifamily rental and supportive housing for low and moderate income Minnesotans. Supports homeownership education, homelessness prevention and special needs housing.

651-296-7608 www.mnhousing.gov

Minnesota Tenants Union 2121 Nicollet Ave., Room 203, Minneapolis, MN 55408

Information and advocacy services on rental housing problems.

612-874-5733 www.mntenantsunion.org

Perspectives, Inc. Family Center 3381 Gorham Ave., St. Louis Park, MN 55426

Provides prevention, intervention and recovery services to strengthen high-risk families. Has supportive housing, after-school, parenting and summer programs. 952-926-2600 www.perspectives-family.org

Redeemer Center for Life 1800 Glenwood Ave. N., Minneapolis, MN 55405

Affordable housing; parenting, youth and family resources; community development; and community gardening. Call to find out about seasonal programs. 612-377-4476 redeemercenter.org

Senior Housing, Inc. 7625 Metro Blvd. Ste. 120, Minneapolis, MN 55439

A comprehensive senior housing directory serving the Minneapolis, St. Paul and the 11-county Metropolitan area.

www.careoptionsnetwork.org

Sustainable Resources Center 1081 10th Ave. SE., Minneapolis, MN 55414

Provides direct services to low-income families through weatherization, lead hazard control and education programs.

Lead Clean-up Program. 612-870-4255 www.src-mn.org

Twin Cities Habitat for Humanity 3001 4th St. SE., Minneapolis, MN 55414

Builds and renovates homes and sells them to low-income families using zero-interest mortgage financing.

612-331-4090 www.tchabitat.org

University of Minnesota, Law Clinic 190 Mondale Hall, 229 19th Ave. S., Minneapolis, MN 55455

Provides legal assistance on non-criminal matters to low-income individuals residing in the Twin Cities area.

612-625-5515

Emergency Assistance and Resources

Local Community Resource Centers

Community Corner 1500 69th Ave. N., Brooklyn Center, MN 55430

Provides support for families through programs, advocacy and referrals. Programs include General Education Development (GED) preparation, Early Childhood Family Education (ECFE) and school readiness, homework help and volunteer opportunities in Brooklyn Center. 763-561-2481 www.brookcntr.k12.mn.us

ISD 281 Robbinsdale Areas Schools, Family Resources and Welcome Center

Winnetka Learning Center, 7940 55th Ave. N., Room 106, New Hope, MN 55428

Provides support, information, referrals and advocacy for families in Brooklyn Center, Brooklyn Park, Crystal, Golden Valley, New Hope, Plymouth and Robbinsdale areas who reside within Robbinsdale Area School District. It is the registration site for the newly arriving immigrant and refugee children in ISD 281. 763-504-7680 rdale.org

Resource West 915 Main St., Hopkins, MN 55343

Information and referrals, Toy Chest, Winter Warm wear, school supplies, tax preparation, Project Starfish (one to one support), limited food, and job search. 952-988-5350 resourcewest.org

Employment

African Assistance Program 3300 Bass Lake Rd., Ste. 312, Brooklyn Center, MN 55429
Multiservice agency serving African immigrants and refugee families in the Twin Cities.
763-560-9643 www.aapusa.org

African Development Center of Minnesota (ADC) 1931 S. 5th St., Minneapolis, MN 55454
Offers culturally competent financial services for Minnesota's African communities. ADC provides workshops and consultations of financial literacy, business development and homeownership. Service is provided in English, Somali and Swahili. 612-333-4772 www.adcminnesota.org

CAPI (Centre for Asians and Pacific Islanders) 3702 E. Lake St., Ste. 200, Minneapolis, MN 55406
Provides basic needs for refugees and immigrants from around the world. Family support and social services.
612-721-0122 www.capiusa.org

The Center of Hope and Compassion 6455 Zane Ave. N., Brooklyn Park, MN 55429
Street outreach work, youth empowerment programs, and economic development.
763-535-1023 www.thecohe.com

Chinese Social Service Center 6632 Penn Ave. S, Richfield, MN 55423
Provide social services in all areas among the Chinese community, as well as other ethnic groups. Provide assistance for immigrants and refugees, from children to elderly. 612-529-2602

HIREd, Hennepin North Workforce Center 7115 Northland Terrace, Brooklyn Park, MN 55428
Provides employment and training programs to eligible participants, dislocated workers, MFIP participants, youth and adults.
763-210-6200 www.hired.org

Hubert H. Humphrey Job Corps Center 1480 N. Snelling Ave., St. Paul, MN 55108
Federally funded residential training and career development program for students ages 16-24.
651-642-1133 huberthumphrey.jobcorps.gov

Latino Economic Development Center 1516 E. Lake St., Ste. 201, Minneapolis, MN 55407
A private non-profit organization doing economic development including business consulting, loan packaging and community development. 612-724-5332 www.ledc-mn.org

Metropolitan Consortium of Community Developers 3137 Chicago Ave. S., Minneapolis, MN 55407
An association of community development organizations committed to expanding the wealth and resources of neighborhoods through housing and economic development initiatives.
612-789-7337 www.mccdmn.org

Minnesota Dept. of Employment and Economic Development, Rehabilitation Services
7115 Northland Terrace, Ste. 100, Brooklyn Park, MN 55428
Provides vocational rehabilitation services statewide for people with disabilities who need help to prepare for, find or maintain employment. 763-536-6040

Minnesota Dept. of Veterans Affairs, State Veterans Service Bldg., 20 W. 12th St., Room 206C, St. Paul, MN 55155
State soldiers' assistance program provides limited financial, medical and dental benefits to low-income veterans.
651-296-2562 www.mdva.state.mn.us

Minnesota Workforce Center, Hennepin North 7115 Northland Terrace, Ste. 100, Brooklyn Park, MN 55428
Job placement, dislocated worker programs, job training, Welfare To Work, labor market information, veterans' programs and rehabilitation services. 763-536-6000 www.positivelyminnesota.com/hennepinnorth

PPL Industries (Project for Pride in Living) 1179 15th Ave. SE., Minneapolis, MN 55414
Assist lower-income people and families to work toward self-sufficiency. 612-332-0664 www.pplindustries.org

Pro U.S.A., Inc. 3300 Bass Lake Rd., Ste. 311, Brooklyn Center, MN 55429
A community-based organization dedicated to providing youth and adult programs using sports as a conduit for empowerment. 952-367-7905 or 1-800-765-8104 www.prousa.org

Employment

Ready for Success (RFS) 1730 Clifton Place, Ste. 10, Minneapolis, MN 55403

Provides low-income women referred to this program with clothing and accessories suitable for interviewing and the workplace. Women are scheduled for a two-hour appointment with a personal shopper and leave with three complete outfits and all accessories free of charge. RFS provides services for those in the seven-county metro areas. Clients must be referred to RFS by a social agency or other organization. 612-874-8823 EXT 16 www.ecsmn.org

Redeemer Center for Life 1800 Glenwood Ave. N., Minneapolis, MN 55405

Affordable housing; parenting, youth and family resources; community development; and community gardening. Call to find out about seasonal programs. 612-377-4476 redeemercenter.org

RESOURCE Inc. (Employment Action Center) www.resource-mn.org

- **Employment Action Center (EAC)** 6715 Minnetonka Blvd., Ste. 212, St. Louis Park, MN 55426
Assists those who are unemployed, changing jobs or changing careers through a number of programs. 612-752-8400 www.eac-mn.org
- **Employment Action Center (EAC)** 2143 Lowry Ave. N., Minneapolis, MN 55411
Career counseling, job search services and job placement assistance for TANF/MFIP recipients and other low-income adults in Hennepin County. 612-752-8500 www.eac-mn.org
- **Employment Action Center (EAC)** 5701 Shingle Creek Pkwy., Brooklyn Center, MN 55430
Career counseling, job search services and job placement assistance for Diversionary Work, TANF/MFIP recipients and dislocated workers in Hennepin County. 612-752-8900 www.eac-mn.org
- **Suburban Pathways** 6715 Minnetonka Blvd., St. Louis Park, MN 55426
Helps eligible MFIP families find employment. 612-752-8444
- **WAND (Women Achieving New Directions)** 2143 Lowry Ave. N., Minneapolis, MN 55411
Helps low-income, single, working mothers upgrade their income with career counseling, self-esteem mentoring and professional women's clothes closet. 612-752-8500 www.eac-mn.org
- **Women in Transition** 6715 Minnetonka Blvd., Ste. 212, St. Louis Park, MN 55426
Helps women to explore career options, set achievable goals and develop successful job seeking strategies. 612-752-8444 www.eac-mn.org

Rise, Inc. 8406 Sunset Rd. NE, Spring Lake Park, MN 55432

Offers a wide array of vocational/employment programs, including evaluation, training, job placement, follow-up, and support services for people with all disabilities and all with barriers to employment. 763-786-8334 www.rise.org

STAR (A System of Technology to Achieve Results) Program

358 Centennial Office Building, 658 Cedar St., St. Paul, MN 55155

Statewide assistive technology program that provides advocacy, legal advocacy, education and training activities. 651-201-2640 www.starprogram.state.mn.us

State Services for the Blind 2200 University Ave. W., Ste. 240, St. Paul, Minnesota 55114

Provides services and resources to blind and visually impaired. 651-642-0500 TDD 651-642-0506 www.mnssb.org

World Relief Minnesota (WRMN) 1515 E. 66th St., Richfield, MN 55423

Offers resettlement, employment, immigration and legal services. WRMN seeks to empower refugee and immigrant communities that are resettled in the twin cities. Services are offered in English and Somali. Computers are available to clients seeking employment. Immigration/citizenship resources are available.

612-798-4332 www.worldreliefmn.org

Entrepreneurship

African Development Center of Minnesota (ADC) 1931 S. 5th St., Minneapolis, MN 55454

Offers culturally competent financial services for Minnesota's African communities. ADC provides workshops and consultations of financial literacy, business development and homeownership. Service is provided in English, Somali and Swahili. 612-333-4772 www.adcminnesota.org

Latino Economic Development Center 1516 E. Lake St., Ste. 201, Minneapolis, MN 55407

A private non-profit organization doing economic development including business consulting, loan packaging and community development. 612-724-5332 www.ledc-mn.org

Metropolitan Consortium of Community Developers 3137 Chicago Ave. S., Minneapolis, MN 55407

An association of community development organizations committed to expanding the wealth and resources of neighborhoods through housing and economic development initiatives.

612-789-7337 www.mccdmn.org

Metropolitan Economic Development Association – MEDA 250 2nd Ave. S., Ste. 106, Minneapolis, MN 55401

MEDA provides a portfolio of business development services to entrepreneurs of color, from start up to expansion. This agency provides consultation, training, access to markets/contracts and access to financing. Services are provided in English and Spanish. 612-332-6332 www.meda.net

SCORE Minneapolis 8800 Hwy. 7, Ste. 103, St. Louis Park, MN 55426

Score Minneapolis is a resource partner of the Small Business Administration providing counseling and educational programs for small business owners. No cost counseling and mentorship services are available. This organization also provides low cost educational seminars, workshops and links to other resources for the small business owner. Business Plan Development gives access to computers and software.

952-938-4570 minneapolis.score.org

Ethnic-Based and Multicultural Services

The Advocates for Human Rights 330 2nd Ave. S., Ste. 800, Minneapolis, MN 55401

Non-governmental organization dedicated to the promotion and protection of internationally recognized human rights.
612-341-3302 www.theadvocatesforhumanrights.org

African Assistance Program 3300 Bass Lake Rd., Ste. 312, Brooklyn Center, MN 55429

Multiservice agency serving African immigrants and refugee families in the Twin Cities.
763-560-9643 www.aapusa.org

African Community Services 1305 E. 24th St., Minneapolis, MN 55404

Help refugees and immigrants with employment, housing, social services, child protection, mediation and more.
612-721-9984 www.africanscs.org

African Development Center of Minnesota (ADC) 1931 S. 5th St., Minneapolis, MN 55454

Offers culturally competent financial services for Minnesota's African communities. ADC provides workshops and consultations of financial literacy, business development and homeownership. Service is provided in English, Somali and Swahili. 612-333-4772 www.adcminnesota.org

Africa Institute for International Reporting 7030 Humboldt Ave. N., Brooklyn Center, MN 55430

International- and community-based media services for individual businesses and training. Media training and networking, educational events, workshops and new media training. Services are provided in English, Krio, Temne and Mende.
763-568-4335

Asian Women United of MN Inc. P.O. Box 6223, Minneapolis, MN 55406

Serves battered Asian women throughout the metro area. Awareness, advocacy and services.
612-724-8823 www.awum.org

Beyond the Barriers 2701 Brunswick Ave. N., Ste. 214, Crystal, MN 55422

A non-profit bridging organization helping Russian-speaking immigrants integrate into American society. Provides ESL and citizenship classes, bilingual concerts, advocacy, Bible study and Christian services; publishes materials in Russian. 763-670-8023

Breaking Free 770 University Ave. W., St. Paul, MN 55104

Serves women and girls to break the cycle of prostitution and battery and promote social change.
651-645-6557 Collect calls accepted. www.breakingfree.net

Casa De Esperanza P.O. Box 75177, St. Paul, MN 55175

Latina organization serving battered women in the community and in our bilingual shelter.
24-Hour Crisis Line 651-772-1611 Business Office 651-646-5553 www.casadeesperanza.org

Catholic Charities of the Archdiocese of St. Paul and Minneapolis 1200 2nd Ave. S., Minneapolis, MN 55403

Housing, emergency services, family services, children, senior and advocacy programs.
612-664-8500 www.cctwincities.org

CAPI (Centre for Asians and Pacific Islanders) 3702 E. Lake St., Ste. 200, Minneapolis, MN 55406

Provides basic needs for refugees and immigrants from around the world. Family support and social services.
612-721-0122 www.capiusa.org

Center for Families 3333 N. 4th St., Minneapolis, MN 55412

Serves all families, with emphasis on the West African immigrant population. A multi-agency center offering services for job training, health screening and referral, mental health, housing and more.
612-276-1571 www.centerforfamilies.gmcc.org/index.php

Center for Victims of Torture 717 E. River Rd., Minneapolis, MN 55455

Provides healing and rehabilitation for survivors of torture by foreign governments or political groups.
612-436-4800 www.cvt.org

Ethnic-Based and Multicultural Services

Centro Inc. 1915 Chicago Ave. S., Minneapolis, MN 55404

Provides services for supporting the Latino families, including food shelf, women's programs, senior services and social services. 612-874-1412 www.centromn.org

Chinese Social Service Center 6632 Penn Ave. S., Richfield, MN 55423

Provide social services in all areas among the Chinese community, as well as other ethnic groups. Provide assistance for immigrants and refugees, from children to elderly. 612-529-2602

CLUES (Comunidades Latinas Unidas En Servicio) 720 E. Lake St., Minneapolis, MN 55407

Latino communities. Services, programs and classes. 612-746-3500 www.clues.org

CSCM (Confederation of Somali Community in Minnesota) 420 15th St. S., Minneapolis, MN 55454

Programs and events to strengthen Somali people's capacity to become contributing members of society while preserving their culture. 612-338-5282 www.cscmn.org

Crisis Connection P.O. Box 23090, Richfield, MN 55423

Free confidential counseling and referrals. Available to anyone calling from the 9-county Twin Cities metro area.

24-Hour Crisis Line 612-379-6363 TTY 612-379-6377 www.crisis.org

Division of Indian Work 1001 E. Lake St., Minneapolis, MN 55407

Community-based organization serving urban American Indians. Food shelf, after-school tutoring, violence counseling and other programs. 612-722-8722 diw.gmcc.org/index.php

ECHO Minnesota (Emergency, Community, and Health Outreach) 125 Charles Ave., St. Paul, MN 55103

ECHO creates health, safety, emergency and civic engagement educational materials to help low English proficiency individuals and families be successful in their communities. 651-789-4342 www.echominnesota.org

Families Moving Forward 1808 Emerson Ave. N., Minneapolis, MN 55411

Emergency shelter for families, couples and single parents. 612-529-2185 www.familiesmovingforward.org

Hennepin County Office of Multi-Cultural Services 330 S. 12th St., Ste. 3700, Minneapolis, MN 55404

Provides culturally appropriate assistance to clients who speak limited English to help them connect to county and community resources, including health care, MFIP, food support, child care assistance, housing, immigration and employment issues. 612-348-2193 www.co.hennepin.mn.us

Hmong American Mutual Assistance Association 1718 Washington Ave. N., Minneapolis 55411

Serves Hmong-American people to promote self-sufficiency, youth, education, leadership and cultural heritage. 612-374-2694 www.hamaa.org

HAP (Hmong American Partnership) 1206 42nd Ave. N., Minneapolis, MN 55412

Offers classes, employment services and education training. 612-377-6482 www.hmong.org

Hmong Cultural Center 995 W. University Ave., Ste. 214, St. Paul, MN 55104

Hmong culture, education, human rights and services. 651-917-9937 www.hmongcc.org

International Institute of Minnesota 1694 Como Ave., St. Paul, MN 55108

A refugee resettlement agency that provides a variety of English as a Second Language (ESL) programs and training opportunities to the foreign-born. Refugee mentoring program. Minnesota Ethnic Resource Directory: Comprehensive list of more than 600 ethnic groups in Minnesota plus other ethnic/nationality related contacts. 651-647-0191 www.iimn.org

Korean Service Center 630 Cedar Ave. S., Ste. B1, Minneapolis, MN 55454

Culturally competent social services for the Korean immigrant community. 612-342-1344 www.koreanservicemn.org

La Escuelita 4137 Bloomington Ave. S., Minneapolis, MN 55407

Academic support and advocacy for students of color. 612-870-8735

Ethnic-Based and Multicultural Services

Lao Assistance Center of Minnesota 503 Irving Ave. N., Ste. 100A, Minneapolis, MN 55405

An ethnic specific organization that responds to a broad spectrum of human needs requested by Lao refugees. Programs include elders, youth development, tobacco prevention, problem gambling, chemical health and general health. 612-374-4967 www.laocenter.org

Latino Economic Development Center 1516 E. Lake St., Ste. 201, Minneapolis, MN 55407

A private non-profit organization doing economic development including business consulting, loan packaging and community development. 612-724-5332 www.ledc-mn.org

Legal Aid Society of Minneapolis 430 1st Ave. N., Ste. 300, Minneapolis, MN 55401

Legal assistance to low-income Hennepin County residents. 612-334-5970

Marie Sandvik Center 1112 E. Franklin Ave., Minneapolis, MN 55404

Community Food Shelf, furniture bank. 612-870-9617 www.mariesandvikcenter.org

MAWA (Minnesota African Women's Association) 3300 Bass Lake Rd., Ste. 510, Brooklyn Center, MN 55429

Direct services to refugees and asylees who have lived in the US for 5 years or less in the Brooklyn Park and Brooklyn Center area. 763-561-2224 www.mawanet.org

Metropolitan Consortium of Community Developers 3137 Chicago Ave. S., Minneapolis, MN 55407

An association of community development organizations committed to expanding the wealth and resources of neighborhoods through housing and economic development initiatives.

612-789-7337 www.mccdmmn.org

Minneapolis American Indian Center 1530 E. Franklin Ave., Minneapolis, MN 55404

Provides services that help meet the needs of the Native American Indian Community within a foundation of cultural values. 612-879-1700 www.maicnet.org

Minnesota Coalition for Battered Women 60 E. Plate Blvd., Ste. 130, St. Paul, MN 55107

Mission is to end domestic violence, promote social and cultural change.

24-Hour Metro Area Crisis Line 1-866-223-1111 Business 651-646-6177 or 800-289-6177 www.mcbw.org

Minnesota Council of Churches, Refugee Services 122 W. Franklin Ave., Minneapolis, MN 55404

A refugee resettlement program assisting recently arrived refugees throughout the Twin Cities metro area. 612-874-8605 www.mnchurches.org

Minnesota Literacy Council 700 Raymond Ave., Ste. 180, St. Paul, MN 55114

Referral Service for adults looking for basic reading, writing and English classes to attain their General Education Development (GED), better employment and economic self-sufficiency. 651-645-2277 www.themlc.org

Minnesota State Department of Human Rights 625 Robert St. N., St. Paul, MN 55155

For people who believe they are a victim of discrimination. Legal and immigration resources. 651-539-1100 www.humanrights.state.mn.us

National Suicide Prevention Lifeline: 1-800-273-TALK

Provides crisis counseling and mental health referral. **24-Hour.** www.suicidepreventionlifeline.org

Oromo Community of Minnesota 420 15th Ave. S., Minneapolis, MN 55454

Provides referral services to clients with legal documents, ESL lessons, housing and employment. 651-757-3040 www.oromocommunitymn.org

People Serving People 614 S. 3rd St., Minneapolis, MN 55415

Provides temporary emergency housing, transitional housing, educational and activities programming and services related to the needs of homeless and highly mobile persons. 612-332-4500 www.peopleservingpeople.org

Ethnic-Based and Multicultural Services

The Salvation Army Social Services Northbrook Office 10011 Noble Pkwy., Brooklyn Park, MN 55443
Emergency services include clothing, furniture and transportation vouchers. Heating assistance through Heat Share for the NW Hennepin suburbs. 763-425-0517 www.usc.salvationarmy.org

The Salvation Army, Minneapolis Citadel Office 3000 W. Broadway, Minneapolis, MN 55411
Emergency services include clothing, furniture and transportation vouchers for Robbinsdale, Plymouth, New Hope and Crystal. 612-302-8674 www.usc.salvationarmy.org

Sewa-Asian Indian Family Wellness (SEWA-AIFW) 3702 E. Lake St., Minneapolis, MN 55406
Asian Indian Specific Services and Resources for: Health Initiatives, Monthly Health Clinic, Health Education, Housing, Senior Programs, Prevent Domestic Violence, Emergency Assistance and Resources (economic, food shelf, culturally specific mental health services and advocates), Legal Resources, Multi-Cultural Services for Education, Employment and Entrepreneurship, Transportation, Youth Mentoring and Leadership.
952-912-9100 www.sewa-aifw.org

Southeast Asian Community Council 1827 44th Ave. N., Minneapolis, MN 55412
Services include youth and adult programs, youth leadership and family support that guide Southeast Asians to become self-sufficient. 612-521-4859 www.seacc-mn.org

Sub-Saharan African Youth and Family Services 1885 University Ave. W., Ste. 297, St. Paul, MN 55104
Culturally and linguistically appropriate health and social services. Provides services for HIV+ Africans including counseling, testing and referrals. 651-644-3983 www.sayfsm.org

The Advocates for Human Rights 330 2nd Ave. S., Ste. 800, Minneapolis, MN 55401
Non-governmental organization dedicated to the promotion and protection of internationally recognized human rights. 612-341-3302 www.theadvocatesforhumanrights.org

United Way 211 404 S. 8th St. Minneapolis, MN 55404
Free **24-Hour** Information and referral service for the 9-county metro area: Hennepin, Anoka, Scott, Carver, Ramsey, Dakota, Washington, Chisago and Isanti.
651-291-0211 or 1-800-543-8809 www.unitedwaytwincities.org

Vietnamese Minnesotans Association 1030 University Ave., Ste. 1304, St. Paul, MN 55104
Assists government with problems faced by Asian Refugee/Immigrants and provide programs to unite them. Programs help with employment, legal aid, youth training, AIDS and HIV Education, technical assistance and PCA/Tobacco Ed.
651-290-4791

Vietnamese Social Services of Minnesota 227 University Ave. W., St. Paul, MN 55103
Resettlement and social adjustment services for Vietnamese, Korean and other refugees and immigrants. Programs help with employment, job training, health education and advocacy, youth development, elder services, literacy, citizenship and human trafficking. 651-641-8907 www.vssmn.org

Women of Nations 73 Leech St., St. Paul, MN 55104
Provides culturally appropriate services through the continuum of care from Family/Native Crisis Line, Native Street Outreach, Domestic Abuse Shelter and advocacy.
24-Hour Crisis 651-222-5836 Business office 651-251-1603 www.women-of-nations.org

World Relief Minnesota (WRMN) 1515 E. 66th St., Richfield, MN 55423
Offers resettlement, employment, immigration and legal services. WRMN seeks to empower refugee and immigrant communities that are resettled in the twin cities. Services are offered in English and Somali. Computers are available to clients seeking employment. Immigration/citizenship resources are available.
612-798-4332 www.worldreliefmn.org

Ethnic-Based and Multicultural Services

Human Rights City Contacts

Brooklyn Park Human Relations Committee 5200 85th Ave. N., Brooklyn Park, MN 55443
Please call City Hall for more information. 763-424-8000 www.brooklynpark.org

Crystal Human Rights Commission 4141 Douglas Dr., Crystal, MN 55422
Please contact City Hall for more information. 763-531-1132 www.ci.crystal.mn.us

Golden Valley Human Rights 7800 Golden Valley Rd., Golden Valley, MN 55427
Please contact City Hall for more information. 763-593-8000 www.goldenvalleymn.gov

New Hope Human Rights Commission 4401 Xylon Ave. N., New Hope, MN 55428
Please contact City Hall for more information. 763-531-5100 www.ci.new-hope.mn.us

Plymouth Human Rights Committee Public Safety Building, 34100 Plymouth Blvd., Plymouth, MN 55447
Please contact City Hall for more information. 763-509-5129 www.plymouthmn.gov/index.aspx?page=46

Robbinsdale Human Rights Commission 4221 Lakeview Ave., Robbinsdale, MN 55422
Please contact City Hall for more information. 763-537-4534 www.ci.robbinsdale.mn.us

Health Resources Serving Diverse Communities

Annex Teen Clinic 5810 42nd Ave. N., Robbinsdale, MN 55422
Family planning, emergency contraception, STD/STI testing and treatment, counseling and support services for pregnant and parenting teens, ages 12-23. 763-533-1316 www.annexteenclinic.org

Children's Dental Services (CDS) 636 Broadway St. NE., Minneapolis, MN 55413
Provides culturally focused dental care for children ages birth to 21 and pregnant women from low-income families.
612-746-1530 www.childrensdentalservices.org

Children's Hospital and Clinics 2525 Chicago Ave. S., Minneapolis, MN 55404
Primary pediatric care. Hmong, Somali, Spanish and other languages available by appointment.
612-813-6000 www.childrenshc.org

Children's Specialty Clinics
Specialties include developmental clinic, Down syndrome, Cleft and craniofacial. 612-813-6777 Cleft 612-813-6888

CUHCC (Community University Health Care Center) 2001 Bloomington Ave. S., Minneapolis, MN 55404
Internal medicine, pediatrics, OB/GYN, well child/adult health, mental health, dental services, social services, legal services and midwife clinic. Multi-lingual: 7 languages on site, others on call. Culturally Specific Services:
Hmong, Somali, Spanish, Vietnamese, Lao and African-American diabetic groups.
612-638-0700 www.ahc.umn.edu/CUHCC

Crown Medical Center 7001 78th Ave. N., Brooklyn Park, MN 55445
Immigration physical and psychology services. Primary care, adult medicine, immunizations, confidential STI (sexually transmitted infection) testing and family planning. Interpreters available by appointment.
763-566-4535 www.crownmedicalcenter.org

Fairview University Of Minnesota Medical Center 420 Delaware St. SE., Minneapolis, MN 55455
Primary care with comprehensive interpreting services. 612-273-3000 www.fairview.org

- **Brooklyn Park Clinic (Columbia Park Medical Group)**
10000 Zane Ave. N., Brooklyn Park, MN 55443 763-572-5700
- **Bass Lake Clinic** 6320 Wedgwood Rd., Maple Grove, MN 55311 763-268-0400
- **Elk River Clinic** 290 Main St. NW., Elk River, MN 55330 763-241-0373
- **Maple Grove Medical Center** 14500 99th Ave. N., Maple Grove, MN 55369 763-898-1000
- **Rogers Clinic** 14040 Northdale Blvd., Rogers, MN 55374 763-488-4100

Ethnic-Based and Multicultural Services

Health Resources Serving Diverse Communities

Green Central Medical Clinic 324 E. 35th St., Minneapolis, MN 55408
Family practice community clinic, accepting most insurances, MA, GA, MN Care and sliding fee scale available based on income/family size. Bilingual Spanish/English staff, other languages available by appointment. Walk-ins are welcome.
612-827-7181 www.southsidechs.org

Hennepin County Public Health Clinic 525 Portland Ave. S., Minneapolis, MN 55415
Health screening for new refugees: Tuberculosis (TB), parasites, Hepatitis B screening, immunizations and referrals for ongoing care. Hmong, Lao, Thai, Spanish, Oromo, Amharic, Somali and other languages by appointment.
612-543-5555 www.co.hennepin.mn.us

Hennepin Care North Clinic 6601 Shingle Creek Pkwy., Ste. 400, Brooklyn Center, MN 55430
Primary care clinic serving patients of all ages and ethnic backgrounds. Appointments are necessary. Spanish, other languages available by appointment. Pediatrics, family practice, lab and x-ray, full service prenatal care, certified nurse midwives. 612-873-8800 www.hcmc.org

Hennepin County Medical Center (HCMC) 701 Park Ave., Minneapolis, MN 55415
Spanish, other languages available by appointment. Pediatrics, family practice, lab and x-ray, full service prenatal care, certified nurse midwives. 612-873-3000 www.hcmc.org

Indian Health Board of Minneapolis Inc. 1315 E. 24th St., Minneapolis, MN 55404
Community health center. Serving Spanish, Vietnamese, Lakota and Ojibwe clients.
612-721-9800 www.indianhealthboard.com

Minnesota AIDS Project, 1400 Park Ave. S., Minneapolis, MN 55404
Provides services for those affected and infected by HIV and provides prevention strategies. Interpreting available on AIDS Line and for face-to-face meetings. AIDS Line 612-373-2437 Business Office 612-341-2060 www.mnaidsproject.org

Neighborhood Involvement Program (NIP) Community Clinic 2431 Hennepin Ave. S., Minneapolis, MN 55405
Basic preventative medical and dental care, not an emergency clinic. Some interpreter services, serves low-income and uninsured persons. 612-374-4089 www.neighborhoodinvolve.org

NorthPoint Health and Wellness Center 1313 Penn Ave. N., Minneapolis, MN 55411
Community-based mental health services for children, adolescents, adults and families.
612-543-2500 www.northpointhealth.org

PACER Center 8161 Normandale Blvd., Minneapolis, MN 55437
Assistance to parents of children and youth with all disabilities. Offers 31 programs.
952-838-9000 or 1-800-537-2237 www.pacer.org

Park Avenue Family Practice 2707 Nicollet Ave., Minneapolis, MN 55408
Bilingual Hmong staff, other languages by appointment. Prenatal, adult and pediatric outpatient care. 612-874-8811

Planned Parenthood of Minnesota/South Dakota (PPMSD) 6900 78th Ave. N., Ste. 103, Brooklyn Park, MN 55445
Provides reproductive health care to women, men, teens and families. Interpreter services available by appointment. PAP smears, birth control, STD/STI (sexually transmitted disease/infection) testing and pregnancy testing.
763-560-3050 www.ppmsd.org

Portico Healthnet 2610 University Ave. W., Ste. 550, St. Paul, MN 55114
Assistance finding, determining eligibility, applying for and enrolling in health care coverage programs best fitting individual situations. 651-489-2273 www.porticohealthnet.org

Red Door Services 525 Portland Ave., 4th floor, Minneapolis, MN 55415
(Hennepin County Human Services Public Health Dept.)
Provides low-cost STD/STI testing and treatment, HIV counseling and testing, and pregnancy prevention services for 12 to 21 year-olds, among other services. 612-543-5555 www.reddoorclinic.org

Ethnic-Based and Multicultural Services

Health Resources Serving Diverse Communities

Sharing and Caring Hands 525 N. 7th St., Minneapolis, MN 55405

Bilingual staff provides services for all languages. Serves people with no dental insurance.
612-338-4640 www.sharingandcaringhands.org

Southside Community Health Services

- **Southside Dental Clinic** 4243 4th Ave. S., Minneapolis, MN 55409
General, family dental clinic, accepting most insurances, MA, GA, and sliding fee scale available based on income/family size. Bilingual Spanish/English and Hmong/English staff, Somali and other languages available by appointment. 612-822-9030 www.southsidechs.org/southside-dental-clinic
- **Southside Medical Clinic** 324 E. 35th St. Minneapolis, MN 55408
Spanish and other languages available by appointment. Family practice, Men's Clinic, pharmacy, counseling and testing, mental health counseling. 612-827-7181 www.southsidechs.org/southside-medical_clinic

St. Mary's Health Clinics

For persons who are medically uninsured or waiting for eligibility determination for other assistance. Must meet income guidelines. Basic primary care, specialty referrals, most medications and hospital at no expense to patients.

Call for locations and appointments: 651-690-7029 www.stmaryshealthclinics.org

University of Minnesota, Dental Clinic 515 Delaware St. NE., Minneapolis, MN 55440

Interpreter services available by appointment. General and specialty dentistry. 612-625-2495

Family Services

Adventures in Fathering 4076 Hampshire Ave. N., Crystal, MN 55422

Provides support to men in their role as a father. Offers classes in domestic abuse, anger management and parenting workshops. 763-531-9267

African American Family Services 2616 Nicollet Ave. S., Minneapolis, MN 55408

Helping individuals, family and community through community-based, culturally specific services. 612-871-7878 www.aafs.net

A-mon-nue Sports and Social Association, Inc. (ASSA) P.O. Box 29926, Brooklyn Center, MN 55429

Provides youth and family engagement through sports and other relevant social services. 612-730-1373

Annex Teen Clinic 5810 42nd Ave. N., Robbinsdale, MN 55422

Family planning, emergency contraception, STD/STI testing and treatment, counseling and support services for pregnant and parenting teens, ages 12-23. 763-533-1316 www.annexteenclinic.org

Big Brothers-Big Sisters of the Greater Twin Cities 2550 University Ave., Ste. 410N, St. Paul, MN 55114

Long-term, one-to-one adult mentoring relationships for youth ages 7-13. 651-789-2400 www.bigstwincities.org

Boy Scouts of America, Northern Star Council 5300 Glenwood Ave., Minneapolis, MN 55422

Scouting offers a range of positive youth development programs designed for boys from 1st grade to age 20 and girls in 9th grade to age 20. 763-231-7201 www.northernstarbsa.org

The Bridge for Runaway Youth, Inc. 2200 Emerson Ave. S., Minneapolis, MN 55405

Crisis and homeless youth services for ages 10-17. 612-377-8800 www.bridgeforyouth.org

Brookdale Christian Center Daycare 6030 Xerxes Ave. N., Brooklyn Center, MN 55430

Provides Early Education for all children attending starting in Toddler room through Preschool. 763-561-0148 100597.agchurches.org

Brooklyn Bridge School 5840 69th Ave. N., Brooklyn Park, MN 55429

Early Childhood Education, 3, 4, 5 year old preschool. 763-560-5953 www.brooklynlutheran.com

Camp Fire USA, Minnesota Council 3100 W. Lake St., Ste. 100, Minneapolis, MN 55416

Clubs for youth K-12 and their families that develop life-skills while having fun in a small group setting. Summer camp for ages 5 to 16. 612-285-6255 www.campfireusa-mn.org

CAPI (Centre for Asians and Pacific Islanders) 3702 E. Lake St., Ste. 200, Minneapolis, MN 55406

Provides basic needs for refugees and immigrants from around the world. Family support and social services. 612-721-0122 www.capiusa.org

The Center of Hope and Compassion 6455 Zane Ave. N., Brooklyn Park, MN 55429

Street outreach work, youth empowerment programs, and economic development. 763-535-1023 www.thecohc.com

Centro Inc. 1915 Chicago Ave. S., Minneapolis, MN 55404

Provides services for supporting the Latino families, including food shelf, women's programs, senior services and social services. 612-874-1412 www.centromn.org

Children's Dental Services (CDS) 636 Broadway St. NE., Minneapolis, MN 55413

Provides culturally focused dental care for children ages birth to 21 and pregnant women from low-income families. 612-746-1530 www.childrensdentalservices.org

Chrysalis 4432 Chicago Ave. S., Minneapolis, MN 55407

Offers a range of legal services and resources to provide assistance with family, GLBT and employment law concerns. 612-871-0118 www.tubman.org

Family Services

Community Mediation Services, Inc. 9220 Bass Lake Rd., Ste. 270, New Hope, MN 55428

Committed to developing the capacity of individuals, families, communities and businesses to respectfully manage and resolve conflict. 763-561-0033 www.communitymediations.org

Courage Center 3915 Golden Valley Rd., Minneapolis, MN 55422

Non-profit rehabilitation and resource center for people with physical and sensory disabilities. Offers comprehensive, lifelong services to people of all ages. 763-588-0811 www.couragecenter.org

Crisis Connection P.O. Box 23090, Richfield, MN 55423

Free confidential counseling and referrals. Available to anyone calling from the 9-county Twin Cities metro area.

24-Hour Crisis Line 612-379-6363 TTY 612-379-6377 www.crisis.org

Domestic Abuse Project 204 W. Franklin Ave., Minneapolis, MN 55404

Provides group, individual, couples and family therapy for men, women, children and adolescents experiencing domestic abuse. 612-874-7063 www.domesticabuseproject.org

Early Childhood Family Education

Offered through school districts statewide. Contact these centers for information on programs, classes, parenting, home visiting, pre-school screening, child development concerns and district census inclusion.

Provides services for children and their families from birth to school age.

- **ISD 11 Anoka-Hennepin** 2727 N. Ferry St., Anoka, MN 55303
763-506-1275 www.DiscoverCommunityEd.com
- **Riverview Early Childhood Center** 1400 93rd Ave. N., Brooklyn Park, MN 55444
Early Childhood Family Education and School Readiness provides early childhood and parent education for children birth to 5 years old and their parents. Preschool programs for children ages 3-5. 763-506-6170
- **ISD 279 Osseo Area Schools**
9401 Fernbrook Lane, Maple Grove, MN 55369 and 7020 Perry Ave. N., Brooklyn Center, MN 55429
Early Childhood Family Education Programs provide quality learning opportunities for parents and their children birth to 5 years of age. Osseo Schools also offer a variety of preschool options for children 3-5 years of age. Early Childhood Screening appointments can be made by calling 763-391-8776.
763-391-8777 www.district279.org
- **ISD 281 Robbinsdale Area Schools** 5400 Corvallis Ave. N., Crystal, MN 55429
763-504-4170 rdale.org
- **ISD 286 Brooklyn Center Schools** 1500 59th Ave. N., Brooklyn Center, MN 55430
School Readiness Preschool Classes, 763-561-4480 EXT 5001 www.brookcntr.k12.mn.us

ECHO Minnesota (Emergency, Community, and Health Outreach) 125 Charles Ave., St. Paul, MN 55103

ECHO creates health, safety, emergency and civic engagement educational materials to help low English proficiency individuals and families be successful in their communities. 651-789-4342 www.echominnesota.org

Epilepsy Foundation of Minnesota 1600 University Ave. W., #300, St. Paul, MN 55104

Leads the fight to stop seizures, find a cure and overcome the challenges created by epilepsy. Programs are designed to educate, connect and empower people affected by seizures. Seizure Recognition and Response training for professionals and the public; Camp Oz (a week-long, residential camp for youth 9-17 who have epilepsy); family events; workshops and conferences; and creative arts program.

1-800-779-0777 www.epilepsyfoundationmn.org

FARE For All (Food And Resource Exchange) 8501 54th Ave. N., New Hope, MN 55428

Non-profit volunteer-based cooperative food-buying program allowing people to stretch their food purchasing power. Offers food packages containing a variety of fresh, quality food items including fruits, vegetables, frozen meats and staple items monthly. 763-450-3880 www.fareforall.org

Fraser Child and Family Center 3333 University Ave. SE., Minneapolis, MN 55414

Services include evaluation and treatment of children with autism, pervasive developmental disorders and serious emotional disorders, neuropsychological evaluations, parent guidance and school consultation.

612-861-1688 www.fraser.org

Family Services

Girl Scouts of Minnesota and Wisconsin River Valleys

Brooklyn Center Service Center 5601 Brooklyn Blvd., Brooklyn Center, MN 55429

Youth serving organization for girls grades K-12. We build girls of courage, confidence and character who make the world a better place. 800-845-0787 www.girlscoutsrv.org

Greater Minneapolis Crisis Nursery 5400 Glenwood Ave., Golden Valley, MN 55422

Provides free shelter care (up to 72 hours) for children birth to 6 years for families who are going through a crisis situation.

24-Hour Crisis Line 763-591-0100 Business office 763-591-0400 www.crisisnursery.org

Hazelden Center for Youth and Families 11503 36th Ave. N., Plymouth, MN 55441

Assessments, residential treatment and outpatient care for young people (14-25) struggling with chemical dependency.

651-213-4200 www.hazelden.org

HUG (Helping Us Grow) 8301 47th Ave. N., New Hope, MN 55428

A community partnership dedicated to supporting all expectant, adopting and families with newborns through home visiting and other programming at no cost to the family. 763-504-4983

Hennepin County Maternal and Child's Health

Century Plaza, 330 S. 12th St., Ste. 4710 MC-635, Minneapolis, MN 55404

Information about WIC, Child and Teen Checkup and developmental screening. 612-348-7117 www.co.hennepin.mn.us

Jewish Family and Children's Service 13100 Wayzata Blvd., Ste. 400, Minnetonka, MN 55305

Serves Jewish and non-Jewish clients in areas of mental health, older adults and adult day care services for people with dementia, vocational services, transportation, home health, resettlement, domestic violence and inclusion.

952-546-0616 www.jfcsmpls.org

Living Word Christian Center 9201 75th Ave. N., Brooklyn Park, MN 55428

Community outreach programs such as Youth Programs and Community Service programs.

763-315-7000 www.lwcc.org

Lutheran Social Services of Minnesota 2414 Park Ave. S., Minneapolis, MN 55404

Provides financial counseling, parenting education, mental health counseling, adoption, pregnancy counseling, chemical dependency for girls, youth services, housing services, senior services and disability services.

612-871-0221 or 1-888-881-8261 www.lssmn.org

Metro Women's Center 6418 Bass Lake Rd., Crystal, MN 55428

Educate community about life affirming options relating to pregnancy. Hope program.

763-533-8642 www.metrowomenscenter.org

Minnesota Visiting Nurse Agency (MVNA) 3433 Broadway St. NE., Ste. 300, Minneapolis, MN 55413

Provides skilled nursing, IV therapy, home health aides and homemakers. Also provides a range of maternal/child services, daycare consultation services and corporate wellness. 612-617-4600 www.mvna.org

North Vista Education Center 3510 France Ave. N., Robbinsdale, MN 55422

Provides alternative educational opportunities for pregnant and parenting teens, recent immigrants with limited formal schooling and youth who want a credit-based work experience. 763-550-7302 www.district287.org

NWHFSC (Northwest Hennepin Family Services Collaborative) 11200 93rd Ave. N., Maple Grove, MN 55369

Collaborative supporting initiatives serving children and families in three school districts encompassing nine municipalities in the northwest suburbs of Hennepin County. Services include basic needs, literacy and emergency family support.

763-391-7253 www.nwhennepinfsc.nonprofitoffice.com

Northwest YMCA 7601 42nd Ave. N., New Hope, MN 55427

Program opportunities for the whole family. Includes family support, counseling, evaluation and referrals for troubled teens.

763-535-4800 www.ymcatwincities.org

People Inc. 7600 Boone Ave. N., Ste. 2, Brooklyn Park, MN 55428

Provides children's mental health and case management and a day treatment program from early childhood to high school (ages 3-18). 763-515-2441 www.peopleincorporated.org

Family Services

Perspectives, Inc. Family Center 3381 Gorham Ave., St. Louis Park, MN 55426

Provides prevention, intervention and recovery services to strengthen high-risk families. Has supportive housing, after-school, parenting and summer programs. 952-926-2600 www.perspectives-family.org

Robbinsdale Area Redesign 8301 47th Ave. N., New Hope, MN 55428

A family services collaborative serving families and youth within the geographic boundaries of ISD 281. Serving families with children birth to ages 18 or to 21 with disabilities. 763-504-4981

St. David's Child Development and Family Services 3395 Plymouth Rd., Minnetonka, MN 55305

Provides a wide range of services for children and families including: Healthy Families Program which is long-term home visiting for first-time parents and their infants; Teen Pregnancy Support which is a home visiting program for pregnant and parent teens; and NW School Readiness Initiative which includes home visiting to support children and families as they prepare for kindergarten. St. David's also provides Home and Community Support Services (through MA and TEFRA) throughout Hennepin County for families who have children with special needs.

952-939-0396 or CORE: 952-548-8700 www.stdavids.net

The Family Partnership 6900 78th Ave. N., Brooklyn Park, MN 55445

Community-based agency providing counseling services for parent/child concerns, family problems, relationships, domestic violence and youth diversion. 763-560-4412 www.thefamilypartnership.org

TreeHouse (Family Hope Services) 5666 Lincoln Dr., Ste. 201, Edina, MN 55436

Provides guidance, support groups, education and social activities for junior and senior high youth. TreeHouse provides opportunities for teens and/or their families to work through their issues in a supportive environment and come to workable outcomes. 952-238-1010. www.treehouseyouth.org

- **Brooklyn Park TreeHouse** 7520 Brunswick Ave. N., Brooklyn Park, MN 55443 763-560-2334
- **New Hope TreeHouse** 4203 Boone Ave. N., New Hope, MN 55428 763-533-9667
- **Plymouth/Wayzata TreeHouse** Meets at Peace Lutheran Church
3695 County Rd. 101 N., Plymouth, MN 55446 612-326-8995

Turning Point 1500 Golden Valley Rd., Minneapolis, MN 55411

Chemical dependency and therapy treatment for youth. 612-520-4004 www.tpmn.org

Washburn Center for Children 9100 85th Ave. N., Ste. 100, Brooklyn Park, MN 55445

Community mental health center helping children and their families who have, or are at-risk for, social, emotional and behavioral problems through comprehensive, therapeutic, consultation and prevention services.

612-871-1454 www.washburn.org

WIC (Women, Infants and Children) Hennepin County Community Health Dept.

MC635, 330 S. 12th St., Minneapolis, MN 55404

Community-based nutrition assessment for pregnant and breastfeeding women, infants and children up to age 5.

612-348-6100 www.co.hennepin.mn.us

WomenSource 106 Central Ave N, Suite C, Osseo, MN 55369

Assists women and couples experiencing an unplanned pregnancy by instructing them on all their options, encouraging life affirming options and providing pregnancy tests, ultrasounds, resources/referrals and parenting education to help them achieve the best outcome for them and their baby. 763-425-1408 womensource.org

YMCA, Youth Intervention Services

2304 Jackson St. NE., Minneapolis, MN 55418 and 8950 Springbrook Dr., Coon Rapids, MN 55433

Supports youth and families through school and street-based outreach, community-based intervention, education, shelter services, transitional housing for youth experiencing homelessness. **Youth Resource Line (8am-8pm) 763-493-3052**

www.ymcatwincities.org

Family Services

City Parks and Recreation Departments

Brooklyn Center Community Activities and Recreation Services Department

6301 Shingle Creek Pkwy., Brooklyn Center, MN 55430

Provides facilities and recreation for all. 763-569-3400 www.cityofbrooklyncenter.org

Brooklyn Park Parks and Recreation 5600 85th Ave. N., Brooklyn Park, MN 55443

Provides facilities and leisure activities for all ages. 763-493-8333 www.brooklynpark.org

Champlin Parks and Recreation 11955 Champlin Dr., Champlin, MN 55316

Provides facilities and recreation to Champlin residents. 763-421-2820 www.ci.champlin.mn.us

Crystal Parks and Recreation 4800 Douglas Dr., Crystal, MN 55429

Provides facilities and recreation to Crystal residents. 763-531-0052 www.ci.crystal.mn.us

Golden Valley Parks and Recreation 200 Brookview Pkwy., Golden Valley, MN 55426

Provides recreational activities for youth, adults and seniors. 763-512-2345 www.ci.golden-valley.mn.us

Maple Grove Parks and Recreation 12951 Weaver Lake Rd., Maple Grove, MN 55369

Community center with pool, indoor playground, teen center, ice arena, gymnasium, room rentals and skate park.

763-494-6500 www.ci.maple-grove.mn.us

New Hope Parks and Recreation 4401 Xylon Ave. N., New Hope, MN 55428

Provides facilities and recreation for all age groups in New Hope. 763-531-5151 www.ci.new-hope.mn.us

Plymouth Parks and Recreation 3400 Plymouth Blvd., Plymouth, MN 55447

Provides recreational opportunities, services and facilities for Plymouth residents. 763-509-5200 www.ci.plymouth.mn.us

Robbinsdale Parks and Recreation 4100 Lakeview Ave., Robbinsdale, MN 55422

Provides facilities and recreation to Robbinsdale residents. 763-531-1278 www.ci.robbinsdale.mn.us

Rogers Parks and Recreation 22350 S. Diamond Rd., Rogers, MN 55374.

City parks and recreation from youth to seniors. 763-428-2253 www.ci.rogers.mn.us

Health Care

A+Home Care, Inc. 8932 Old Cedar Ave. S., Bloomington, MN 55425

Provides home care services including case management, homemaking and PCA services.

952-854-7760 www.aplushomecare.org

A Chance to Grow 1800 2nd St. NE., Minneapolis, MN 55418

The development of the whole child through innovative, individualized and comprehensive brain-centered programs and services. These services are educational, therapeutic and rehabilitative in nature. 612-789-1236 www.actg.org

Allina Medical Clinics

- **Champlin Medical Clinic** 11269 Jefferson Hwy. N., Champlin, MN 55316 763-236-0600
- **Coon Rapids Medical Clinic** 9055 Springbrook Dr. NW., #3A, Coon Rapids, MN 55433 763-780-9155
- **Maple Grove Medical Clinic** 7840 Vinewood Ln., Maple Grove, MN 55369 763-236-0200
- **West Health Campus** 2855 Campus Dr., Ste. 400, Plymouth, MN 55441 763-577-7400

American Heart Association Greater Midwest Affiliate, 4701 W. 77th St., Minneapolis, MN 55435

Organization dedicated to reducing death and disability from heart disease and stroke.

952-835-3300 www.americanheart.org

Annex Teen Clinic 5810 42nd Ave. N., Robbinsdale, MN 55422

Family planning, emergency contraception, STD/STI testing and treatment, counseling and support services for pregnant and parenting teens, ages 12-23. 763-533-1316 www.annexteenclinic.org

Children's Dental Services (CDS) 636 Broadway St. NE., Minneapolis, MN 55413

Provides culturally focused dental care for children ages birth to 21 and pregnant women from low-income families.

612-746-1530 www.childrensdentalservices.org

Children's Hospital and Clinics 2525 Chicago Ave. S., Minneapolis, MN 55404

Primary pediatric care. Hmong, Somali, Spanish and other languages available by appointment.

612-813-6000 www.childrenshc.org

Children's Specialty Clinics

Specialties include developmental clinic, Down syndrome, Cleft and craniofacial. 612-813-6777 Cleft 612-813-6888

CUHCC (Community University Health Care Center) 2001 Bloomington Ave. S., Minneapolis, MN 55404

Internal medicine, pediatrics, OB/GYN, well child/adult health, mental health, dental services, social services, legal services and midwife clinic. Multi-lingual: 7 languages on site, others on call. Culturally Specific Services:

Hmong, Somali, Spanish, Vietnamese, Lao and African-American diabetic groups.

612-638-0700 www.ahc.umn.edu/CUHCC

Fairview University Of Minnesota Medical Center 420 Delaware St. SE., Minneapolis, MN 55455

Primary care with comprehensive interpreting services. 612-273-3000 www.fairview.org

- **Brooklyn Park Clinic (Columbia Park Medical Group)**
10000 Zane Ave. N., Brooklyn Park, MN 55443 763-572-5700
- **Bass Lake Clinic** 6320 Wedgwood Rd., Maple Grove, MN 55311 763-268-0400
- **Elk River Clinic** 290 Main St. NW., Elk River, MN 55330 763-241-0373
- **Maple Grove Medical Center** 14500 99th Ave. N., Maple Grove, MN 55369 763-898-1000
- **Rogers Clinic** 14040 Northdale Blvd., Rogers, MN 55374 763-488-4100

Food Allergy Support Group of Minnesota 9804 Evergreen Circle N., Brooklyn Park, MN 55443 (mailing address only)

Food allergy information, resources and services for families.

763-315-8788 www.foodallergysupportmn.org

Fremont Clinic 3300 Fremont Ave. N., Minneapolis, MN 55412

Non-profit ambulatory primary care clinic providing sliding-fee scale services to the community.

612-588-9411 neighborhoodhealthsource.org

Health Care

The Gathering Place, Faith-Based Nurse Program of Mercy and Unity Hospitals

550 Osborn Rd. NE., Fridley, MN 55432

Faith-based volunteers and registered nurses provide opportunities for socialization, supervised activities and lunch for care receivers while caregivers take a needed break. 763-236-4342

Golden Valley Rehabilitation and Care 7505 Country Club Dr., Golden Valley, MN 55427

Provide long-term skilled nursing care and short-term rehabilitation solutions.

763-450-6900 www.goldenvalleyskillednursing.com

Green Central Medical Clinic 324 E. 35th St., Minneapolis, MN 55408

Family practice community clinic, accepting most insurances, MA, GA, MN Care and sliding fee scale available based on income/family size. Bilingual Spanish/English staff, other languages available by appointment. Walk-ins are welcome.

612-827-7181 www.southsidechs.org

HealthPartners Clinics

Offers a wide range of medical services to meet your health care practicing Family Medicine, Internal Medicine, OB/GYN, Pediatrics and more. www.healthpartners.com

- **Anoka Clinic** 1833 2nd Ave. S., Anoka, MN 55303 952-967-7075
- **Brooklyn Center Clinic** 6845 Lee Ave. N., Brooklyn Center, MN 55429 952-967-6818
- **Elk River Clinic** 530 3rd St. NW, Elk River, MN 55330 952-967-7075

Hennepin Care North Clinic 6601 Shingle Creek Pkwy., Ste. 400, Brooklyn Center, MN 55430

Primary care clinic serving patients of all ages and ethnic backgrounds. Appointments are necessary. Spanish, other languages available by appointment. Pediatrics, family practice, lab and x-ray, full service prenatal care, certified nurse midwives. 612-873-8800 www.hcmc.org

Hennepin County Medical Center (HCMC) 701 Park Ave., Minneapolis, MN 55415

Provider for all ages and incomes. Special programs for uninsured available.

General 612-873-3000 www.hcmc.org

Hennepin County Public Health Clinic 525 Portland Ave. S., Minneapolis, MN 55415

Health screening for new refugees: Tuberculosis (TB), parasites, Hepatitis B screening, immunizations and referrals for ongoing care. Hmong, Lao, Thai, Spanish, Oromo, Amharic, Somali and other languages by appointment.

612-543-5555 www.co.hennepin.mn.us

International Diabetes Center 3800 Park Nicollet Blvd., St. Louis Park, MN 55416

Provides one-stop comprehensive diabetes assessment and education.

952-993-3393 www.parknicollet.com/Diabetes

Medical Assistance: To apply for Medical Assistance in Hennepin County, call 651-596-1300

Mercy Hospital 4050 Coon Rapids Blvd., Coon Rapids, MN 55433

Provides health care services as well as support groups and education to promote healthy communities.

24-Hour 763-236-6000 www.mercyunity.com

Minnesota Care 540 Cedar St., St. Paul, MN 55164

Health care program for Minnesotans who do not have access to affordable health coverage.

651-297-3862 www.dhs.state.mn.us

Minnesota Dept. of Veterans Affairs, State Veterans Service Bldg., 20 W. 12th St., Room 206C, St. Paul, MN 55155

State soldiers' assistance program provides limited financial, medical and dental benefits to low-income veterans.

651-296-2562 www.mdva.state.mn.us

Minnesota Visiting Nurse Agency (MVNA) 3433 Broadway St. NE., Ste. 300, Minneapolis, MN 55413

Provides skilled nursing, IV therapy, home health aides and homemakers. Also provides a range of maternal/child services, daycare consultation services and corporate wellness. 612-617-4600 www.mvna.org

Health Care

Neighborhood Involvement Program (NIP)

Community Clinic 2431 Hennepin Ave. S., Minneapolis, MN 55405

Basic preventative medical and dental care, not an emergency clinic. Some interpreter services, serves low-income and uninsured persons. 612-374-4089 www.neighborhoodinvolve.org

North Memorial Medical Center 3300 Oakdale Ave. N., Robbinsdale, MN 55422

24-Hour 763-520-5200 Inpatient and outpatient services, clinics and emergency services www.northmemorial.com

North Memorial Medical Center Clinics Provides a full range of medical care.

- **Broadway U of M Family Practice Clinic** 1020 W. Broadway, Minneapolis, MN 55411 612-302-8200
- **Brooklyn Center Physicians** 5415 Brooklyn Blvd., Brooklyn Center, MN 55429 763-581-5630
- **Brooklyn Park Family Physicians** 8559 Edinbrook Parkway, Ste. 100, Brooklyn Park, MN 55443 763-425-1888
- **Elk River Family Physicians** 800 Freeport Ave. N., Elk River, MN 55330 763-257-8000
- **Golden Valley Family Physicians** 8301 Golden Valley Rd., Ste. 100, Golden Valley, MN 55427 763-520-2200
- **Maple Grove Campus** 9855 Hospital Dr., Maple Grove, MN 55369 763-581-9220
- **Plymouth Internal Medicine** 2805 Campus Dr., Ste. 345, Plymouth, MN 55441 763-520-2980
- **North Memorial Medical Center Home Health** 763-520-3917 Hospice 763-520-5770
- **North Memorial Medical Center, Lifeline** 3300 Oakdale Ave., Robbinsdale, MN 55422
Provides personal emergency response to people who live alone, have chemical health conditions, heart problems or are disabled. 1-800-242-1306 EXT 4994 **24-Hour Assistance Center 763-520-5911**

NorthPoint Health and Wellness Center 1313 Penn Ave. N., Minneapolis, MN 55411

Community-based mental health services for children, adolescents, adults and families.

612-543-2500 www.northpointhealth.org

North Side Life Care Center 4367 Thomas Ave. N., Minneapolis, MN 55412

Provides no-cost pregnancy testing, low-cost prenatal care, counseling services, parenting information and adoption.

612-522-6589 www.northsidelifecare.org

Northwest Immunization Clinic 7051 Brooklyn Blvd., Brooklyn Center, MN 55429

Provides free immunizations for those who qualify for: baby shots, school vaccinations, flu and pneumonia vaccinations for individuals applying for their permanent resident card. 763-585-7361 www.nwhennepinfsc.nonprofitoffice.com

Park Nicollet Clinics

Internal Medicine, family practice, obstetrics provided to all ages and all cultures. www.parknicollet.com

- **Brooklyn Center Clinic** 6000 Earle Brown Dr., Brooklyn Center, MN 55430 952-993-4900
- **Golden Valley Clinic** 8240 Golden Valley Dr., Golden Valley, MN 55427 952-993-8300
- **Maple Grove Clinic** 15800 95th Ave. N., Maple Grove, MN 55369 952-993-1440
- **Plymouth Clinic** 3007 Harbor Lane N., Plymouth, MN 55447 952-993-8900
- **Rehabilitation Services** 9827 Maple Grove Pkwy N., Maple Grove, MN 55369 952-993-5900
- **Park Nicollet Methodist Hospital** 6500 Excelsior Blvd., St. Louis Park, MN 55426
Specializes in cancer, heart disease, maternity care, rehabilitation and emergency services.
24-Hour 952-993-5000 www.parknicollet.com/Methodist

Partners in Pediatrics, Ltd.

Pediatricians/physician assistants/pediatric nurse practitioners providing office and hospital-based pediatric care.

763-278-0800 www.pipstop.com

- **Brooklyn Park** 8500 Edinbrook Pkwy., Brooklyn Park, MN 55443 763-425-1211
- **Maple Grove** 12720 Bass Lake Rd., Maple Grove, MN 55369 763-559-2861
- **Rogers** 13980 Northdale Blvd., Rogers, MN 55374 763-428-1920
- **Plymouth** 2855 Campus Dr., Ste. 350, Plymouth, MN 55441 763-520-1200

Planned Parenthood of Minnesota/South Dakota (PPMSD) 6900 78th Ave. N., Ste. 103, Brooklyn Park, MN 55445

Provides reproductive health care to women, men, teens and families. Interpreter services available by appointment. PAP smears, birth control, STD/STI (sexually transmitted disease/infection) testing and pregnancy testing.

763-560-3050 www.ppmnsd.org

Health Care

Portico Healthnet 2610 University Ave. W., Ste. 550, St. Paul, MN 55114
Assistance finding, determining eligibility, applying for and enrolling in health care coverage programs best fitting individual situations. 651-489-2273 www.porticohealthnet.org

Red Door Services (Hennepin County Human Services Public Health Dept.)

525 Portland Ave., 4th floor, Minneapolis, MN 55415

Provides low-cost STD/STI testing and treatment, HIV counseling and testing, and pregnancy prevention services for 12 to 21 year-olds, among other services. 612-543-5555 www.reddoorclinic.org

Regions Hospital 640 Jackson St., St. Paul, MN 55101

Provides outpatient mental health counseling services for deaf and hard of hearing individuals.

651-254-4786 TTY 651-254-1888 www.regionshospital.com

Sharing and Caring Hands 525 N. 7th St., Minneapolis, MN 55405

Provides a host of services including food, clothing, shelter, transportation assistance and medical/dental help.

612-338-4640 www.sharingandcaringhands.org

Sister Kenny Rehabilitation Institute 800 E. 28th St., Minneapolis, MN 55407

Offers rehabilitation services at 5 Allina Hospitals. Outpatient care is provided at community-based Sister Kenny Sports and Physical Therapy Centers. 612-863-1924 www.sisterkennyinstitute.com

Southside Community Health Services

- **Southside Dental Clinic** 4243 4th Ave. S., Minneapolis, MN 55409
General, family dental clinic, accepting most insurances, MA, GA, and sliding fee scale available based on income/family size. Bilingual Spanish/English and Hmong/English staff, Somali and other languages available by appointment. 612-822-9030 www.southsidechs.org/southside-dental-clinic
- **Southside Medical Clinic** 324 E. 35th St. Minneapolis, MN 55408
Spanish and other languages available by appointment. Family practice, Men's Clinic, pharmacy, counseling and testing, mental health counseling. 612-827-7181 www.southsidechs.org/southside-medical_clinic

Spectrum Homecare, Twin Cities 6205 Crossman Lane, Inver Grove Heights, MN 55076

Provides skilled nursing, home health aide and therapy services. 651-451-0569 www.spectrumhomecare.com

St. Mary's Health Clinics

For persons who are medically uninsured or waiting for eligibility determination for other assistance. Must meet income guidelines. Basic primary care, specialty referrals, most medications and hospital at no expense to patients.

Call for locations and appointments: 651-690-7029 www.stmaryshealthclinics.org

Sub-Saharan African Youth and Family Services 1885 University Ave. W., Ste. 297, St. Paul, MN 55104

Culturally and linguistically appropriate health and social services. Provides services for HIV+ Africans including counseling, testing and referrals. 651-644-3983 www.sayfsm.org

Turning Point 1500 Golden Valley Rd., Minneapolis, MN 55411

Chemical dependency and therapy treatment for youth. 612-520-4004 www.tpmm.org

UCare Minnesota for Seniors 500 Stinson Blvd. NE., Minneapolis, MN 55413

Provides Medicare Advantage Plan for seniors. 612-676-3500 www.ucare.org

Unity Hospital 550 Osborne Rd., Fridley, MN 55432

Provides health care services as well as support groups and education to promote healthy communities.

24-Hour 763-236-5000 www.mercyunity.com

University of Minnesota, Dental Clinic 515 Delaware St. NE., Minneapolis, MN 55440

Interpreter services available by appointment. General and specialty dentistry. 612-625-2495

Health Care

Alternative Health Care Plans: If not eligible for other health insurance or Medical Assistance:

- **Assured Access** 612-348-6141 to enroll in this program. Offers health care coverage on sliding fee scale based on income and family size to Hennepin County residents.
- **Minnesota Care in the metro area** 651-297-3862, in greater MN 1-800-657-3672
- **Portico Healthnet** 651-489-2273 for participating clinics who offer sliding fee scales.

Chemical Health

African American Family Services 2616 Nicollet Ave. S., Minneapolis, MN 55408

Helping individuals, family and community through community-based, culturally specific services.
612-871-7878 www.aafs.net

Al-Anon/Alateen Information Service 7204 27th St. W., Ste. 101, St. Louis Park, MN 55426

Helps families and friends of alcoholics, giving information, directions; literature sales office.
952-920-3961 www.al-anon-alateen-msp.org

Alcoholics Anonymous Service Office 7204 27th St. W., Ste. 113, St. Louis Park, MN 55426

24-Hour phone service for men and women with a drinking problem. Also gives out information, directions and has literature sales. 952-922-0880 www.aaminneapolis.org

ARK Counseling of Plymouth 1884 Berkshire Lane N., Plymouth, MN 55447

Offers outpatient treatment programs in the morning and evening along with chemical assessments and chemical health evaluations. 763-559-5677

CFASD (Children Family Adult Services Department), Hennepin County Chemical Health

300 56th St., Minneapolis, MN 55487

Assessments for adolescents and adults. 612-879-3501 www.co.hennepin.mn.us

Chrysalis 4432 Chicago Ave. S., Minneapolis, MN 55407

Offers a range of legal services and resources to provide assistance with family, GLBT and employment law concerns.
612-871-0118 www.tubman.org

The Counseling Clinic, Inc. 6160 Summit Dr., Ste. 125, Brooklyn Center, MN 55430

Individual, couple and family therapy, psychological testing and psychiatric evaluations. Domestic Violence Prevention classes offered. Also offers chemical dependency evaluations and treatment. 763-560-4860

Crisis Connection P.O. Box 23090, Richfield, MN 55423

Free confidential counseling and referrals. Available to anyone calling from the 9-county Twin Cities metro area.
24-Hour Crisis Line 612-379-6363 TTY 612-379-6377 www.crisis.org

Fairview Recovery and Behavioral Services 2450 Riverside Ave., Minneapolis, MN 55454

Offers chemical dependency and mental health treatment, including dual-diagnosis, for children, adolescents, adults and seniors. Also offers services for compulsive gambling and services for the deaf and hard-of-hearing. Both inpatient and outpatient services offered. Has programs in Northwest suburban sites.
Detox 612-672-6600 Outpatient 612-672-2736 www.fairview.org

Hazelden Center for Youth and Families 11503 36th Ave. N., Plymouth, MN 55441

Assessments, residential treatment and outpatient care for young people (14-25) struggling with chemical dependency.
651-213-4200 www.hazelden.org

Living Free Recovery Services 9201 75th Ave. N., Brooklyn Park, MN 55428

Faith-based outpatient chemical dependency treatment for adults. 763-315-7170 www.recovery.lwcc.org

Mission Detox Center 3409 E. Medicine Lake Blvd., Plymouth, MN 55441

24-Hour services include assessment, medical monitoring and referral.
763-559-1402 www.missionsinc.org

Health Care

Chemical Health

Mission Lodge 3409 E. Medicine Lake Blvd., Plymouth, MN 55441

24-Hour lodging and services for chronic chemically dependent men and women who are homeless. All referrals are made through the Chemical Health Department at 1800 Chicago Ave., Minneapolis. No appointment required. 763-559-4249 www.missionsinc.org

Mission Nursing Home 3401 E. Medicine Lake Blvd., Plymouth, MN 55441

24-Hour short-term and long-term facility for males who are chronic chemically dependent, dementia, mental health and behavioral issues. 763-559-3123 www.missionsinc.org

On-Belay of Minnesota 115 Forestview Lane N., Plymouth, MN 55441

Adolescent chemical health services: assessments, outpatient and residential services for clients ages 13 to 18. 763-542-9212

Vinland National Center 3675 Ihduhapi Rd., Loretto, MN 55357

Provides behavioral health, chemical health, vocational services, therapeutic exercise, independent living skills development and supportive housing for adults with disabilities. 763-479-3555 www.vinlandcenter.org

Mental Health

African American Family Services 2616 Nicollet Ave. S., Minneapolis, MN 55408

Helping individuals, family and community through community-based, culturally specific services. 612-871-7878 www.aafs.net

Al-Anon/Alateen Information Service 7204 27th St. W., Ste. 101, St. Louis Park, MN 55426

Helps families and friends of alcoholics, giving information, directions; literature sales office. 952-920-3961 www.al-anon-alateen-msp.org

Alcoholics Anonymous Service Office 7204 27th St. W., Ste. 113, St. Louis Park, MN 55426

24-Hour phone service for men and women with a drinking problem. Also gives out information, directions and has literature sales. 952-922-0880 www.aaminneapolis.org

Allina Mental Health Outpatient Clinic (Abbott NW Hospital)

Wasie Bldg., 800 E. 28th St., 6th floor, Minneapolis, MN 55407

Outpatient behavioral health services provided by psychiatrists and psychologists. 612-863-5327 www.allina.com

Annex Teen Clinic 5810 42nd Ave. N., Robbinsdale, MN 55422

Family planning, emergency contraception, STD/STI testing and treatment, counseling and support services for pregnant and parenting teens, ages 12-23. 763-533-1316 www.annexteenclinic.org

The Bridge for Runaway Youth, Inc. 2200 Emerson Ave. S., Minneapolis, MN 55405

Crisis and homeless youth services for ages 10-17. 612-377-8800 www.bridgeforyouth.org

Child and Family Psychological Services 4205 N. Lancaster Lane, Ste. 107, Plymouth, MN 55441

Psychological evaluations and psychotherapy provided for children, adolescents, families, individuals, premarital and established couples and multicultural populations. 763-553-7820 www.asha-phd.com

Chrysalis 4432 Chicago Ave. S., Minneapolis, MN 55407

Offers a range of legal services and resources to provide assistance with family, GLBT and employment law concerns. 612-871-0118 www.tubman.org

Counseling Center of Neighborhood Involvement Program (NIP) 3333 N. 4th St., Minneapolis, MN 55412

Provides outpatient youth mental health clinic, including individual and group psychotherapy for general mental health issues. 612-374-4601 www.neighborhoodinvolve.org

Health Care

Mental Health

The Counseling Clinic, Inc. 6160 Summit Dr., Ste. 125, Brooklyn Center, MN 55430
Individual, couple and family therapy, psychological testing and psychiatric evaluations. Domestic
Violence Prevention classes offered. Also offers chemical dependency evaluations and treatment. 763-560-4860

Crisis Connection P.O. Box 23090, Richfield, MN 55423
Free confidential counseling and referrals. Available to anyone calling from the 9-county Twin Cities metro area.
24-Hour Crisis Line 612-379-6363 TTY 612-379-6377 www.crisis.org

Domestic Abuse Project 204 W. Franklin Ave., Minneapolis, MN 55404
Provides group, individual, couples and family therapy for men, women, children and adolescents experiencing domestic
abuse. 612-874-7063 www.domesticabuseproject.org

Fairview Recovery and Behavioral Services 2450 Riverside Ave., Minneapolis, MN 55454
Offers chemical dependency and mental health treatment, including dual-diagnosis, for children, adolescents, adults and
seniors. Also offers services for compulsive gambling and services for the deaf and hard-of-hearing. Both inpatient and
outpatient services offered. Has programs in Northwest suburban sites.
Detox 612-672-6600 Outpatient 612-672-2736 www.fairview.org

Fraser Child and Family Center 3333 University Ave. SE., Minneapolis, MN 55414
Services include evaluation and treatment of children with autism, pervasive developmental disorders and serious emotional
disorders, neuropsychological evaluations, parent guidance and school consultation. 612-861-1688 www.fraser.org

Headway Day Treatment Eisenhower Community Center, 1001 Hwy. 7, Ste. 305, Hopkins, MN 55305
A school-based day treatment program for youth in grades 7-12 experiencing significant behavioral and emotional problems
which cannot be resolved in a standard outpatient mental health setting. 952-426-6600 www.headway.org

Hennepin County Medical Center (HCMC, Acute Psychiatric Services)
851 Level 1 Trauma Center, 701 Park Ave. S., Minneapolis, MN 55415
24-Hour evaluation and treatment of behavioral emergencies. 612-873-3161 **Suicide Hotline** – 612-873-2222 www.hcmc.org

Hennepin County Mental Health Center 1801 Nicollet Ave., Minneapolis, MN 55403
Provides a full range of outpatient mental health services to children, adolescents and adults with serious mental illness.
Central Scheduling/Intake Line 612-596-9438

Jewish Family and Children's Service 13100 Wayzata Blvd., Ste. 400, Minnetonka, MN 55305
Serves Jewish and non-Jewish clients in areas of mental health, older adults and adult day care services for people with
dementia, vocational services, transportation, home health, resettlement, domestic violence and inclusion.
952-546-0616 www.jfcsmpls.org

Lutheran Social Services of Minnesota 2414 Park Ave. S., Minneapolis, MN 55404
Provides financial counseling, parenting education, mental health counseling, adoption, pregnancy counseling, chemical
dependency for girls, youth services, housing services, senior services and disability services.
612-871-0221 or 1-888-881-8261 www.lssmn.org

Mental Health Association of Minnesota 475 Cleveland Ave. N., Ste. 222, St. Paul, MN 55104
Provides individual and systems advocacy services and mental health education to fight stigma. Helps people find new
resources and end discrimination or fight for justice when rights are violated.
612-493-6634 or 800-862-1799 www.mentalhealthmn.org

NAMI-MN (National Alliance for the Mentally Ill of Minnesota) 800 Transfer Rd., Ste. 31, St. Paul, MN 55114
Education, information, support and advocacy for people with mental illness and their families (children and adults).
651-645-2948 www.namihelps.org

NorthPoint Health and Wellness Center 1313 Penn Ave. N., Minneapolis, MN 55411
Community-based mental health services for children, adolescents, adults and families.
612-543-2500 www.northpointhealth.org

Health Care

Mental Health

North Psychology Clinic 5615 Brooklyn Blvd., Ste. 105, Brooklyn Center, MN 55429

Psychological services for children, adolescents and families. 763-531-0566 www.northpsychology.com

Northwest Community Support Program 7000 57th Ave. N., Ste. 100, Crystal, MN 55428

Provides support services to adults with serious mental illness through social-recreational activities, outreach, community linkages, case management, vocational and housing services. 612-752-8300

Northwinds Counseling 21308 John Milless Dr., Ste. 202, Rogers, MN 55374

Provides individual, couples and family therapy as well as some group therapy. Accepts MN Care and is in network with many insurance providers. Additionally, willing to work with clients who are out of network, accept private pay and may offer sliding scale fee if there is a financial need.

763-424-1888 Ext 22 www.northwindscounseling.com

People Inc. 7600 Boone Ave. N., Ste. 2, Brooklyn Park, MN 55428

Provides children's mental health and case management and a day treatment program from early childhood to high school (ages 3-18). 763-515-2441 www.peopleincorporated.org

Perspectives, Inc. Family Center 3381 Gorham Ave., St. Louis Park, MN 55426

Provides prevention, intervention and recovery services to strengthen high-risk families. Has supportive housing, after-school, parenting and summer programs. 952-926-2600 www.perspectives-family.org

Rape and Sexual Abuse Center of Neighborhood Involvement Program (NIP)

2431 Hennepin Ave. S., Minneapolis, MN 55405

Provides advocacy, crisis intervention, support groups and psychotherapy to victims and survivors of sexual assault, abuse and harassment. **24-Hour Crisis Line 612-825-4357** Business office 612-374-9077 www.neighborhoodinvolve.org

Sexual Violence Center 3757 Fremont Ave. N., Minneapolis, MN 55412

Supportive counseling, support groups, advocacy and community outreach. Also education and prevention regarding sexual harassment/assault violence.

24-Hour Help Line 612-871-5111 Business office 612-871-5100 www.sexualviolencecenter.org

St. David's Child Development and Family Services 3395 Plymouth Rd., Minnetonka, MN 55305

Provides a wide range of services for children and families including: Healthy Families Program which is long-term home visiting for first-time parents and their infants; Teen Pregnancy Support which is a home visiting program for pregnant and parent teens; and NW School Readiness Initiative which includes home visiting to support children and families as they prepare for kindergarten. St. David's also provides Home and Community Support Services (through MA and TEFRA) throughout Hennepin County for families who have children with special needs.

952-939-0396 or CORE: 952-548-8700 www.stdavids.net

SAVE (Suicide Awareness Voices of Education) 8120 Penn Ave. S., Ste. 470, Bloomington, MN 55431

Conducts public awareness and education activities to teach about depressive illnesses and suicide prevention.

952-946-7998 www.save.org

The Family Partnership 6900 78th Ave. N., Brooklyn Park, MN 55445

Community-based agency providing counseling services for parent/child concerns, family problems, relationships, domestic violence and youth diversion. 763-560-4412 www.thefamilypartnership.org

Volunteers of America (VOA) Mental Health Clinics 5905 Golden Valley Rd., Ste. 108, Golden Valley, MN 55303

Clinic-based, school-based and home-based mental health services for children, adolescents and their families.

763-225-4052 www.voamn.org

Washburn Center for Children 9100 85th Ave. N., Ste. 100, Brooklyn Park, MN 55445

Community mental health center helping children and their families who have, or are at-risk for, social, emotional and behavioral problems through comprehensive, therapeutic, consultation and prevention services.

612-871-1454 www.washburn.org

Health Care

Special Needs

A Chance to Grow 1800 2nd St. NE., Minneapolis, MN 55418

The development of the whole child through innovative, individualized and comprehensive brain-centered programs and services. These services are educational, therapeutic and rehabilitative in nature. 612-789-1236 www.actg.org

AccessAbility, Inc. 360 Hoover St. NE., Minneapolis, MN 55413

Employment training and job placement for people with barriers to employment. Specializes in disability and refugee services. 612-331-5958 www.accessability.org

Accessible Space, Inc. 2550 University Ave., Ste. 330N, St. Paul, MN 55114

Provides accessible, affordable housing and supportive services to adults with a physical disability and/or brain injury. 651-645-7271 www.accessiblespace.org

Advocating Change Together, Inc. 1821 University Ave. W., Ste. 306 S., St. Paul, MN 55104

Disability rights organization run by and for people with developmental and other disabilities. 651-641-0297 www.selfadvocacy.org

American Heart Association Greater Midwest Affiliate, 4701 W. 77th St., Minneapolis, MN 55435

Organization dedicated to reducing death and disability from heart disease and stroke. 952-835-3300 www.americanheart.org

Arc Greater Twin Cities 2446 University Ave. W., Ste. 110, St. Paul, MN 55114

Offers programs and services for people with intellectual and developmental disabilities and their families, including one-to-one advocacy and support, information and referral, workshops, sibling and parent support groups and more. 952-920-0855 www.arcgreatertwincities.org

Arthritis Foundation North Central Chapter 1876 Minnehaha Ave. W., St. Paul, MN 55104

Provides information and referral, arthritis management programs, support groups and educational programs. 651-644-4108 www.arthritis.org

Brain Injury Association of Minnesota 34 13th Ave. NE., Ste. B001, Minneapolis, MN 55413

Provides programs and services for individuals living with a disability due to brain injury. Toll-free 1-800-669-6442 or 612-378-2742 www.braininjurymn.org

Community Involvement Programs 1600 Broadway St. NE., Minneapolis, MN 55413

Serves persons with developmental disabilities and mental illness. Provides living skills support, residential living, affordable housing, home health services and supports employment in the Northwest Hennepin area. 612-362-4400 www.cipmn.org

Courage Center 3915 Golden Valley Rd., Minneapolis, MN 55422

Non-profit rehabilitation and resource center for people with physical and sensory disabilities. Offers comprehensive, lifelong services to people of all ages. 763-588-0811 www.couragecenter.org

Cystic Fibrosis Foundation 8811 34th Ave. S., Ste. 116, Bloomington, MN 55425

Mission is to assure the development of the means to cure and control cystic fibrosis and to improve the quality of life for those with the disease. 651-631-3290 www.cff.org

Deaf and Hard of Hearing Services Metro 444 Lafayette Rd. N., St. Paul, MN 55155-3814

Part of the State of Minnesota's Department of Human Services. Provides information, referral and some services, at no charge, for deaf, deaf-blind and hard of hearing persons and their families. Oversees the Telephone Equipment Distribution Program. 651-431-5940 TTY 1-888-206-6513 FAX 651-215-6388 www.dhhsd.org

Disability Linkage Line, Metropolitan Center for Independent Living

1600 University Ave. W., Ste. 16, St. Paul, MN 55104

Provides information and assistance to people with disabilities and families about resources in their community. 1-866-333-2466 www.mcil-mn.org

Health Care

Special Needs

Down Syndrome Association of Minnesota 656 Transfer Rd., St. Paul, MN 55114

Provides information, resources and support to individuals with Down Syndrome, their families and communities.
651-603-0720 www.dsamn.org

Epilepsy Foundation of Minnesota 1600 University Ave. W., #300, St. Paul, MN 55104

Leads the fight to stop seizures, find a cure and overcome the challenges created by epilepsy. Programs are designed to educate, connect and empower people affected by seizures. Seizure Recognition and Response training for professionals and the public; Camp Oz (a week-long, residential camp for youth 9-17 who have epilepsy); family events; workshops and conferences; and creative arts program.

1-800-779-0777 www.epilepsyfoundationmn.org

Fraser Child and Family Center 3333 University Ave. SE., Minneapolis, MN 55414

Services include evaluation and treatment of children with autism, pervasive developmental disorders and serious emotional disorders, neuropsychological evaluations, parent guidance and school consultation.

612-861-1688 www.fraser.org

Gillette Children's Specialty Healthcare 200 E. University Ave., St. Paul, MN 55101

Specializes in the diagnosis, treatment and rehabilitation of children and adolescents with chronic disabilities.

651-291-2848 www.gillettechildrens.org

Health and Wellness Program Serving Deaf and Hard of Hearing People

Regions Hospital Health and Wellness Program (HWP) 640 Jackson St., MS:11302C, St. Paul, MN 55101

Provides outpatient mental health counseling services for deaf, deaf blind, and hard of hearing people

651-254-4786 TTY 651-254-1888 www.regionshospital.com

Hennepin County Developmental Disabilities A-1500 Government Center, 300 S. 6th St., Minneapolis, MN 55487

Services to Hennepin County developmentally disabled. 612-348-4000 www.hennepin.us

Homeward Bound, Inc. 12805 Hwy. 55, Ste. 400 Plymouth, MN 55411

Provides residential services to children and adults who have severe and complex disabilities. Also offers short-term support to families caring for a child with disabilities at home through the 'Respite Services' program in 11 metro-area communities.

763-525-3186 www.homewardboundservices.org

Lifeworks Services, Inc. 2965 Lone Oak Dr., Ste. 160, Eagan, MN 55121

Non-profit organization that provides life enrichment or employment opportunities for people with developmental disabilities. 651-454-2732 www.lifeworks.org

Metropolitan Area Agency on Aging 2365 N. McKnight Rd., Ste. 3, St. Paul, MN 55109

Builds community capacity, advocating for aging issues, maximizing service effectiveness and linking people with information. Provides assistance on resources to help people maintain their independence.

651-641-8612 www.tcaging.org

Metropolitan Center for Independent Living (MCIL) 1600 University Ave. W., St. Paul, MN 55104

Services provided for people with disabilities, their families and service providers.

651-646-8342 www.mcil-mn.org

Minnesota Division of Vocational Rehabilitation Services

First National Bank Building, 332 Minnesota St., Ste. E200, St. Paul, MN 55101

Provides services statewide for people with disabilities who need help to prepare for, find or maintain employment.

Toll-Free 1-800-328-9095, 651-259-7345 www.deed.state.mn.us/rehab/reha.htm

National Ataxia Foundation 2600 Fernbrook Ln., Ste. 119, Minneapolis, MN 55447

Provides education and service programs and promotes ataxia research for all persons affected by hereditary and sporadic ataxia. 763-553-0020 www.ataxia.org

Health Care

Special Needs

National Multiple Sclerosis, Minnesota Chapter 200 12th Ave. S., Minneapolis, MN 55415
Provides community education, financial assistance information, resources, counseling and advocacy programs.
612-335-7900 www.mssociety.org

PACER Center 8161 Normandale Blvd., Minneapolis, MN 55437
Assistance to parents of children and youth with all disabilities. Offers 31 programs.
952-838-9000 or 1-800-537-2237 www.pacer.org

Rape and Sexual Abuse Center of Neighborhood Involvement Program (NIP)
2431 Hennepin Ave. S., Minneapolis, MN 55405
Provides advocacy, crisis intervention, support groups and psychotherapy to victims and survivors of sexual assault, abuse and harassment. **24-Hour Crisis Line 612-825-4357** Business office 612-374-9077 www.neighborhoodinvolve.org

Rise, Inc. 8406 Sunset Rd. NE., Spring Lake Park, MN 55432
Offers a wide array of vocational/employment programs, including evaluation, training, job placement, follow-up, and support services for people with all disabilities and all with barriers to employment.
763-786-8334 www.rise.org

Robbinsdale Rehabilitation 3130 Grimes Ave. N., Robbinsdale, MN 55422
Offers skilled medical services and rehabilitation on a short or long-term basis. 763-588-0771

Sister Kenny Rehabilitation Institute 800 E. 28th St., Minneapolis, MN 55407
Inpatient and outpatient services for persons with disabilities, physical and occupational therapy, speech-language pathology, social service and psychology services. 612-863-1924 www.sisterkennyinstitute.com

St. David's Child Development and Family Services 3395 Plymouth Rd., Minnetonka, MN 55305
Provides a wide range of services for children and families including: Healthy Families Program which is long-term home visiting for first-time parents and their infants; Teen Pregnancy Support which is a home visiting program for pregnant and parent teens; and NW School Readiness Initiative which includes home visiting to support children and families as they prepare for kindergarten. St. David's also provides Home and Community Support Services (through MA and TEFRA) throughout Hennepin County for families who have children with special needs.
952-939-0396 or CORE: 952-548-8700 for brand new family www.stdavids.net

STAR (A System of Technology to Achieve Results) Program
358 Centennial Office Building, 658 Cedar St., St. Paul, MN 55155
Statewide assistive technology program that provides advocacy, legal advocacy, education and training activities.
651-201-2640 www.starprogram.state.mn.us

State Services for the Blind 2200 University Ave. W., Ste. 240, St. Paul, Minnesota 55114
Provides services and resources to blind and visually impaired. 651-642-0500 TDD 651-642-0506 www.mnssb.org

Therapy Institute of Minnesota 4825 Hwy. 55, Ste. 144, Golden Valley, MN 55422
Therapy for individuals, couples and families including assessment/short-term/long-term therapy for adults, adolescents and children. 763-546-6718

United Cerebral Palsy of Minnesota 1821 University Ave. W., Ste. N-180, St. Paul, MN 55104
Provides information and education. Loans communication equipment to anyone with a speech disorder.
651-646-7588 www.ucpmn.org

VECTOR/InVEST Program, ISD 287 7008 Northland Dr., Ste. 100, Brooklyn Park, MN 55428
Links special education, vocational education and community agencies to provide transitional services for students with disabilities ages 17-21. 763-536-0872 www.district287.org

Vinland National Center 3675 Ihduhapi Rd., Loretto, MN 55357
Provides behavioral health, chemical health, vocational services, therapeutic exercise, independent living skills development and supportive housing for adults with disabilities. 763-479-3555 www.vinlandcenter.org

Health Care

Special Needs

Vision Loss Resources 1936 Lyndale Ave. S., Minneapolis, MN 55403

Education, rehabilitation, support and leisure programs for blind and visually impaired people in the 7-county metro area.
612-871-2222 www.visionlossresources.com

VOA (Volunteers of America) 7625 Metro Blvd., Minneapolis, MN 55439

Services for children, adolescents and their families, students, persons with disabilities and special needs and ex-offenders.
952-945-4000 www.voamn.org

WorkAbilities, Inc. 7400 Laurel Ave., Golden Valley, MN 55426

Provides day-training services to adults with developmental disabilities. 763-541-1844 www.workabilities.org

Senior Services

Assisted Living, Home Care and Senior Day Care

A+Home Care, Inc. 8932 Old Cedar Ave. S., Bloomington, MN 55425

Provides home care services including case management, homemaking and PCA services.

952-854-7760 www.aplushomecare.org

Calvary Center Cooperative 7600 Golden Valley Rd., Golden Valley, MN 55427

A resident-owned facility for persons 55+ to live independently with maximum convenience, freedom and minimum stress.

763-544-1090 calvaryco-op.com

Care Break Adult Day Program Minnesota Masonic Home 5430 Boone Ave. N., New Hope, MN 55428

An adult day program serving seniors who need assistance to remain in their own homes.

763-592-2666 www.mnmasonichomes.org

Catholic Eldercare 817 Main St. NE., Minneapolis, MN 55413

A long-term care facility: skilled nursing, assisted living, independent living and adult day program.

612-379-1370 www.catholiceldercare.org

Colonial Club Senior Adult Day Program 5825 St. Croix Ave., Golden Valley, MN 55422

Day program for seniors providing activities, meals, support, health, guidance and monitoring.

763-544-1555

Copperfield Hill 4200 40th Ave. N., Robbinsdale, MN 55422

Independent assisted living and memory care, **24-Hour** care, meals, activity and transportation program.

763-533-1268 www.copperfieldhill.net

Country Villa Assisted Living 7475 Country Club Dr., Golden Valley, MN 55427

Assisted living services, **24-Hour** Care Staff, Respite Care and Private Pay. 763-512-1579 www.alcco.com

Covenant Village of Golden Valley 5800 St. Croix Ave., Golden Valley, MN 55422

Continuing care retirement community, independent housing, assisted living, long-term care, memory care, rehabilitation services, adult day program and skilled nursing for seniors. 763-546-6125 www.covenantretirement.com

Crystal Care Center 3245 Vera Cruz, Crystal, MN 55422

Provides **24-Hour** skilled nursing care for seniors needing short-term rehab, memory care, hospice and long-term care.

763-535-6260 www.crystalcarecenter.org

Dover Hill Apartments and Town Homes 2400 Rhode Island Ave. N., Golden Valley, MN 55427

Affordable housing for individuals, families and seniors. 763-544-7710 www.sheltercorp.com

Golden Valley Rehabilitation and Care 7505 Country Club Dr., Golden Valley, MN 55427

Provide long-term skilled nursing care and short-term rehabilitation solutions.

763-450-6900 www.goldenvalleyskillednursing.com

Good Samaritan Society Ambassador Home Care 8100 Medicine Lake Rd., New Hope, MN 55427

24-Hour skilled nursing services for seniors offering long-term care, hospice, respite care and short-term rehabilitation.

763-544-4171 www.good-sam.com

Hillcrest of Wayzata Golden Living Center 15409 Wayzata Blvd., Wayzata, MN 55391

Senior housing, assisted living, memory care, sub-acute care, short- and long-term care, respite and hospice, nautilus wellness program and driver assessment program. 952-473-5466 www.goldenlivingcenters.com

Minnesota Masonic Home North Ridge 5430 Boone Ave. N., New Hope, MN 55428

Provides a range of care options, apartment living for active seniors, assisted living and skilled nursing care.

763-592-3000 www.mnmasonichomes.org

North Park Plaza Apartments 8201 45th Ave. N., New Hope, MN 55428

Independent senior housing and assisted living with a social service coordinator and resident activities.

763-535-6794

Senior Services

Assisted Living, Home Care and Senior Day Care

Osseo Gardens Assisted Living 525 2nd St. SE., Osseo, MN 55369

Assisted living apartments offering supportive services for seniors in a home-like environment.

763-315-4869 www.osseogardenassistedliving.com

Prairie Lodge Assisted Living and Memory Care 6001 Earle Brown Dr., Brooklyn Center, MN 55430

Assisted living and Memory Care in a neighborhood setting. 763-566-1495 www.prairielodge.org

Presbyterian Homes Maranatha 5401 69th Ave. N., Brooklyn Center, MN 55429

24-Hour skilled nursing services offering long-term care, hospice care and short term rehabilitation services.

763-549-9600 www.preshomes.com

St. Therese Home Inc.

A continuum of care serving the elderly with market rate housing, home health care rehab and other services.

New Hope 8000 Bass Lake Rd., New Hope, MN 55428

763-531-5000 www.sttheresemn.org

St. Therese at Oxbow 5200 Oak Grove Pkwy., Brooklyn Park, MN 55443

763-493-7000 www.sttheresemn.org

The Gathering Place, Faith Based Nurse Program of Mercy and Unity Hospitals

550 Osborn Rd. NE., Fridley, MN 55432

Faith-based volunteers and registered nurses provide opportunities for socialization, supervised activities and lunch for care receivers while caregivers take a needed break. 763-236-4342

The Waterford Community 6288 Louisiana Ct. N., Brooklyn Park, MN 55428

Assisted living, independent apartments (seniors 55+) and Senior Rental Townhomes. 763-537-3382 www.langnelson.com

Senior Programs

Brooklyn Center Senior Adult Program, Recreation Department

6301 Shingle Creek Pkwy., Brooklyn Center, MN 55430

Year-round recreation programs, including exercise classes, day outings and social clubs.

763-569-3400 www.cityofbrooklyncenter.org

Brooklyn Park Senior Center 5600 85th Ave. N., Brooklyn Park, MN 55443

Recreational activities including Silver Sneakers exercise program, classes, trips, special groups, weekly bingo, biweekly luncheons and special events. 763-493-8254 www.brooklynpark.org

Champlin Parks and Recreation 11955 Champlin Dr., Champlin, MN 55316

Provides facilities and recreation to Champlin residents. 763-421-2820 www.ci.champlin.mn.us

CEAP (Community Emergency Assistance Program, Inc.) 6840 78th Ave. N., Brooklyn Park, MN 55445

Provides food shelf, clothing closet, limited financial assistance, Meals on Wheels program and programs for seniors in Brooklyn Center, Brooklyn Park and East Champlin. 763-566-9600 www.ceap.com

CEAP Senior Chores Program

Chore/home maintenance services providing assistance with household chores and minor home repairs to older adults and people with disabilities, enabling them to continue to live independently in their own homes.

Service area: Brooklyn Center, Brooklyn Park, Camden (north of 44th Ave. N.) and Champlin (east of Hwy. 169).

763-566-9600

Corcoran Senior Group Meets the first Monday of the month. 763-422-4818

Crystal Parks and Recreation 4800 Douglas Dr., Crystal, MN 55429

Provides educational and leisure activities year-round for adults age 55+.

Community Center: 763-531-0052

Senior dining and Dinner at Your Door: 763-531-1183 www.ci.crystal.mn.us

Senior Services

Senior Programs

Dayton Senior Center 18461 Dayton St., Dayton, MN 55327

Provides senior dining, recreation, educational programs, referral services and trips.

763-428-4692 www.cityofdaytonmn.com

Forever Young Seniors of the Northwest Area at Word of Peace Church, in Rogers. Word of Peace Church: 763-496-2400

Golden Valley Senior Program 200 Brookview Pkwy., Golden Valley, MN 55426

Provides services to meet the social, recreational and educational needs of seniors 55 years and over.

763-512-2339 www.ci.golden-valley.mn.us

Hanover Golden Age Senior Club 11250 5th St. NE., Hanover, MN 55341

First Tuesday of the month, potluck, bingo, cards at Hanover City Hall. 763-497-3777

HOME Northwest (Household and Outside Maintenance for Elderly)

10709 Wayzata Blvd., Ste. 111, Minnetonka, MN 55305

Chore/home maintenance and homemaking services providing assistance with household chores and minor home repairs to older adults (age 60 and over) enabling them to continue to live independently in their own homes.

Service area: Brooklyn Center, Crystal, Hopkins, Maple Grove, Minnetonka, New Hope, Robbinsdale, Golden Valley, Plymouth, and Wayzata. 763-450-4311

ISD 281 Robbinsdale Area Schools, Community Education Senior Services 7940 55th Ave. N., New Hope, MN 55428

Winnetka Learning Center. Enrichment classes in arts, education, fitness, hobbies and leisure, health and wellness.

763-504-6980 rdale.org

Maple Grove Parks and Recreation 12951 Weaver Lake Rd., Maple Grove, MN 55369

Senior Programming including education, fitness, health and wellness, recreation and trips.

763-494-6500 www.ci.maple-grove.mn.us

Metropolitan Area Agency on Aging 2365 N. McKnight Rd., Ste. 3, St. Paul, MN 55109

Builds community capacity, advocating for aging issues, maximizing service effectiveness and linking people with information. Provides assistance on resources to help people maintain their independence.

651-641-8612 www.tcaging.org

New Hope Parks and Recreation 4401 Xylon Ave. N., New Hope, MN 55428

Provides activities, classes and trips for seniors. 763-531-5151 www.ci.new-hope.mn.us

North Memorial Medical Center, Lifeline 3300 Oakdale Ave., Robbinsdale, MN 55422

Provides personal emergency response to people who live alone, have chemical health conditions, heart problems, disabilities, etc. **24-Hour Assistance Center** 763-520-5911 www.northmemorial.com

Plymouth Senior Services, Plymouth Creek Center 14800 34th Ave., Plymouth, MN 55447

Provides activities, classes, trips and special groups for seniors. 763-509-5280 www.ci.plymouth.mn.us

Senior Services

Senior Programs

PRISM (People Responding In Social Ministry) 730 Florida Ave. S., Golden Valley, MN 55426

Provides emergency food, clothing, financial assistance and transportation programs to Golden Valley, Brooklyn Center, Crystal, New Hope, Plymouth and Robbinsdale. 763-529-1350 prismmpls.com

- **PRISM Auto Garage**
Available to service cars, must be referred through a social service case worker. Social Service Case worker needs to call: 763-450-4307 to refer to the Auto Garage.
- **PRISM Express**
Provides curb-to-curb transportation service to individuals in Brooklyn Center, Crystal, Golden Valley, New Hope, Plymouth (Eastern) and Robbinsdale. 763-529-1252
- **PRISM Project Family Car**
Provides reliable vehicles to qualifying families through zero-interest loans in Hennepin County. 763-529-1350
- **PRISM Way to Work**
Provides reliable vehicles to qualifying families in Golden Valley, Crystal, New Hope, Plymouth, Robbinsdale through low-income loans up to \$4,000. 763-529-1350

Robbinsdale Parks and Recreation 4100 Lakeview Ave., Robbinsdale, MN 55422

Provides facilities and recreation to Robbinsdale residents. 763-531-1278 www.ci.robbinsdale.mn.us

Rogers Parks and Recreation 22350 S. Diamond Rd., Rogers, MN 55374.

City parks and recreation from youth to seniors. 763-428-2253 www.ci.rogers.mn.us

RSVP/Volunteers of America 7625 Metro Boulevard, Minneapolis, MN 55439

Strives to engage persons 55 and over in volunteer service that meets critical community needs while providing a high quality experience that enriches the lives of volunteers. Volunteers must be a minimum of 55 years of age and fill out a brief enrollment form. 952-945-4105 www.voamn.org

Senior Community Services 10709 Wayzata Blvd., Ste. 111, Minnetonka, MN 55305

H.O.M.E: Provides affordable homemaking, home maintenance and chore services that help seniors continue to live independently in their homes.

Senior Outreach: Licensed social workers provide care coordination, and supportive counseling for frail elders.

952-541-1019 Fax 952-541-0841 www.seniorcommunity.org

Senior Housing, Inc. 7625 Metro Blvd. Ste. 120, Minneapolis, MN 55439

A comprehensive senior housing directory serving the Minneapolis, St. Paul and the 11-county Metropolitan area. www.careoptionsnetwork.org

Senior LinkAge Line

A free telephone information and assistance service, which makes it easy for older adults and their families to find community services. 1-800-333-2433 www.tcaging.org

Social Security Administration 3280 Northway Dr., Brooklyn Center, MN 55429

Administers the social security and supplemental income programs.

1-800-772-1213 www.ssa.gov

Store to Door 1821 University Ave. W., Ste. 112, St. Paul, MN 55104

A non-profit grocery shopping and delivery service for homebound adults age 60 and over. Service areas are: Hennepin, Ramsey, Washington, Anoka, Dakota and Scott counties.

651-642-1892 storetodoor.org

UCare Minnesota for Seniors 500 Stinson Blvd. NE., Minneapolis, MN 55413

Provides Medicare Advantage Plan for seniors. 612-676-3500 www.ucare.org

Veterans Linkage Line

Provides information on veterans' benefits, healthcare, education and reintegration. 1-888-546-5838

Transportation

5 Cities Transportation 4100 Lakeview Ave., Robbinsdale, MN 55422

Transportation for Brooklyn Center, Crystal, Golden Valley, New Hope and Robbinsdale residents for personal and grocery shopping, pharmacy, senior dining and senior activities. 763-531-1259 www.5citiesmn.org

African Development Center of Minnesota (ADC) 1931 S. 5th St., Minneapolis, MN 55454

Offers culturally competent financial services for Minnesota's African communities. ADC provides workshops and consultations of financial literacy, business development and homeownership. Service is provided in English, Somali and Swahili. 612-333-4772 www.adcminnesota.org

Healtheast Transportation 799 Reaney Ave., St. Paul, MN 55106

Ambulance and wheelchair transports **24-Hour** 651-232-1717 or 1-800-887-6221 www.healtheast.org/transportation

IOCP (Interfaith Outreach and Community Partners) 1605 County Rd. 101 N, Plymouth, MN 55447

Rides program and medical and special needs transportation for seniors and disabled persons. Serves cities of Hamel, Long Lake, Medicine Lake, Minnetonka Beach, Orono, Plymouth and Wayzata. 763-489-7500 www.iocp.org

Maple Grove Transit 12800 Arbor Lakes Pkwy., Maple Grove, MN 55369

Public transit program managed by the City of Maple Grove. Dial-A-Ride within Maple Grove and commuter express to and from downtown Minneapolis.

763-493-2200 for Ride Reservations. General Information 763-494-6005 www.ci.maple-grove.mn.us

Metro Mobility 390 Robert St. N., St. Paul, MN 55101

Provides door-through-door public transportation service for certified persons who are unable to use the regular fixed bus routes. Service Center 651-602-1111 www.metromobility.org

Metro Transit 560 6th Ave. N., Minneapolis, MN 55411

The principal transit provider for the Twin Cities metro area. 612-373-3333

24-Hour automated bus route information for any route. www.metrotransit.org

Plymouth Care and Share Transportation 735 Windemere Dr., Plymouth, MN 55441

Transportation for residents of Plymouth age 55+; must be ambulatory. Medical appointments, grocery shopping and senior activities. Call 2 or more days in advance. 763-541-1761

Plymouth Dial-A-Ride 3400 Plymouth Blvd., Plymouth, MN 55447

Shared ride system to anywhere in Plymouth, Ridgedale, Golden Valley Center and downtown Wayzata. Reserve up to 5 days in advance. 763-559-5057

Plymouth Metrolink 3400 Plymouth Blvd., Plymouth, MN 55447

Express commute service to and from downtown Minneapolis. 763-509-5521 www.ci.plymouth.mn.us

PRISM (People Responding In Social Ministry) 730 Florida Ave. S., Golden Valley, MN 55426

Provides emergency food, clothing, financial assistance and transportation programs to Golden Valley, Brooklyn Center, Crystal, New Hope, Plymouth and Robbinsdale. 763-529-1350 prismmpls.com

- **PRISM Auto Garage**
Available to service cars, must be referred through a social service case worker. Social Service Case worker needs to call: 763-450-4307 to refer to the Auto Garage.
- **PRISM Express**
Provides curb-to-curb transportation service to individuals in Brooklyn Center, Crystal, Golden Valley, New Hope, Plymouth (Eastern) and Robbinsdale. 763-529-1252
- **PRISM Project Family Car**
Provides reliable vehicles to qualifying families through zero-interest loans in Hennepin County. 763-529-1350
- **PRISM Way to Work**
Provides reliable vehicles to qualifying families in Golden Valley, Crystal, New Hope, Plymouth, Robbinsdale through low-income loans up to \$4,000. 763-529-1350

Transit Link 390 Robert St. N., St. Paul, MN 55101

Transportation for seniors in Brooklyn Center, Brooklyn Park, Corcoran, Crystal, Golden Valley, Hanover, Maple Grove, New Hope and Osseo. 651-602-5465 www.transitlinktc.org

Youth Programs and Services

A-mon-nue Sports and Social Association, Inc. (ASSA) P.O. Box 29926 Brooklyn Center, MN 55429
Provides youth and family engagement through sports and other relevant social services. 612-730-1373

Annex Teen Clinic 5810 42nd Ave. N., Robbinsdale, MN 55422
Family planning, emergency contraception, STD/STI testing and treatment, counseling and support services for pregnant and parenting teens, ages 12-23. 763-533-1316 www.annexteenclinic.org

Big Brothers-Big Sisters of the Greater Twin Cities 2550 University Ave., Ste. 410N, St. Paul, MN 55114
Long-term, one-to-one adult mentoring relationships for youth ages 7-13. 651-789-2400 www.bigstwincities.org

Boy Scouts of America, Northern Star Council 5300 Glenwood Ave., Minneapolis, MN 55422
Scouting offers a range of positive youth development programs designed for boys from 1st grade to age 20 and girls in 9th grade to age 20. 763-231-7201 www.northernstarbsa.org

The Bridge for Runaway Youth, Inc. 2200 Emerson Ave. S., Minneapolis, MN 55405
Crisis and homeless youth services for ages 10-17. 612-377-8800 www.bridgeforyouth.org

Camp Fire USA, Minnesota Council 3100 W. Lake St., Ste. 100, Minneapolis, MN 55416
Clubs for youth K-12 and their families that develop life-skills while having fun in a small group setting.
Summer camp for ages 5 to 16. 612-285-6255 www.campfireusa-mn.org

The Center of Hope and Compassion 6455 Zane Ave. N., Brooklyn Park, MN 55429
Street outreach work, youth empowerment programs, and economic development.
763-535-1023 www.thecohcc.com

Children's Dental Services (CDS) 636 Broadway St. NE., Minneapolis, MN 55413
Provides culturally focused dental care for children ages birth to 21 and pregnant women from low-income families.
612-746-1530 www.childrensdentalservices.org

Early Childhood Family Education

Offered through school districts statewide. Contact these centers for information on programs, classes, parenting, home visiting, pre-school screening, child development concerns and district census inclusion.
Provides services for children and their families from birth to school age.

- **ISD 11 Anoka-Hennepin** 2727 N. Ferry St., Anoka, MN 55303
763-506-1275 www.DiscoverCommunityEd.com
- **Riverview Early Childhood Center** 1400 93rd Ave. N., Brooklyn Park, MN 55444
Early Childhood Family Education and School Readiness provides early childhood and parent education for children birth to 5 years old and their parents. Preschool programs for children ages 3-5. 763-506-6170
- **ISD 279 Osseo Area Schools**
9401 Fernbrook Lane, Maple Grove, MN 55369 and 7020 Perry Ave. N., Brooklyn Center, MN 55429
Early Childhood Family Education Programs provide quality learning opportunities for parents and their children birth to 5 years of age. Osseo Schools also offer a variety of preschool options for children 3-5 years of age. Early Childhood Screening appointments can be made by calling 763-391-8776.
763-391-8777 www.district279.org
- **ISD 281 Robbinsdale Area Schools** 5400 Corvallis Ave. N., Crystal, MN 55429
763-504-4170 rdale.org
- **ISD 286 Brooklyn Center Schools** 1500 59th Ave. N., Brooklyn Center, MN 55430
School Readiness Preschool Classes, 763-561-4480 EXT 5001 www.brookcntr.k12.mn.us

Epilepsy Foundation of Minnesota 1600 University Ave. W., #300, St. Paul, MN 55104
Leads the fight to stop seizures, find a cure and overcome the challenges created by epilepsy. Programs are designed to educate, connect and empower people affected by seizures. Seizure Recognition and Response training for professionals and the public; Camp Oz (a week-long, residential camp for youth 9-17 who have epilepsy); family events; workshops and conferences; and creative arts program.
1-800-779-0777 www.epilepsyfoundationmn.org

Youth Programs and Services

Girl Scouts of Minnesota and Wisconsin River Valleys

Brooklyn Center Service Center, 5601 Brooklyn Blvd., Brooklyn Center, MN 55429

Youth-serving organization for girls grades K-12. We build girls of courage, confidence and character who make the world a better place. 800-845-0787 www.girlscoutsrv.org

Greater Minneapolis Crisis Nursery 5400 Glenwood Ave., Golden Valley, MN 55422

Provides free shelter care (up to 72 hours) for children birth to 6 years for families who are going through a crisis situation.

24-Hour Crisis Line 763-591-0100 Business office 763-591-0400 www.crisisnursery.org

Hazelden Center for Youth and Families 11503 36th Ave. N., Plymouth, MN 55441

Assessments, residential treatment and outpatient care for young people (14-25) struggling with chemical dependency.

651-213-4200 www.hazelden.org

Jewish Family and Children's Service 13100 Wayzata Blvd., Ste. 400, Minnetonka, MN 55305

Provides programs and services for Jewish and non-Jewish children and youth ranging from early childhood education, counseling, career development, educational planning and college consulting.

952-546-0616 www.jfcsmpls.org

myHealth For Teens and Young Adults 15 8th Avenue South, Hopkins, MN 55343

Formerly West Suburban Teen Clinic. Provides basic and reproductive health care and education, mental health counseling and dental services in an environment that is comfortable and welcoming to teens and young adults ages 12 - 23. Also are attuned to unique physical, emotional and social needs, and are committed to helping them make responsible, well-informed decisions about their health. Services are professional, respectful and affordable.

952-767-0921 www.westsuburbanteenclinic.org

North Vista Education Center 3510 France Ave. N., Robbinsdale, MN 55422

Provides alternative educational opportunities for pregnant and parenting teens, recent immigrants with limited formal schooling and youth who want a credit-based work experience. 763-550-7302 www.district287.org

Northwest YMCA 7601 42nd Ave. N., New Hope, MN 55427

Program opportunities for the whole family. Includes family support, counseling, evaluation and referrals for troubled teens.

763-535-4800 www.ymcatwincities.org

People Inc. 7600 Boone Ave. N., Ste. 2, Brooklyn Park, MN 55428

Provides children's mental health and case management and a day treatment program from early childhood to high school (ages 3-18). 763-515-2441 www.peopleincorporated.org

Redeemer Center for Life 1800 Glenwood Ave. N., Minneapolis, MN 55405

Affordable housing; parenting, youth and family resources; community development; and community gardening. Call to find out about seasonal programs. 612-377-4476 redeemercenter.org

Robbinsdale Area Redesign 8301 47th Ave. N., New Hope, MN 55428

A family services collaborative serving families and youth within the geographic boundaries of ISD 281.

Serving families with children birth to ages 18 or 21 with disabilities. 763-504-4981

St. David's Child Development and Family Services 3395 Plymouth Rd., Minnetonka, MN 55305

Provides a wide range of services for children and families including: Healthy Families Program which is long-term home visiting for first-time parents and their infants; Teen Pregnancy Support which is a home visiting program for pregnant and parent teens; and NW School Readiness Initiative which includes home visiting to support children and families as they prepare for kindergarten. St. David's also provides Home and Community Support Services (through MA and TEFRA) throughout Hennepin County for families who have children with special needs.

952-939-0396 or CORE: 952-548-8700 for brand new family www.stdavids.net

The Family Partnership 6900 78th Ave. N., Brooklyn Park, MN 55445

Community-based agency providing counseling services for parent/child concerns, family problems, relationships, domestic violence and youth diversion. 763-560-4412 www.thefamilypartnership.org

Tree Trust 2350 Wycliff St., Ste. 200, St. Paul, MN 55114

Serves and transforms the lives and landscapes of Minnesota. 651-644-5800 treetrust.org

Youth Programs and Services

TreeHouse (Family Hope Services) 5666 Lincoln Dr., Ste. 201, Edina, MN 55436

Provides guidance, support groups, education and social activities for junior and senior high youth. TreeHouse provides opportunities for teens and/or their families to work through their issues in a supportive environment and come to workable outcomes. 952-238-1010. www.treehouseyouth.org

- **Brooklyn Park TreeHouse** 7520 Brunswick Ave. N., Brooklyn Park, MN 55443 763-560-2334
- **New Hope TreeHouse** 4203 Boone Ave. N., New Hope, MN 55428 763-533-9667
- **Plymouth/Wayzata TreeHouse** Meets at Peace Lutheran Church
3695 County Rd. 101 N., Plymouth, MN 55446 612-326-8995

Turning Point 1500 Golden Valley Rd., Minneapolis, MN 55411

Chemical dependency and therapy treatment for youth. 612-520-4004 www.tpmn.org

YMCA, Youth Intervention Services 2304 Jackson St. NE., Minneapolis, MN 55418 and 8950 Springbrook Dr., Coon Rapids, MN 55433

Supports youth and families through school and street-based outreach, community-based intervention, education, shelter services, transitional housing for youth experiencing homelessness. **Youth Resource Line (8am-8pm) 763-493-3052**
www.ymcatwincities.org

Faith-Based

Brooklyn Park Youth Ministry Network 7849 W. Broadway, Brooklyn Park, MN 55445

Monthly meeting of Brooklyn Park area youth pastors, directors and volunteers for encouragement and collaboration on school outreach events. 763-391-6140 EXT 15

Brooklyn United Methodist Church 7200 Brooklyn Blvd., Brooklyn Center, MN 55429

Multi-cultural community of faith offering programs and ministries to all.
763-561-1684 www.bumc.org

Calvary Lutheran Church of Golden Valley 7520 Golden Valley Rd., Golden Valley, MN 55427

Faith-based, support groups, childcare, family programs. 763-545-6953 www.calvary.org

Evergreen Community Church – New Hope 3351 Independence Ave. N., New Hope, MN 55427

952-895-1773 www.evergreencnewhope.com

Life Church 6900 W. Fish Lake Rd., Maple Grove, MN 55311. 763-494-0444 www.lifechurchmn.org

Living Word Christian Center 9201 75th Ave. N., Brooklyn Park, MN 55428

Community outreach programs such as Youth Programs and Community Service programs.
763-315-7000 FAX 763-315-7155 www.lwcc.org

Lord of Life Lutheran Church 7401 County Rd. 101, Maple Grove, MN 55311

Lutheran church with worship service and activities for all ages. 763-420-5015 www.lordoflife.org

Lutheran Church of the Master 1200 69th Ave. N., Brooklyn Center, MN 55430

Worship, Bible Study, Children's Programming, Youth Activities, Preschool. 763-561-5852 www.lcmonline.net

New Joy Church 12825 Tucker Rd., Rogers, MN 55374. 763-428-4453 www.newjoyrogers.org

The Salvation Army Noble Worship and Community Center 10011 Noble Pkwy., Brooklyn Park, MN 55443

763-425-0517

St. James Lutheran Church 6700 46th Place N., Crystal, MN 55428. 763-537-3653 www.stjamesincrystal.org

St. Thomas the Apostle Catholic Church 20000 County Rd. 10, Corcoran, MN 55340

763-420-2385 www.churchofstthomas.org

Victory Baptist Church of Maple Grove 13560 N. 63rd Ave., Maple Grove, MN 55311

Sunday School, Awana for K-6, monthly activities for teens. 763-559-2888

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4141 Douglas Drive North • Crystal, Minnesota 55422-1696

Tel: (763) 531-1000 • Fax: (763) 531-1188 • www.crystalmn.gov

2015 CRYSTAL CITY COUNCIL REGULAR MEETING AND WORK SESSION SCHEDULE

JANUARY

Tuesday, January 6 Regular Meeting
Thursday, January 8 Work Session, if necessary
Tuesday, January 20 Regular Meeting

FEBRUARY

Tuesday, February 3 Regular Meeting
Thursday, February 12 Work Session, if necessary
Tuesday, February 17 Regular Meeting

MARCH

Tuesday, March 3 Regular Meeting
Thursday, March 12 Work Session, if necessary
Tuesday, March 17 Regular Meeting

APRIL

Tuesday, April 7 Regular Meeting
Thursday, April 9 Work Session, if necessary
Tuesday, April 21 Regular Meeting

MAY

Tuesday, May 5 Regular Meeting
Thursday, May 14 Work Session, if necessary
Tuesday, May 19 Regular Meeting

JUNE

Tuesday, June 2 Regular Meeting
Tuesday, June 16 Regular Meeting

JULY

*Tuesday, July 14 Regular Meeting

AUGUST

Thursday, August 6 Budget Work Session
Thursday, August 13 Budget Work Session
*Tuesday, August 18 Regular Meeting
Thursday, August 20 Budget Work Session

SEPTEMBER

Tuesday, September 1 Regular Meeting
Thursday, September 10 Work Session, if necessary
Tuesday, September 15 Regular Meeting

OCTOBER

Tuesday, October 6 Regular Meeting
Thursday, October 8 Work Session, if necessary
Tuesday, October 20 Regular Meeting

NOVEMBER

Tuesday, November 3 Regular Meeting
Thursday, November 12 Work Session, if necessary
Tuesday, November 17 Regular Meeting

DECEMBER

Tuesday, December 1 Regular Meeting
Thursday, December 10 Work Session, if necessary
Tuesday, December 15 Regular Meeting

*Denotes a change in the regular meeting schedule for the City Council. City Council meetings are usually held the 1st and 3rd Tuesday of the month. Council work sessions may be held the 2nd Thursday of the month, if necessary.

All City Council meetings are open to the public and are broadcast live on channel 16. Meetings are rebroadcast the following Sunday at 6:30 p.m. and on Monday at 10:30 a.m. Live meeting webstreaming and past meetings can also be viewed from your computer at www.crystalmn.gov, under *Online Services*, go to *OnDemand Council/EDA Meeting Videos*.

Note: This schedule is subject to change.

2015 YEAR-IN-VIEW

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11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

February						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
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8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

March						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

April						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

May						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

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July						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

August						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

September						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

October						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

November						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		